

Contents [[hide](#)]

- [1 TriNet Plus Oyster Integration](#)
- [2 Overview](#)
- [3 Set up Integration with Oyster](#)
- [4 Disconnecting the Integration](#)
- [5 FAQs](#)
- [6 Documents / Resources](#)
 - [6.1 References](#)



TriNet Plus Oyster Integration



Overview

The integration between TriNet and Oyster allows your HR Personnel to access certain

information of your international workers (“professionals”) from Oyster that is displayed in TriNet’s platform via Single Sign-On.



Data Sync

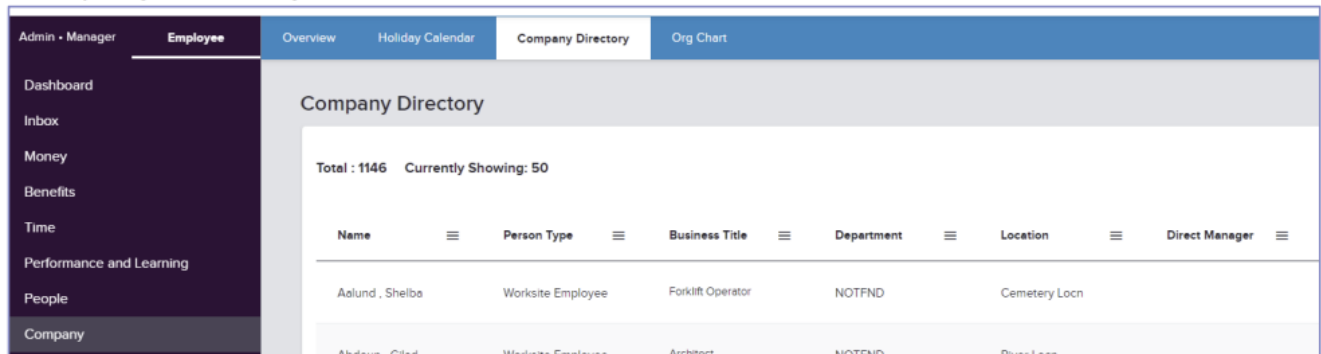
The synchronization of international workers’ information between TriNet and Oyster allows you to view your entire company roster in a single place in TriNet. Oyster professionals will be added to TriNet as international workers, and the two systems will sync continuously to keep the international workers’ data viewed in TriNet up to date. You are still expected to manage your global workforce in the Oyster system. With the integration enabled, all Oyster professionals will be loaded in TriNet as follows:

1. All international workers will be added to one single department called OY - International Workers.
2. A unique work location will be created for each country you manage professionals for in Oyster. The location will be named OY – country code.
3. The following information will be shared between the systems for each of your international workers:
 - a. Name (primary and preferred)
 - b. Home Address
 - c. Job Title
 - d. Work Email
 - e. Work Phone
 - f. Start Date/Seniority Date
 - Only professionals with statuses of Active and Terminating will be synced. All others will be ignored.
4. Once the international workers are added to the TriNet platform, the following events will be tracked in Oyster and will be reflected in TriNet:
 - a. Termination

- b. Job Title change
- c. Name change
- d. Home address change
- e. Work contact Information (email, phone) change

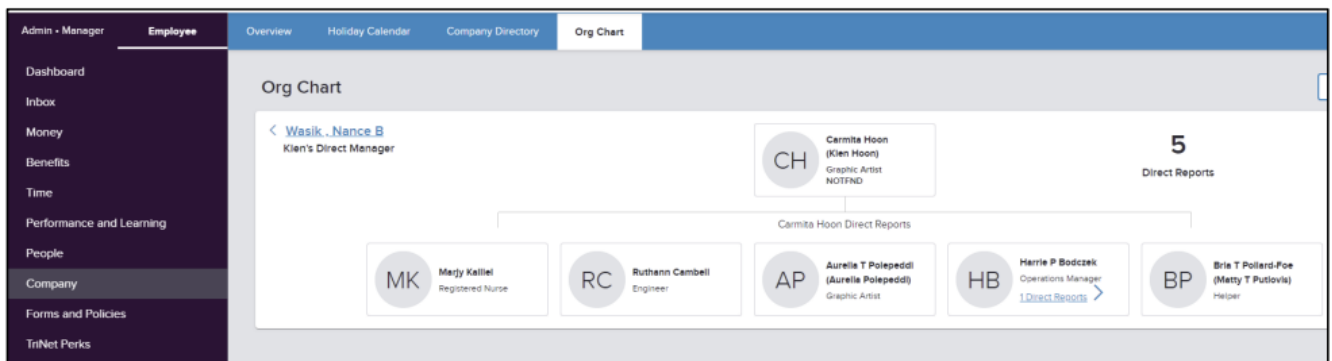
Once synced, Oyster's managed international workers will be available in the following functions in TriNet:

1. Company Directory



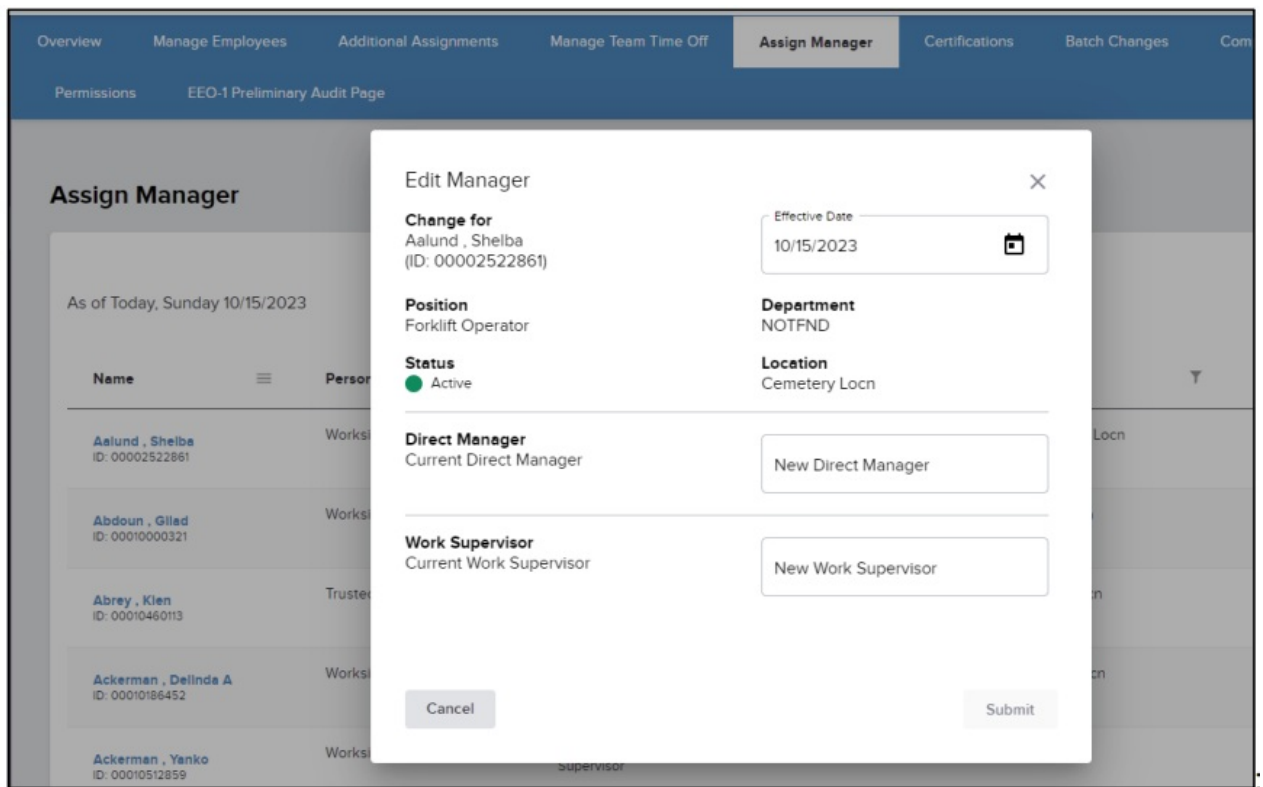
Name	Person Type	Business Title	Department	Location	Direct Manager
Aalund, Sheila	Worksite Employee	Forklift Operator	NOTFND	Cemetery Locn	
Abdoun, Gilad	Worksite Employee	Architect	NOTFND	River Locn	

2. Company Org Chart



3. Census Report

- You will also be able to assign the manager role (for Org Chart, Directory and Reporting purposes) to international workers via the Employees/Assign Manager function.



Single Sign-On

Upon configuration of the integration, Single Sign-On between TriNet and Oyster will be enabled to allow you to launch Oyster directly from the TriNet platform and automatically log in.

The following permissions will be able to access Oyster:

- HR Security
- HR Authorizer
- HR Administrator
- Payroll Entry

For SSO to be successful, the Company Administrator in Oyster will need to create admins manually in the Oyster platform to link accounts.

