

[Skip to content](#)

**Manuals+**

User Manuals Simplified.



## Tozo Bluetooth Headset T12 Manual and FAQ

[Home](#) » [TOZO](#) » [Tozo Bluetooth Headset T12 Manual and FAQ](#) 

## Contents [ [hide](#) ]

### 1 Tozo Bluetooth Headset T12

- 1.1 Waterproof Wireless Earbuds
- 1.2 Product Diagrammatic Sketch
- 1.3 Wearing Diagrammatic Sketch
- 1.4 Wearing Steps

### 2 Operation of Earbuds

- 2.1 How to pair
- 2.2 Another method of turning one & Turing off
- 2.3 Reset

### 3 Charging

- 3.1 Charging the Earbuds
- 3.2 Charging the Charging Case
- 3.3 Box wireless charging
- 3.4 Charging warning

### 4 Button operation

- 4.1 Indicator display description
- 4.2 Discharge (charge the matching Bluetooth headset) Instructions for use:
- 4.3 Note:
- 4.4 Specifications
- 4.5 Waterproof
- 4.6 Warning!

### 5 FAQ

### 6 Right Earbud

### 7 Left Earbud

- 7.1 Downloads
- 7.2 Related Manuals:

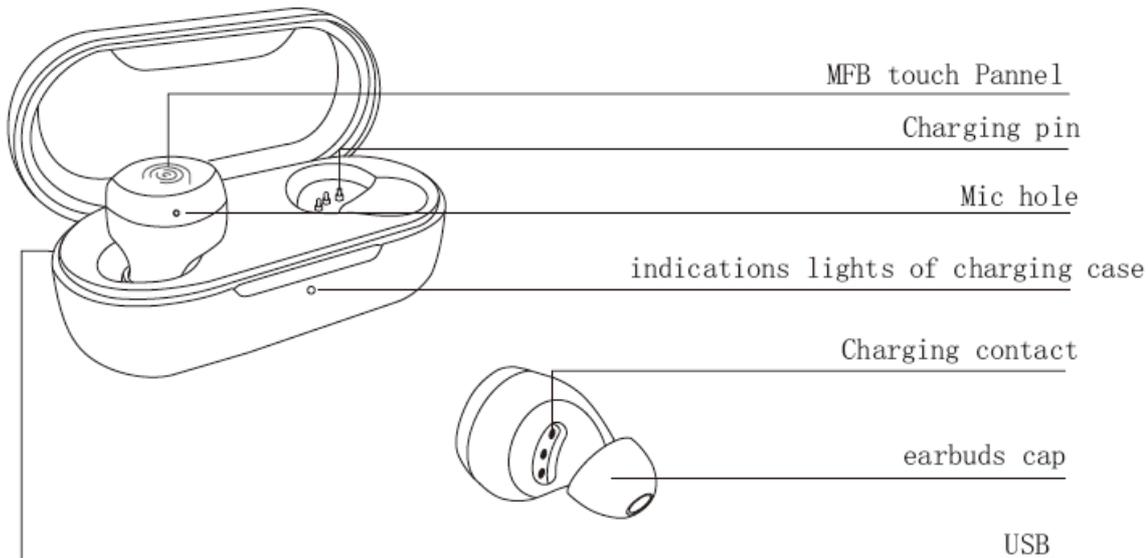
## Tozo Bluetooth Headset T12



## Waterproof Wireless Earbuds

Thank you for purchasing the TOZO authentic product.  
For more latest product, parts and accessories,  
please visit: [www.tozostore.com](http://www.tozostore.com)  
For any assistance please contact Email: [info@tozostore.com](mailto:info@tozostore.com)

