UGREEN CM390 Bluetooth Adapter

UGREEN CM390 Bluetooth Adapter User Guide

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UGREEN CM390 Bluetooth Adapter

Product Specifications

- Model: NWGVQQVJ
- Power: 5V
- Compatibility: Works with various devices
- Dimensions: Compact and portable

Product Usage Instructions:

Setup and Connection
Ensure the device is powered with a 5V source. Connect the device to your desired equipment using the provided cables.

Operation:
Turn on the device by pressing the power button. Use the control panel to adjust settings as needed.

Troubleshooting:
If you encounter any issues, refer to the troubleshooting section in the user manual for solutions. Contact customer support if problems persist.

Frequently Asked Questions (FAQ):

- **Q: How do I charge the device?**

  A: Use the provided charging cable to connect the device to a power source. Ensure the device is powered off

during charging.

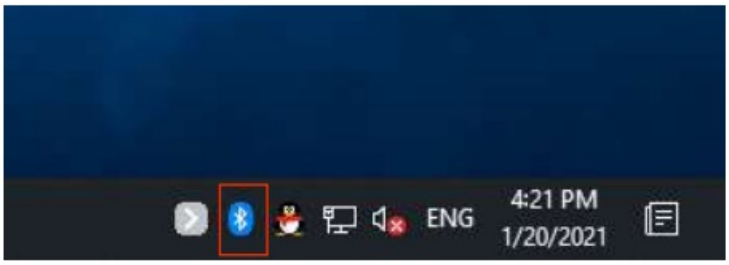
- **Q: Can this device work with all smartphones?**
  A: The device is compatible with most smartphones that support a 5V power supply. Check the user manual for specific compatibility details.
- **Q: How do I reset the device?**
  A: To reset the device, locate the reset button on the device and press it using a small pin or paperclip. Hold the button for a few seconds until the device restarts.

Notes

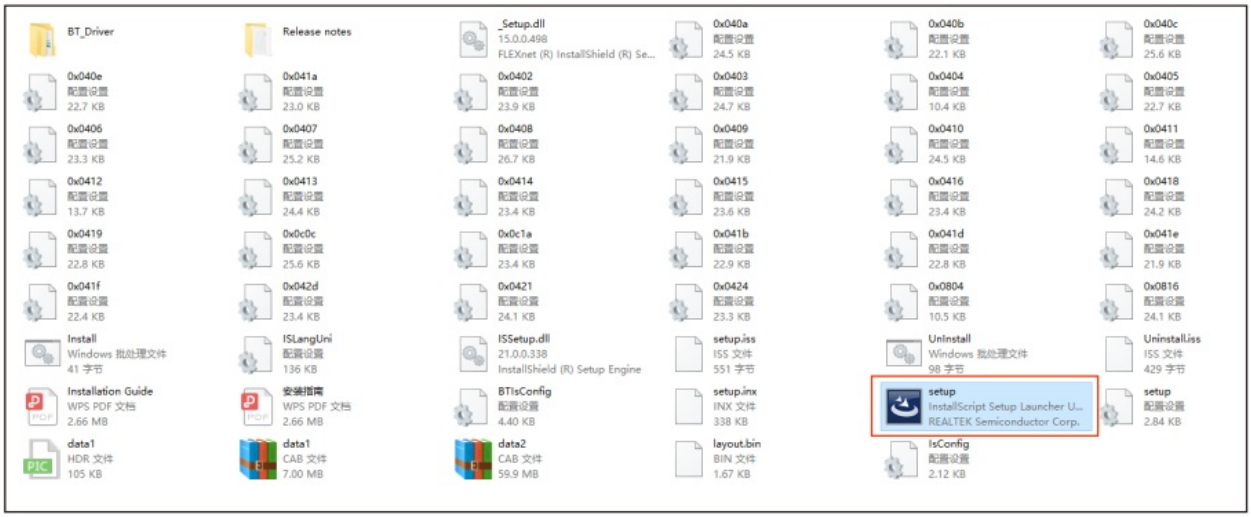
- The product applies to Windows 7/8.1/10. Installation and pairing operations may vary from different systems.
- The demonstration in this manual takes Windows 10 computer system and HONOR phones P40 as examples.
- Except mobile phones, the product also applies to Bluetooth devices such as mouses/keyboards/game controllers/speakers/headsets, etc.
- The product is unavailable to macOS/iOS devices.
- Once the product and your device are paired for the first time, they will enter au to-reconnection mode next time.

Step One-Drive Installation

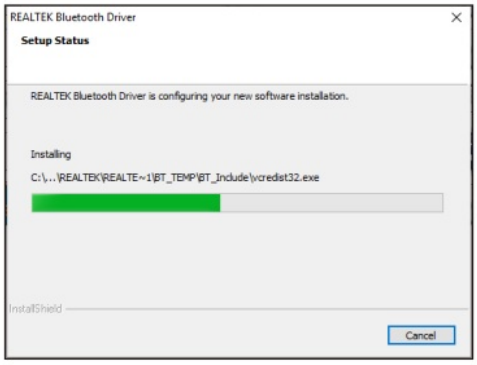
1. Plug the Bluetooth adapter into USB port of the computer, the Bluetooth menu will recognize it and display as Bluetooth icon [ ] on the lower right corner immediately.