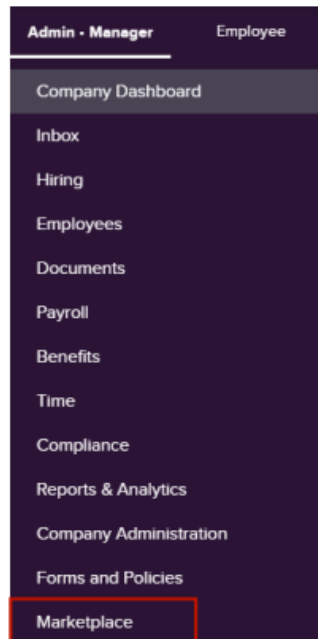
In this scenario:

1. TriNet serves as an Identity Provider.
2. Oyster serves as a Service Provider.

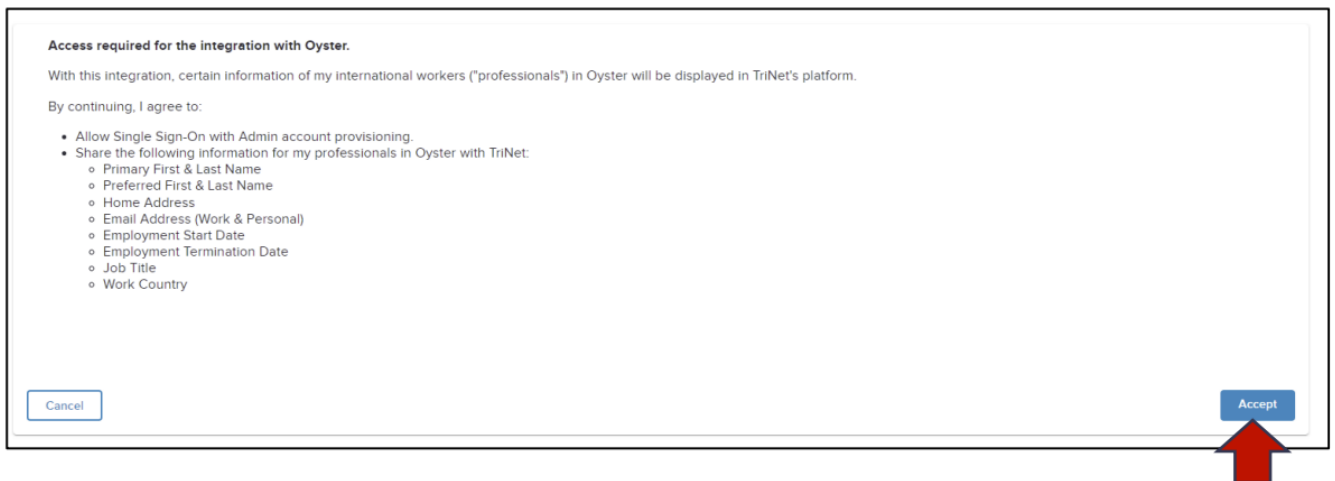
Set up Integration with Oyster

Step 1: Configure the Integration in TriNet

- Click on Marketplace in the navigation menu.



- Under All Apps, search for the Oyster card and click View Details.
- Click Set up Integration.



- Click Accept.
- The access keys are now generated.

Single Sign-On is now configured. Next, you will link your accounts in the Company Dashboard section.

Company ID: 15B9

Client ID: BUmcvmGsHOG5gEbPB6sopB3LgmXSh4O

Client Secret: 4cZ4jxDSblyxDxTP

Important: Please make sure you use these credentials to complete the setup with your vendor as this is the only time you are provided these key values.

OK

- This is the only time you will see the access keys. It is NOT recommended to store them on your computer. Instead, please go to the Oyster platform in another tab to complete the integration setup.

Step 2: Configure the Integration in Oyster

Log in to Oyster as a company administrator and locate TriNet in the Company Integrations section:

The screenshot shows the Oyster Company Dashboard. On the left sidebar, the 'Integrations' menu item is highlighted with a red box. The main content area is titled 'Expense Management' and lists several integrations. Under the 'HRIS' section, there are five integration cards: Expensify, BambooHR HRIS (Beta), HiBob (Beta), Personio (Beta), TriNet (Beta), Workday (Beta), and Zelt. Each card has a 'Connect' button. A red arrow points to the 'Connect' button for the TriNet integration.

- Click Connect.

• Home postal code
• Location name
• Phone number cell
• Termination date
• Work address
• Work city
• Work country
• Work email
• Work postal code

Integration Reminders

1. Data from Oyster will be the source of truth. This means you need to update the data in Oyster first and we will sync it to TriNet. ***Note: Manager and Department details should be updated on TriNet manually as those 2 fields are not synced via this integration.**
2. New team members must be created in Oyster first. We will automatically create their profile in TriNet once their status in Oyster changes to Engaged. If you've already added a team member to TriNet, please terminate their profile there first.
3. Oyster will push team members' details to TriNet on their start date and retrieve their and retrieve their TriNet ID. Oyster will then push any updates made to the synced fields in Oyster to TriNet.
4. To obtain the API credentials from TriNet, you need to have Integration Admin role on TriNet. If you do not have that role, please refer to your company administrator.

How long will this take?
A matter of minutes.

Let's start!

By clicking "Connect", you agree to be bound by the Oyster [Terms and Conditions](#), including the [Developer Terms](#) governing your access and use of this integration and the Oyster Platform. Please read the terms carefully before connecting.

Connect

- Click Connect.

