



## TREATLIFE SS01 Series 3 Way Smart Switch User Manual

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### TREATLIFE SS01 Series 3 Way Smart Switch User Manual



THANK YOU

If you have any questions, please feel free to contact us first. We are always here for you.

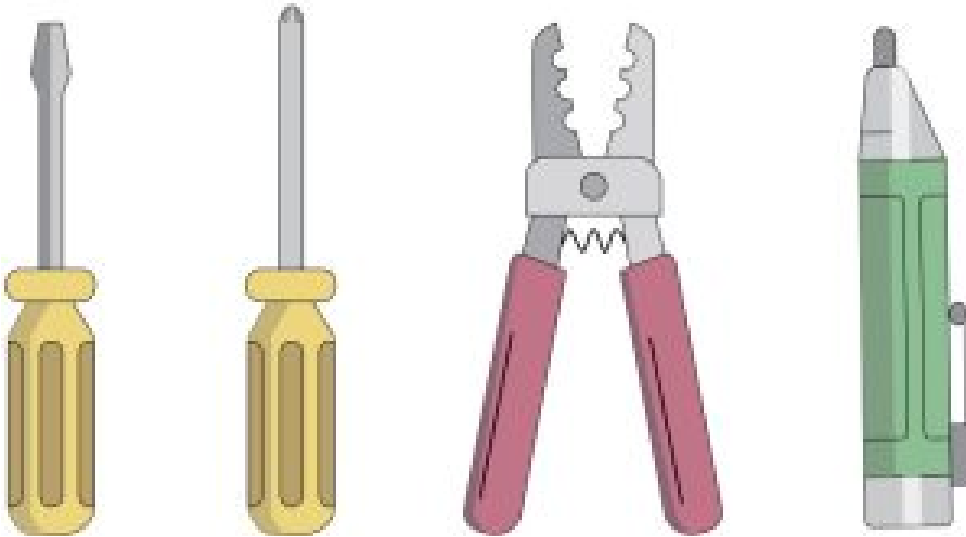
#### ATTENTION

- The Treatlife 3-way light switch can replace existing 3-way or single-pole light switches.
- If you purchased a 3-way bundle, you only need to install one of them per circuit. Feel free to install the remaining 3-way switches in different locations.
- Neutral wire is required to install the smart switch. If your house was built or remodeled before mid-80's, you may not have a neutral. Please try another location or call an electrician for help.
- Install your Treatlife where you have a strong Wi-Fi signal.
- Keep your mobile device close to the Treatlife light switch until setup is complete.

- The supported maximum wattage rating is: 1250W.

## The Tools You'll Need

- Screwdriver
- Pliers
- Electrical Tester



### Contents

- 1 Turn Off Power
- 2 Verify Power Is Off
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## Turn Off Power

Locate your circuit breaker panel and turn off the power to each switch you are replacing





### **Risk of shock.**

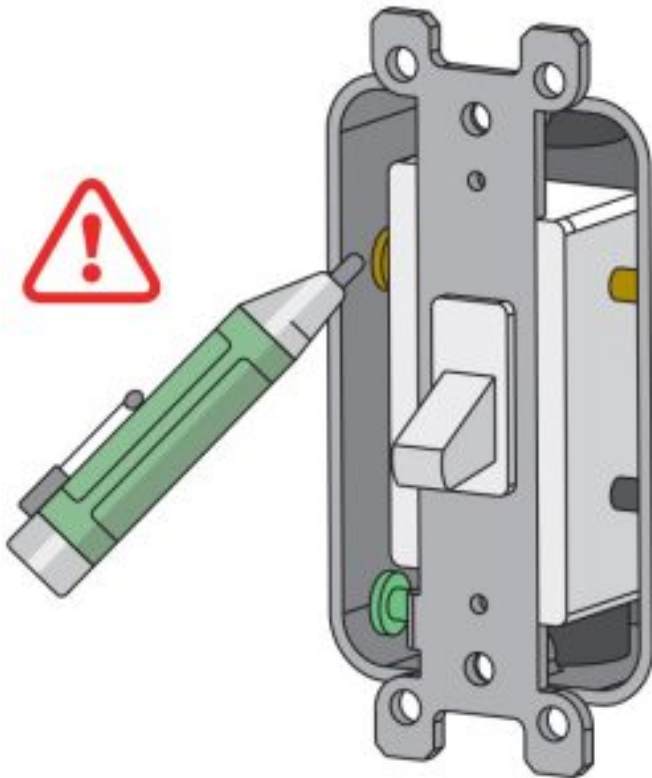
Make sure the power to every switch you are replacing has been turned off before installation.  
Please call a professional electrician if you are not familiar with electrical work.

### **Verify Power Is Off**

Press each light switch at the location you're doing the installation to confirm power is off.

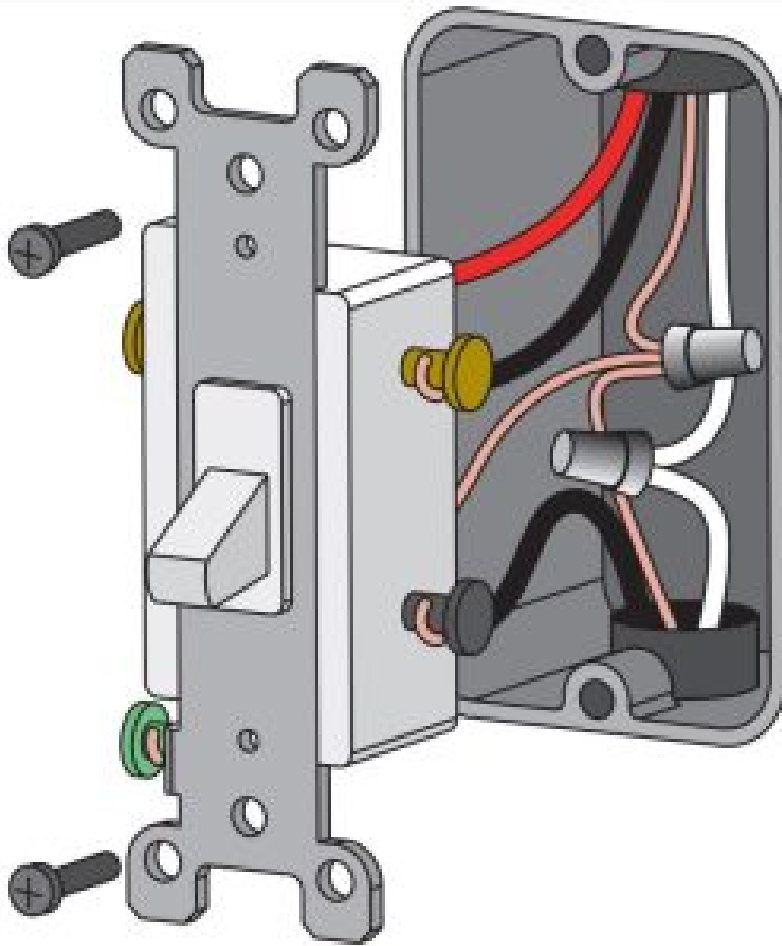
If a light turns on, return the panel to turn off the correct circuit. We recommend you to remove the faceplate from the old switch and use electrical tester to test all wires connected to the switch to ensure there is no voltage in the circuit.