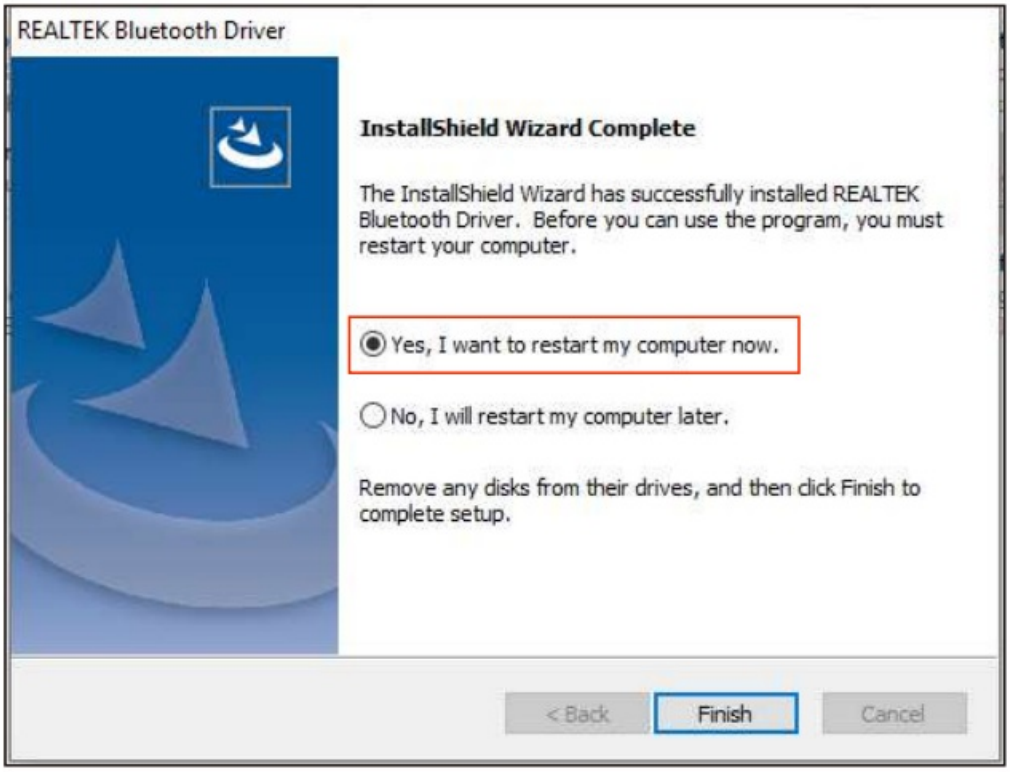
2. Two setup methods are available.
   - Place the CD drive into the computer, double-click on the pop-up folder to locate [setup.exe], then double-click to install.
   - Search product model “80889” on the UGREEN official website: **https://www.ugreen.com/pages/download.** Download and install the corresponding driver.



3. Follow the pop-up window to click [Next].

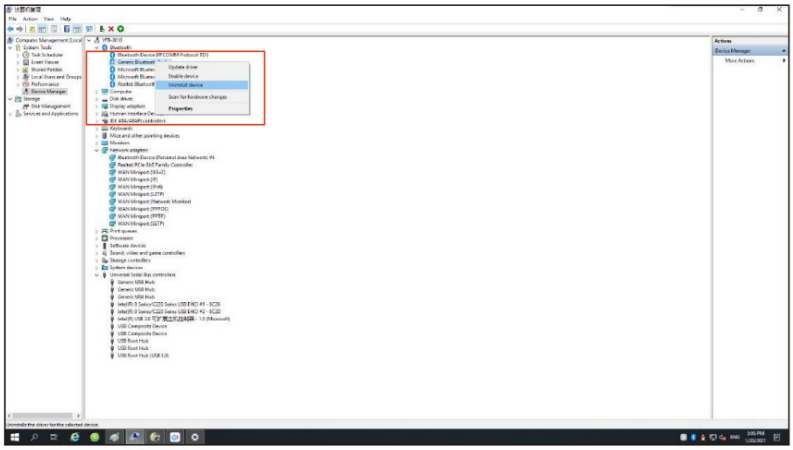


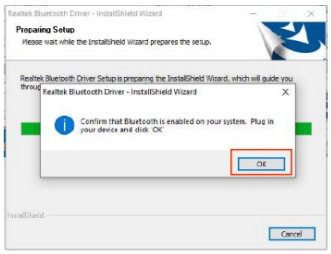
4. Click [Finish] to restart the computer and the computer system should be capa- ble of the adapter.



Notices: During installation, if the pop-up window in the diagram appears, please follow the steps below.

- Plug out the adapter;
- Enter [Device Manager] to disable built-in Bluetooth function of the computer.
- Plug the adapter into the computer again, click [OK] on pop-up window to proceed with installation.