### Product Diagrammatic Sketch



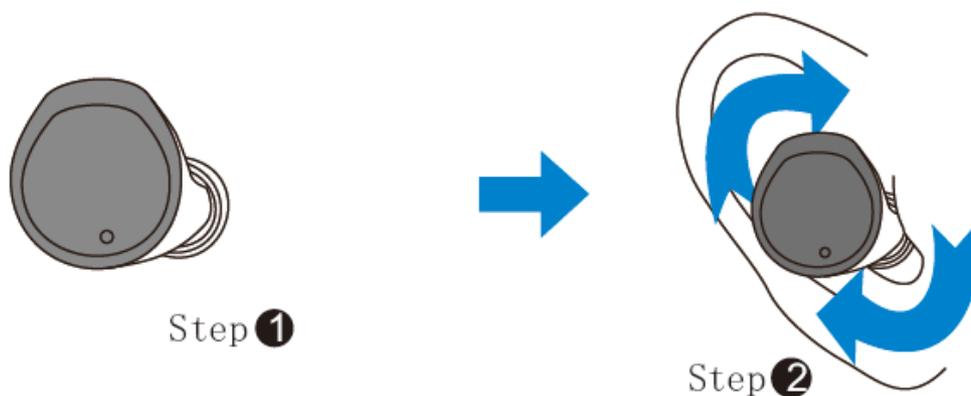
### Wearing Diagrammatic Sketch



### Wearing Steps

Step1: Ensure sounds hole downward, then place earbuds into ear.

Step2: Rotate earbud back to auricle side to fit snugly.





Sound hole upward is a incorrect way to wear the earbuds

## Operation of Earbuds

### How to pair

1. Take out the 2 headsets from charging base, they will power on automatically and will connect each other automatically within 10 seconds.
2. The two earbuds flash red and blue alternately(Pairing mode).
3. Search for pairing name[TOZO-T12] and select in your mobile



### MFB Touch Pannel



## **Another method of turning one & Turing off**

### **Turn on:**

Tap and hold the Touch Contro on both earbus for over 3 seconds.

### **Turn off:**

- 1.Touch the Control button 5 seconds will turn off when earbuds in playless status.
- 2.The earbuds will turn off automatically after it is disconnected for more than 5 minutes.

## **Reset**

If your earbuds fails to pair each other, or If you accidental get only oen earbud paired with phone, please reset to factory settings as per instructions below:

1. Delete all TOZO-T12 records on the phone, then turn off the Bluetooth
2. Take out the earbuds from charging case, wait till two earbuds flash red and blue alternately, then tap both of earbuds 3 times quickly, earbuds will turn off, reset done.
3. Put earbuds back into the charging case, and take earbuds out again, now turn on the phone's Bluetooth and choose [TOZO-T12].

## **Charging**

### **Charging the Earbuds**

1. Put the earbuds into the charging case, they will power off & be charged automatically. When the red LED lights up, it means that earbuds are being charged from charging case.
2. The red light will trun off when the earbuds are are fully charged

### **Charging the Charging Case**

Please use the 5V/1A adapter to charge the charging case, which can be charged with a computer USB or other USB interface charger.

### **Box wireless charging**

Designed for the modern life, never be strangled by headphone cables, Enjoy the convenience of wire charging and free charging devices provided by airports, hotels, and cafe shops around the world.

**Note:** the battery indicator- white indicator light is above the wireless charger.

### **Charging warning**

Don't tap the earbuds Touch Control while in charge, otherwise it will be fail to pair. Then you should follow the reset to factory settings.

### **Button operation**

### Earbuds LED indicator

Turn on	Blue light on for one seconds
Turn off	Red light on for one seconds
Pairing status	The two earbuds flash red and blue alternately
Phone pairing succeeded	Red and blue lights off after one seconds
Charging process	Red lights on
Fully charged	Red light goes out, blue light is off for 5 seconds.