You may need to turn off more than one circuit breaker.



### **Pull Out Old Switch**

Unscrew the old switch and pull it out of the wall. Do not remove any wires.

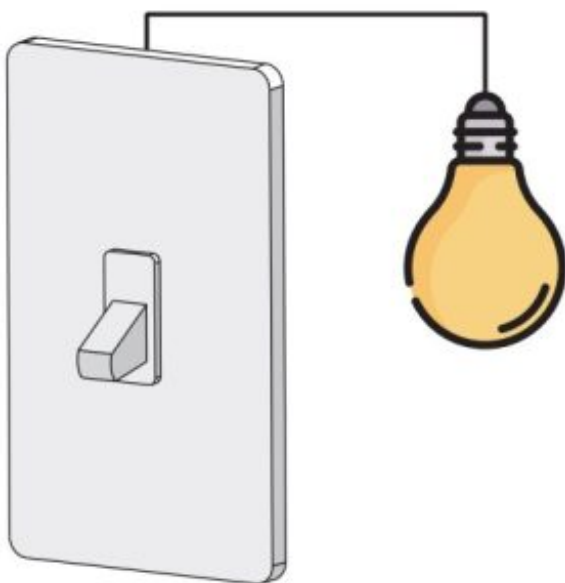


## Identify the Old Switch

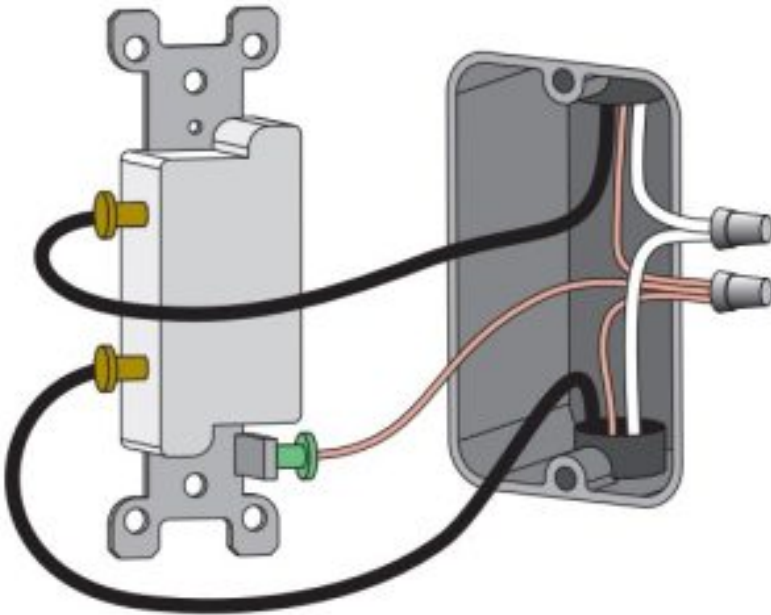
### A: Single-pole Switch

Only one switch controls one light or a bundle of lights

### Single-pole



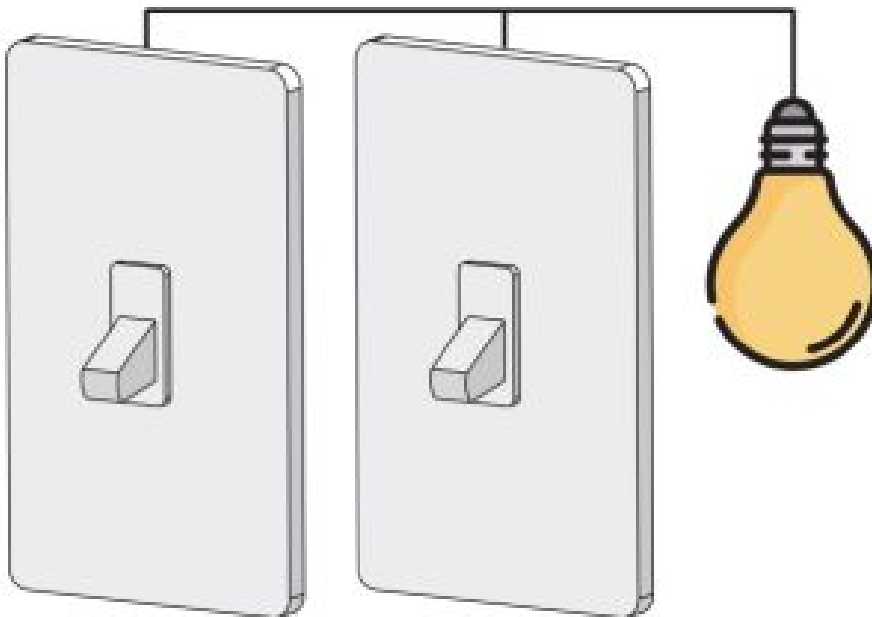
- Green ground screw terminal x1
- Screw terminals x2



