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TOZO T8 True Wireless Stereo Headset - FAQ & Guide

In order to make sure that you can smoothly use the TOZO T8 true wireless stereo headset, please kindly find below some important use instruction and possible trouble shootings.

If you have any questions, please kindly to contact us first. The seller TOZO would be happy to help you.



<https://manuals.plus/wp-content/uploads/2021/03/how-to-reset-t8-headset.mp4>

R headset is the master headset , L headset is the slave headset.

Please search for master headset R pairing name [TOZO-T8-R] , and select it in your Mobile Phone, so that you can enjoy music from both earbuds.

Do not select [TOZO-T8-L] at your phone .

After R and L headset turn on, the slave headset (L) will pair the master headset (R) automatically.

NOTE 2:

Master headset (R) is the call headset.

Note: Only R headset has sound during phone calls

(This safety feature allows you to hear the traffic while driving)

How to use the TOZO Bluetooth Headset(For Beginners)

(NOTE: Please fully charge the charging box and headset before use, If you do not pick up earbuds from base, earbuds will not turn on automatically, you need to long press the earbuds button(MFB) for 3-5 seconds to turn on/off)

Step 1. Put back the earbuds into charging base, close the lid for a while, then pick up 2 earbuds from charging box and wear it quickly.

(R and L earbuds will turn on automatically, and connect each other automatically within 10 seconds.)

Step 2. Place Both Earbuds into Ear Quickly. (so that you can hear the audio cue)

(Earbuds will connect each

other and cue once you picking up : "Connected", "Left Channel", "Right Channel", when you hear prompt "Paring" you can start to search bluetooth on your mobilephone and pair.

Step 3. Turn on Phone's Bluetooth, Search and Connect <TOZO-T8-R>, then you can enjoy music form two earbuds. (Audio cue "Second Device Connected" (Please do not select TOZO-T8-L)

For any assistance , please contact email: tozoservice@outlook.com

We would be happy to help you.

How to enjoy music from two earbuds

NOTE: Please fully charge the charging box and headset before use



1 Pick up 2 Earbuds from Charging Box

R and L Earbuds will Turn on Automatically, and Connect Each Other Automatically



2 Place Both Earbuds into Ear

Earbuds will play audio cue once you picking up: "Connected", "Left Channel", "Right Channel"



3 Turn on Phone's Bluetooth, Search and Connect <TOZO-T8-R>

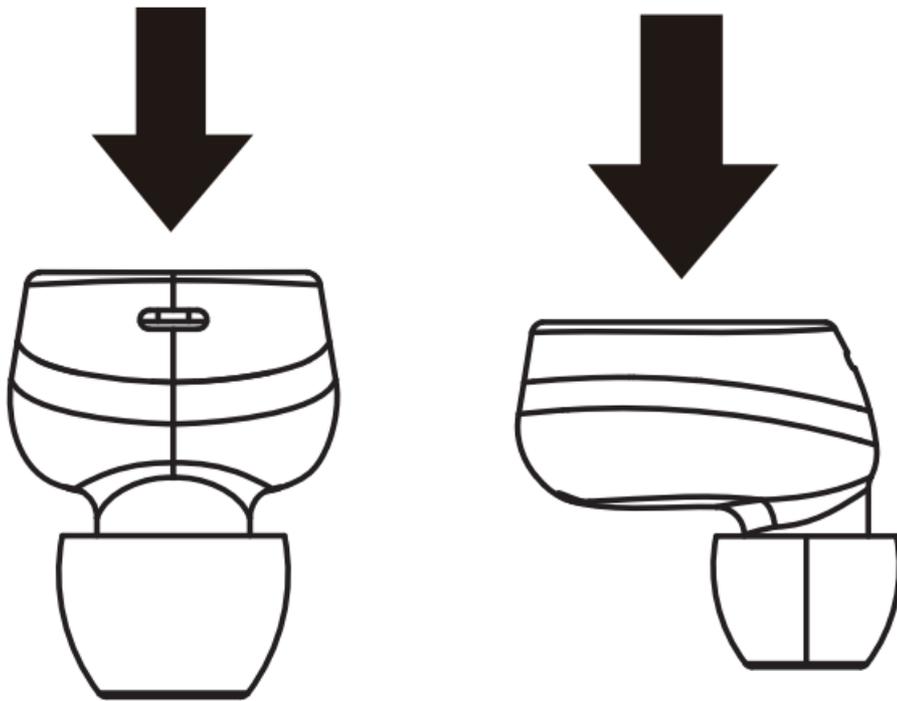
Audio cue "Second Device Connected", then you can enjoy music from two earbuds

(Please do not select TOZO-T8-L)

Tips:

If you do not pick up earbuds from charging base, you can long-press the Earbuds button(MFB) to turn on/off

In OFF MODE, press and hold MFB for 3 seconds to turn on.
In ON MODE, press and hold MFB for 5 seconds to turn off.



