



Tuya Smart C38A-3MP Smart Camera User Manual

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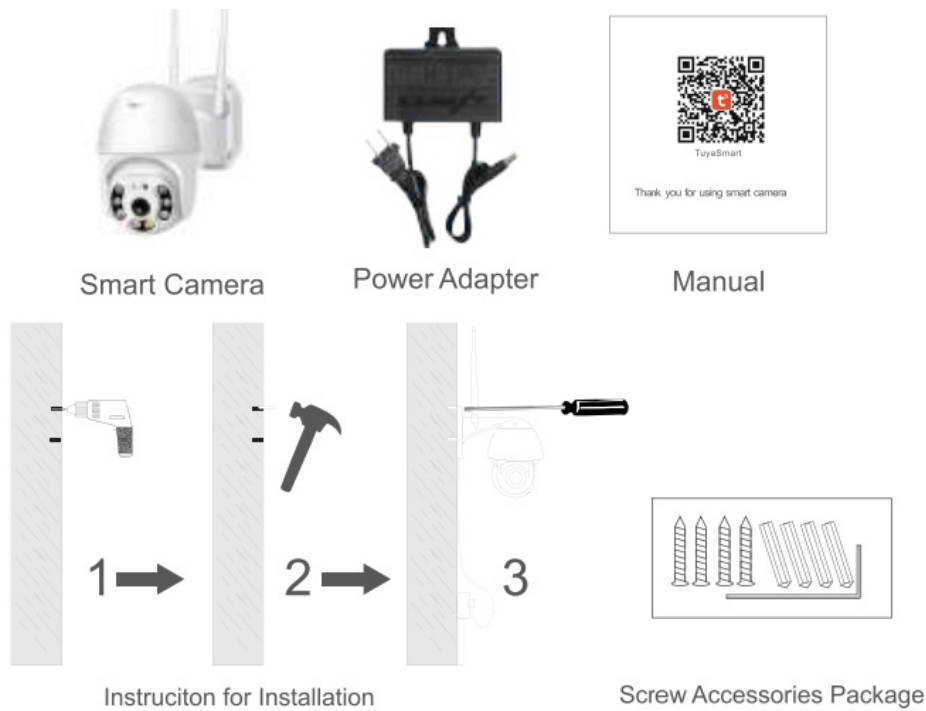
Tuya Smart C38A-3MP Smart Camera



Product Introduction

Packing list:

- Smart Camera x 1,
- Manual x 1,
- USB Power Cord x 1,
- Power Adapter x 1,
- Screw Accessories
- Package x 4



Basic Parameters

- **Product Name:** Smart Camera
- **Pixel:** 1. 0Mp/2. 0MP
- **Video Compression:** H. 264 High Profile
- **Image Enhancement:** Digital Wide Dynamic 3D Noise Reduction
- **Local Storage:** MicroTF card
- **Wireless Encryption:** WEP/WPA/WPA2 Encryption
- **Power Input:** 5V 1A(Min)
- **Total Power Consumption:** SW (Max)
- **WirelessStandard:** 2. 4G 802. 11 b/g/n
- **Support Platform:** Android/iOS

Component Description:

- **Reset Bu1ton:** Long press "reser hole 5sec, reset success.

It is recommended to insert 8-64GB high-speed Micro TF card, otherwise it will not be able to store, view historical video and support Important functions such as firmware upgrading.

InstallAPP

Download APP: scan the QR code below to download and install. Register and login: open the "TuyaSmart " APP to register and login according to the prompts.



Add The Device-Scan QR code mode

- Make sure Wi-Fi is available and connected to the Internet.
- Connect the camera to the power, then system startup completed.
- Open “TuyaSmart” APP, press the ‘+’ in the upper right corner or the main screen (Figure 01); choose “Security & Sensor”, click “Smart Camera” (Figure 02) to add camera; and then click “Next step” (Figure 03);