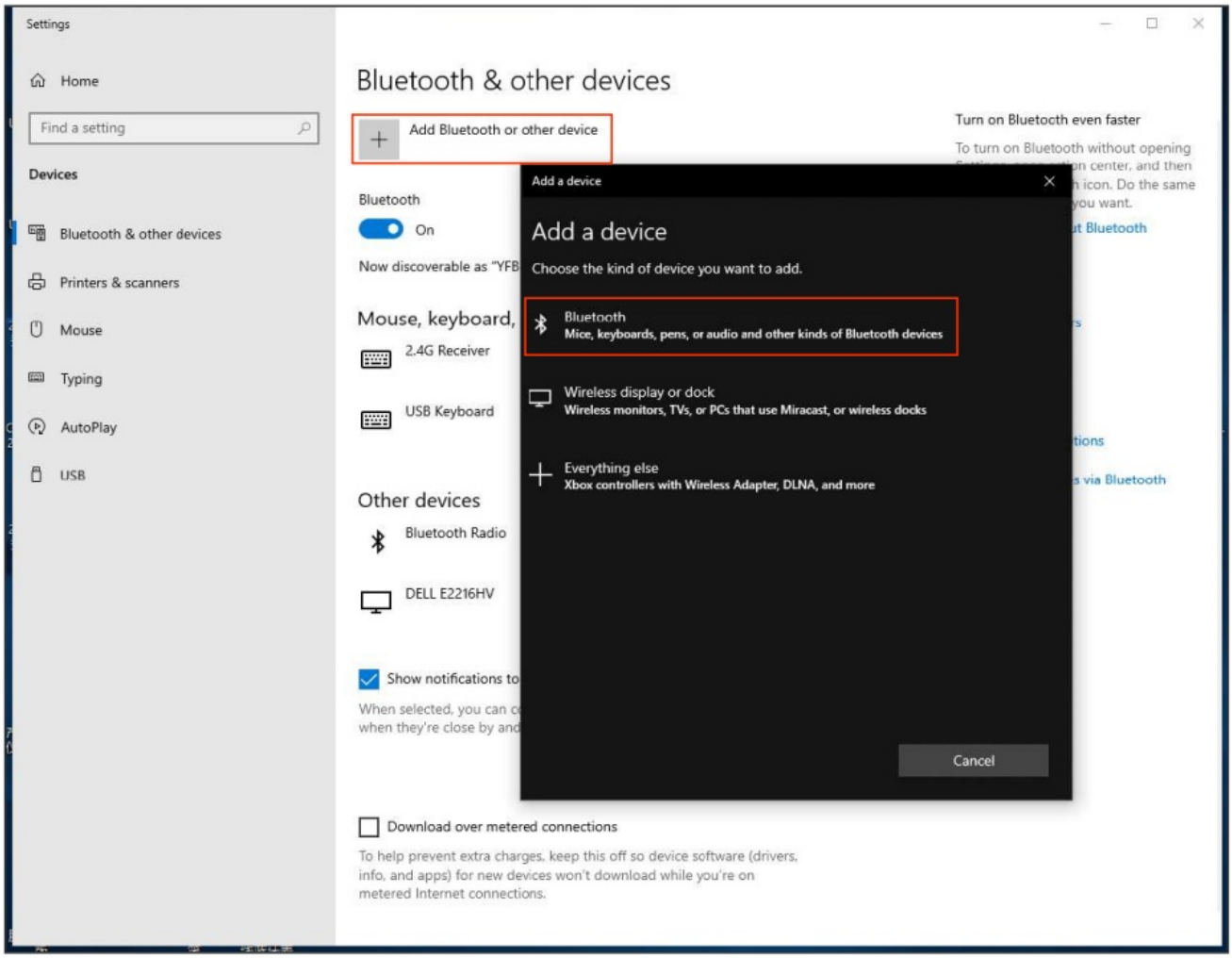




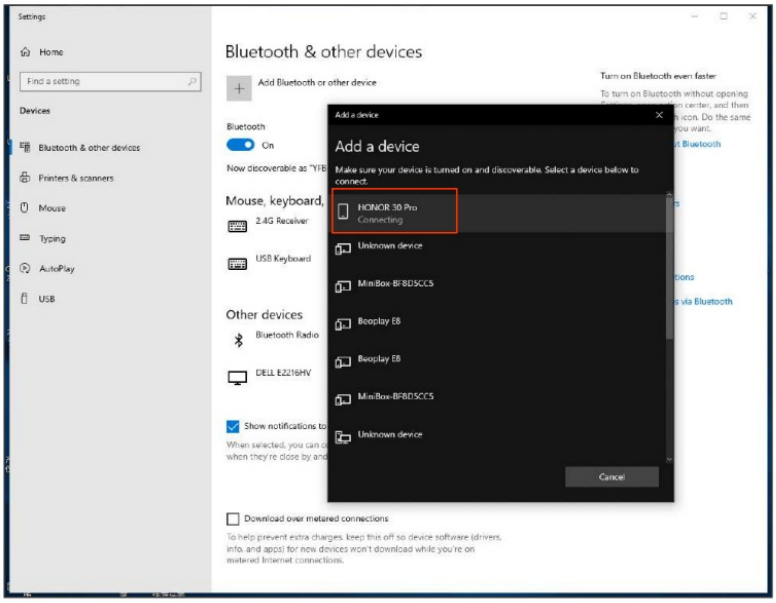
Step Two-Bluetooth Pairing

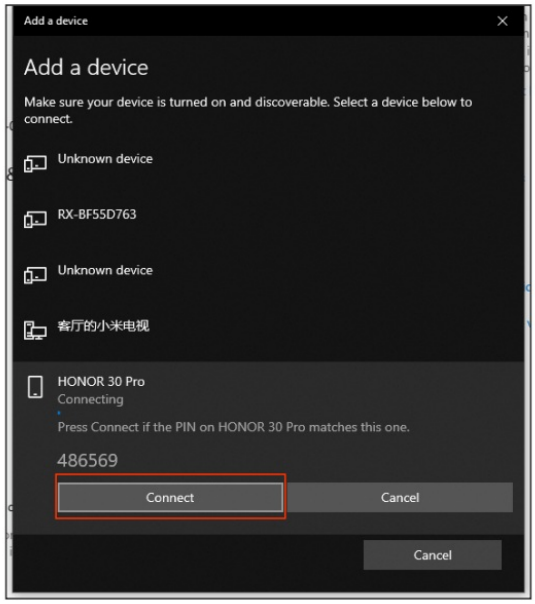
1. Turn on Bluetooth on the Phone.

2. Double-click the icon [®] on status bar of the computer, click icon [ ], then click [Bluetooth] to enter the Bluetooth devices list.

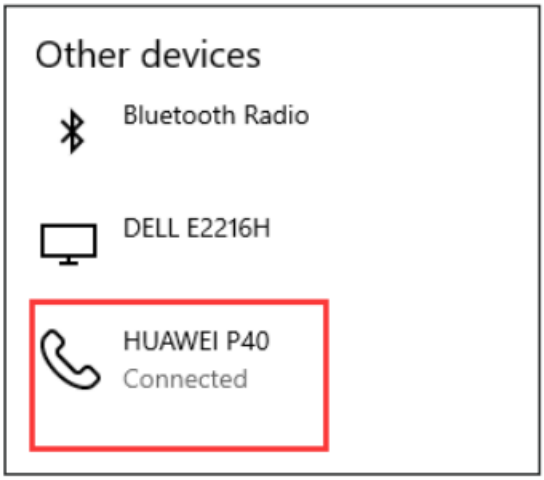


3. Locate the phone model on the list, click [Connect], the phone will pop-up “Blue- tooth pairing request”, click [Pair] on the phone.





4. Once pairing is completed, the device list displays that the phone is “Connected”



Notes

- For other Bluetooth devices (speakers/mouses/game controllers), click the device name to connect them to the computer.
- For Bluetooth keyboard, the computer will generate a PIN, enter the PIN on the keyboard to complete pairing.

FAQ

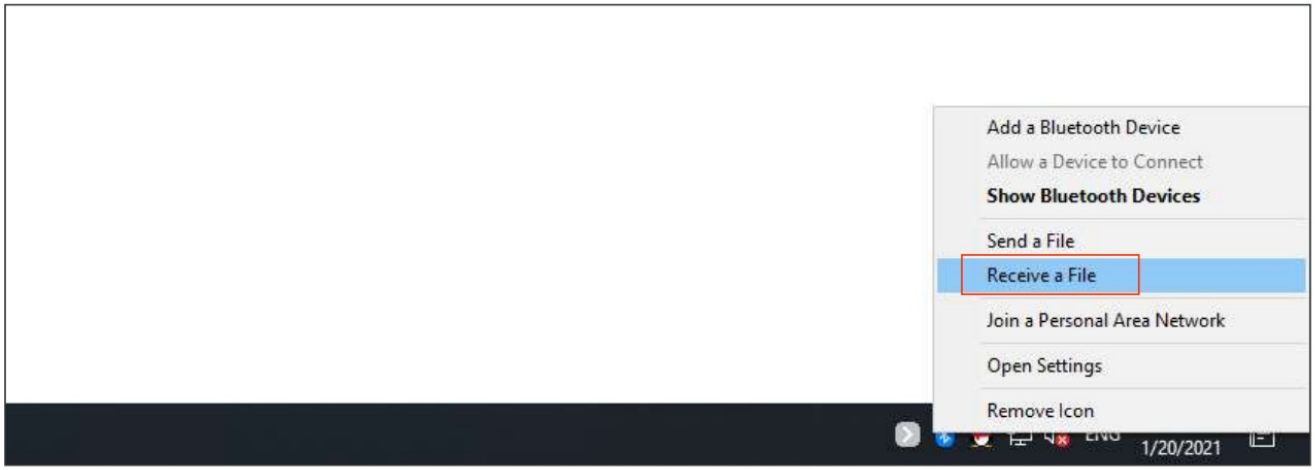
If the Bluetooth connection failed, please follow the steps below:

- During the connection, the Bluetooth device must be placed around the product at a range of 20m.
- If the display is frozen as Bluetooth connected, please restart the player.
- Please wait patiently during auto-connection process, for the speed may vary from different computer systems.
- If auto-reconnection process fails, please restart your Bluetooth device and try again.

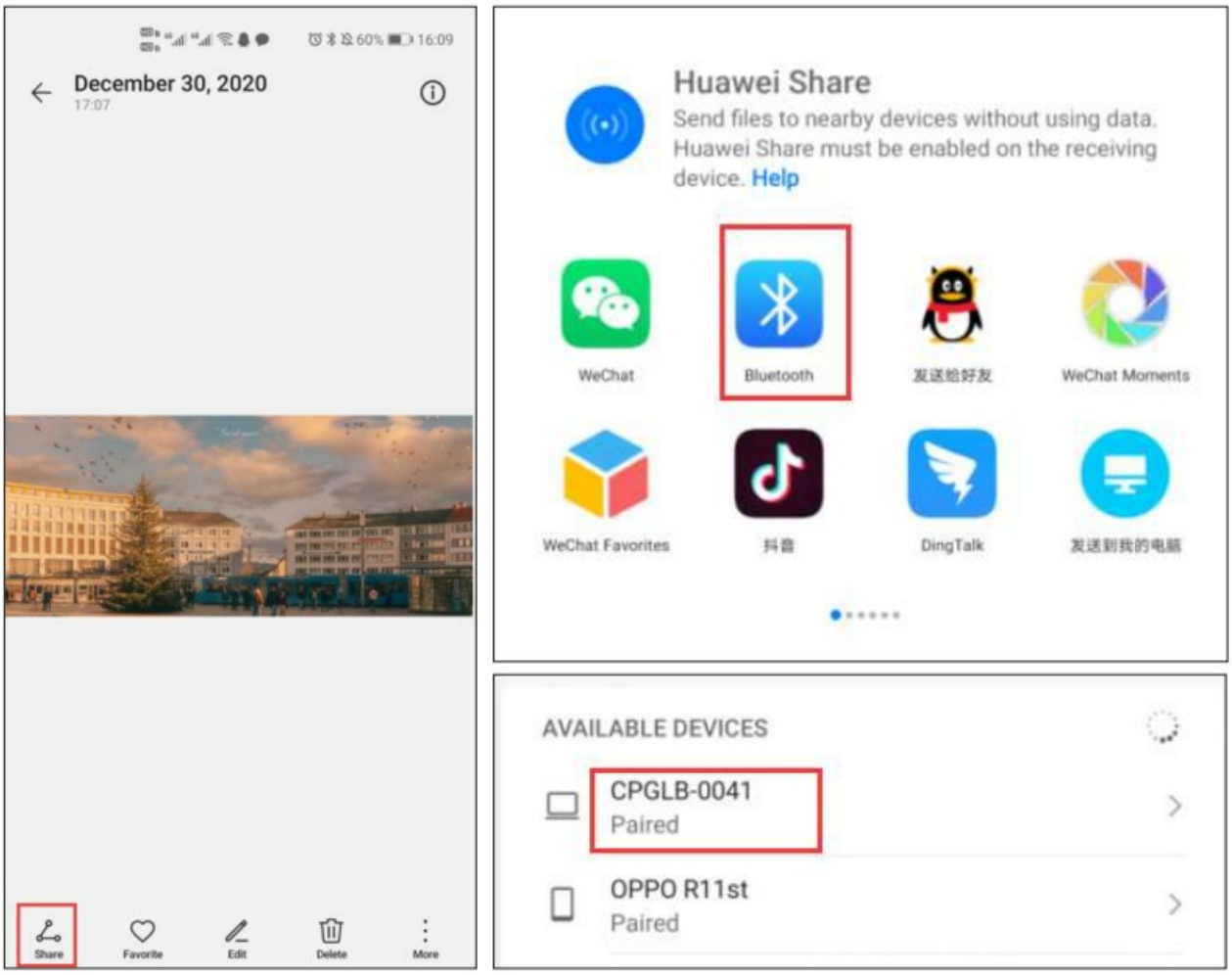
Data Transmission— Phone to Computer

1. **Step 1**: Click the icon [ ] on the status bar of the computer, click [Receive a File] to unfold the file receiving

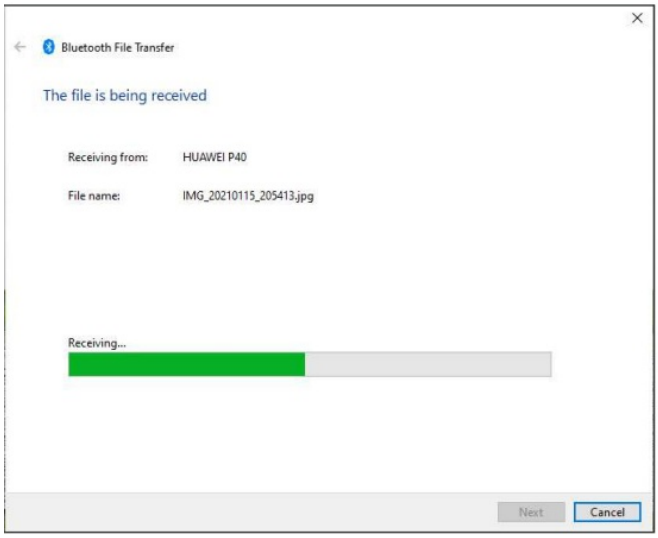
interface on the computer again.

