

tp-link How to Set Up Your Homekit-Enabled Device User **Manual**

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tp-link How to Set Up Your Homekit-Enabled Device



Product Information

The product is a HomeKit-enabled device that can be controlled using the Apple Home app. It requires an iPhone or iPad connected to a stable 2.4 GHz Wi-Fi network with internet access. The device can be connected to the same Wi-Fi network as the iPhone/iPad and an Apple home hub (such as HomePod, HomePod mini, or Apple TV) for remote control, device sharing, and automation. The latest iOS or iPadOS version is recommended for using the HomeKit-enabled device in the Apple Home app. The device comes with a HomeKit QR code or numeric code for setup.

Product Usage Instructions

- 1. Before starting the setup process, ensure that your iPhone/iPad is connected to a stable 2.4 GHz Wi-Fi network with internet access.
- 2. Make sure your iPhone/iPad, HomeKit device, and Apple home hub (if any) are connected to the same Wi-Fi network.
- 3. To control the HomeKit-enabled device in the Apple Home app, it is highly recommended to have the latest iOS or iPadOS version installed on your iPhone/iPad.
- 4. Locate the HomeKit QR code or numeric code on your device or in its packaging. You can also save the code for future use in the Device Settings of the Tapo/Kasa app after setup.
- 5. To set up the device, follow these steps:
 - 1. Factory reset your smart device:
 - For most devices: Press and hold the 'Reset' button (or power button) for 10 seconds.
 - For smart bulbs: Turn the light switch off and on five times, with a 1-second pause between each action.
 - 2. Open the Apple Home app. If you have added your smart device to the Tapo/Kasa app, you can go to Device Settings > Add to Home in Tapo/Kasa.
 - 3. Scan the HomeKit QR code or enter the provided numeric setup code.
 - 4. Follow the instructions in the app to complete the setup process.

6. If you encounter issues during the setup process, ensure that your smart device is powered on. You can try powering it off and on again before attempting the setup process again.

If you need further assistance or have any questions, you can scan for FAQs or visit www.tp-link.com/support for Technical Support and more information.



Before You Start

- 1. Your iPhone/iPad should be connected to a stable 2.4 GHz Wi-Fi network with internet access.
- 2. Ensure your iPhone/iPad, HomeKit device, and Apple home hub* (if any) are connected to the same Wi-Fi network.
 - 1. The hub like HomePod, HomePod mini, and Apple TV helps control your HomeKit devices remotely, share the devices with others, and automate your devices to do what you want, when you want.
- 3. To control the HomeKit-enabled device in the Apple Home app, the latest iOS or iPadOS version is highly recommended.
- 4. Find the HomeKit QR code or numeric code on your device or in its packaging. You can also save code for future use in Device Settings in Tapo/Kasa app after setup.

How to Set Up?

- 1. Factory reset your smart device.
 - 1. For most devices: Press and hold the 'Reset' button (or power button) for 10 seconds.
 - 2. For smart bulbs: Turn the light switch off and on five times, with a 1-second pause between each action.
- 2. Open the Apple Home app. If you have added your smart device to the Tapo/Kasa app, you can go to Device Settings > Add to Home in Tapo/Kasa.
- 3. Scan the HomeKit QR code or enter the provided numeric setup code.
- 4. Follow the instructions in the app to complete setup.

Failed to Set Up?

- Factory reset the smart device and restart your phone. Then try again.
- Move your iPhone/iPad and the smart device closer to the router to get a stronger Wi-Fi signal.
- HomeKit setup will be disabled in 10 minutes since the smart device is powered on. You can power off your smart device, then power it on and try again.
- Creating a new home in the Home app can greatly help set up your smart device.
- Refer to the FAQ below for detailed troubleshooting: https://www.tp-link.com/support/fag/3390/



Visit <u>www.tp-link.com/support</u> for Technical Support, FAQs, and more.

Documents / Resources



tp-link How to Set Up Your Homekit-Enabled Device [pdf] User Manual 7106510405, How to Set Up Your Homekit-Enabled Device, Homekit-Enabled Device

References

- P TP-Link Product Support Wireless Networking Equipment Support
- P How to Troubleshoot when a TP-Link HomeKit-enabled device fails to add to Apple's Home App

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