

TURBOLOCK TL117WM WiFi Deadbolt Lock Installation Guide

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SMARTLOCK

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TL117WM WiFi Deadbolt Lock

INSTALLATION GUIDE

Required Tools



Ruler



Pencil

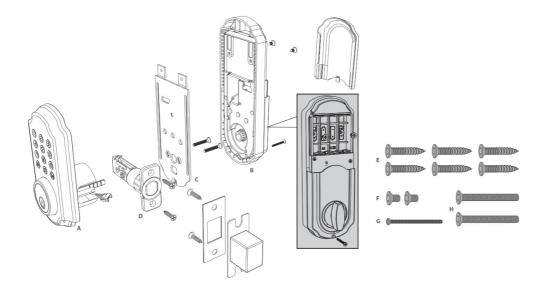


4x AA Batteries



Phillips Screwdriver

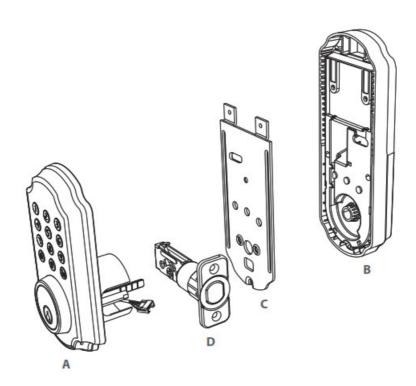
PARTS OVERVIEW



- A. Outside Assembly
- B. Inside Assembly
- C. Plate
- D. Latch Assembly
- E. Wood Screws
- F. Inside Screws (Short)
- G. Inside Screw (Long)
- H. Mounting Screws

DISASSEMBLE LOCK BEFORE INSTALLATION

The lock is pre-assembled upon arrival. Before installation, loosen the wood screws and mounting screws to separate the lock into four main parts



PREPARE THE DOOR AND MEASURE DIMENSIONS

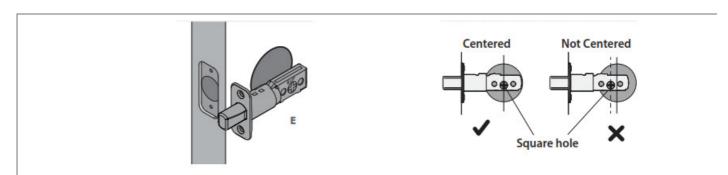
N If drilling a new door, use the provided template, mark the locations for the centers of the backset and the latch hole. Refer to user manual online for complete door drilling instruction.

A Make sure that the hole in the door is either 2- 1 /8" (54 mm).

B Make sure that the backset is either 2- 3 / 8" (60 mm) or 2- 3 /4" (70 mm).

C Make sure that the s 1" (25 mm).

ADJUST THE BACKSET IF NEEDED



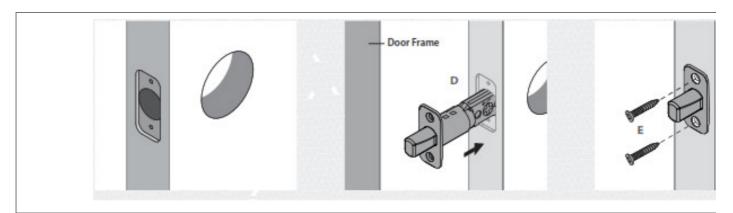
A Hold the latch in front of the door hole, with the latch face ush against the door edge. B If the square hole in the latch is centered in the door hole, no adjust ment is required. If the square hole is OT entered, adjust latch. See "Latch Adjustment" (step 3C)

C La he fro

INSTALLING THE LATCH & STRIKE

This section details installation steps needed if you are installing the TL117WM on a door with a single cutout already made. Replacing an older xture with a newer one is known as a retrot. If your door has never had a lock or doorknob installed or otherwise has no cutout, please go to N1.