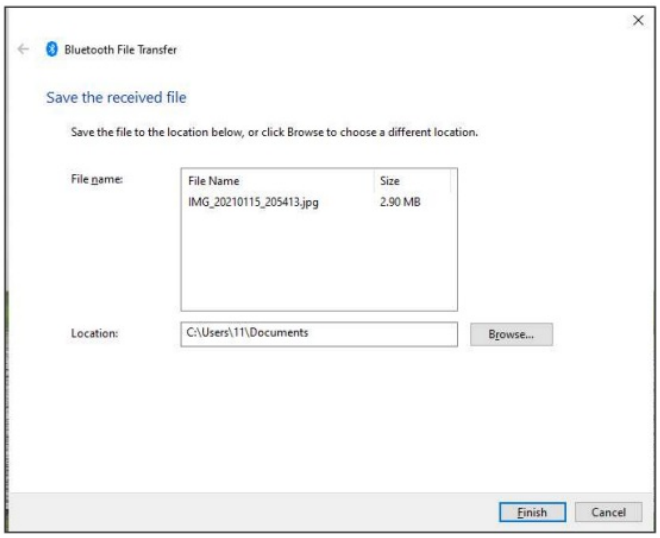


2. **Step 2**: Choose a file (video/picture/document) on the phone. Click [Share] on its status bar and click the icon [Bluetooth], click the computer's name and waiting for it finish receiving.



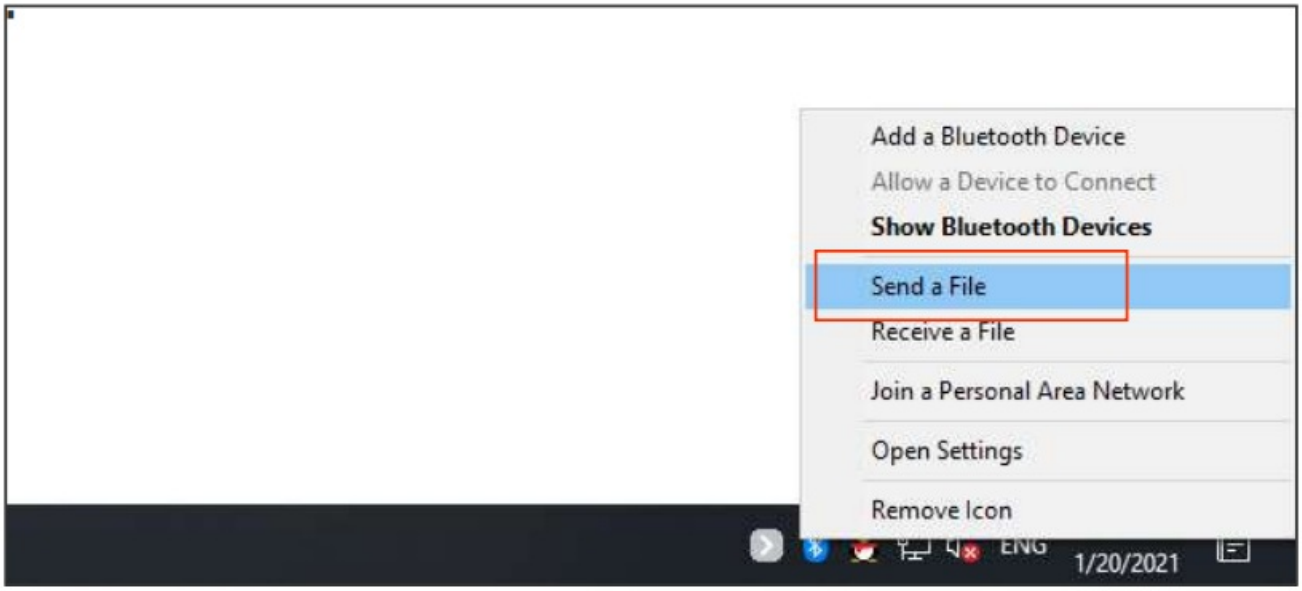
3. **Step 3**: Choose a location to save the received file.