### Right Earbud

Play/Pause	Touch the left and right headphones MFB button
Volume +	Touch and hold the right headset MFB key
Next Track	Tap the Right Touck Control twice for forward.
Answer Phone Call	Tap the Touck Contol once one either of earbuds
Hang Up Phone Call:	Tap the Touch Control for 2 seconds on either of earbuds
Reject Incoming Call:	Tap and hold the Touch Control for 2 seconds
Back-to-back status	Pick up the Bluetooth headset from the charging case, and the headset will automatically go back to the connection state (about 20S) after powering on;

### Left Earbud

Play/Pause	Touch the left and right headphones MFB button
Volume -	Touch and hold the left headset MFB button
Previous Track	Tap the Left Touck Control twice for backward.
Answer Phone Call	Tap the Touck Contol once one either of earbuds
Hang Up Phone Call:	Tap the Touch Control for 2 seconds on either of earbuds
Reject Incoming Call:	Tap and hold the Touch Control for 2 seconds
Back-to-back status	Pick up the Bluetooth headset from the charging case, and the headset will automatically go back to the connection state (about 20S) after powering on;

## Indicator display description

Charging display (that is, the power display when charging the product with an external charger)	Red light flashes when the battery is between 0 and 33%.
	When the battery is 33 ~ 66%, the pink light flashes.
	The blue light flashes when the battery is between 66 and 99%.
	The blue light stays on at 100%.

Discharge display (that is, the product indicates the effect when charging the matching Bluetooth headset)	The blue light stays on when the battery is 66 ~ 100%.
	When the battery is 33 ~ 66%, the pink light stays on.
	When the battery is 5 ~ 33%, the red light is on.
	The indicator goes off when the battery is at 0%.

Put in the right earphone, the corresponding right 'battery symbol' and 'R' light up, 'batt symbol' shows the current power of the earphone, the corresponding battery of a light began to flash upward, 'battery symbol' and 'R' turn on for 5 seconds then to off. If the left earphone is in the charging case, the left 'battery symbol' and 'L' turn on for 5 seconds and then tur off. If the left earphone is not in the

charging case, there will be no light. After the earphone s fully charged, the 'battery symbol' 4 lights and 'R' will turn on for 2 seconds and then to off. he earphone is being charged, and the external indicator light of the charging case turn on. After the two earphones are fully charged, the external indicator light of the charging case will tur off after 2 seconds. Put the earphone and charging, the 188 digital tube will turn on for 5s then turn off. When you pick up the earphone, the corresponding 'battery symbol' and 'R' light up to show t e earphone power. If the left earphone is in the charging case, the left 'battery symbol' and L' light up. If the left earphone is not in the charging case, the left side light will not turn on. Th digital tube and external indicator light of the charging case will turn on and show the charging cases power. After 5 seconds, all lights will turn off.

## Discharge (charge the matching Bluetooth headset) Instructions for use:

**Discharge:** The charging case charges the Bluetooth headset. When the Bluetooth headset is full, the charging base will automatically enter the sleep low power s The overall power consumption is less than 100uA.

### Note:

**Note:** If you accidentally get only one earbud paired w Phone, please make sure both earbuds have been turn on. (Tap and hold the unpaired earbud for 3 seconds to turn on).

**Clear the pairing list:** pairing status (the red t/blue light flashes alternately) touch the MFB button three times quickly, the red light is on for 1 second and the memory automatically turned off.

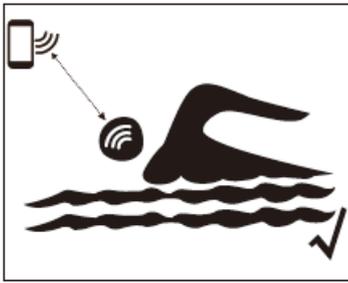
## Specifications

Veasion	V5.0
Support	A2DP, AVRCP, HFP, HSP
Transmission Distance	±10m
Frequency Range	2.402GHz~2.480GHz
horn	6mm*2
Impedance	16Ω ±15%
Standbly time	70 hours
Call time	5 hours
Muzic playback time	5 hours
Earbuds battery capacity	50 mAh
Charging time of earbuds	1 hours
The battery capacity of charging case	500 mAh
Charging time of the charging case	1.5 hours
Weight	Charging case:54.3g, earbud6.4g
Size of the charging case	77x37x33mm

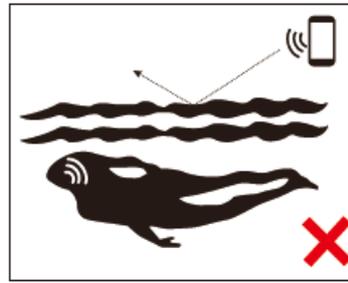
## Waterproof

Waterproof for daily use (sweating, rain, washing face, showering, having a bath, etc, but not for swimming underwater\*)

\* Please note that the phone's Bluetooth signal can not be transmitted underwater.