Enter your TriNet credentials X

ℹ If you don't know where to find your TriNet credentials, check our [Help Center](#) for instructions.

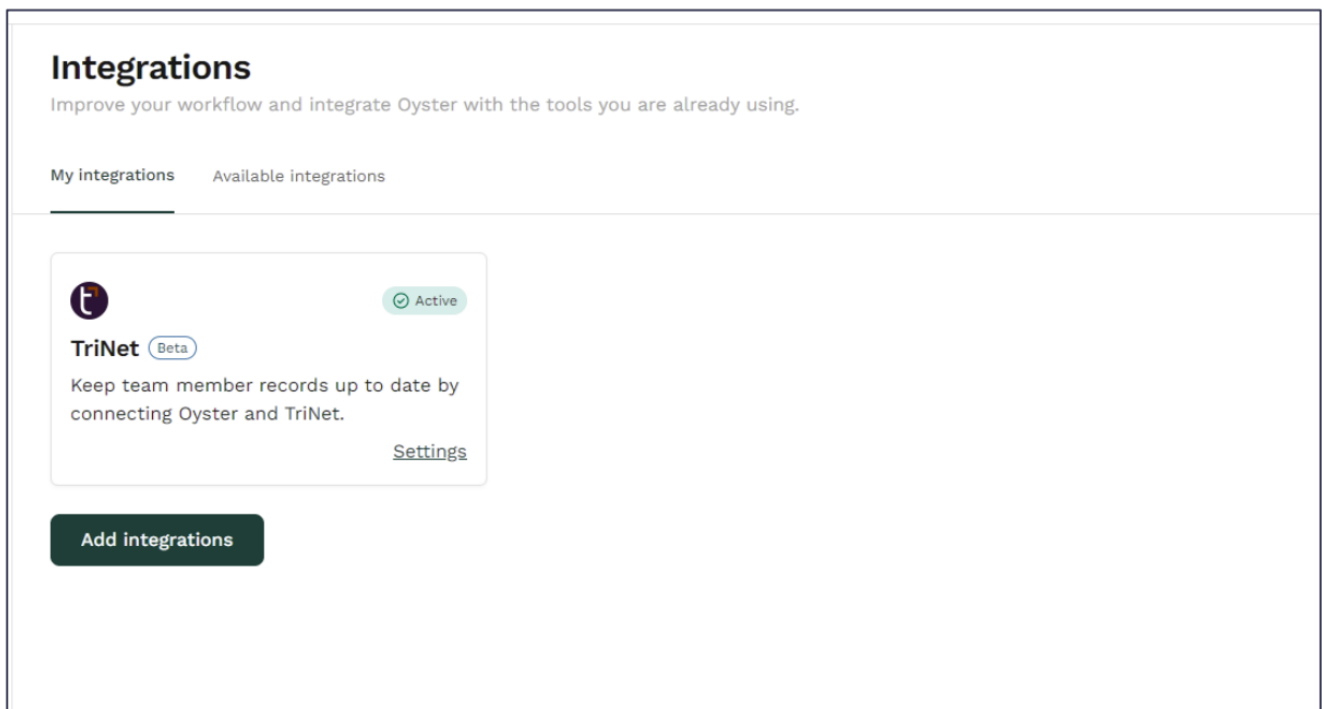
TriNet Company ID
e.g. 44L

TriNet Client ID
e.g. 1aqeGYjQxNnIxKOjXz7tB5niR6DHSNAP

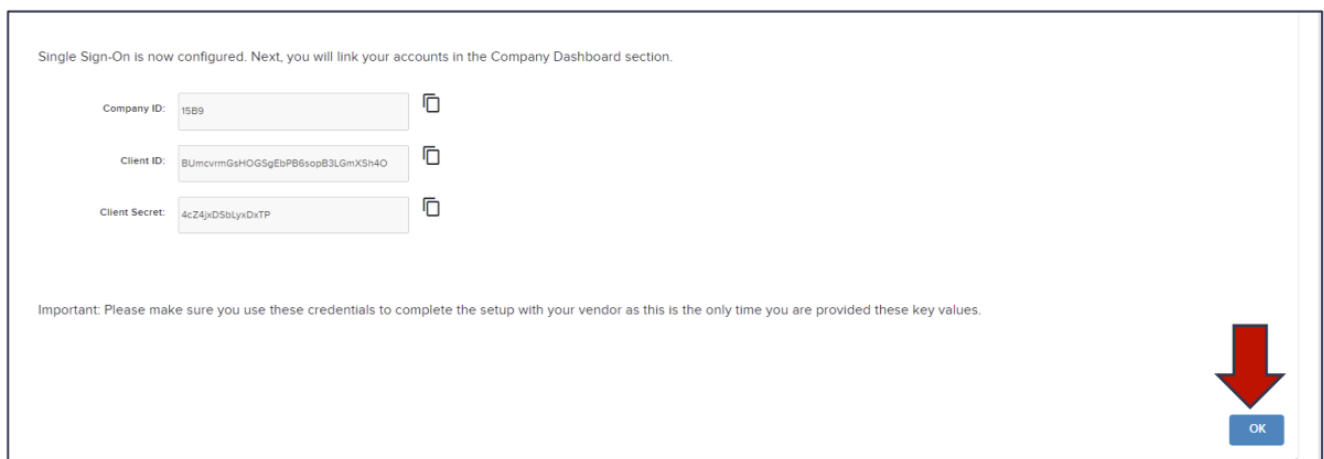
TriNet Client Secret
e.g. oBtDlYmdQSp56qCP