After turn on, blue indicator light will flash once every 5 seconds

How to wear the TOZO headset correctly .

(NOTE: Please read manual carefully before use)

Step1: Place make sure “R””L”symbol is facing down(indicator-light facing down), then place headset into ear.

Step2: Rotate back the headset to auricle side to fit snugly.

□□

Q and A

Please feel free to contact us anytime via email if the following trouble shootings can not resolve your issue, email: tozoservice@outlook.com

-Q1: Why there is only one earbuds playing music ?

A: Please make sure your phone's bluetooth is connected with <TOZO-T8-R>, NOTE: Please do not connect <TOZO-T8-L>. The Left earbud will pair the Right earbud Automatically.

Here is quick guide to reset the headset so that you can enjoy the music from both two earbuds:

Steps1: Put back both earbuds into charging box, until fully charged—Click your phone`s bluetooth devices then delete the TOZO devices records.

Steps2: After fully charged, pick up the Headset from the Charging Box, Place both earbuds into ear, wait for 10 Seconds (The R and L earbuds will turn on automatically, and connect each other automatically)

Steps3: Turn on your phone`s bluetooth, search and connect <TOZO-T8-R>, then you can enjoy music form two earbuds.

-Q2: Why my headset fall out of ear easily ?

A: It is because of the wrong wearing or the wrong ear caps.

Please try another ear caps size(come with S,M,L), and please refer below correct steps:

Step1: Place make sure "R""L"symbol is facing down(indicator-light facing down), then place headset into ear.

Step2: Rotate back the headset to auricle side to fit snugly.

-Q3:Why the sound from earbuds intermittently loses signal?

A: The environment interference or far distance between headset and mobilephone will cause the noise. Please change a place or move mobilephone closer to the headset.

-Q4: Why the there is not any audio cue for the right earbud, no any response from the earbud.

A: 1.That means the earbud is out of battery,or the R earbud do not turn on.Please put back both earbuds into Charging Box. (There should be solid red LED on the earbuds indicate being charged. If not red led, please connect USB cable to charge the charging box).

-Q5. Why there are noise in call?

A: Please note that only R earbud has sound during phone call.

The environment interference or far distance between headset and mobile will cause the noise. Please change a place or move mobile closer to the headset.

-Q6. Why there are low voice in music and in phone call.

A: That is because the wrong wearing, or please adjust wearing position of headset as manual claimed:

Step1: Place make sure "R""L"symbol is facing down(indicator-light facing down),then place headset into ear.

Step2: Rotate back the headset to auricle side to fit snugly.

-Q7. I can`t connect the TOZO-T8-R, why?

A: 1: Please make sure the R earbud have been turn on. (The blue indicator light flashes every 5 seconds means headset is on working status)

2: Please delete the TOZO-T8-R record on your phone, click Research and select the TOZO-T8-R again.

3: Please refer the manual Section: Delete pairing records on the headset. (Press earbud`s button for 10 Seconds), then turn on the headset and search TOZO-T8-R again.

— Q8:How do I know the earbud have been turn on ?