RETROFIT

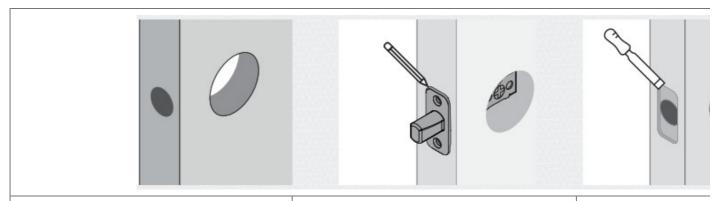


R1 If The door edge is chiseled.

R2 Check the UP icon on the latch and insert the latch into the hole. The latch's plate should sit ush against the edge of the door.

R3 Use the two wood screv screwdriver to secure them

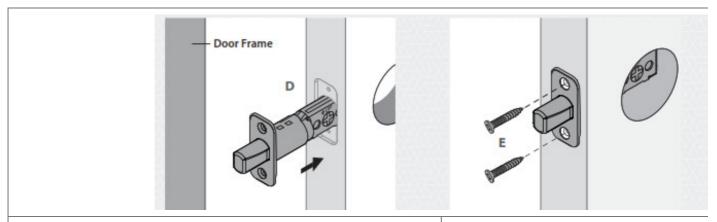
NEW DOOR



N1 If the new door edge is not chiseled.

N2 Insert the latch into the hole. Using a pencil, mark a line around edge of latch plate to use as a guide.

N3 Chisel about 3mm latch plate sits ush wi Skip to step R2 to nis

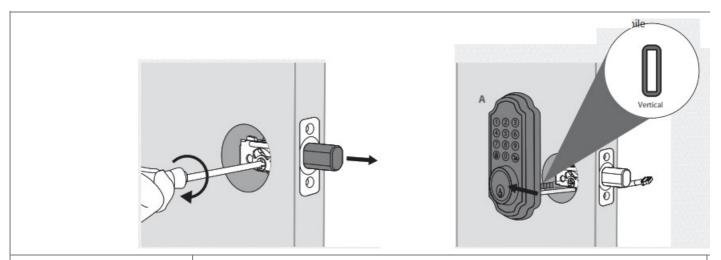


R2 Check the UP icon on the latch and insert the latch into the hole. The latch's plate should sit ush against the dge of he door.

R4 Position the strike and box strike Use crews and use a screwdriver to secure the

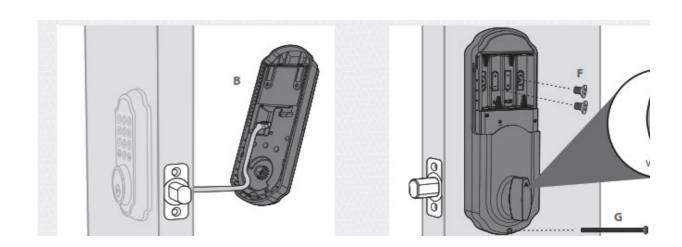


INSTALL EXTERIOR KEYPAD



A The bolt must beEXTEND ED prior to nstallation. Use a screwdriver to tend the bolt.

B Turn the latch pin vertically and remove the key from the key hole. Gently feed the power able under the latch and hread the latch pin through the square hole in latch. The latch pin must be vertical while inserting the square hole in the latch.



A Gently insert the power cable connector into the connector of the inside section to snap them ogether. And collect the onnected power cable into he slot of inside section

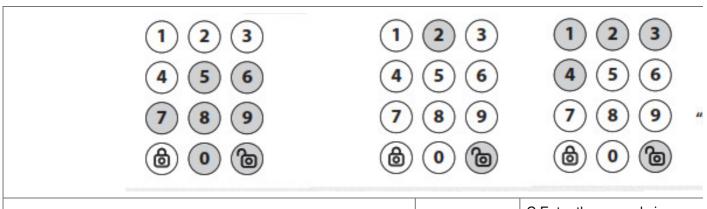
B Remove the battery compartment cover on the insidurn vertically with the arrow mark pointing up before over the plate and use three inside screws fasten it to

We recommend to set up Wi-Fi Bridge prior to changing or adding any passcode, because it requires TL117WM to reset to factory setting before connecting.

CHANGING THE ADMIN PASSCODE MUST BE 6 DIGITS

 ${f N}$ For security, it is highly recommended that you change the admin passcode from the manufacturer default. To unlock the TL117WM, use the keypad to enter the passcode,

then press ' The TL117WM will engage and unlock the door.