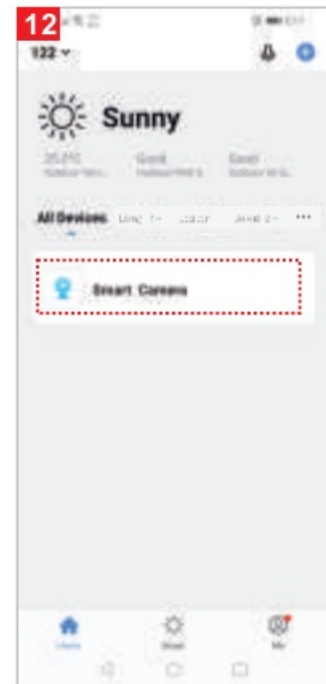
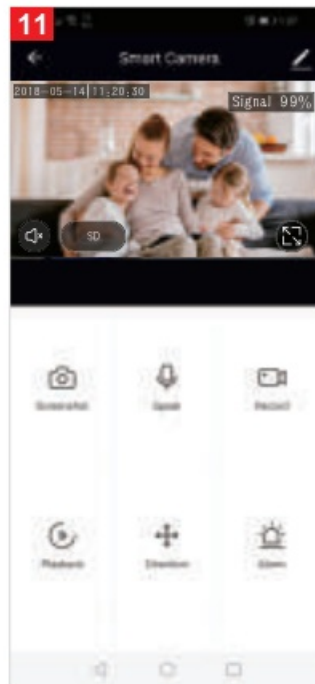
- If the mobile phone is not connected to Wi-Fi, please click “Connect to Wi-Fi” (Figure 04);
- It will jump to the WLAN interface and connect Wi-Fi (Figure 05). Please note that only 2.4 GHz Wi-Fi network is supported;
- If the phone is connected to Wi-Fi (Figure 06);



- click “Confirm”. It will jump to the interface to prompt to scan the QR code with camera and click “Continue” (Figure. 07);
- A QR code will prompt on your screen and you need to scan it with the Smart Camera. (the camera is about 20-30 cm away from the mobile phone lens). Then click “hear the prompt sound” (Figure. 08).
- “connecting” (Figure. 09);



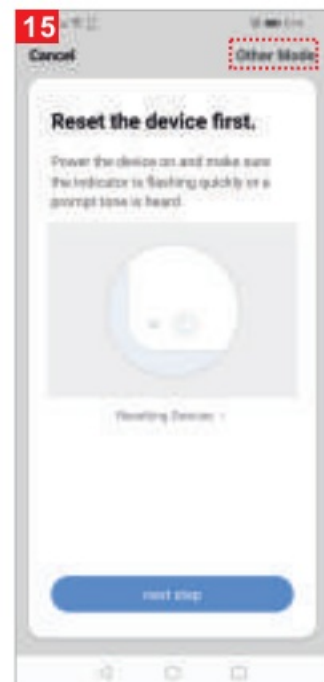
- When the progress reaches 100%, connection completed (Figure 10), and click “Finish”;
- Then jump to preview interface (Figure 11)
- After closing the device preview interface, the interface returns to the APP home page. At this time, the connected device will appear on the APP home page (Figure 12). Then you can click directly to the device interface to see the monitoring situation without re-adding afterwards.



Add The Device-AP Mode

If you want to use /IP Mode,press the reset button on the machine

- Make sure Wi-Fi is available and connected to the Internet.
- Connect the camera to the power, system startup completed.
- Open “TuyaSmart” APP, press the ‘+’ in the upper light earner or the main screen (Figure 13); choose ‘securely & Sensor\ click “Smart Camera• (Figure 14) to add camera ; Alternatively, choose “other ways” to add (as shown in Figure 15);

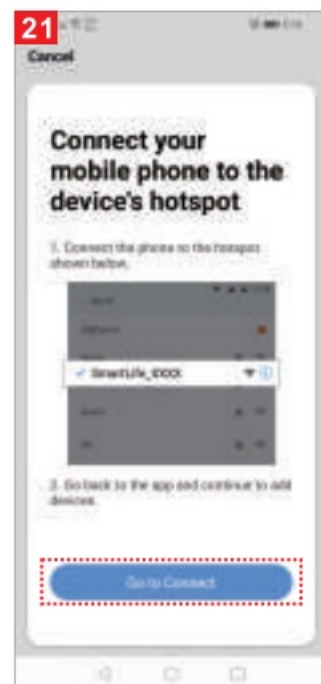
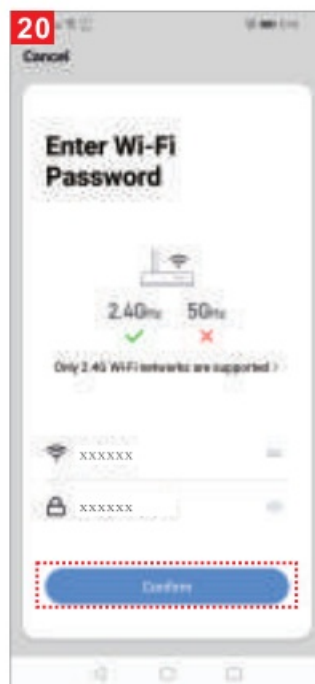


Note : Before using the “AP Mode”,you need to switch to “AP Mode” by lightly pressing the “Reset key” or the device.

