ULtraLoQ LATCH 5 NFC Smart Keypad Lock User Guide

LATCH 5 NFC
Smart Keypad Lock
User Guide V1.0

Contents

LATCH 5 NFC Smart Keypad Lock

Exterior

🔋　Low battery

↕　Communication

0 - 9　Numbers

↖ Back　⏎ Enter

LED Indicator
Shows you authorized or denied access.
Touchscreen
Used to enter the code and unlock from the outside.
Key Fob Reader
Read Key Fob signals and unlock from the outside.
Backup Key Hole
Used to insert the key to unlock from outside.

Interior

Add Lock to U-tec App

1. Search on app store

2. Download App

3. Create Account

Add a New Device andAdd a New User to the Lock

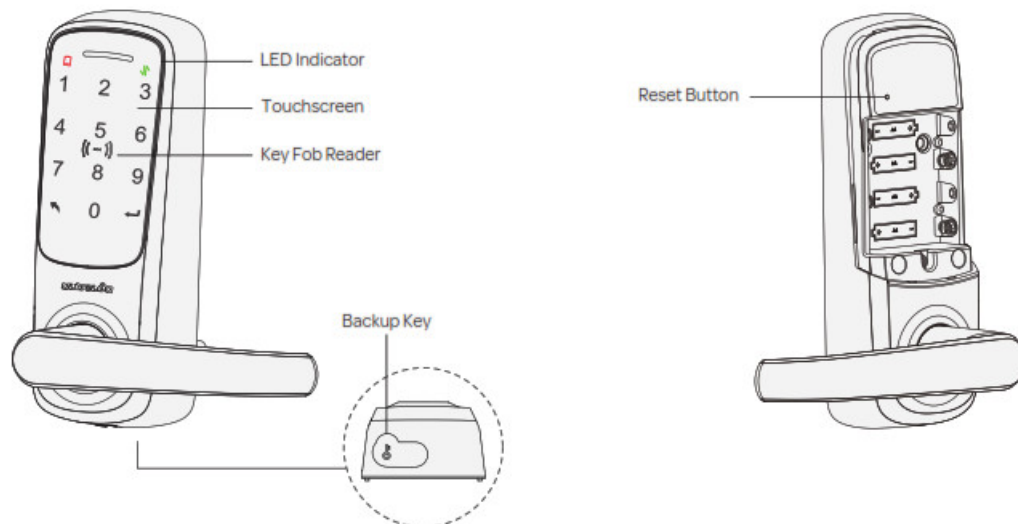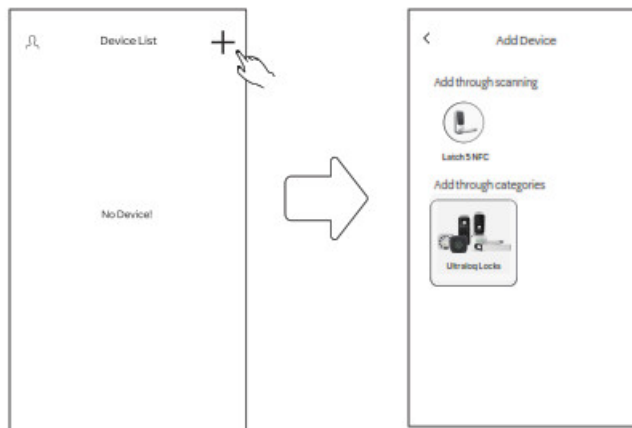1. **Add the lock to the App through two options.**

Options 1

Add through Scanning

Step 1. Turn on the GPS and Bluetooth on your smart phone

Step 2. Select the device that you want to add in the scanning list

Step 3. Adding the device by following the instructions in the App

Options 2 Add through Categories

Step 1. Select Latch 5 NFC

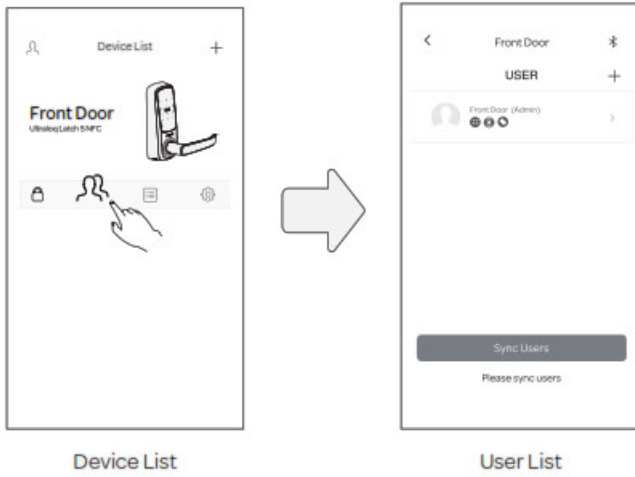Step 2. Select the device with strongest signal strength

Step 3. Create admin code

Step 4. Name the lock

⚠️ Bluetooth and GPS should be turned on in your smart phone to enable this feature.