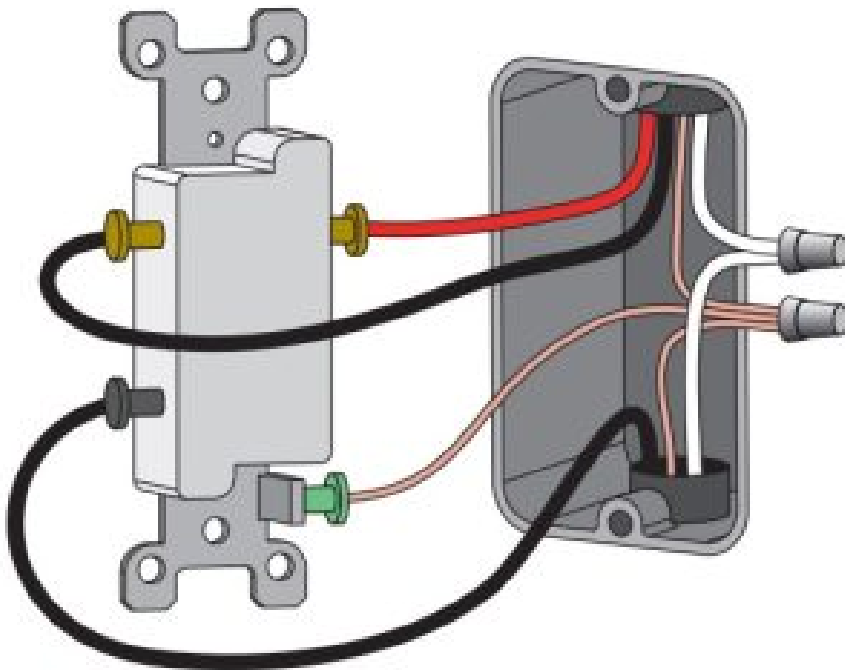
## B: 3-way Switch

Two switches control the same light or the same bundle of lights

### 3-Way 3-Way



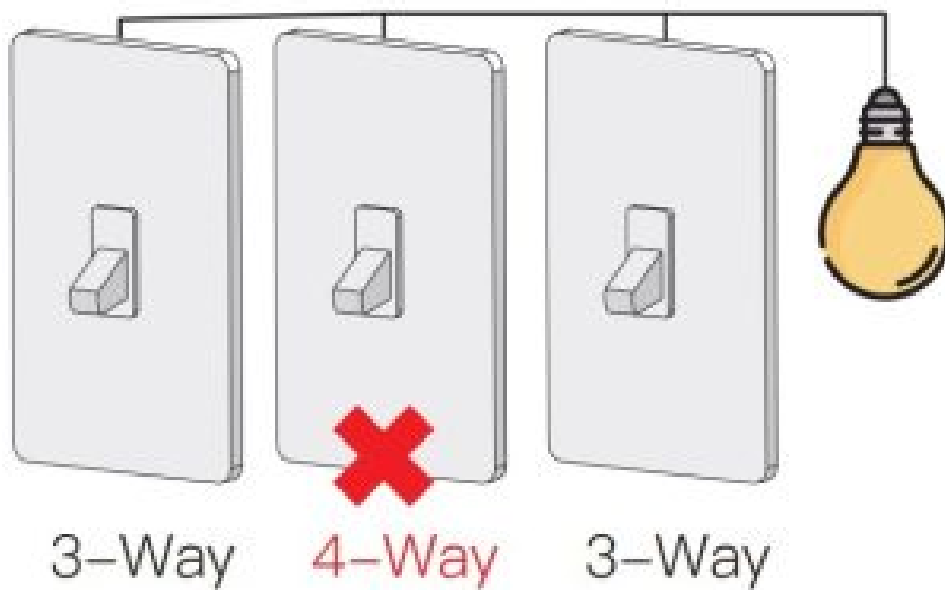
- Green ground screw terminal x1
- Screw terminals x3



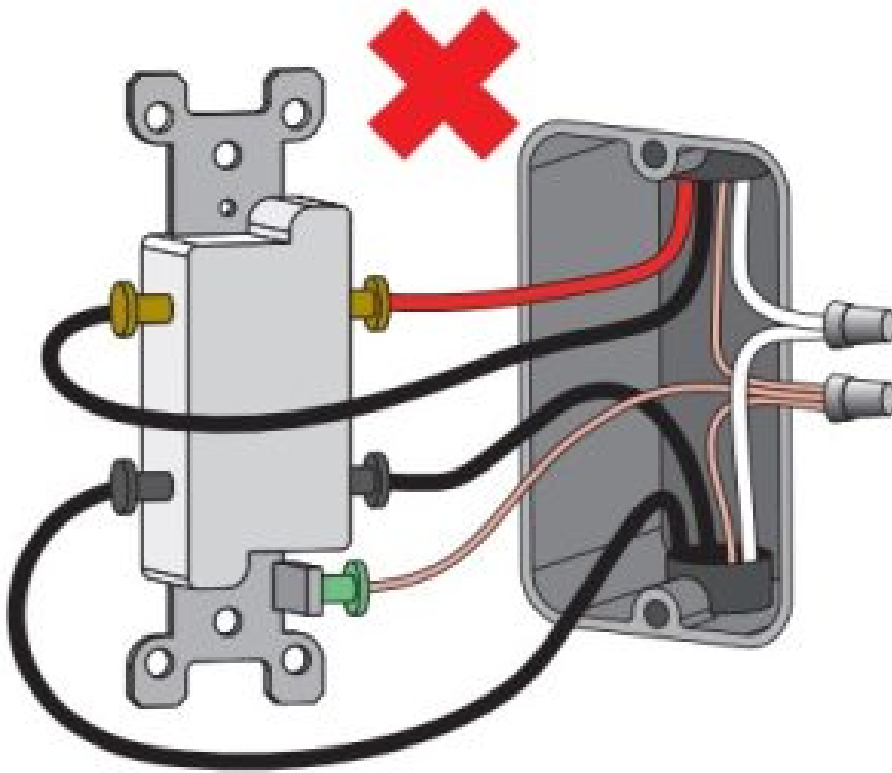
### C: 4-Way Switch

If three switches control the same light or the same bundle of lights, one of the switches is a 4- way switch. The other two are 3-way switches.

