Manuals+ — User Manuals Simplified.

UGREEN CM615 USB C Docking Station User Guide

USB-C Docking Station
Model: CM615 | P/N: 90912

Contents

Connection

Flash Drive
HDD/SSD Enclosure
×1 USB-C
Power Button
LED Indicator: On/Off

Mouse
×2 USB-A
Keyboard

×1 USB-C(PD) Power

Internet
×1 RJ45

×1 USB-C Laptop

TV Monitor Projector

DISPLAY 2
HDMI or DisplayPort

DISPLAY 1
HDMI or DisplayPort

TV Monitor Projector

Specifications

Input	1 X USB-C	
Output	2 XUSB-A, 1 XUSB-C, 2 XDP, 2 XHDMI, 1 XRJ45	
Video	HDMI	Up to 4K@60Hz
	DP	Up to 4K@60Hz
USB	USB-A/USB-C	Up to 10Gbps
Power Supply	USB-C	Supports PD 3.0, 100W Max (does not support data/video streaming)
Ethernet	RJ45	1000Mbps
Compatible Systems	Windows 11/10/8.1/8/7/XP, macOS	
Unsupported Operating Systems	Windows 2000 (SP1 to SP4) or earlier Windows OSes/Windows Server 2003	
Note: Please referto the [OS Compatibility] or confirm it with our customer service representatives.		

Setup

1. Use the included USB-C cable to connect the USB-C port ▭ to your laptop, then the indicator will turn solid white after the connection.
2. Please install the DisplayLink driver first before using the dock. There are several ways to download it:

   (1)Double click "This PC" > click "Driver Install" ▭ , then select the corresponding driver for your laptop.

(2)Check your system edition, then install or update the corresponding driver from: **https://www.mediafire.com/file/fr83tkdnbx9akif/90912.zip/file**

Note:

If you have any problem, please feel free to contact us.

3. Connect your peripherals to your laptop.

When connecting to high-power devices (such as printers, hard drives), please connect the charger of your laptop to the PD port ⚡ to ensure stable data transmission.
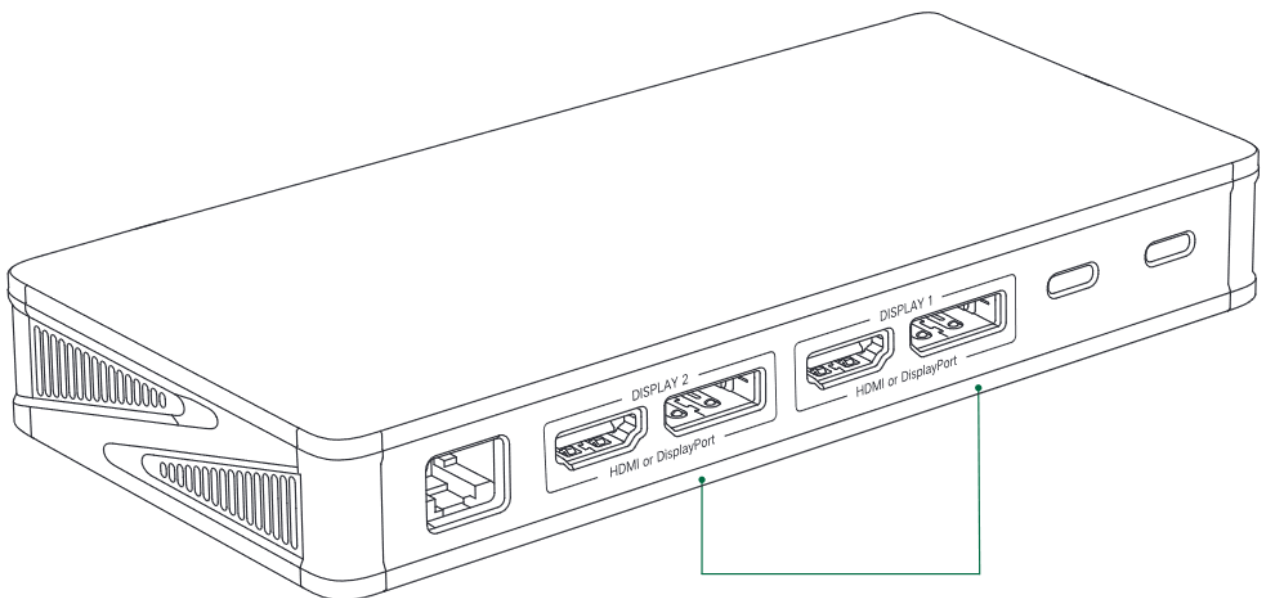
Note:

Short press the power button to turn off the dock, at this point, other ports will stop working, however, the PD port ⚡ will still provide power to your laptop.
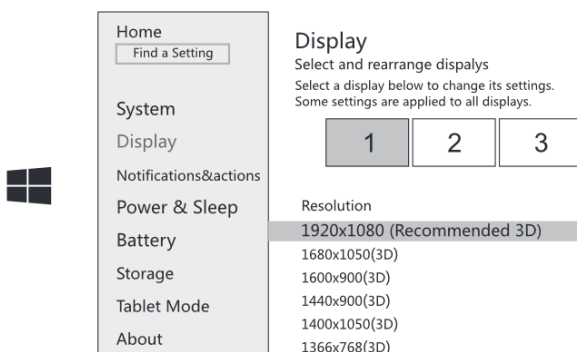
Before Projecting

For a successful dual display, you need to choose one port from "DISPLAY 1" and another port from "DISPLAY 2" to connect.
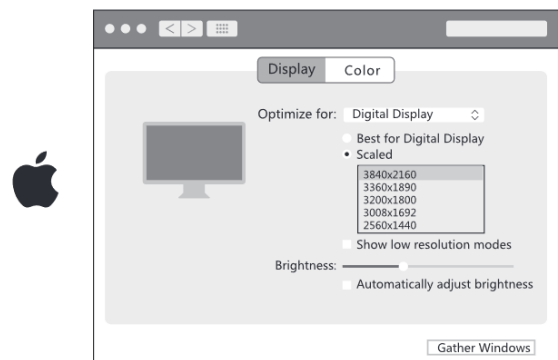

Choose one only from each area

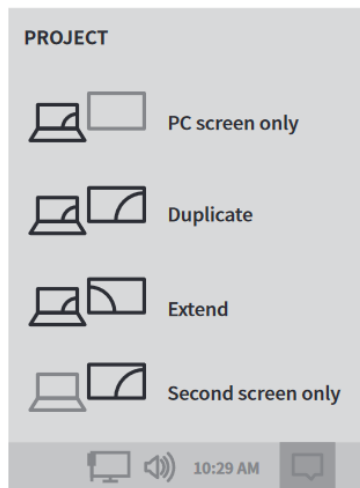## Resolution Setting for Windows 10 & macOS
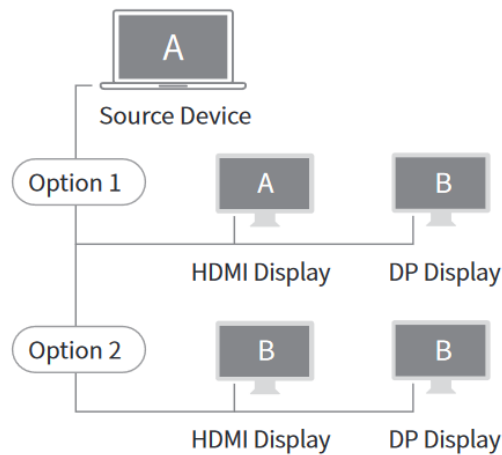

Right Click Desktop> "Display Setting".

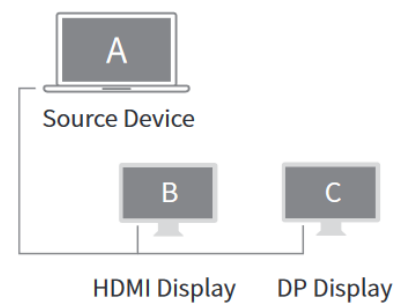Apple Icon " " > "System Preferences" > "Displays".

