



uni 8IN101 USB C Hub Ethernet User Manual

[Home](#) » [uni](#) » uni 8IN101 USB C Hub Ethernet User Manual 

Contents

- [1 uni 8IN101 USB C Hub Ethernet](#)
- [2 Frequently Asked Questions](#)
- [3 Compatible List \(incomplete list\)](#)
- [4 Introduction](#)
- [5 Documents / Resources](#)
 - [5.1 References](#)



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Frequently Asked Questions

Q: How can I know the compatibility of my device?

A: Please check the compatible list on the product page. If you cannot find your device, please make sure the USB-C port of your device supports DisplayPort Alt Mode or Thunderbolt 3/4. If you are still not sure, please contact us via support@uniaccessories.com or via 'your order' – 'contact seller'. We will solve the problem within 24 hours.

Q: Why is the speed slower than expected?

A: Make sure the cable and your device support 100W fast charging. The product will cost power, usually around 7.5W to 10W.

Q: Why does video transfer not work normally?

A: Make sure the USB C of your device supports video transfer. Please check the manufacturer information if necessary.

1. Change your HDMI cable and try again.
2. Change to another USB C port or HDMI port.
3. If your device is a Macbook, please try resetting System Management Control. For more information, please check <https://support.apple.com/en-us/HT201295>
4. Please flip the cable and plugin again.

Q: Why the bandwidth cannot reach 1Gbps?

A: Make sure all devices are supported and ready for 1Gbps. Download the driver from: <https://www.realtek.com/en/component/zoo/category/network-interface-controllers-10-100-1000m-gigabit-ethernet-usb-3-0-software> then reconnect to the internet. Restart your PC while the hub is connected and reconnected to the internet.

Q: Why the hub cannot read my SD/Micro SD card?

A: Make sure the card is inserted correctly.

- SD card: Plugin when the contact pins side is upward.
- MicroSD Card: Plugin when the contact pins side is downward.
- Make sure the card is working normally

Compatible List (incomplete list)

- Apple: MacBook Pro (After 2016); MacBook Air (After 2018);
- MacBook (After 2015); Mac Mini (After 2018);
- iPad Pro (2021/ 2020/2018); iMac (After 2017); iMac Pro;
- iPad Air 2020/ 2019
- Microsoft: Surface Laptop 4/3; Surface Go / Go 2; Surface Pro 7;
- Surface Book 3/2



Laptops & Tablets

- Dell: Dell Latitude 7373/5570/5490/5400 (2019); XPS 13/15;

- Precision 15"/ 17"
- Lenovo: ThinkPad X1 / T 490; ThinkPad 13 ; Yoga C940 / C740; Yoga 910;
- Yoga 720 (13IKB); Yoga 900 13 (80MK); Ideapad S940 / S740
- Samsung: Galaxy TabPro S / Tab S7/ S6/ S5/ S4



Smartphones

- ASUS: Zenbook S UX391 / Flip 13 UX362, Classic-Serie
- HP: ENVY 13/17/ X360, EliteBook X360 / 1030 / 1040/ Elite Dragonfly,
- Spectre X360 15/13; Folio 13, Pavilion X360 15, Chromebook X360
- Google: Chromebook Pixel (2015) / Pixelbook / Pixel Slate



Memory Card

- Huawei: Matebook X / X Pro / E / Pro, MateBook 13 / 14

Razer: Blade Stealth

- Samsung: S21 / S20 / S20+ / S20 Ultra / S10e / S10 / S10+ / S9 / S9+ / S8 / S8+;
- Note 20 / 10 / 10+/ 9 / 8
- Huawei: P40 / P40 Pro / Mate 40 / Mate 40 Pro / P30 / P30 Pro / Mate 30 /
- Mate 30 Pro / P20 / P20 Pro / Mate 20 / Mate 20 Pro / Mate 20 X /
- Mate 10 / Mate 10 Pro
- HTC: 10 / U11 / U11 + / U12 + / U19e
- OnePlus: 9 / 9 Pro / 8/ 8Pro / 7 / 7 Pro
- Lumia: 950/950 XL
- LG: G5/G6, LG V20
- OPPO: R17 Pro
- Razer: Razer Phone / Razer Phone 2
- SDXC, SDHC, SD, MMC, RS-MMC, Micro SDXC, Micro SD, Micro SDHC.

Q: Does the USB 3.0 port support charging?

A: Charging is not supported. The USB port is only designed for data transfer.

Q: Can I use all ports simultaneously?

A: Certainly, but it supports only 1 HDD or SSD at a time.

Q: My hub is getting hot, is it normal?

A: The device keeps transferring signals, so it is normal to get hot. If the hub is overheated, please use another HDMI cable. The temperature problem has been considered when we designed it. We have made the best effort to reduce the temperature on the surface.

Q: Can I use this to play video from my phone to my laptop?

A: Sorry, phones and laptops are both output devices. They can not receive signals like monitors, TVs and projectors.

Q: What should I do if the screen is flickering?

A: Try it on other USB C ports or reconnect everything on your device. Restart your device. Make sure the cable is not connected through the hub and connection points are clean, if not, please wipe them gently with cotton swabs or soft cloths. If the problem remains unsolved, please contact us through support@uniaccessories.com

Q: What should I do if the mouse is unstable?

A: Try changing to another port or device and checking if the mouse can work normally.

1. Charging your mouse if it is wireless.
2. Make sure all ports are clean.
3. Please contact us via support@uniaccessories.com if the problem is not solved.

Introduction

USB 3.0 Ports: To transfer data at maximum speed, your computer, peripherals, cables, and software MUST ALL support USB 3.0. Ethernet Port: To reach maximum internet speed (up to 1Gbps), your computer, router, peripherals, cables, and software MUST ALL support and set up to 1Gbps Internet. HDMI Port: To stream video at 4K 30Hz resolution, your computer, peripherals, cables, and software MUST ALL support 4K 30Hz HDMI input/output. USB C Power Delivery: To charge at maximum speed (up to 100W), your charger, charging cable, and charging device MUST ALL support 100W USB C Power Delivery.

Non-Compatible List (incomplete list)



Laptops

- MacBook Air 7.2
- Lenovo: Ideapad S340/ D330
- Asus: ZenBook 13/14
- Samsung: Galaxy Tab A, Samsung Galaxy Tab 3 / 53 /10.1 / 10.5,

Lenovo Smart Tab M10 Plus



Tablets

- iPhone, Xiaomi, Redmi, Realme 5 Pro, Motorola G6, LG Stylo,
- Sony Xperia XZ / Compact Serie
- Samsung: A20 / A30 / A40 / A50 / A51 / A70 / A80 / J6 / 17 / M20 / M30s



Smartphones

Google: Pixel-Telefone

- Huawei: PP9 / P10 / P10 Lite / P20 Lite / P30 Lite, Partner 9 / Partner 20 Lite
- Mediapad T5 / M5 / M5 Lite, NOVA, Ehre 9



Others

- Nintendo-Switch; GoPro; Amazon Fire-Tablet; Surface Dock 2
- Oneplus: 2 / 3T / 5 / 5T / 6 / 6T

Documents / Resources



[uni 8IN101 USB C Hub Ethernet](#) [pdf] User Manual

815pgw TBIL, 8IN101, 8IN101 USB C Hub Ethernet, USB C Hub Ethernet, Hub Ethernet, Ether net

References

- [Reset the SMC of your Mac - Apple Support](#)
- [User Manual](#)