3-Way 4-Way 3-Way



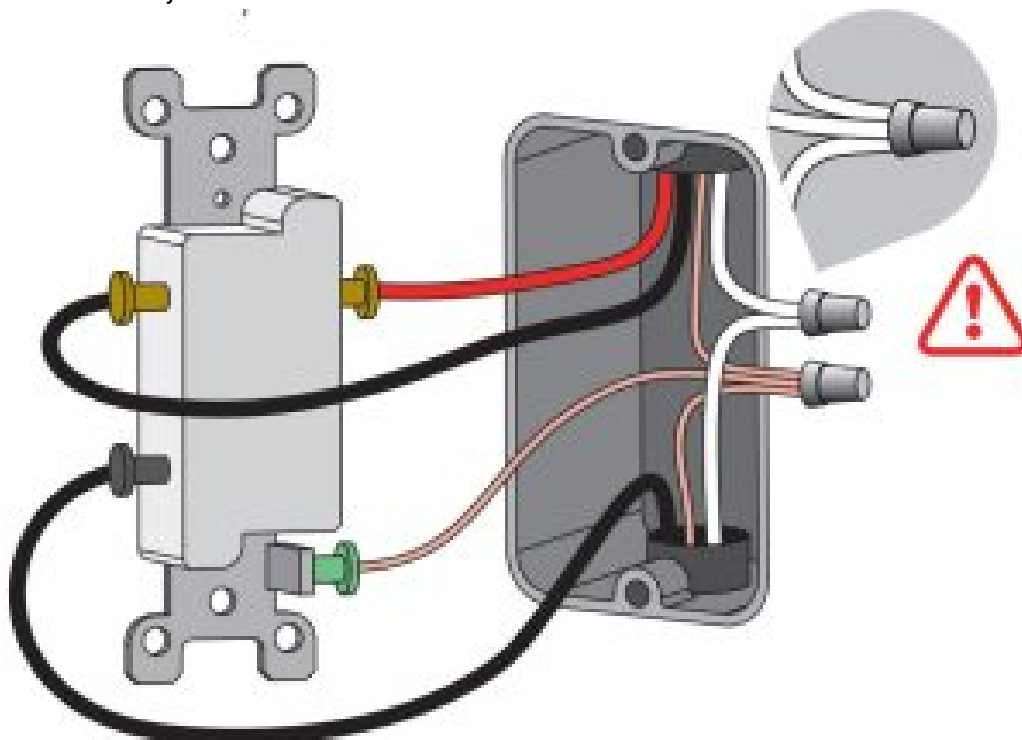
- Green ground screw terminal x1
- Screw terminals x4



Screw the 4-way switch back to the wall, and unscrew one of the other two 3-way switches on the circuit that controls the same light.

### Find the NEUTRAL Wires

A neutral is required to install the smart light switch. Make sure there are NEUTRAL wires (most likely a bundle of one or more white wires ) in the wall. Unless you are replacing an existing smart switch, it's probably not connected to your old switch.



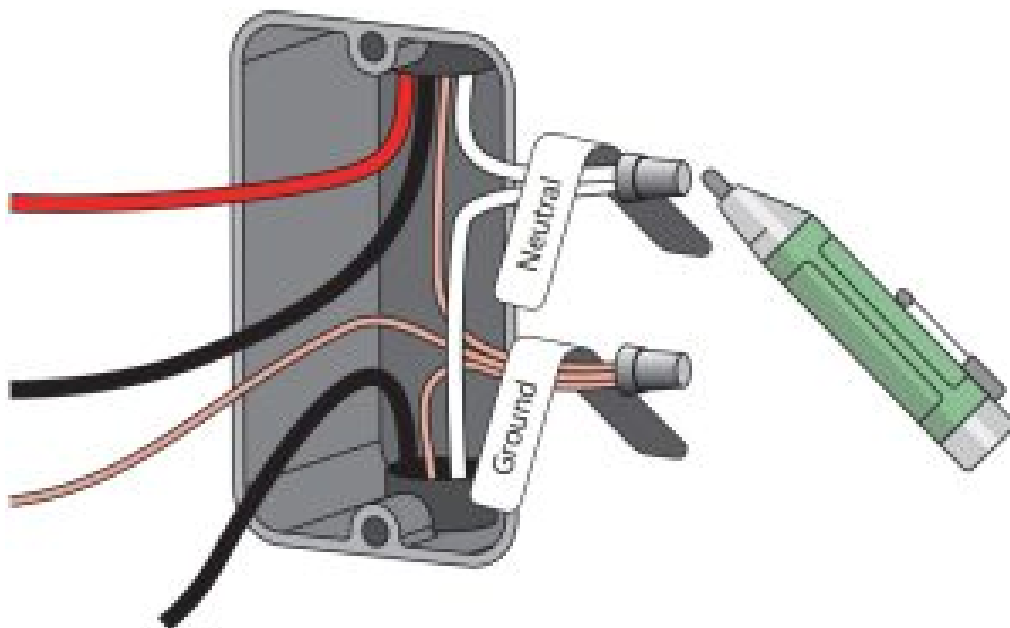
**Note:** If there is no neutral, please try another location or call an electrician for help.

### Test NEUTRAL and GROUND Wires

Make sure there is no power on the neutral wires from a neighboring circuit. If necessary, shut off additional circuits until no voltage is found

- **Label the NEUTRAL and GROUND wire in the wall with the stickers in the package.**

GROUND wires are usually BARE COPPER or GREEN.

