



uni RJ45 USB-C to Ethernet Adapter User Manual

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uni RJ45 USB-C to Ethernet Adapter



Frequently Asked Questions

Q: Why is the product not working?

A: Normally the product should work. Please check with the following steps.

1. Check the compatible list in the product description.
2. Make sure your phone/tablet supports ethernet and USB 3.0 or later version. You can check it on the official website of your device or contact us directly at support@uniaccessories.com
3. If both requirements are satisfied, connect other USB C devices to your laptop or use the product with other laptops or PCs.
4. Please download the driver on the website below if it is still not working.
<https://www.realtek.com/en/component/zoo/category/network-interface-controllers-10-100-1000m-gigabit-ethernet-usb-3-0-software>
5. If all steps have been done and remain not working. Please contact us at support@uniaccessories.com .

Q: Does it require drivers?

A: No, it doesn't. Driver is not required normally.

Q: Why can't it reach 2.5 Gbps ?

A: The speed depends on your internet environment, device type and the bandwidth of your router. For 2.5 Gbps:

1. Please make sure the USB C port on your device at least supports USB 3.0.
2. The network cable should be CAT6 or above.
3. Please check your bandwidth allocation.

If you are still unsatisfied with the speed, please contact us at support@uniaccessories.com and we will solve your problem within 24 hours.

Q: It is not working after my device is upgraded to Big Sur.

Please check with the following steps:

1. Reset SMC to see if it works.
2. Update to the latest Big Sur.
3. Reactivate the adapter, please check the website: <https://support.apple.com/en-hk/guide/mac-help/mh11939/mac>
4. Activate Safe Mode, please see the website: <https://discussions.apple.com/thread/252123426>

If the problem remains unsolved, or you have difficulty completing those steps, please get in touch with us through support@uniaccessories.com.

• **Q: The adapter is getting hot, is it normal?**

A: It is normal to get hot when the device keeps transmitting signals. Please do not worry since the device is made from heat-resistance material.

• **Q: Can this adapter charge my device?**

A: Sorry, this adapter is an internet adapter only. Charging is not supported.

• **Q: Why does it keep disconnecting?**

A: Normally we do not see this problem, please contact us through support@uniaccessories.com or click on 'your orders' – 'contact seller'. We will solve your problem within 24 hours.

Compatible List (incomplete list)

Phones & Tablets

- Samsung Note 8/ 9/ 10/ 10+/ 20/ Ultra
- Samsung Galaxy S21 Ultra/ S21 + / S21 / S20 / S20+/ S20 Ultra/ S10/ S10+/ S9/ S9+/ S8/ S8+
- Samsung Galaxy Tablet Tab A 10.5
- Google Pixel/ Pixel 2/ Pixel 3/ Pixel 4/ Pixel 5/ Pixel 6
- iPad Pro 2022/2021/2020/2018
- iPad Air 5/4
- iPad mini 6



Phones & Tablets

Laptop & PC

- MacBook Pro 2023/2022/2021/2020
- MacBook Air 2023/2022/2020/2019
- MacBook 2019/2018/2017

- iMac Pro 2017/2018
- Surface Book 3/ Laptop 5/ Pro 9/ Go 3
- Lenovo ThinkPad X1 Carbon (5th Gen)
- Lenovo Yoga 720/910/920
- HP Spectre X360/HP 13-V014TU
- Chromebook: Google Pixelbook
- Dell XPS 13"/15"/ 17"
- Asus ZenBook3



Laptop & PC

System

Supports Linux, macOS, Windows, iOS, Android


Non-Compatible List (incomplete list)

- ***Only suitable for USB C to Ethernet devices.**
 - (X) Not suitable for non-Type C devices
 - (X) Not suitable for Lightning devices
 - (X) Not compatible with Nintendo Switch, Oneplus, iPhone

uni has an 18-month warranty for all products

- So please feel to contact us if you have any further problems, at support@uniaccessories.com
- Our customer service is 24 hours online and always here to help!

Documents / Resources

	<p>uni RJ45 USB-C to Ethernet Adapter [pdf] User Manual</p> <p>RJ45 USB-C to Ethernet Adapter, RJ45, USB-C to Ethernet Adapter, to Ethernet Adapter, Ethernet Adapter, Adapter, USB-C Adapter, Adapter RJ45</p>
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References

- [User Manual](#)