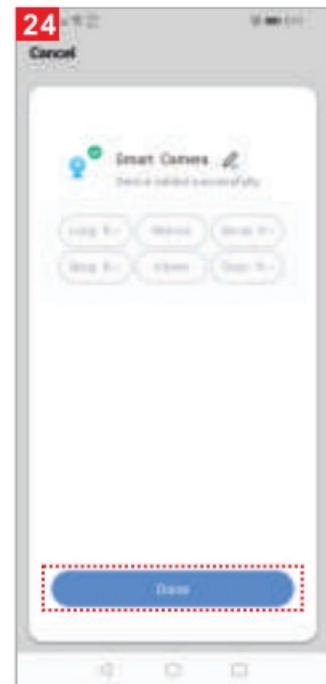
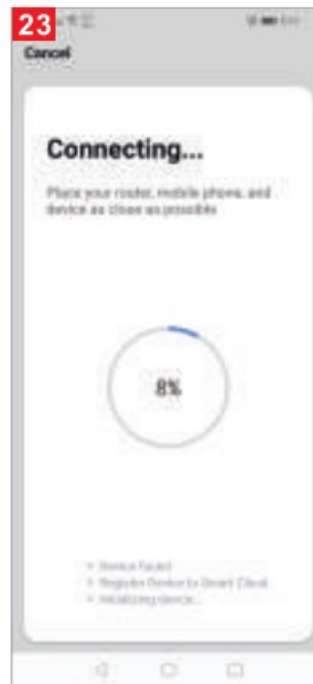
- Then click “hot spot configuration” {Figure 16;
- Then click” compatibility mode”, clicks”Next” (Figure 17);
- Then click “change Network” (Figure 18);



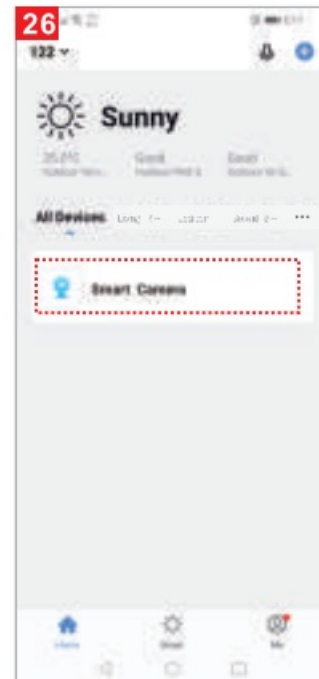
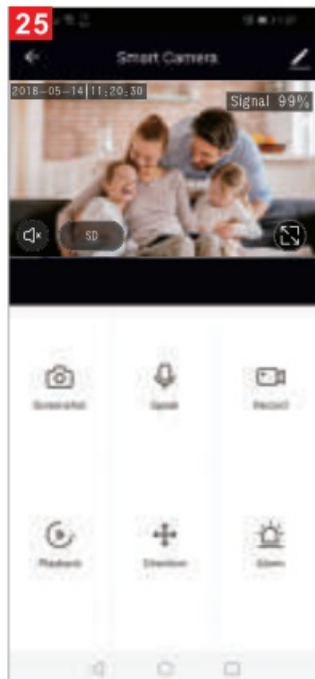
- Then enter the password to complete the connection (Figure 19);
- Click Back and return to the APP compatible mode interface, where the Wi-Fi name and the connected Wi-Fi name are displayed Password, click the “Confirm” button {Figure 20};
- The page jumps to where the interface prompts “Wi-fi” to connect to the device hotspot and clicks connect (Figure 21)