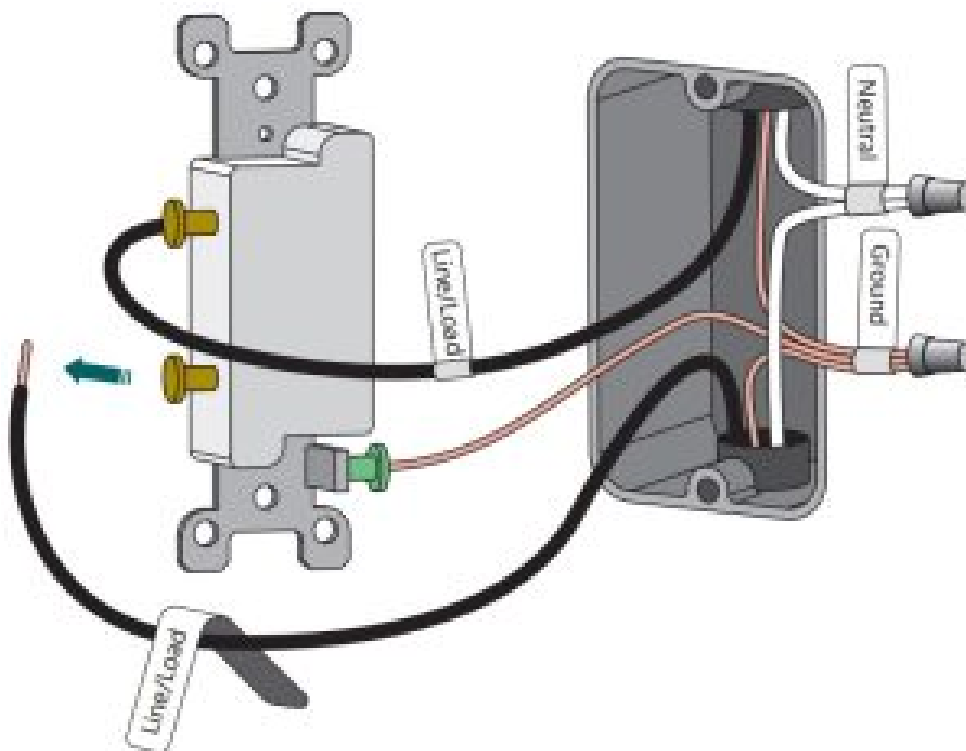


## Identify Line/Load Wire

**Note:** The wires may be different colors than shown.

### A: Single Pole Only

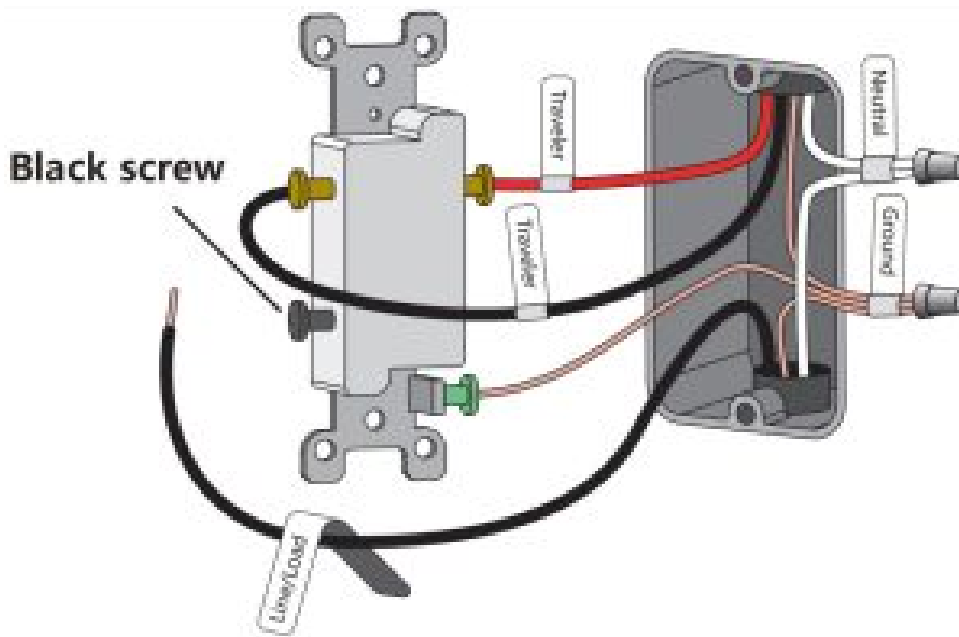
- Label the remaining two wires in the wall with the two "Line/Load" stickers in the package.



### B: 3-Way Only



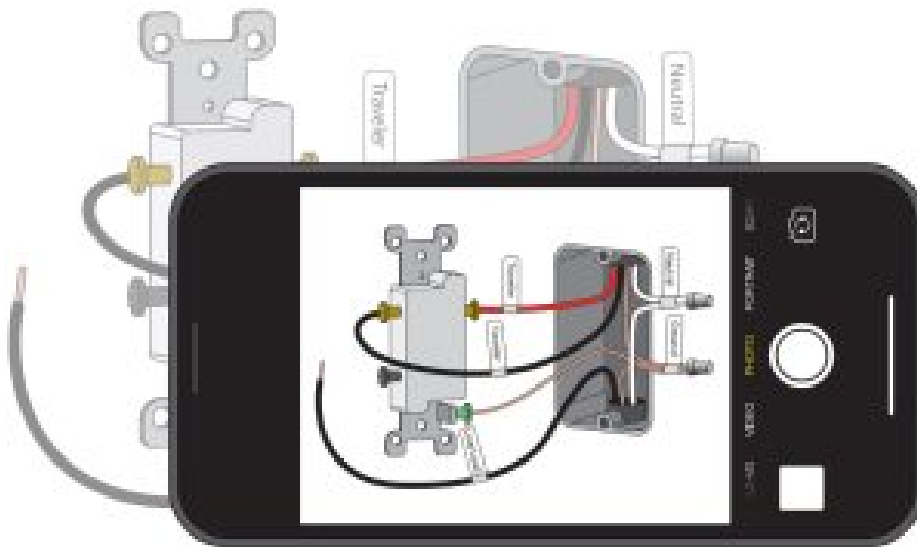
- Label the LINE/LOAD wire (usually BLACK, attached with a black screw, and may be labeled “common”.) in the wall with the “Line/Load” sticker.
- Label the remaining two wires with the “Traveler” stickers in the package.



### Take Pictures of the Wiring

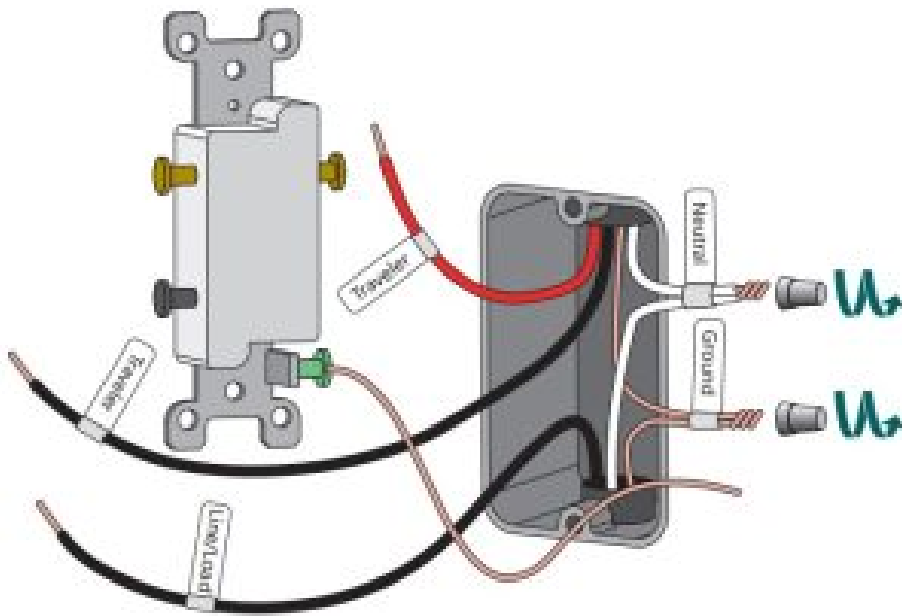
Take one or two pictures of the old switch and where each wire is connected to it, in case you need guidance to repeat the installation.

**Note: Make sure all of the text on the labels in the pictures is clearly displayed.**



### Remove Existing Switch

Loosen the screw terminals and remove the old switch.



## Wire the Smart Switch

Remove the sticker securing the wires on the new switch.

