

# uni C4C01 USB C Hub User Manual

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### uni C4C01 USB C Hub



## **Specifications**

- USB-C to USB-C Hub
- Main function: Stable and fast data transfer up to 5 Gbps

- Total current must be less than 900mA
- · Compatible with USB-C devices
- 18-month guarantee

#### **Product Usage Instructions**

#### **Connecting Devices**

To use the USB-C to USB-C Hub, follow these steps:

- 1. Plug the USB-C (male) end of the hub into the USB-C port on your device.
- 2. Connect your desired USB-C (female) devices to the available ports on the hub.

#### **Total Current Limitation**

When using multiple ports simultaneously, make sure that the total current of all connected devices is less than 900mA. Exceeding this limit may cause malfunction or damage to the hub or your devices.

#### **Device Recognition Issues**

If your device is not being recognized, please follow these steps:

- 1. Ensure that both the host device and the connected devices are compatible with OTG or data transfer.
- 2. If you are a Windows user, try updating your device driver.
- 3. If the problem persists, contact our support team <a href="mailto:atsupport@uniaccessories.com">atsupport@uniaccessories.com</a> for further assistance.

#### Mouse Stability and Lag Issues

If you are experiencing mouse instability or lag when using the product, please try the following troubleshooting steps:

- 1. Check the compatibility of your device with our compatible list.
- 2. Ensure that your USB-C devices are working properly by connecting other USB-C devices.
- 3. Verify that the total current of all connected devices is less than 900mA.
- 4. Try connecting the hub to other available USB-C ports on your devices or restart your device.
- 5. If the problem persists, please contact us <a href="mailto:throughsupport@uniaccessories.com">throughsupport@uniaccessories.com</a> for further assistance.

#### **Compatible Devices (incomplete List)**

- Mouse, Keyboard, USB-C Bluetooth Adapter, USB-C flash drive
- · Card reader, Camera, Printer
- · Hard drive, SSD
- · Many other USB-C connection devices



# USB-C (Female) Port

- Tablets: iPad Pro 2022 / 2021 / 2020 / 2018, iPad Air 2022 / 2020, iPad mini 2021 etc.
- Laptops: MacBook Pro (after 2016), MacBook Air 2022 / 2021 / 2020 / 2019 / 13" 2018, MacBook 2017 / 2016 / 2015, iMac
- Pro, iMac (after 2017), Mac mini 2018, Dell XPS 17 / 15 / 13, Surface Book 2, Surface Go, Pixelbook,
   Pixelbook Go etc.
- Phones: iPhone 15/15 Plus/15 Pro/15 Pro Max, Samsung Galaxy S23 Ultra, S23 Plus, S23, S22 Ultra, S22+, S22, S21 Ultra, S21+, S21, S20 Ultra, S20 Plus, S20, S10e / S10 / S10 Plus / S9 / S9 Plus / S8 / S8 Plus / Note 10 / Note 9 / Note 8 Pixel, Pixel 2, Pixel C, Nexus 5X / 6P, HTC 10 / U11 / U12, OnePlus 3 / 5t / 6 / 7 / 8 / 9, Lumia 950 / 950XL, LG G5, V20, Samsung Galaxy Tab S3 Tablet etc. Almost all devices with USB C ports and data transfer functions are compatible with our product.



USB-C (Male) Port

#### **Frequently Asked Questions**

• Q: Does this USB C hub support charging or monitoring?

A: No. this USB C hub only supports data transfer, not charging or video output. Please note the main function of this USB-C to USB-C Hub is for very stable, fast data transfer up to 5 Gbps and tested actually.

- Q: Can I use four ports simultaneously?
  - A: Certainly, the only thing you have to know is the total current must be less than 900mA.
- Q: Why can't my device be recognized?

A: Please ensure that the host device and the connected devices are compatible with OTG or data transfer. Windows users may attempt to update their device's driver. Contact our team at <a href="mailto:support@uniaccessories.com">support@uniaccessories.com</a> if the problem continues.

Q: Why is my mouse unstable and lag when using the product?

A: It is an unusual situation. Please see the following steps.

- 1. Check the compatibility of your device based on our compatible list.
- 2. Make sure your USB-C devices are working normally by connecting other USB-C devices.
- 3. The total current of all devices has to be less than 900mA.
- 4. Please connect it to other USB-C ports on your devices or restart your device.
  If your problem remains unsolved. please contact us through <a href="mailto:support@uniaccessories.com">support@uniaccessories.com</a>
- Q: What kind of guarantee is provided for this product?

A: We offer an 18-monthly guarantee for all our products. Please contact us through <a href="mailto:support@uniaccessories.com">support@uniaccessories.com</a> if you have any problems. Our 7/24 customer service will solve your problem within 24 hours.

#### **USB-C (Female) Port**

Mouse, Keyboard, USB-C Bluetooth Adapter, USB-C flash drive, Card reader, Camera, Printer, Hard drive, SSD, and many other USB-C connection devices.

#### **Documents / Resources**



uni C4C01 USB C Hub [pdf] User Manual C4C01, C4C01 USB C Hub, USB C Hub, Hub

#### References

• User Manual

Manuals+, Privacy Policy