Cancel **Submit**

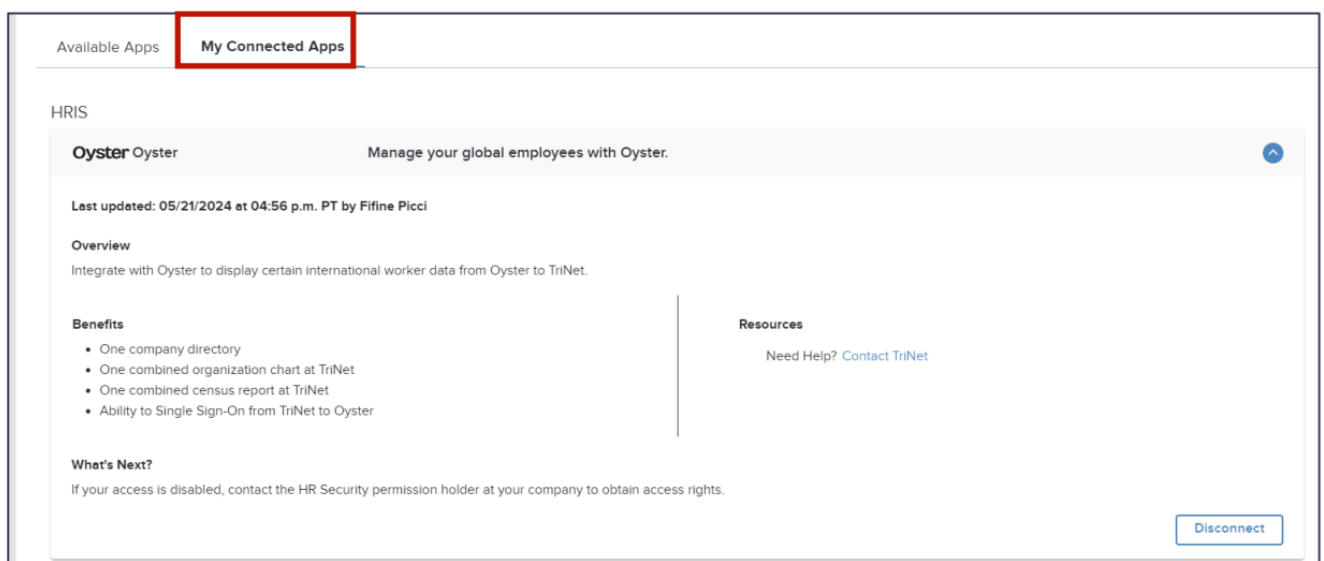
- Copy/Paste the credentials from the TriNet Integration Center and click Submit.



- The integration is now enabled.
- Now you can complete the integration on TriNet's side by clicking OK.



- Oyster will now be available under the My Connected Apps section.