### A: Single Pole Only

- **Connect NEUTRAL/GROUND Wires**

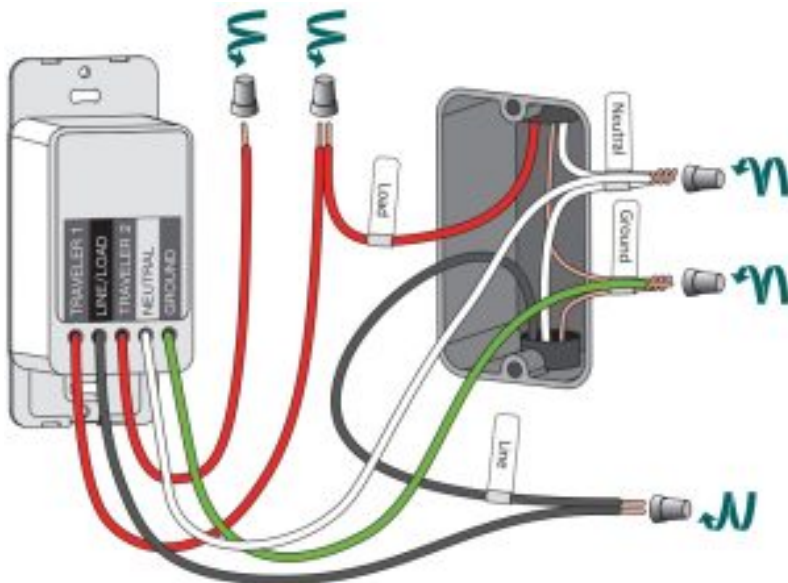
Use wire nuts to connect the neutral and ground wires on the Treatlife Light Switch to the labeled wires coming from the wall in order.

- **Connect LINE/LOAD Wires**

Use a wire nut to connect the LINE/LOAD wire from Treatlife Light Switch to one of the labeled “Line/Load” wires coming from the wall.

Use a wire nut to connect one of the TRAVELER wires from Treatlife Light Switch to the LINE/LOAD wire coming from the wall.

Cap off the remaining TRAVELER wire from the Switch with a wire nut.



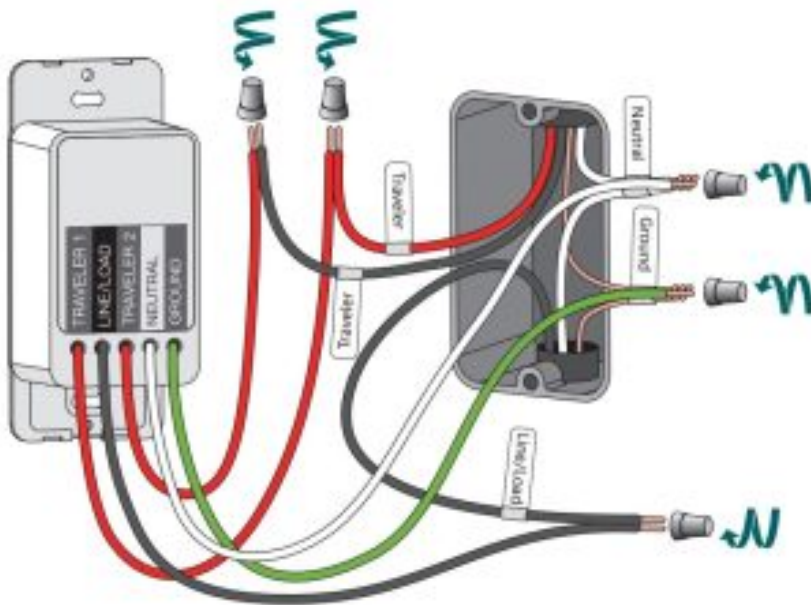
### B: 3-Way Only

- **Connect NEUTRAL, GROUND, LINE/LOAD Wires**

Use wire nuts to connect these different wires from Treatlife Light Switch to the labeled wires coming from the wall.

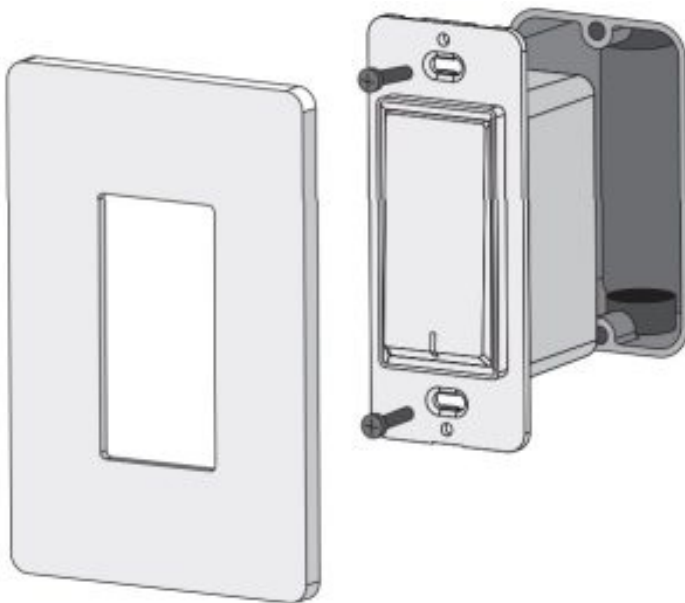
- **Connect TRAVELER Wires**

Use wire nuts to connect the RED wires from the Switch to the TRAVELER wires coming from the wall.



## Install Light Switch Into the Wall

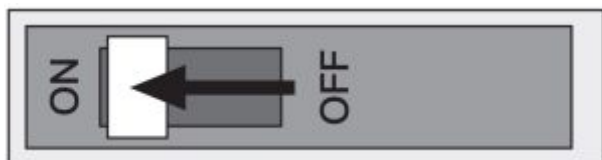
Hold the wire nuts and gently pull each wire to make sure the wire nuts are secure. Carefully push the wires deep into the switch box. Attach the Light Switch to the switch box with the screws provided. Finally, snap on the faceplate.



**Note:** Do not over tighten the screws, as it could restrict the operation of the switch.

## Turn on Power

Turn power back on at the circuit breaker.



- Press the on/off button to confirm whether the switch is powered on/off normally. If the light fixture can not be turned off/on, or sometimes the light switch can not be turned on or off, the wiring maybe incorrect or the nuts are loose. Please refer to the instructions in the manual or call an electrician for help.