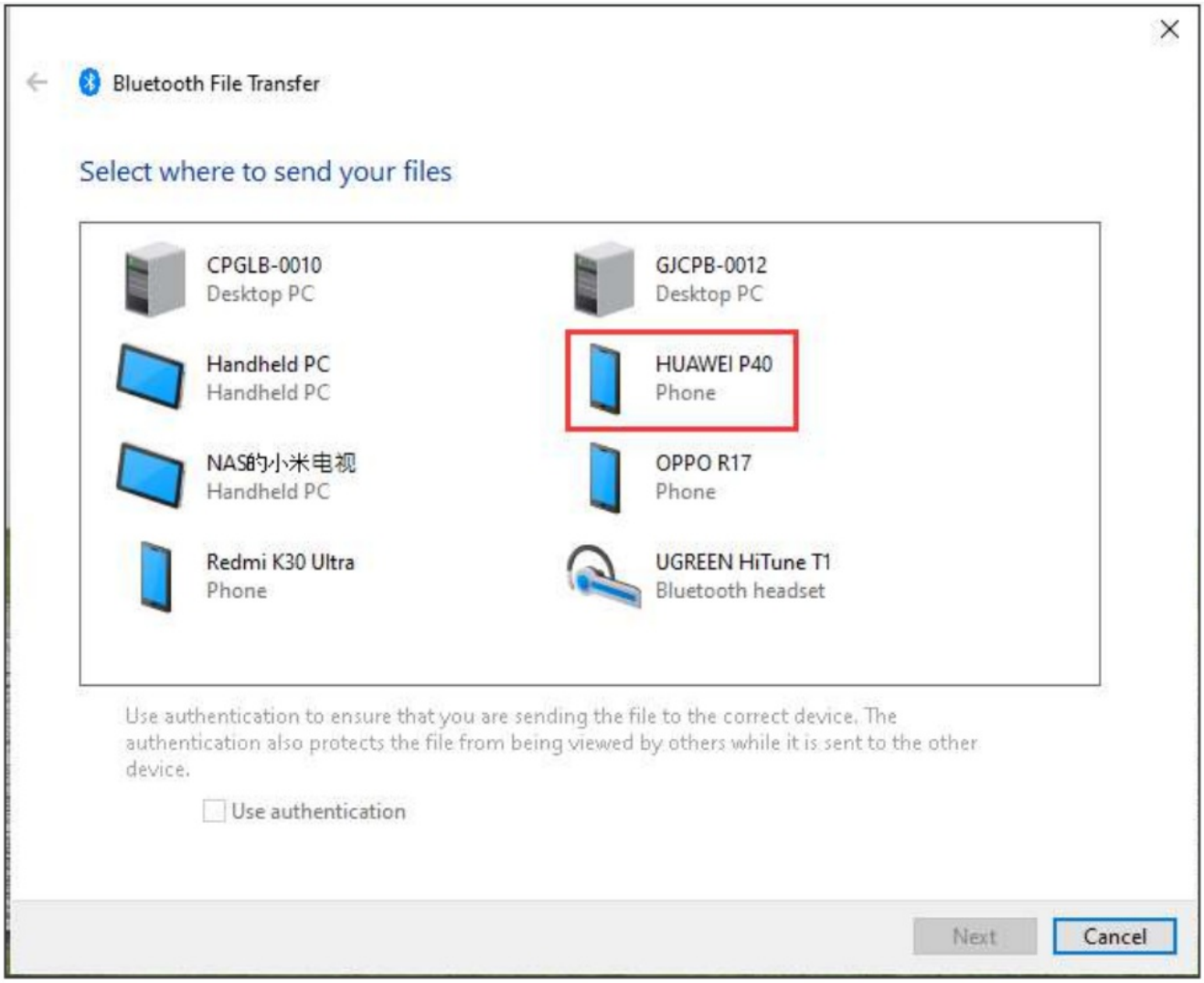


Data Transmission— Computer to Phone

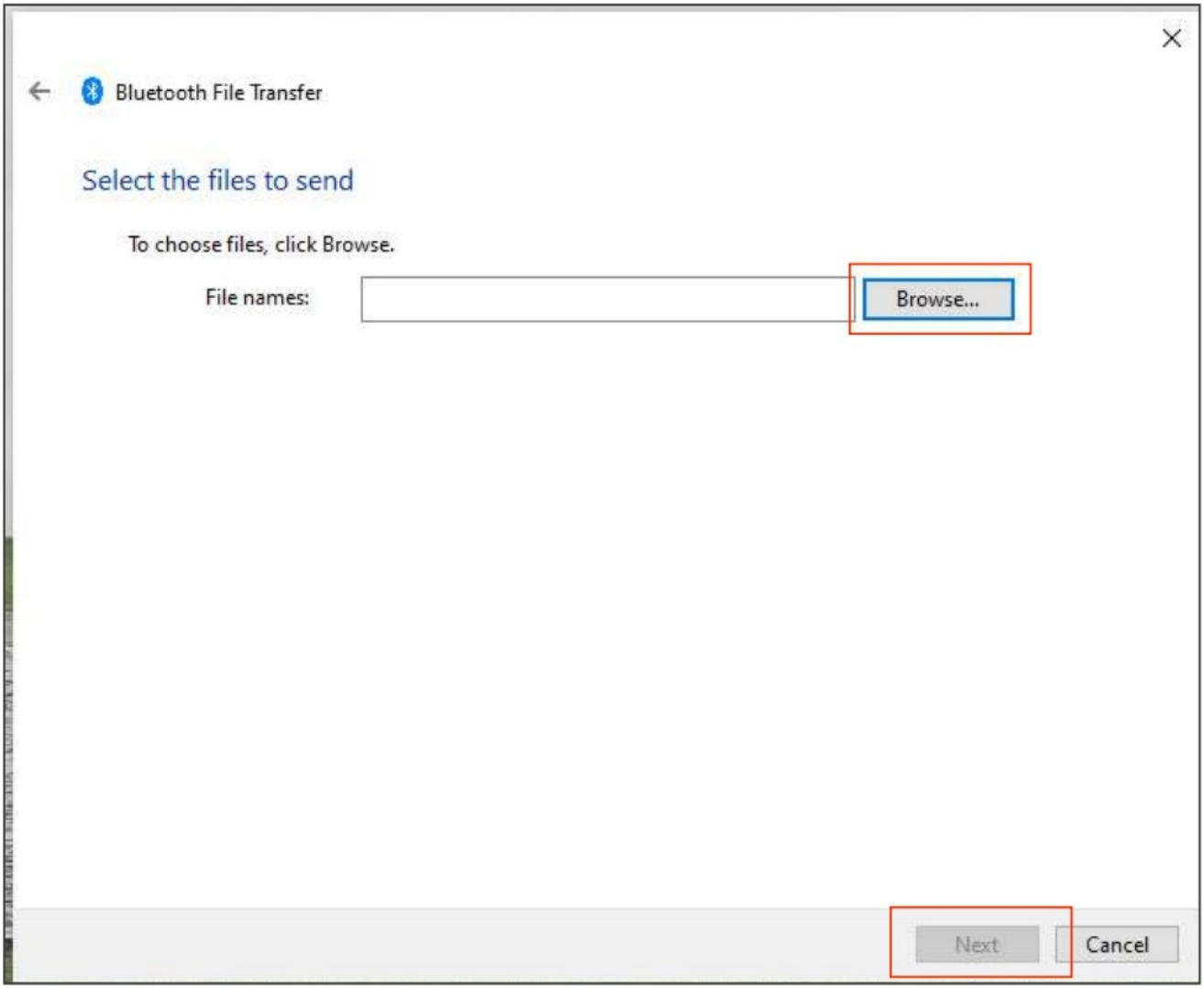
1. **Step 1**: Click the icon [ ] on the status bar of the computer, then click [Send a File]



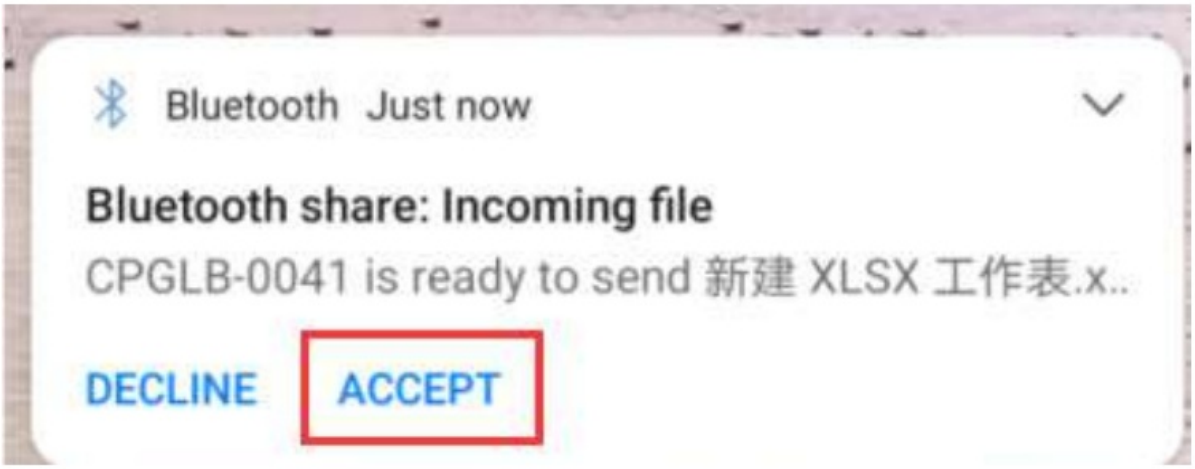
2. **Step 2**: Locate and click the target phone model.



