

tuya BLE Pro Version Smart Keybox User Manual

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PACKING ACCESSORIES

Please check the packing box and accessories when you got the lock in hand.

PRODUCT SPECIFICATION

Front

Inside View

SYSTEM INTRODUCTION

RESET TO FACTORY STATE

ATTENTION

There is one reset button on the back of the front shell; After the device is powered on, long press the button for 5 seconds and the voice prompts "Please enter the initialization password (000)"; If the password is entered successfully, there is sound tip "Operation successful" . Then the default master password is 123456. you can enter the password to unlock the key box.

INSTALLATION STEPS

Wall mount

Fixed on the wall, the line must be at a suitable height from the ground

Wall Mount(Brick wall)

Wall mount(Plank)

Install Batteries

Insert alkaline b 4pcs AAA atteries into the battery box matching the polarity(+/-) and tighten the battery box cover.

Function Test

- Turn over the protection cover follow the arrow direction.
- Press fingerprint or passcode to unlock the key box.

Key Test

- Test the key to unlock properly
- Don't put the keys inside the box

Hanging Garment

Unplug

Battery mounting

- Put 4pcs AAA alkaline batteries and fix the battery box cover.

Shackle Locking

- Buckle the shackle and lock box in the direction of the arrow.

Shackle unlock

- Push the button to the top, then detach the lock box and shackle.

Functional Test

- Turn over the protection cover follow the arrow direction.
- Press fingerprint or passcode to unlock the key box.

Key Test-knob

- Test the key to unlock it properly
- Don't put the keys in the box

Tuya APP Settings

Please download the Tuya smart or Smart life on the Apple Store or Google Play. also, you can scan the QR code below to download the APP directly.

1. *Please register one account with your E-mail or mobile number.*

Intelligent Configuration

Please run the Tuya smart APP and click "Add Device" on the right top position for auto scan:

Function Description

Under Tuya smart APP interface, you can see the features for the smart locks, such as Member /unlock records and settings etc. Also you can slide the bar to unlock the door directly.

Add User Fingerprint

Under Tuya smart APP interface, you can click the "Member Management" and add the fingerprint.

Delete User Fingerprint

Under Tuya smart APP setting, you can click the "Member Management" and delete it with below operations.

Add User Password

Under Tuya smart APP interface, you can click the "Member Management" and add the user password.

Delete User Password

Under Tuya smart APP setting, you can click the code name and delete it with below operation.

Add User Card

Under Tuya smart APP interface, you can click the "Member Management" and add the user card .

Delete User Card

Under Tuya smart APP setting, you can click the user card name and delete it with below operation.

Temporary Code

Under the Tuya APP, you can click the "Temporary Code" to set the Timed-Limited/One-Time/Custom password to unlock.

Reset the Key Box

Under Tuya smart APP setting, you can click the "Remove Device" and choose the "Disconnect and Wipe Data" to reset the lock, then the lock will be set to factory state, you can use any fingerprint to unlock the lock, also other user can add the lock on their mobile APP; Or you can hardware reset the lock, please refer to page 5 .

Refer page 5 to reset the Key Box

8. Troubleshoot and Solution(FAQ)

Question 1: Can I unlock the door with my fingerprint for the first time?

Answer: After you finish the installation and power on the lock with a 4pcs AAA alkaline battery you can press any fingerprint to unlock the door, to ensure you can access the door before you configure the lock with a mobile APP.

Question 2: What kind of battery shall we use?

Answer: This lock is highly recommended to be powered on by a 4pcs AAA alkaline battery, do not use any other batteries or other Zn/Mn batteries!

Question 3: Is the lock auto-locked?

Answer: After you unlock the door one time, the door will wait for the lock after 5 seconds, close the "Front panel" to lock.

Question 4: I bought one lock for my friend, how can he add the lock to his mobile?

Answer: Please remove this device from your mobile App you can click the "Remove Device" and choose "Disconnect and Wipe Data" to reset the lock, or refer to page 5 for more options.

Question 5: Can I charge the lock box via the Type-C port?

Answer: This Type-C port is only for emergency use with the power bank to unlock the key box, it is forbidden to charge the device with this port, when the low power alarm triggers, please replace the batteries in time!

Question 6: I insert the manual key and turn but I can not unlock the box.

Answer: Please insert the manual key and Opening and closing panel unlocking, refer to the photo below:

Question 7: Is it possible to remotely unlock my door?

Answer: One extra gateway is required for remote unlock, please turn to our sales service line, after configuration, you can press the icon on the app to remote unlock.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.


Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, under Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used under the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. To maintain compliance with FCC's RF Exposure guidelines,

This equipment should be installed and operated with a minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

Documents / Resources

	tuya BLE Pro Version Smart Keybox [pdf] User Manual K5, 2AXUJ-K5, 2AXUJK5, BLE Pro Version Smart Keybox, BLE Pro Version Keybox, BLE Pro Version, Smart Keybox, BLE Pro Keybox, BLE Pro, Keybox
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References

- [User Manual](#)

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