If you encounter any problems, please contact us via email: [Support@treatlife.tech](mailto:Support@treatlife.tech) (Please be sure to attach the wiring pictures of the old switch in step 8 )

## ADD DEVICES

### 1. Download the TreatLife APP



Please scan the QR code or download the **TreatLife APP** on the **APP Store** or **Google Play**

### 2. Registration or Log In

- Tap “Register” to create an account. Enter your phone number to get a verification code and create a password. Or, choose “Log in” if you already have a TreatLife account.

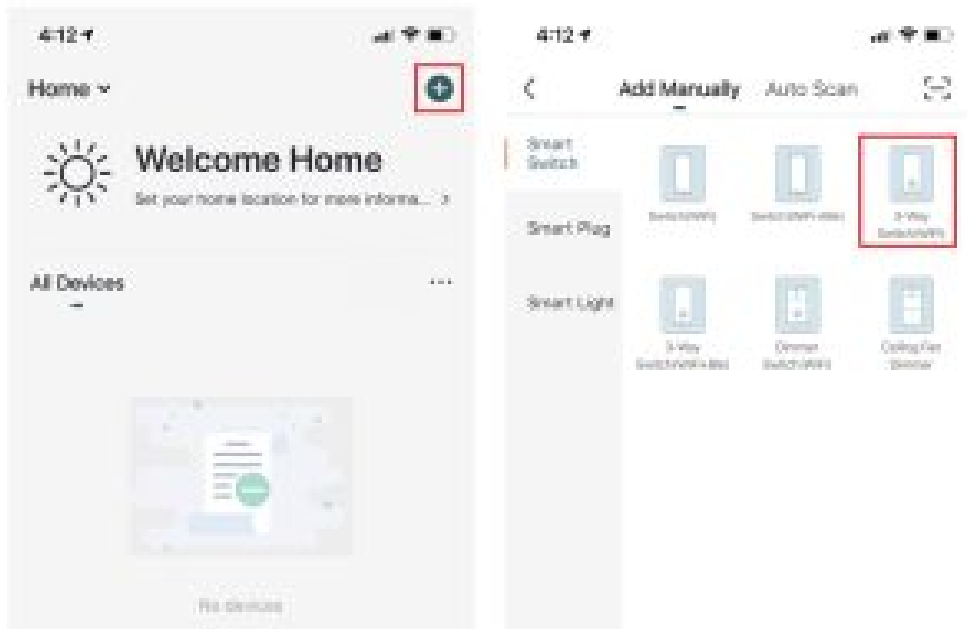
### 3. Configure the APP to the Switch

- Preparation: Ensure the switch is connected to power; ensure your phone is connected to your WiFi router and is able to connect to the internet.

#### **Note:**

This switch only supports 2.4Ghz networks. If you connected to a 5Ghz network before, please switch to the 2.4Ghz Network

- Tap the icon “+” on the top right corner to Select Device Type; tap “All” and choose “3-Way Switch(WiFi)”.

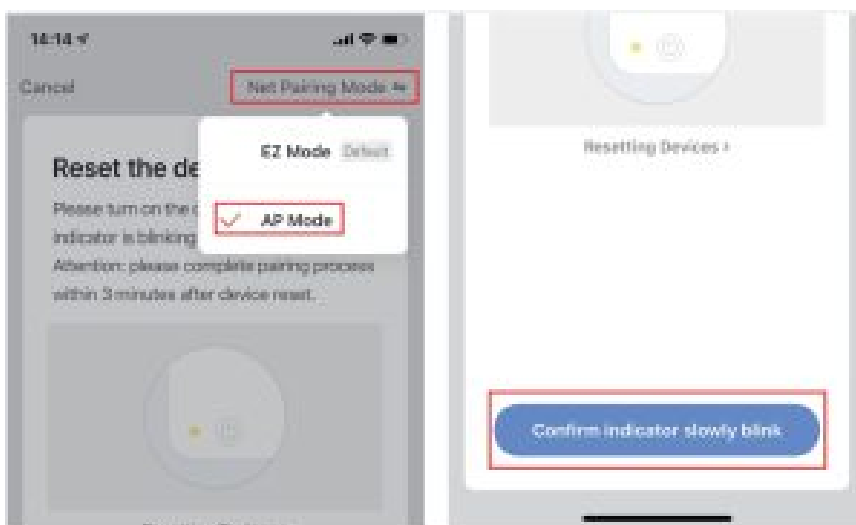


### Default Configuration Mode

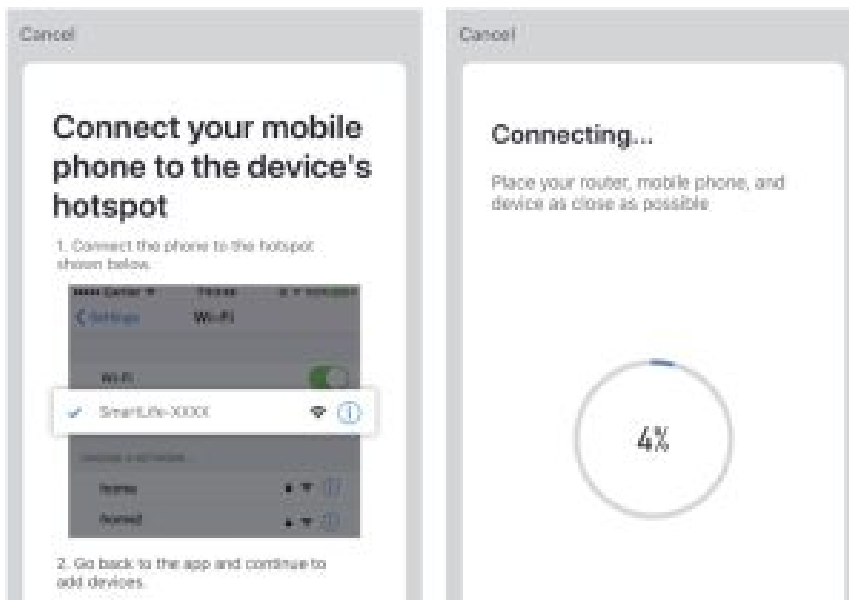
- Press and hold the manual switch for 5 seconds until the red indicator light blinks rapidly.
- Tap “Confirm indicator rapidly blink”; enter your WiFi Password; wait for the switch to complete.
- Repeat steps to add any additional smart switches.

### AP Mode


- If you cannot configure the switch successfully with the default mode, please try to connect with AP Mode.
- Tap “AP Mode” on the top right corner.
- Press and hold the manual switch for 5 seconds, until the red indicator light blinks rapidly. Then press and hold for 5 seconds again until the indicator light blinks slowly.
- Tap “Confirm indicator slowly blink”.