Section 2: SSO to Oyster

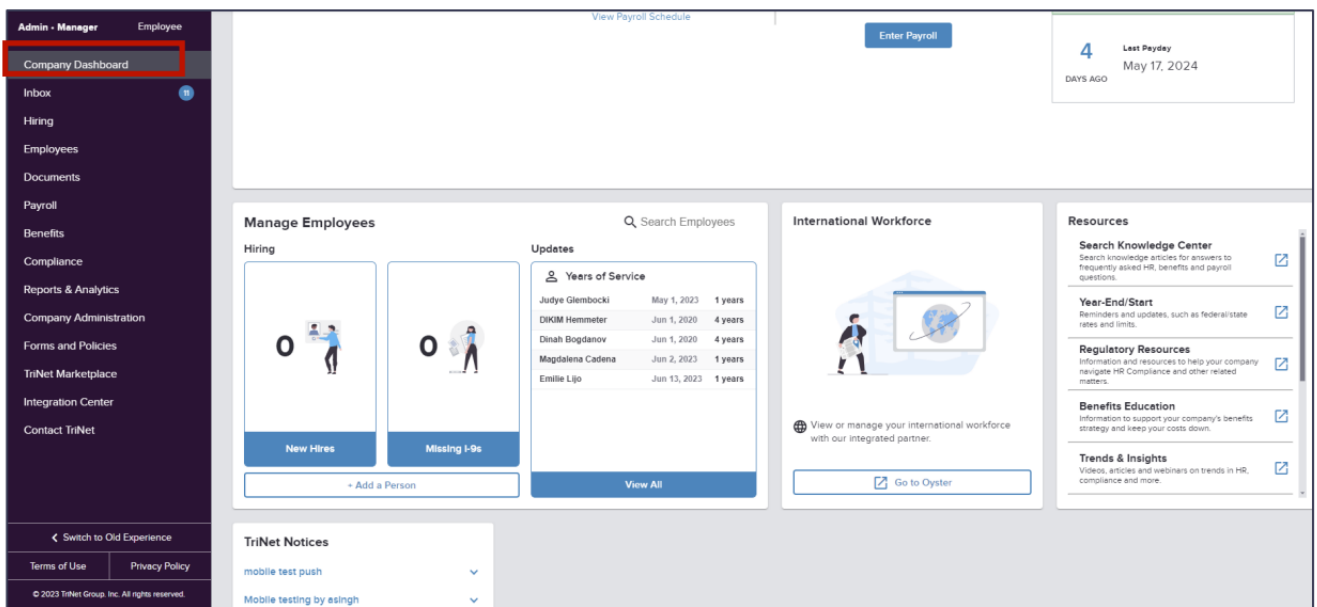
Once the integration is enabled, authorized personnel will have access to Oyster directly from the TriNet platform.

The following permissions will see the Oyster links throughout the portal:

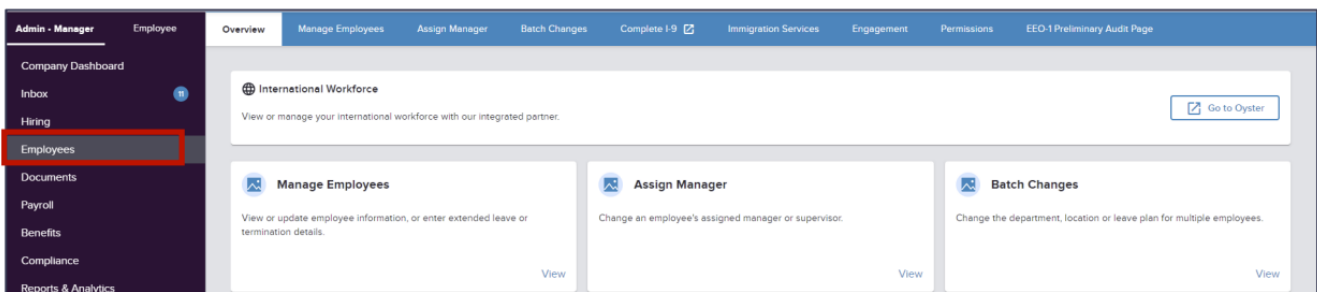
- HR Security
- HR Authorizer
- HR Administrator
- Payroll Entry

Access to Oyster will be visible in:

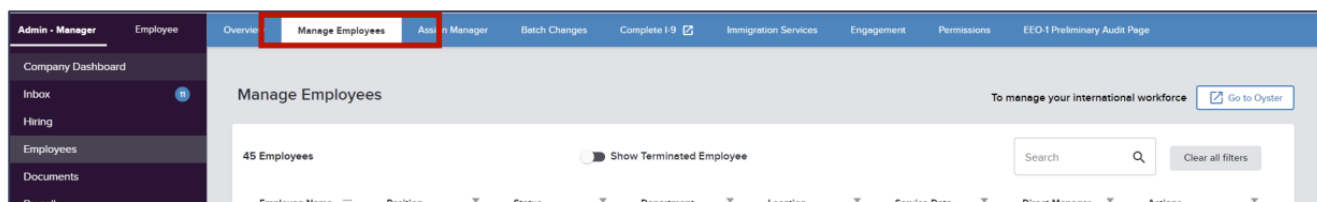
1. Company Dashboard:



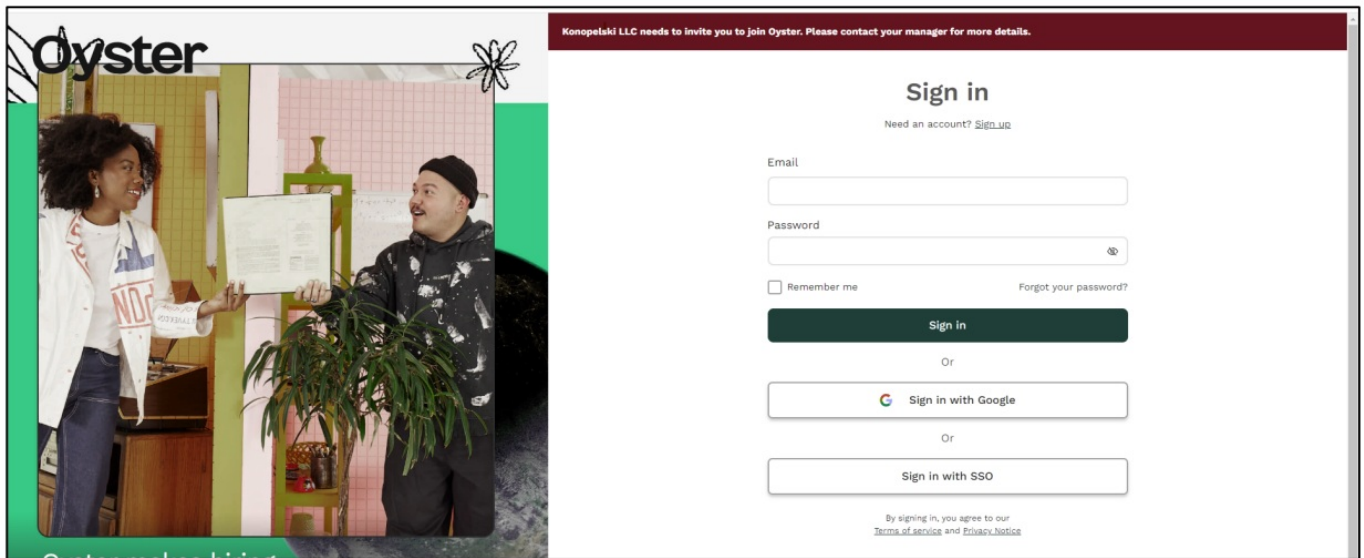
2. Employees:



3. Manage Employees:



Note: Although all specified role holders will have access to SSO from the TriNet platform side, they must be manually provisioned on the Oyster platform before the SSO is successful. Otherwise, they will be presented with the following logon error:



Disconnecting the Integration

Disconnecting the integration will stop both:

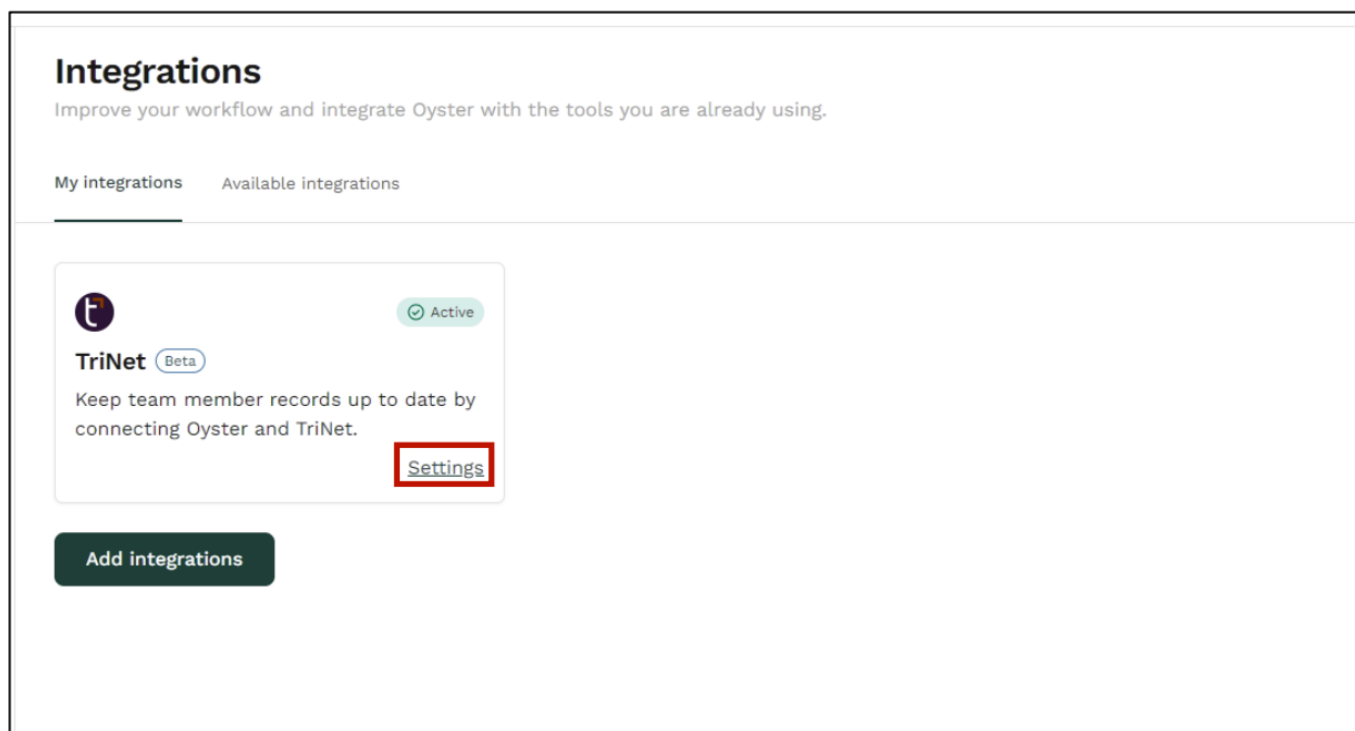
- Data Integration
- Single Sign-On logic

To properly disconnect the integration and avoid any errors, please disconnect in the following order:

1. Oyster
2. TriNet

Disconnect in Oyster

Locate the TriNet integration in Partners Integrations and click Details.