Display Settings for Windows 10

PROJECT

PC screen only

Duplicate

Extend

Second screen only

10:29 AM

① **Duplicate Mode**

A
Source Device

Option 1 — A | B
HDMI Display | DP Display

Option 2 — B | B
HDMI Display | DP Display

② **Extend Mode**

A
Source Device

B | C
HDMI Display | DP Display

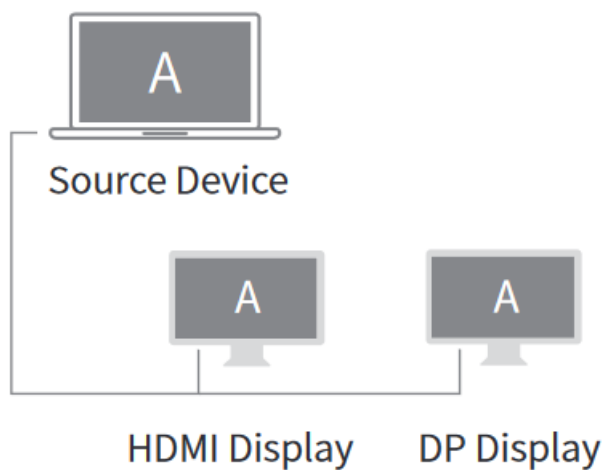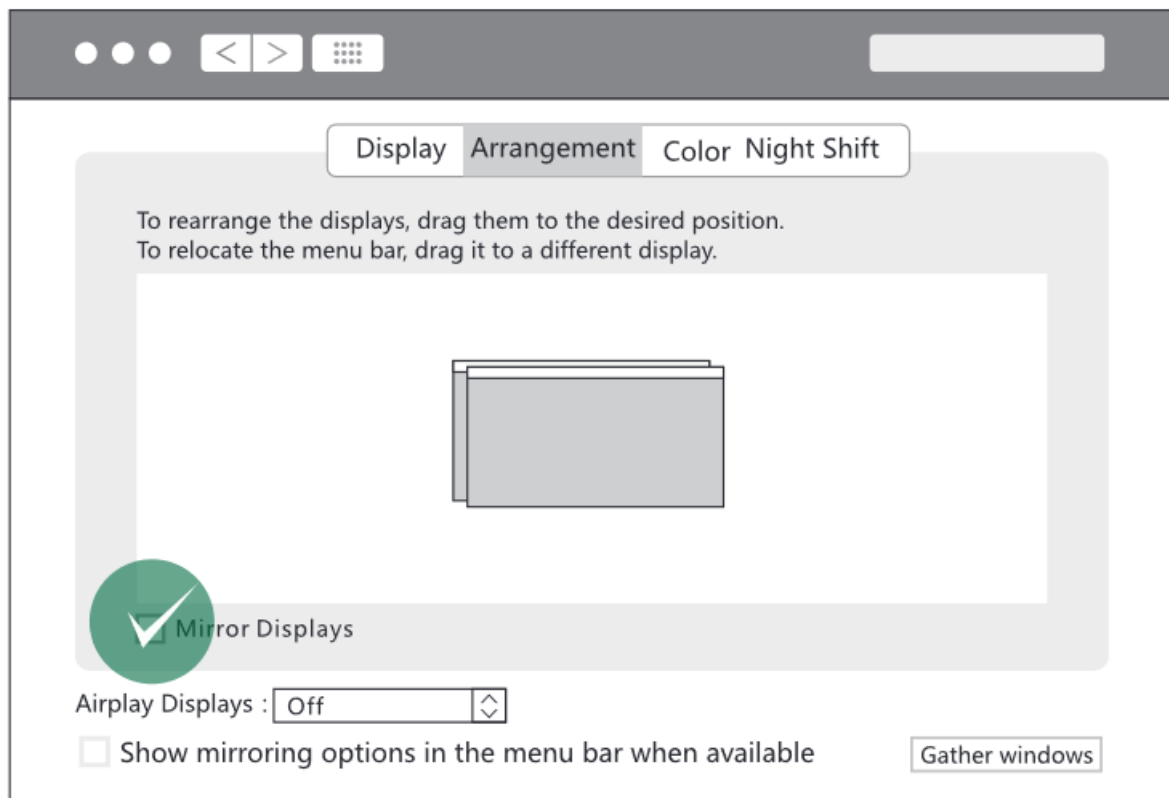Click the " 🪟 " + "P" simultaneously to select the display mode.

