



# UGREEN CM691 2 In 4 Out USB-C Sharing Switch Instruction Manual

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**UGREEN**

**UGREEN CM691 2 In 4 Out USB-C Sharing Switch**



## Product Information

### Specifications

- Model: CM691
- P/N: 25164
- Input: USB-C
- Output: USB-A or USB-C
- USB Standards: USB 3.2 Gen 2, supports transfer rate of up to 10Gbps
- Power Supply Input: USB-C 5.0V 2.4A Max
- Switching Mode: Button/desktop controller
- Compatible Systems: Windows/macOS/Linux

### Product Overview

The USB-C Sharing Switch 2 In 4 Out allows you to connect two signal source devices to up to four USB-A or USB-C output ports. It supports USB 3.2 Gen 2 standards, providing a transfer rate of up to 10Gbps. The switch can be controlled using the signal switch button on the device or through the included desktop controller.

### The package includes:

- USB-C Sharing Switch 2 In 4 Out
- Desktop Controller
- Mini USB Cable (for desktop controller)
- User Manual

### Connection

- Step 1: Connect the signal source devices

Connect the two signal source devices to the two USB-C input ports on the sharing switch.

- Step 2: Connect the USB device

Connect the USB device, such as a mouse, keyboard, printer, or USB flash drive, to one of the USB-A or USB-C output ports on the sharing switch.

- Step 3: Optional – Connect the desktop controller

If you prefer to control the switch using the desktop controller, connect it to the mini USB port on the sharing switch.

## **Troubleshooting**

If you encounter any issues with the USB-C Sharing Switch, please try the following troubleshooting steps:

1. Ensure all connections are secure and properly plugged in.
2. Check if the USB-C input ports and USB-A/C output ports are functioning correctly.
3. Try using a different USB device to see if the issue persists.
4. Restart your computer or device and try again.
5. If the issue continues, please contact our support team for further assistance (see “After-sales” section below).

## **Notes**

- The dimensions provided are measured by UGREEN lab but may vary based on specific circumstances.
- For optimal performance, it is recommended to use high-quality USB cables.
- Do not exceed the power supply input of USB-C 5.0V 2.4A Max.

## **After-sales**

If you need any support or have any questions, please feel free to contact us on Amazon. Follow the steps below:

1. Sign in to your Amazon account and navigate to Your Orders.
2. Next to the relevant order, select “Problem with order”.
3. Send your messages to us via “Contact seller”.

## **FAQ**

- Q: How many signal source devices can I connect to the USB-C Sharing Switch?

A: You can connect up to two signal source devices.

- Q: Can I use the USB-C Sharing Switch with any operating system?

A: Yes, the USB-C Sharing Switch is compatible with Windows, macOS, and Linux systems.

- Q: What is the maximum transfer rate supported by the USB-C Sharing Switch?

A: The USB-C Sharing Switch supports USB 3.2 Gen 2 standards with a transfer rate of up to 10Gbps.

- Q: Can I control the switch without using the desktop controller?

A: Yes, you can control the switch using the signal switch button on the device itself.

**Model:** CM691  
**P/N:** 25164

**Package Contents**

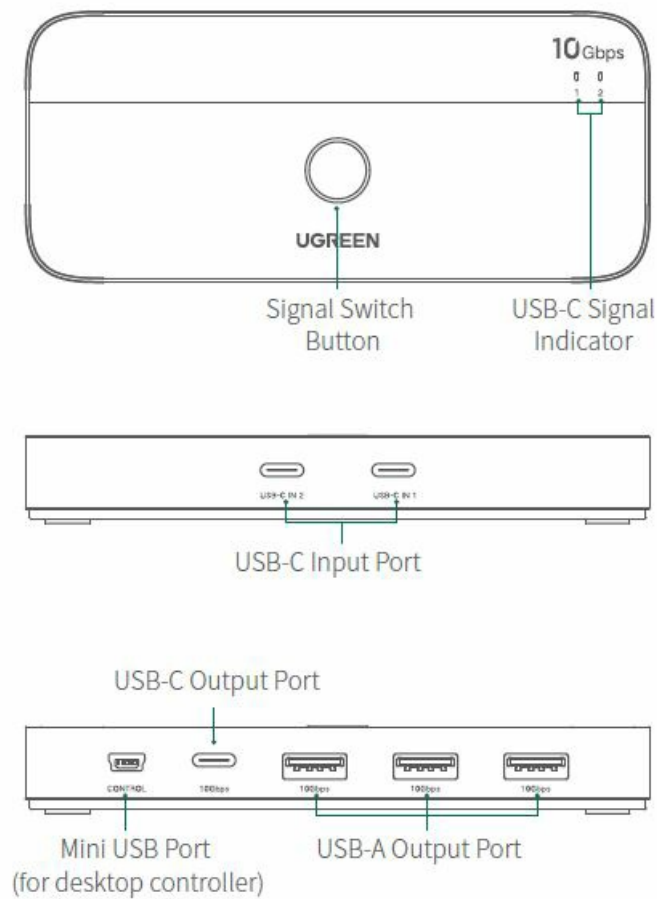
- 1×USB-C Sharing Switch 2 In 4 Out
- 1×Desktop Controller
- 2×USB-C Cables (0.8m/2.6ft)
- 1×User Manual