3. **Step 3**: Click [Browse] to chose file and then click [Next].

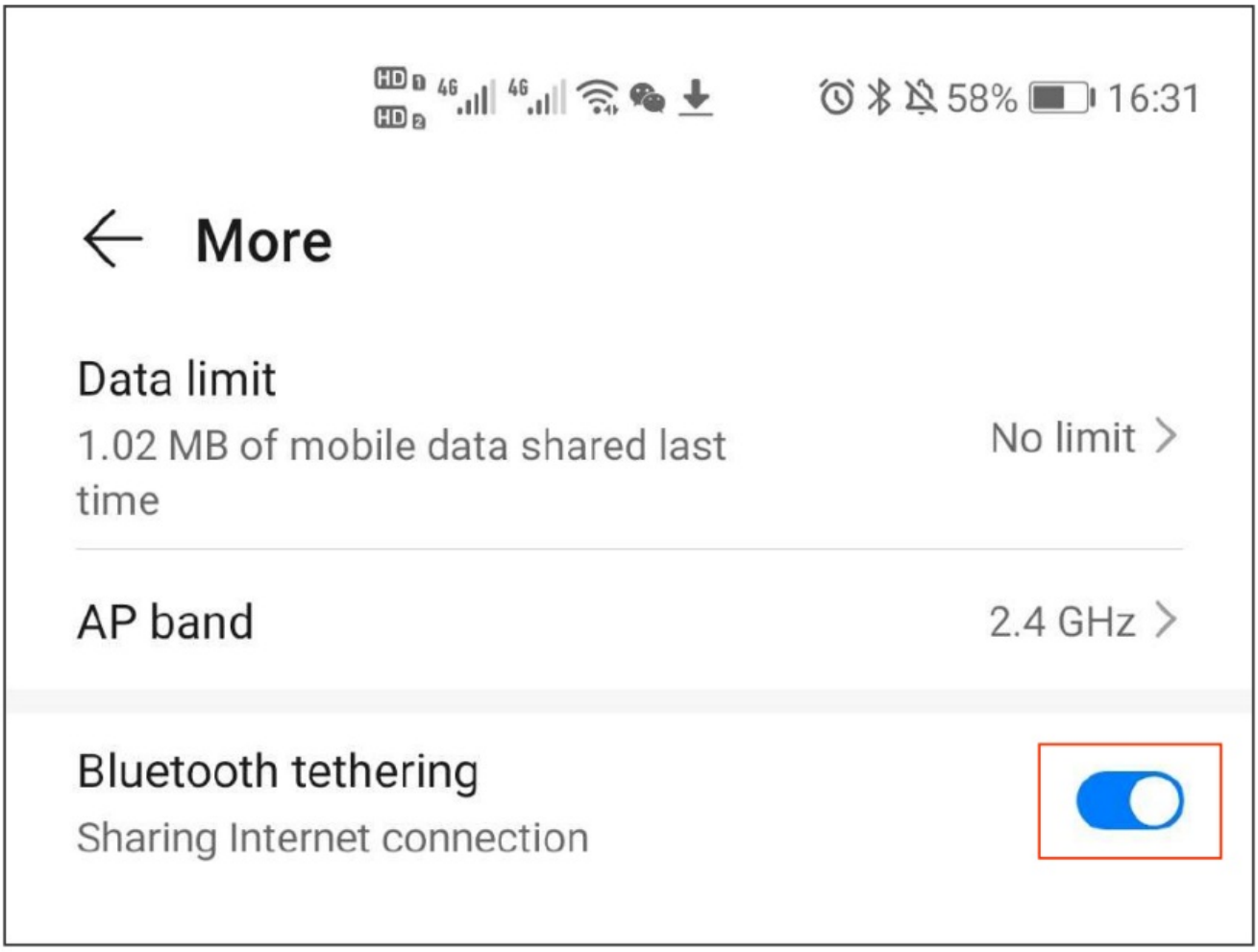


4. **Step 4**: Click [Accept] on the phone to receive the file.