Note:

The above examples are for reference only. You can enter the "Display Settings" for more display modes.

Display Settings for macOS

Mirror Mode

Click the Apple Icon " 🍎 " > "System Preferences" "Displays" > check the "Mirror Displays" option

Display **Arrangement** Color Night Shift

To rearrange the displays, drag them to the desired position.
To relocate the menu bar, drag it to a different display.

☑ Mirror Displays

Airplay Displays : | Off | ⌄

☐ Show mirroring options in the menu bar when available | Gather windows |

A

Source Device

A   A

HDMI Display   DP Display

Extend Mode

Click the Apple Icon " " > "System Preferences" > "Displays" > cancel the "Mirror Displays" option

To rearrange the displays, drag them to the desired position.
To relocate the menu bar, drag it to a different display.

☐ Mirror Displays

Airplay Displays : Off

☑ Show mirroring options in the menu bar when available   Gather windows

A

Source Device

B   C

HDMI Display   DP Display

❗ Note:
The above examples are for reference only. You can enter the "Displays" for more display modes.

FAQ

Display Issues

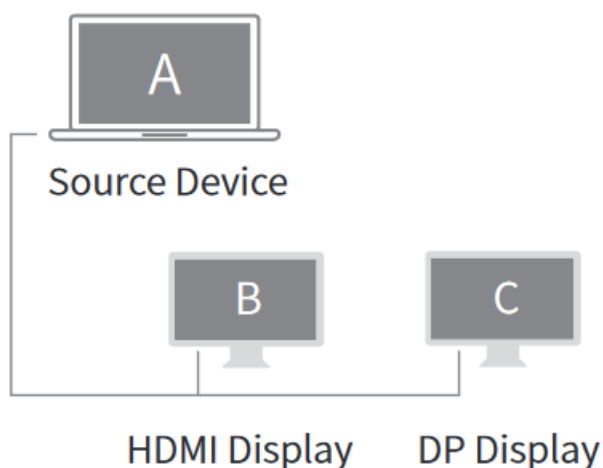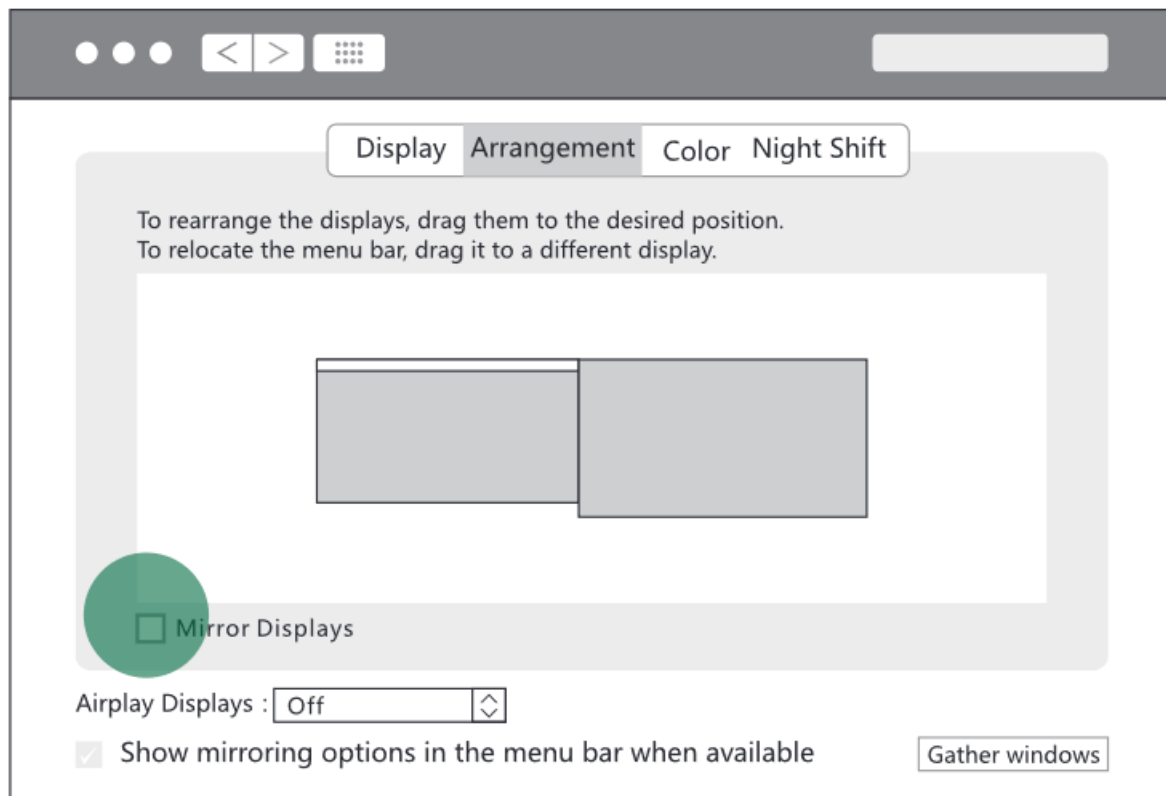1. Why do I have no display when connecting to the HDMI/DP port?

