

UGREEN CM749 Bluetooth Adapter User Manual

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Package Contents

- 1x Bluetooth Adapter
- 1x User Manual
- 1x Quick Start Guide

Specifications

Model	CM749
Bluetooth Version	5.4
Frequency Band	2400MHz-2483.5MHz
Max. RF Output Power	20dBm (EIRP)
Bluetooth Profile	A2DP/HSP/AVRCP/HID/HOGP/PAN/GAP/OPP
Transmission Distance	60m/197ft (no blocking in 360°)120m/394ft (no blocking in single direction)
Compatible Systems	Windows 7/ 8.1/10/11

The data are measured by UGREEN lab but may vary based on specific circumstances.

Disable Built-in Bluetooth Before Plugging in Adapter

1. Check if there is built-in Bluetooth in your computer before plugging in the adapter:

1. **Option 1:** Press the “Windows” “X” to select “Device Manager”
2. **Option 2:** Right-click “This PC” “Manage” “Device Manager”

If there is a “Bluetooth” icon in the “**Device Manager**”, please follow the steps below to disable it. If not, please skip this part

Disable Built-in Bluetooth

Double-click the Bluetooth icon right-click on “Intel(R) Wireless Bluetooth” select “**Disable device**” > Click on “Yes”
Default Bluetooth: Generic Bluetooth Radio, Intel(R) Wireless Bluetooth (R):

Windows 7 (Driver is Required)

Download the driver:

1. Go to UGREEN official website (<https://www.ugreen.com/pages/download>) and search “**CM749**”,
2. Contact customer service.

Install the driver:

1. Unzip the package, then double-click “setup.exe” and follow up the wizard to complete the installation. You can also refer to the “Installation Guide” in the package for more detailed information.
2. After installation, wait for the computer to restart.

Pair Bluetooth devices.

1. Plug the adapter into a computer connected to the Internet.
Note: DO NOT plug the adapter into your computer before disabling the built-in Bluetooth.
2. Right-click the icon in the taskbar and choose “Add a Bluetooth Device” or select “Start” > “**Settings**” > “**Devices**”.
Please ensure to turn on your device’s Bluetooth.
3. Select your Bluetooth device from the list and follow the wizard to complete pairing.

Windows 8.1/10/11 (Plug and play)

1. Plug the adapter into a computer connected to the Internet.
Note: DO NOT plug the adapter into your computer before disabling the built-in Bluetooth.
2. Right-click the icon in the taskbar and choose “Add a Bluetooth Device” or select “**Start**” > “**Settings**” > “**Devices**”.
Please ensure to turn on your device’s Bluetooth.
3. Select your Bluetooth device from the list and follow the wizard to complete pairing.

Tips

You can try to adjust the direction of the antenna for a better performance when the signal is not stable enough.

Troubleshooting

Why is the Bluetooth function not working and computer shows "Error Code 31"?

The built-in Bluetooth in your computer is not disabled, causing the adapter cannot enable the driver, please disable it:

1. Remove the adapter, then go to "Device Manager" > double-click the Bluetooth icon > right-click "**Intel(R) Wireless Bluetooth**" > select "**Disable device**" > click "Yes".

2. Replug the adapter.

Note Default Bluetooth: Generic Bluetooth Radio, Intel(R) Wireless Bluetooth (R).

What should I do if the Bluetooth icon doesn't appear?

1. Ensure there are no other Bluetooth devices installed on the computer. If there are, disable all existing Bluetooth devices in "Device Manager", then insert the adapter and try again.
2. Sometime the Bluetooth icon may be hidden: select "**Start**"=> "**Settings**" > "**Devices**" > Click "More Bluetooth Options" > "Options" > Check "Show the Bluetooth icon in the notification area".

Why can't I find my Bluetooth device?

1. Please make sure that your device supports Bluetooth.
2. Please ensure your Bluetooth device is in pairing mode.
3. Keep your Bluetooth device around/near the adapter at a range of 60m/197ft.
4. Please replug the adapter.

Can the adapter connect to multiple devices at a time?

The adapter can connect up to 5 Bluetooth devices, such as headphones/speakers, keyboards, mice, game controllers, and phones. However, if two Bluetooth audio output devices (like headphones/speakers) connect to the adapter, only one will work.

Warranty Information

A limited 2-year warranty applies to all UGREEN products purchased from UGREEN official store or authorized sellers. Please feel free to contact us if you run into any problems.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

FCC NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment. **RF warning statement:**

This device comply with FCC SAR requirements. The highest reported 1g-SAR for body is 0.15W/kg, the SAR limit is 1.6 W/kg averaged over 1g of tissue. Body-worn Operation:

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 5 mm is used between the user's body, including the antenna. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna

IC Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

This device has been tested for compliance with SAR values at typical body-worn operation. To ensure that RF exposure levels are below tested levels, use accessories with this equipment to maintain a minimum separation distance of 5mm between the user's body and the device. The highest SAR value reported during product certification for use when properly worn on the body is 0.15W/kg.

Important WEEE Information

RF warning statement:

Limit for General Population/uncontrolled exposure should be applied for this device, it is 2.0 W/kg as averaged over any 10 g of tissue. The highest reported 10g SAR for body is 0.088W/kg.

Body-worn Operation:

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 5mm is used between the user's body, including the antenna. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be b. Use only the supplied or an approved antenna.

Product name: Bluetooth Adapter

Product model: CM749

Manufacturer: Ugreen Group Limited

Operation frequency (Max power): Bluetooth: 2400MHz-2483.5MHz;

Max Output Power(EIRP): Bluetooth: 9.4dBm Max;

Operating Temperature: 0°C-40°C

	BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR
	HR	IT	CY	LV	LT	LU	HU	MT	NL	AT
	PL	PT	RO	SI	SK	FI	SE	UK		

This product can be used across EU member states.


SIMPLIFIED EU DECLARATION OF CONFORMITY

The simplified EU declaration of conformity referred to in Article 10(9) shall be provided as follows:
Hereby, Ugreen Group Limited declares that radio equipment type CM749 is in compliance with Directive 2014/53/EU, and this product is allowed to be used in all EU member states. The full text of the EU declaration of conformity is available at following company website:[https://w- ww.ugreen.com/download/](https://w-ww.ugreen.com/download/)

SIMPLIFIED GB DECLARATION OF CONFORMITY

Hereby, Ugreen Group Limited declares that radio equipment type CM749 is in compliance with Directive UK Radio Equipment Regulations (SI 2017 No.1206), and this product to be used in all UK. The full text of the GB declaration of conformity is available at following company website:<https://www.ugreen.com/download/>

Documents / Resources

	<u>UGREEN CM749 Bluetooth Adapter</u> [pdf] User Manual CM749 Bluetooth Adapter, CM749, Bluetooth Adapter, Adapter
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References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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