



trulifi USB Key LiFi Transceiver User Guide

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The cover features the Trulifi logo (a green circle with a white eye-like shape) and the text 'trulifi by @signify' on a dark grey background. To the right is a product image of the USB key. Further right is a vertical bar with a green top section labeled 'Trulifi', a grey middle section labeled 'USB Key LiFi Transceiver', and a light grey bottom section. A large green banner at the bottom contains the title 'How to connect to the LiFi network for internet access' in white text.

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Step 1: Connect the USB Key

- Connect the USB Key to your Windows laptop or Macbook using the USB cable.
- Locate the nearest LiFi Transceiver in the ceiling. Make sure your USB key has an unobstructed view to the Transceiver.



Figure 1 USB Access key



Figure 2 LiFi transceiver

Step 2: Check the LED

- Yellow LED blinking: Connecting to the LiFi network.
- Green LED blinking: Connecting to Internet.
- Green LED on: Connected!

What if it does not work?

Q: The Yellow LED keeps blinking.

A: Make sure the USB key is facing up on a solid surface and there is nothing blocking the view between the USB key and the nearest LiFi Transceiver. Try moving closer to the area under the LiFi Transceiver.

Q: The Green LED keeps blinking.

A: You are connected to the LiFi network but not to the Internet. Switch to the WiFi network or LAN port to check if the same issue is present there. Please contact Signify to have this fixed.

Q: The Yellow LED is on and does not switch to green.

A: The password in the USB Key is incorrect for the LiFi network. This may be because the USB Key is registered to an alternate location. If this is the case, please contact the local FM Host to arrange a temporary USB key.

Q: Can I connect my tablet or smartphone to the LiFi network?

A: No. Mobile devices are not yet supported.

Q: I lost my USB Key. A: Please contact Signify.

Q: Where can I find more documentation about Trulifi products?

A: Here: <https://www.signify.com/global/innovation/trulifi/downloads>

Q: I'm not able to print.

A: Please set up a VPN connection.

If the problem continues, please contact customercare.trulifi@signify.com

Q: How can I contact Signify?

A: Please contact customercare.trulifi@signify.com



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Documents / Resources

A thumbnail image of a PDF document titled 'How to connect to the LiFi network for internet access'. It features the 'trulifi' logo and a QR code at the bottom.	<p>trulifi USB Key LiFi Transceiver [pdf] User Guide USB Key LiFi Transceiver, USB Key, LiFi Transceiver, Transceiver</p>
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References

- [Home | Signify Company Website](#)

[Manuals+](#)