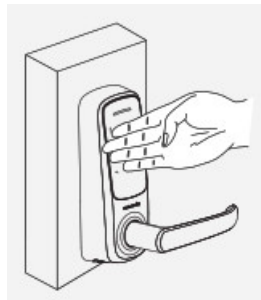2. **Overall Process for Adding a New User** (NFC card supported)

Device List   User List

Set three different ways to unlock the door when add a new user
a. Add Key Fob
b. Add Code
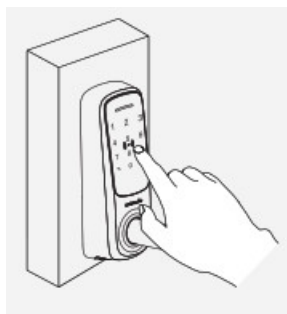c. Add the User's Email Account

⚠ Please follow more detailed instructions in the App.
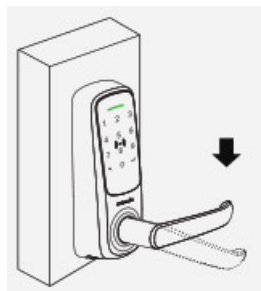
Operate the Lock

1. **Unlock with Code**

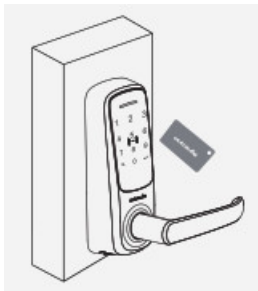1a. Touch the lock with the back of your hand to activate the lock.

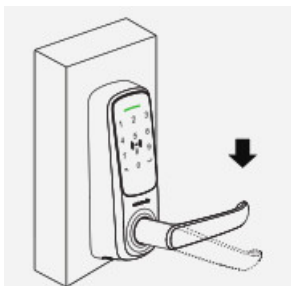1b. Enter the 4-8 digit code and press the ↵, the LED will turn green if the code is correct.

1c. Turn down the handle toopen the door.

2. **Unlock with Key Fob**

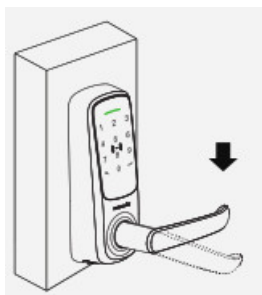2a. Touch the center of the touch screen with registered Key Fob.

2b. Turn down the handle to open the door.

3. **Unlock with App**

3a. Connect the lock with U-tec App and tap the Unlock button.

3b. Turn down the handle to open the door.

FAQ

Q 1. Can't Unlock by inside handle after installation, How to Fix?

– A Please install the spring if the door thickness is over 1.65"(42mm). Don't forget plug in the spindle. For thicker door between 2-3/8″ to 2-3/4″(51mm-70mm), please order the Ultralog Thick Door Kit on our official online store. **https://support.u-tec.com**

Q 2. How to reset the Latch 5 NFC ?

– A Please note all data will be erased if you reset Latch 5 NFC to factory default settings. If you are using the U-tec App as Owner, please click "Delete and Reset" to remove the lock from your U-tec Account, then use the Reset Needle to push the Reset Button (above the batteries in the Interior Assembly) until you hear one long beep and two short beeps.

Q 3. What if I lost the paired smartphone?

– A Please go to **www.u-tec.com/myutec.html** or login U-tec App via another smartphone to change your U-tec account password.

Q 4.How can I unlock the Latch 5 NFC if the battery to run out?

– A The low battery indicator light will be red when the batteries are gonging to be running out. The backup mechanical keys work always even when the batteries go dead.

Q 5.What is the log capacity for the Latch 5 NFC?

– A Latch 5 NFC supports maximum 1000 logs. The latest log will replace the oldest one once the log is full.

Q 6.Does the Latch 5 NFC work with accessories such as latch from third parties?

– A It is recommended to use the original accessories for best performance and stability.

If you come to any other questions, please don't hesitate to visit our official support website **https://support.u-tec.com** to get more help.

Ultraloq Terms & Policies
Before using all Ultraloq products, please read all applicable terms, rules, policies and usage provisions found at **www.u-tec.com/company/privacy**. By using your Ultraloq, you agree to be bound by the U-tec Privacy Policy.
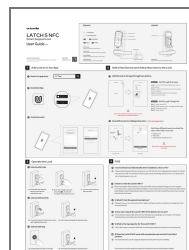

Need help?
To get help or learn more
https://support.u-tec.com

Documents / Resources

ULtraLoQ LATCH 5 NFC Smart Keypad Lock [pdf] User Guide
LATCH 5 NFC, Smart Keypad Lock, Keypad Lock, Smart Lock, Lock

References

- **[Privacy Policy – U-tec](#)**
- **[My U-tec](#)**