A Press the ' on the keypad. Enter he default '123456') or the current dmin passcode, hen press ' or '.

B Enter '1' the n press

C Enter the new admin passc hen press ' . After the voic confrmation ("Success"), he passcode is saved.

PASSCODE DISGUISE

This function is an added security feature which is aimed at preventing password theft. With Passcode Disguise, you may enter 12 digits into the keypad. As long as the orrect assword sequence is entered, regardless of how many digits were entered before or afterwards, the TL117WM will unlock. For example, if your user password is 567890", you can successfully unlock the TL117WM by entering "11354567890", "110567890", "15678901" and so on

ADDING KEYPAD PASSCODES MUST BE 4 TO 6 DIGITS

n You can create up to 9 keypad passcodes in Step C, so long as the keypad is still backlit. If the keypad backlight turns off, you must go back to step A to create a new keypad passcode.



A Press ' To' on the keypad, and enter the current admin asscode. Then press ' To' again.

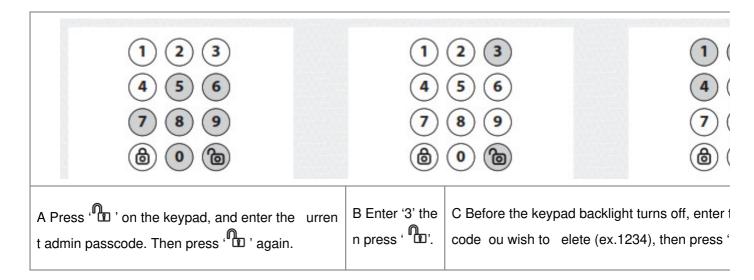
B Enter '2' then press ' .

C Enter a new keypad passcode (ex. 1234), and then ress ' ' ' ' '. Afterthe voice onfrmation ("Success"), thenew passcode is save

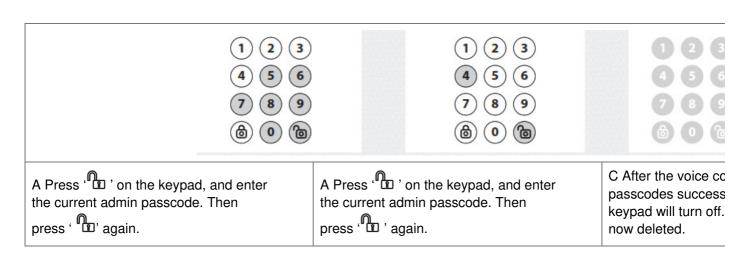
DELETE PASSCODE

n Anyone with the keypad passcode can unlock the TL117WM until the keypad passcode is deleted. Keypad Passcodes will not be logged by the Turbolock Plus app's Unlock Records.

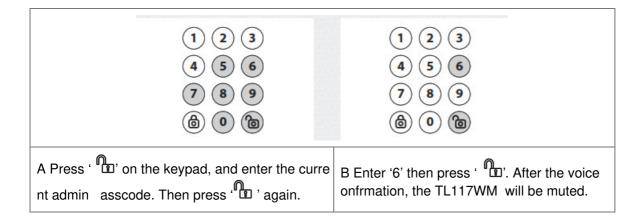
SINGLE PASSWORD



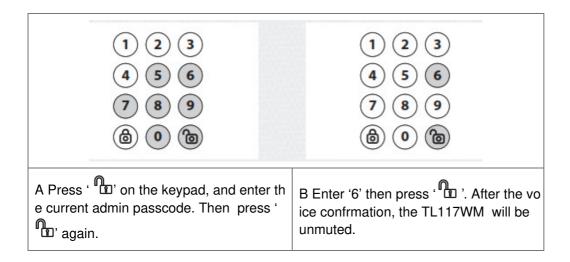
ALL PASSWORDS



Remember to turn off the function when it is no longer needed. Do not leave this function on for extended periods of time. Mute mode will disable all notion cations, excluding the low-battery warning.