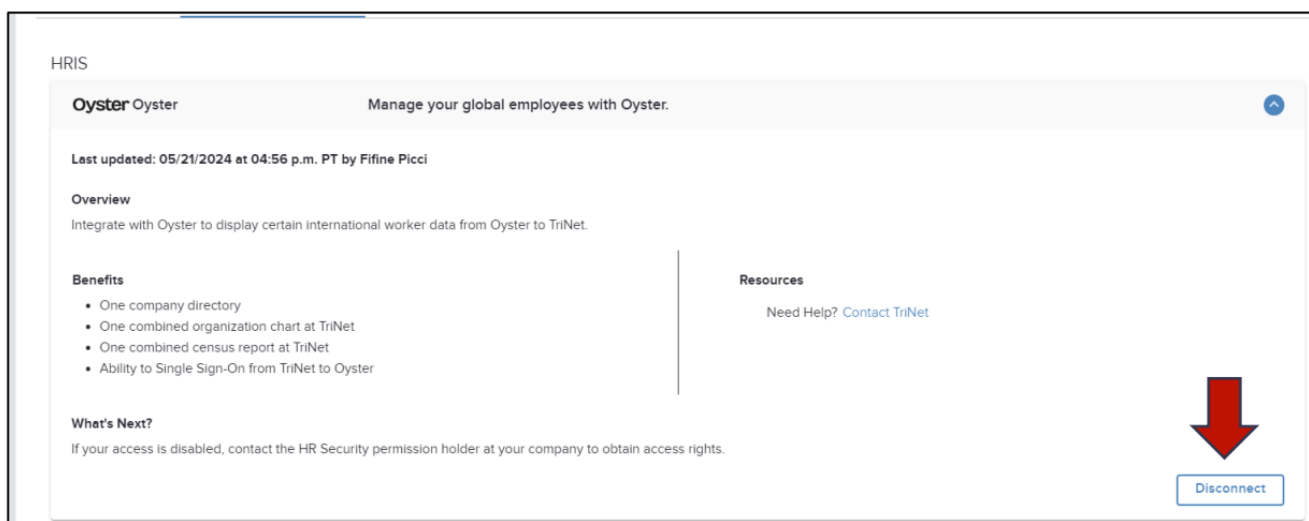


Click Settings and delete the integration.

- The data synchronization is now stopped, but it is important to disconnect the integration on the TriNet side as well.

Disconnect in TriNet

- Under My Connected Apps, locate the Oyster app and click Disconnect.



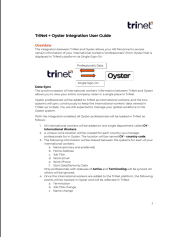
- It is important to disconnect in TriNet as well so that the API access keys are removed and can no longer be used.

procure insurance. TriNet is the single-employer sponsor of all its benefit plans, which does not include voluntary benefits that are not ERISA-covered group health insurance plans and enrollment is voluntary. Official plan documents always control and TriNet reserves the right to amend the benefit plans or change the offerings and deadlines.

FAQs

- **Q: What information is synced between TriNet and Oyster?**
 - A: Name, Home Address, Job Title, Work Email, Work Phone, Start Date/Seniority Date for Active and Terminating international workers.
- **Q: What functions will Oyster's managed international workers be available in within TriNet?**
 - A: Company Directory, Company Org Chart, Census Report. Additionally, manager roles can be assigned for Org Chart, Directory, and Reporting purposes.
- **Q: How can I troubleshoot SSO issues between TriNet and Oyster?**
 - A: Ensure that all specified role holders are provisioned on the Oyster platform before attempting SSO from the TriNet platform to prevent logon errors.

Documents / Resources

	trinet TriNet Plus Oyster Integration [pdf] User Guide TriNet Plus Oyster Integration, Oyster Integration, Integration
---	---

References

- [User Manual](#)

Integration, Oyster Integration, trinet, TriNet Plus Oyster

trinet Integration

—Previous Post

[TriNet Plus Integration Select Network of Applications User Guide](#)

Next Post—

[TriNet Plus Intacct Integration Network Of Applications User Guide](#)

Leave a comment

Your email address will not be published. Required fields are marked *

Comment *

Name

Email

Website

☐ Save my name, email, and website in this browser for the next time I comment.

Post Comment

[Manuals+](#), [Privacy Policy](#) | [@manuals.plus](#) | [YouTube](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.