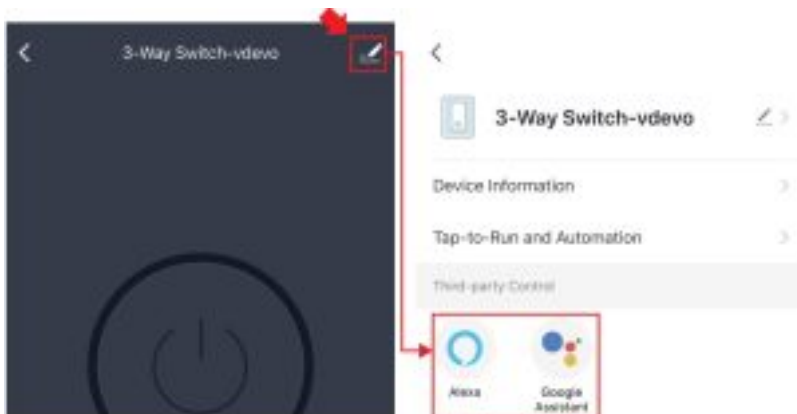


- Enter your Wi-Fi Password.
- Open WLAN settings; the Wi-Fi settings on your phone and connect to the “SmartLife-xxx” network.
- Go back to the APP and continue to add the device then wait for the connection to complete.



## Link TreatLife to Alexa/Google Assistant

- Go to TreatLife >  > More for instructions to link Alexa/Google Assistant.  
Note: Please log in with your TreatLife account

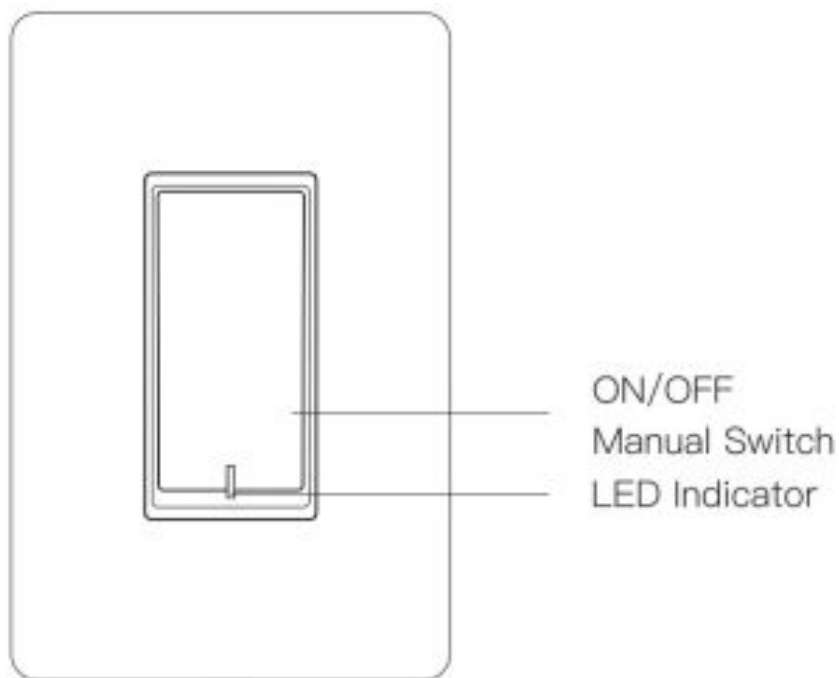


### Key Steps to Link the Alexa Skill

- Sign in With Amazon, tap on “Skills & Games” in the Alexa menu
- Search for the “Smart Life”, and tap “Enable” to enable the Skill.
- Enter the “TreatLife” APP Account and Password, then tap “Link Now” to enable the Skill.



## PRODUCT APPEARANCE



Indicator Light Status		
Light Color	Light Status	Switch Status
White	ON	Power OFF
	OFF	Power ON
Red	Steady on	Energy-saving mode
	Blink quickly (twice/1 s) Blink slowly (once every 3s)	Ready for default configuration mode Ready for AP(Access Point) configuration mode
	Turn on for 1 Os and then turn off	Configured successfully but the network disconnects suddenly

## TROUBLESHOOTING

### Can't connect to the APP

- Please make sure the red indicator light is blinking when you are attempting to connect to the APP.  
Default Mode Pairing: Red Indicator Blinking Fast; AP mode Pairing: Red Indicator Blinking Slow.  
Please finish the pairing within 3 minutes of when the red indicator starts blinking. (Refer to "Me-FAQ&Feedback" in the APP)
- If your router is 2.4Ghz & 5Ghz dual-band, the 2.4Ghz band may not be turned on. Please enter the router settings to turn on the 2.4Ghz band.  
You can check the router's manual or contact the router's official support for help.
- Make sure you entered the correct WiFi password.

### The smart switch shows the wrong status in the APP.

- The network may be delayed or the network signal is weak.

Try to move the router closer to the switch or power off the router and then power it on. If still doesn't work, try to replace the light bulb with a different model or brand bulb.

#### **Can't connect to Alexa.**

- Check whether the Alexa APP is correctly configured with the account of TreatLife APP. Refer to the manual instruction or "Me-FAQ&Feedback-All-Third-party control issues" in APP to reconnect to Alexa.

#### **The Timing function doesn't work properly.**

- Remove the switch from APP, and repair the switch to APP again; you can also check Me-> FAQ & Feedback information in the APP.

#### **After turning off the light, the light bulb flickers or is not completely turned off.**

- Replace the light bulb with a different make/model.

#### **After using the switch for a period of time, manual operation doesn't work properly.**

- Turn off the circuit breaker or power off the switch for a few minutes, then turn the power back on.

#### **One of several Treatlife light switches doesn't work properly.**

- Replace this switch with one of the known good ones to ensure everything is wired properly. If it still doesn't work, contact our support.

#### **FCC Caution**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver. -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **RSS (Category I Equipment)**

This device complies with Innovation, Science, and Economic Development Canada's licence-exempt RSS



standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. The minimum distance from body to use the device is 20cm.



### Need Help?

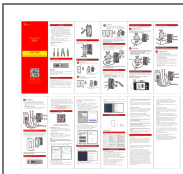


[Support@treatlife.tech](mailto:Support@treatlife.tech)

Tech Support: [www.treatlife.tech/pages/support](http://www.treatlife.tech/pages/support)



### Documents / Resources



[TREATLIFE SS01 Series 3 Way Smart Switch](#) [pdf] User Manual

SS01 Series, 3 Way Smart Switch, SS01 Series 3 Way Smart Switch, Smart Switch, Switch