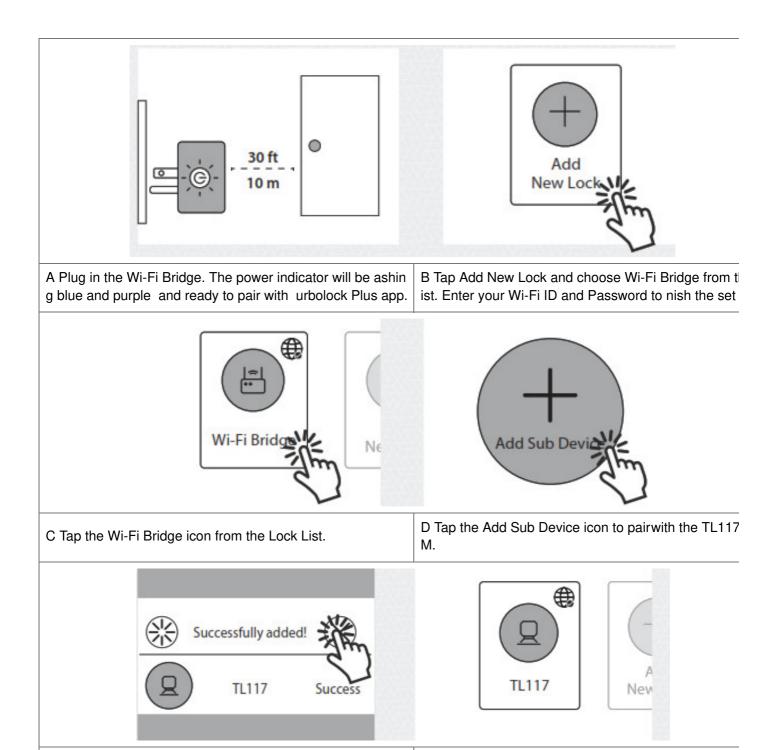
DEACTIVATE



SET UP WIFI BRIDGE TO SMARTLOCK

Turbolock Plus:

- Download and install Turbolock Plus app.
- To get the best Bluetooth signal, it's recommended that you place the Wi-Fi Bridge and Turbolock within a distance of 30 ft / 10 m.
- If the power indicator is not ashing, press and hold the power button for ~6s to enter pairing mode.
- · Only compatible with 2.4 GHz networks



E After the TL117WM is successfully added, the Lock indicator will ash green and beep. Exit t he window by tapping the X". RepeatA toD If it fails

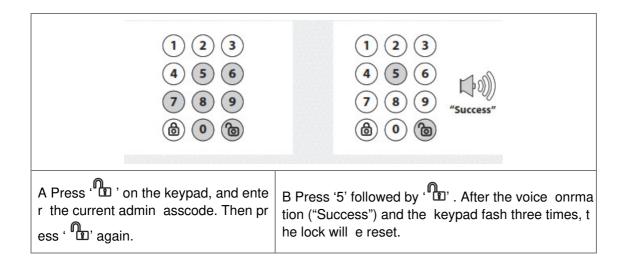
F Go back to the Lock List page and TL117WM icon pear and ready for use.

*For complete usage of the Turbolock Plus app, please refer to user manual.

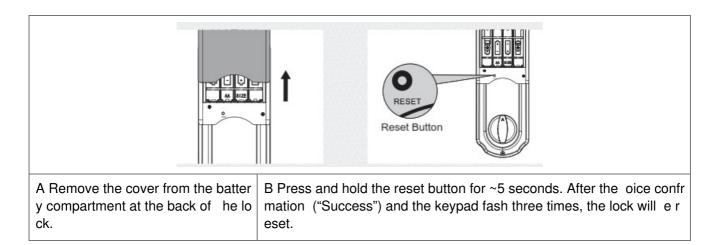
RESETTING THE LOCK

- · Resets cannot be reversed.
- Performing a reset will delete all passwords including the admin passcode.
- Once all passwords are erased, only the default admin passcode can open the lock.
- After a reset, Admin passcode will return to its default '123456'.
- Refer to user manual for Changing the Admin Passcode.