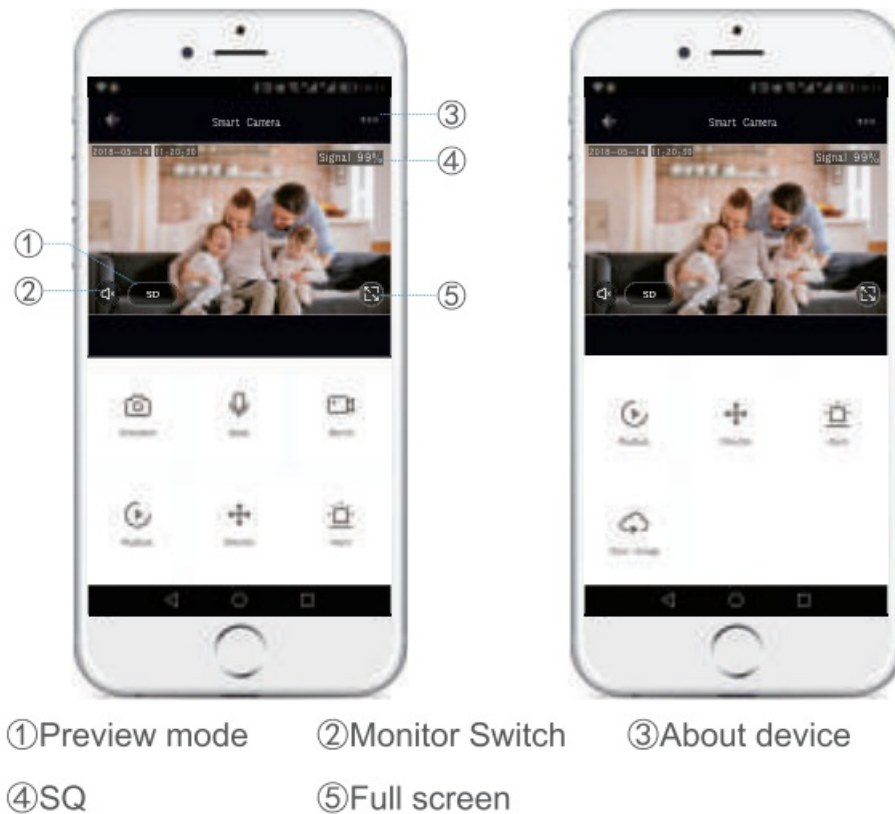
- The interface jumps to the WALN connection interface, finds the Wi-Fi at the beginning of “Smart Lifi”. and clicks on the connection (Figure 22);
- When the connection is completed, click back and return to the APP interface, at which time the APP display device is conneded (Figure 23).
- At this time, the device has been successfully connected; the interface jumps to “Add Device Successful” (Figure 24);



- Then click “connected”, it will jump to the Preview Interface of the Device (Figure 25)
- Close the device preview interface and the interface returns to the home page, at which point the connected device will appear on the APP home page.(Fig. 26), After entering the device interface to view, no need to re-add, click directly into the device interface to view .



APP Video Browsing Details



Matters Need Attention

Try to keep away from the metal space;

Avoid the furniture , microwave oven blocked;

Avoid the space where the audio, video and data lines are wound, and keep the space away from them as large as possible;

Ensure that as close as possible to the coverage or wireless Wi-Fi signals. Switching network environment;

In the new network environment, please press the reset hole about 5 seconds, then connect to the network.

Matters Need Attention

- Try to keep away from the metal space;
- Avoid the furniture , microwave oven blocked;
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The name and content of the harmful substances in the product

Part Name	Harmful Substance					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
shell	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Board	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
charger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
annex	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This form is based on the provisions of SJ/T 11364.						

This product conforms to RoHS environmental protection requirements. At present, there is no mature technology in the world to replace or reduce the lead content in the electronic ceramics, porcelain, optical glass, steel and copper alloy.

Maintenance voucher of intelligent

Maintenance records: _____

Maintenance time: _____

Fault conditions: _____

Fault cause: _____

Troubleshooting: _____

Return and exchange proof: _____

Date of validity: _____

Original device ID: _____

New device ID: _____

maintenance personnel signature: _____

Maintenance Department seal: _____

Customer: _____ Mobile: _____

Address: _____

Model: _____ Camera ID: _____

Device store: _____ Date of purchase: _____

Store address: _____

Store contact number: _____

Maintenance voucher of intelligent

Customer: _____ Mobile: _____

Address: _____

Model: _____ Camera ID: _____

Device store: _____ Date of purchase: _____

Store address: _____

Store contact number: _____

Documents / Resources



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Smart Camera, Camera, C38A-3MP Smart Camera, C38A-3MP Camera, C38A-3MP