**Specifications**

Input	2×USB-C, 1×Mini USB
Output	3×USB-A, 1×USB-C
USB Standards	USB 3.2 Gen 2, supports transfer rate of up to 10Gbps
Power Supply Input	USB-C 5.0V 2.4A Max
Switching Mode	Button/desktop controller
Compatible Systems	Windows/macOS/Linux
Dimensions	L123×W54×H17(mm)/L4.8×W2.1×H0.7(inch)

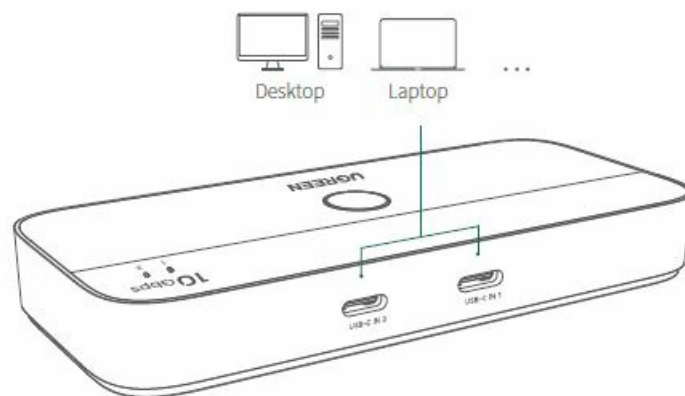
The data are measured by UGREEN lab but may vary based on specific circumstances

## Product Overview



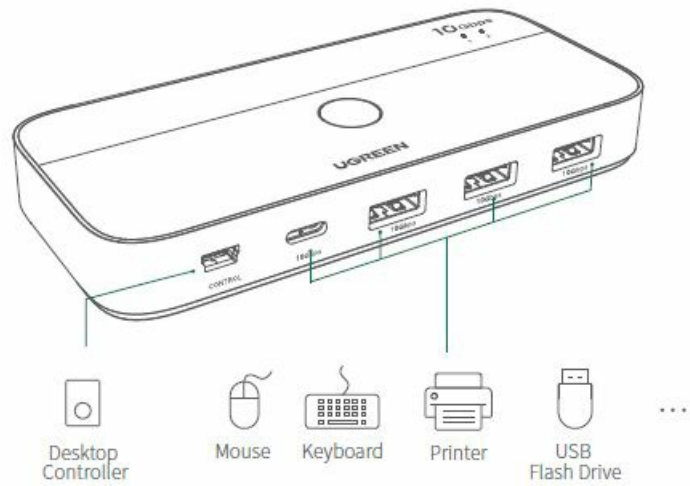
## Connection

- Step 1: Connect the 2 signal source devices to the 2 USB-C input ports.



### Tips:

- If there is a need for long-distance switching, please connect the desktop controller to the Mini USB port.



- This product does not support video transmission.

## Troubleshooting

### What should I do if the USB port does not work properly?

- If a wireless keyboard or wireless mouse is connected to the USB port, please ensure the operating range meets the product's requirements (within 1m/3.3ft for a single USB device and within 0.3m/0.98ft for multiple USB devices).
- Please try to replace the USB cable, signal source device, and USB device. If the issue persists, please contact UGREEN Customer Service

## Notes

- Do not throw or drop the product or subject it to strong physical shock.
- Do not dismantle or fix the product by yourself, please contact UGREEN after-sales service if necessary.
- Please do not leave the product in extreme temperatures or moist environments.
- Please deal with the product following local regulations.
- Keep out of the reach of children

## After-sales

Please feel free to contact us on Amazon, and if you need any support, you can follow the steps below:

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References

- [User Manual](#)