OPTION 1



OPTION 2



TROUBLESHOOTING WIFI BRIDGE

Indicator Color	Status	
Flashing Blue and Purple	Bridge is ready to connect to Wi-Fi router.	
Solid Purple	Bridge is successfully connected to Wi-Fi router.	
Flashing Red and Purple	Bridge is ready to connect to smartlock	
Solid Blue	Bridge is onine. Check internet connection.	

Indicator Color	Status	
Wi-Fi Bridge Onine	 Check internet connection Check if Wi-Fi Bridge is connected to the Wi-Fi router. Reset TL117WM to factory setting, and try to connect again. Place Wi-Fi Bridge and TL117WM within a distance of 30 ft / 10 m. 	
Wi-Fi Bridge reponse time slow or timeout	Check internet connection	
Flashing Red and Purple	 Reset TL117WM to factory setting, and try to connect again. Check the Lock List page in Turboluck Plus app to see if Wi-Fi Bridge has already been paired. Place the Wi-Fi Bridge, Router, and the smartlock in close range. 	
Replace smartlock batteries	Please allow 30-60 second for TL117WM to be back online after replacing the batteries.	

GENERAL PRECAUTIONS

- The lock shall only be used as described in this manual.
- Verify that all parts of the lock are accounted for. If any part is missing, contact customer service.
- If the battery compartment or surrounding parts are damaged, do not use the lock.
- Use only four AAA batteries. Do not mix old and new batteries or batteries from different brands.
- Never insert objects into the lock other than batteries as described in this manual.
- The lock is not a toy. Do not leave children unsupervised around the lock.
- Use only the parts included in the original packaging or received from TurboLock.
- Verify all surfaces are at and level before beginning installation. Installation on doors or surfaces with any type
 of deformity such as gaps or warping may cause the lock to malfunction or fail to operate entirely.
- Expected use is for standard doors made for buildings within the US.
- New batteries on average can deliver up to one full year of use before replacement is needed. Battery life varies by usage.
- Replace the batteries after receiving the lock's low battery notification.
- Never apply any cleaner directly to any part of the lock. Only use clean (or purified) water and mild cleaner on a soft, non-abrasive cloth when cleaning.
- Potential Shock Warning: Do not allow water and/or liquids to get into the lock's electric parts.
- Never submerge the lock or any of the lock's components.
- · Hanging objects on the lock is not recommended.

TROUBLESHOOTING

Problem	Possible Cause	Solution(s)
Why can't I open the door?	Your access has been restricted.	If you received a key from the lock's admin, your access may have a restricted schedule. Check with y our admin regarding these details.
Why does the loc k jam? / The doo r doesn't close.	The latch size is wrong.	Disassemble the lock and check the latch assembly. I f retrofitting, compare the latch length and adjust as n eeded. If installed on a new door, adjust the latch and /or, drill into the door to fit the latch as needed.
	The strike plate and latch aren't corr ectly aligned.	Open the door and check the alignment of both the la tch and the strike plate. Adjust as needed.
The lock doesn't work.	The lock isn't receiving power.	Ensure the batteries are properly installed. Remove and reinstall if needed.
	The batteries are entirely dead and/ or were not replaced in a timely	Replace the batteries.
		Use one of the physical keys to lock and unlock. Replace the batteries.
	manner.	Use the emergency power port to power the lock so t hat the door opens. Replace the batteries.
I entered the pas sword wrong (at I east Sx).	If a passcode has been entered wro ng Sx in a row, regardless of the ent	Wait 5 min. and try again, or use the physical key to open the lock directly.
	ry method, the lock will go into a 5-minute security lockdown. This is a f eature designed to prevent unwante d parties from attempting to guess p asscodes.	The physical key can be used to override the security lockout.
Why is the lock b eeping multiple ti mes?	Low battery warning	New batteries should be installed as soon as possible after receiving the first low-battery warning (three sets of triple beeps).
I forgot my codes	The codes were not properly record ed.	Perform a reset in order to erase all passwords. In or der to perform a reset, you must have access to the b ack of the door. Once a reset is performed, record th e passwords in a secure location.

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Documents / Resources



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Manuals+,