   1) Please check whether your laptop's USB-C port supports video output and whether the driver has been installed.

   2) Please make sure the HDMI or DP cable meets the requirements and the connection between the devices is solid.

   3) Adjust the display resolution, as the monitor may support lower resolutions than what the dock can support.

   4) Ensure the correct input signal source on your monitor is selected (if your device requires manual selection).

   5) Restart your computers.

   6) Please connect the PD port to an external power supply or connect the charger to the laptop if the battery is low.

2. Unable to set resolution to 4K@60Hz?

Please check the specifications of your display devices and HDMI/DP Cable. If both of these are capable of 4K@60Hz, then you can set the resolution to 4K@60Hz.

3. How to deal with a black screen and display flickering when connecting to an external monitor?

    1) Please try to lower the resolution and refresh rate.

    2) Update the driver to the latest versions.

    3) Try another HDMI/DP cable.

    4) Restart the laptop.

Charging Issues

1. Why does my laptop fail to charge when attached to the dock?

    1 Make sure the external power supply is connected properly to the PD port ⚡ and the laptop is connected correctly to the USB-C port .

    2 Make sure the notebook's USB-C port accepts power charging.

    3 Disconnect and re-connect the dock cable to your computer.

2. Can I charge my device via the USB-A port?

    The USB-A port is mainly used for data transmission, and the charging speed will be very slow. Please connect to the PD power supply first if you want to charge your devices.

    *The data are measured by UGREEN Lab and may vary based on specific circumstances.

Notices

- For the safety of data, please do not directly disconnect the storage device from this product. Before disconnecting, please safely remove the programme.
- Do not throw or drop the product or subject it to strong physical shock.
- Do not dismantle or fix the product by yourself, please contact UGREEN after-sales service if necessary.
- When not in use for a long time, please carefully store the product to avoid dust and humidity.
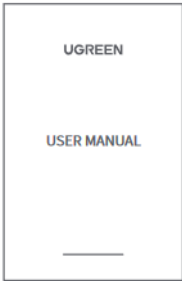- Please keep out of reach of children and pets.

After-sales

Please feel free to contact us on Amazon if you need any support, you can follow the steps below:

1. Sign in to your Amazon account and navigate to "Your Orders".
2. Next to the relevant order, select "Problem with order".
3. Send your messages to us via "Contact seller".

Package Contents

1×USB-C Docking Station   1×User Manual   1×USB-C to USB-C Cable 1m

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Documents / Resources

UGREEN USB-C Docking Station Model: CM615 | P/N: 90912	**UGREEN CM615 USB C Docking Station** [pdf] User Guide CM615, 90912, CM615 USB C Docking Station, USB C Docking Station, Docking Station

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