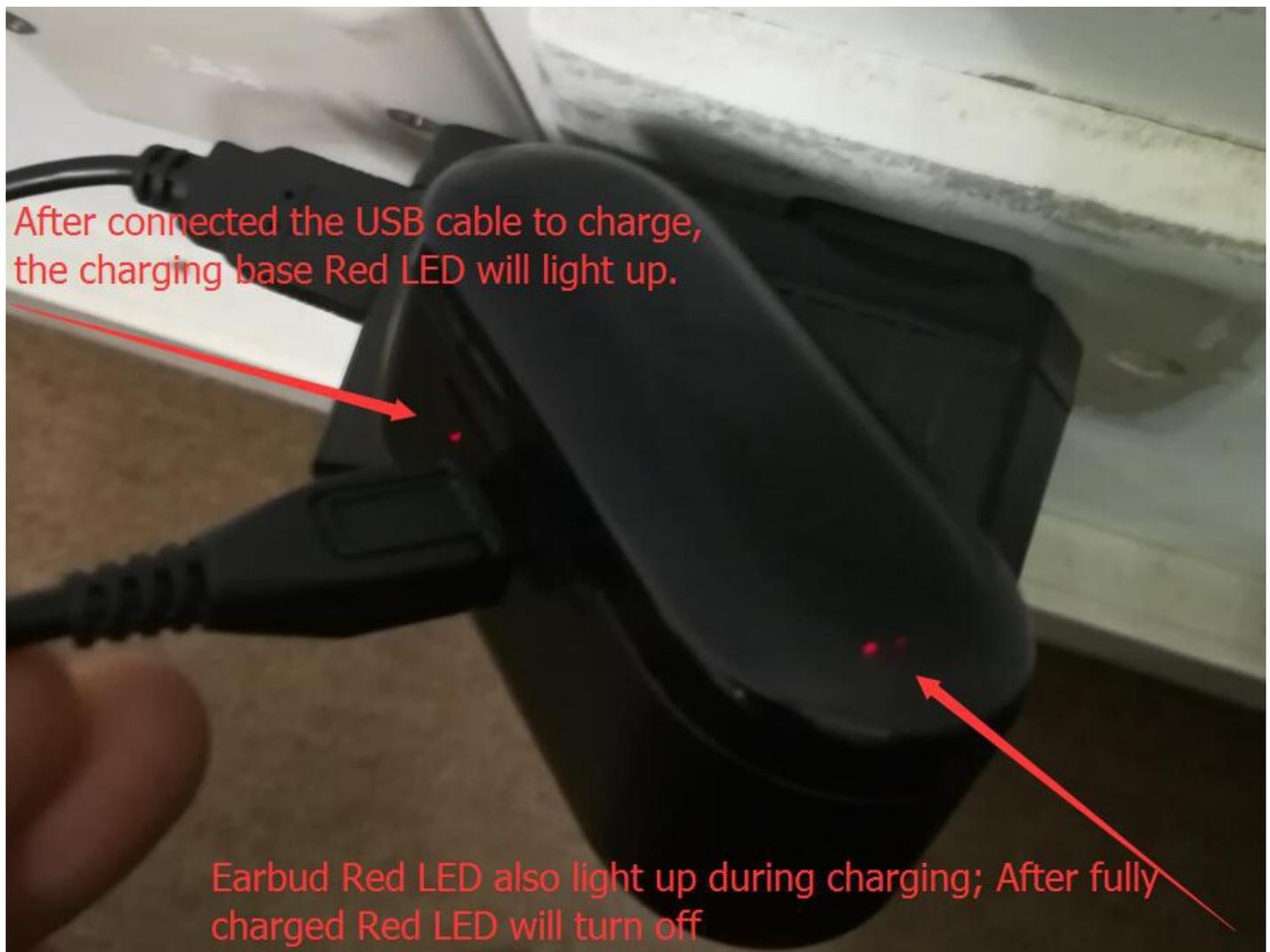
A: After turn on, the earbuds blue indicator light will flash every 5 seconds. (The Right earbud flash blue & red means it is waiting for connect with phone`s bluetooth).

-Q9: How do I know the earbud is out of battery?

A: Long press the earbud button(about 3-5 seconds):

you can hear the audio cue"Power off"or "Power on"; if you hear nothing and earbuds is no blue flash light, that means earbud is out of battery, please charge.

There is a audio cue"Low battery ,please charge" when earbud battery is near to run out.



For any assistance , please contact email: tozoservice@outlook.com

Related Manuals:

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2. **Tozo T8 Headphones Troubleshooting Guide** 1□Problem with connectivity/The left and right headphones are not paired...
3. **Tozo T8 Headphones Manual** Trouble shootings In order to make sure that you can...
4. **TOZO T6 True Wireless Earbuds User Manual** TOZO_T6_Bluetooth_Headphone_Firmware_Manager upgrade user guide Version:TOZO_T6_Bluetooth_Headphone_Firmware_Manager(Android_APK) Steps: 1. Click below link...
5. **TOZO T5 True Wireless Earbuds Repair Manual** How To Pair Press both earbuds button for 2 seconds(Blue...
6. **Tozo T10 TWS Wireless Earbuds Pairing Guide** TOZO T10 TWS Wireless Earbuds * Tips Take out

earbuds...