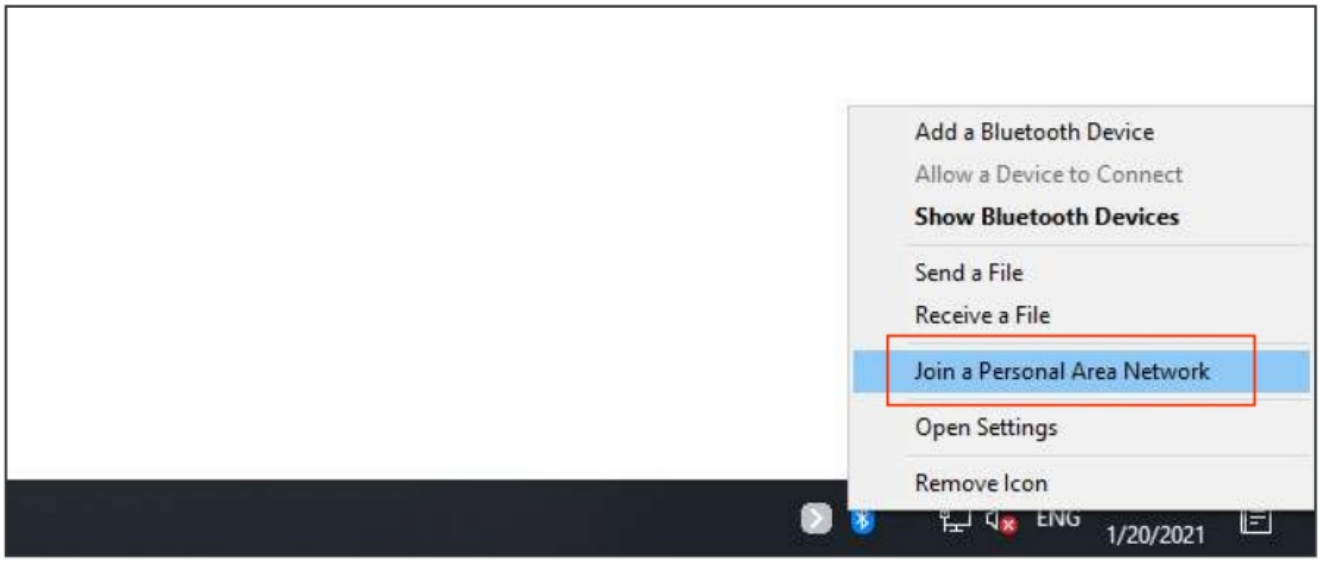


Bluetooth Tethering

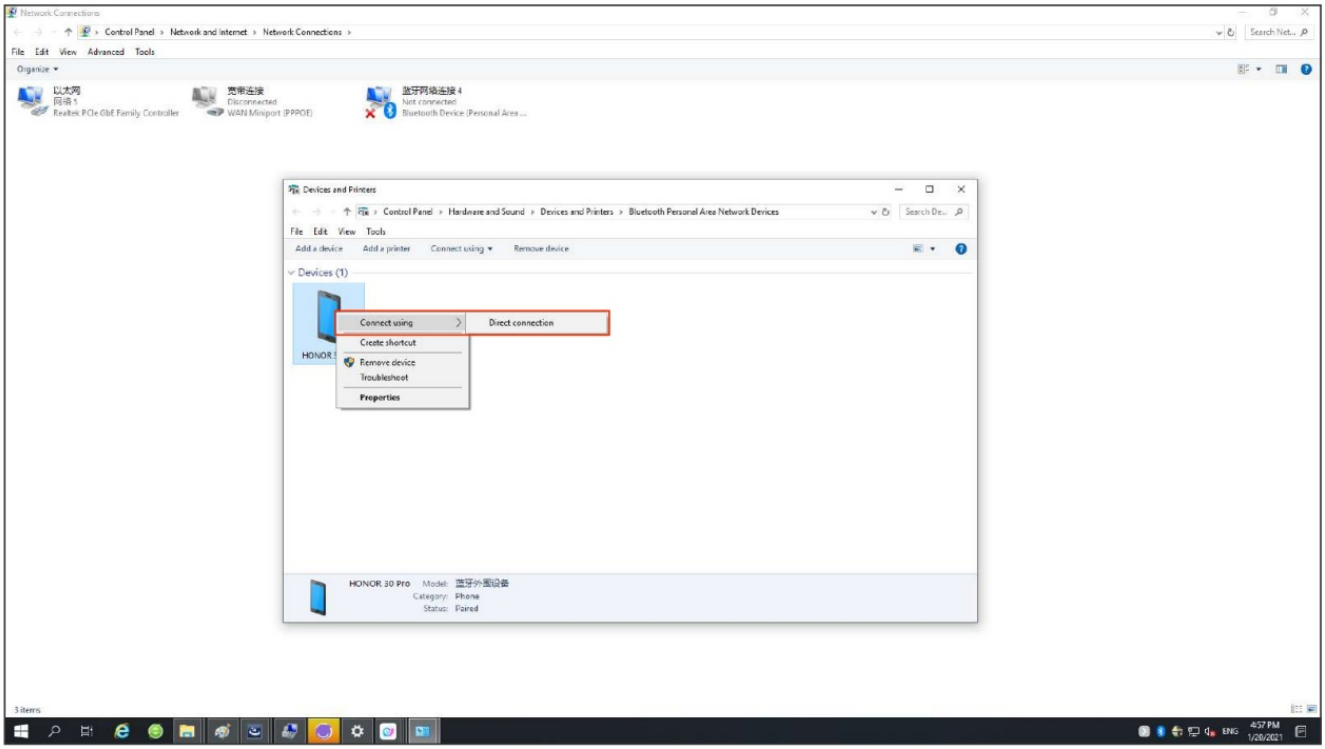
1. **Step 1**: Turn on Bluetooth tethering on the phone. Note: The way to turn on Bluetooth tethering is differ from phone models, please refer to their own user manual.



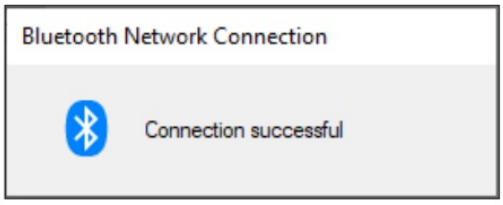
2. **Step 2**: Click the icon [ ] on the computer, then click [Join a Personal Area Net- work].



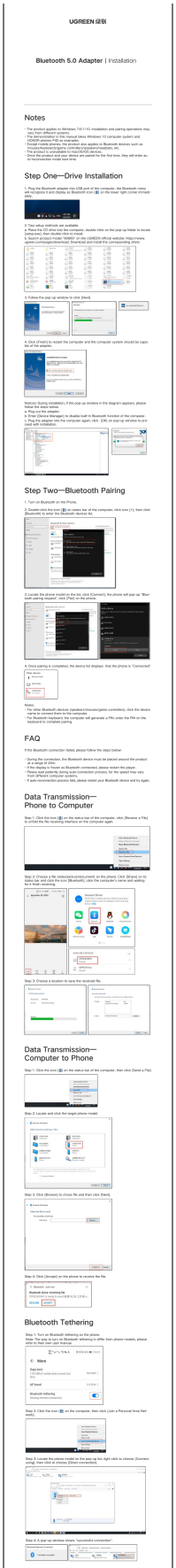
3. **Step 3**: Locate the phone model on the pop-up list, right click to choose [Connect using], then click to choose [Direct connection].



4. **Step 4**: A pop-up window shows “successful connection”.



Documents / Resources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Bluetooth 5.0 Adapter | Installation

Notes

Step One—Drive Installation

Step Two—Bluetooth Pairing

FAQ

Data Transmission—
Phone to Computer

Data Transmission—
Computer to Phone

Bluetooth Tethering

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CM390 Bluetooth Adapter, CM390, Bluetooth Adapter, Adapter

References

- User Manual

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