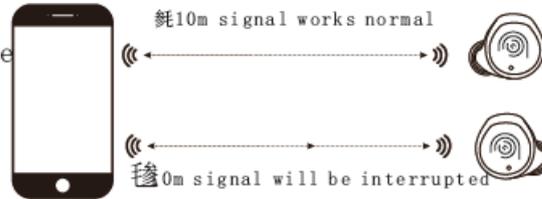


Above water



Underwater

Notes for signal transmission distance  
(as show below)



## Warning!

1. Never dismantle or refit the product to avoid malfunction or fire hazards.
2. Keep away from corrosive liquids to avoid damages to the product.
3. Keep away from extreme ambient temperatures below -10°C or above 60°C.
4. Keep away from children and pets.
5. Never touch the earphone with sharp objects, otherwise it will easily cause scratched.
6. Don't use the product in thunderstorm weather to avoid malfunction or electric shock.
7. If it has not been used for more than a month, please charge and maintain it in time to ensure that it is safe.
8. Since the Bluetooth signal cannot be transmitted underwater, swimming, diving will the signal disconnected or intermittent.

## FAQ

1. **Q: Failed charging of the charging case.**  
A: Make sure the charging cable is intact and plugged in properly.
2. **Q: Two devices named .TOZO-T12" are found.**  
A: Delete both names and search again.
3. **Q: Sound is unclear.**  
A: Increase the volume slowly on your phone and earbuds and keep them close to each other.
4. **Q: Why cannot hear voice?**  
A: 1. Ensure both earbuds have been turned on.  
A: 2. Turn up the phone's volume to the maximum setting  
A: 3. Try to tap the touch control once to play music.

**Note:** If your problem is not answered above, please contact us via email, we will respond within 24 hours.

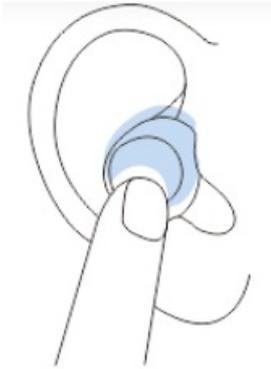
**Email:** [infoltozostore.com](mailto:infoltozostore.com)

**Battery Warning ! :** This product has built-in lithium battery. Do not expose the product to strong sunlight, fire or throw it into the fire to avoid explosion.

## Right Earbud

**Power on:** Pick up earbuds from battery case to pair to each automatically.

**Power off :** Hold or put earbuds into battery case to power off automatically.



1x



Play/Pause | Wiedergabe/  
Pause | Lecture/Pause |  
Riproduci/ Pausa | 再生/  
一時停止 | 播放/暫停



1x



Accept | Akzeptieren |  
Acceptez | Accettare |  
Acceptar | 受け入れる |  
接听



2x



Next | Nächster Titel |  
Suivant | Il prossimo |  
Siguiente | 次へ |  
下一首



Hold



End | Beenden |  
Terminer | Fine |  
Fin | 終了 | 结束



Hold



Adjusting the volume |  
Lautstärke einstellen |  
Réglage le volume |  
Regolazione del volume |  
Ajustando o volumen |  
音量を設定する | 調整音量



Hold



Reject | Ablehnen |  
Refuser | Rifiutare |  
Rechazar | 拒否する |  
拒接



3x



Activating the voice assistant.  
Starten Sie den Sprachassistenten  
Démarrer l'assistant vocal  
Avvia l'assistente vocale  
Iniciar asistente de voz  
音声アシスタントを開始  
启动语言助手

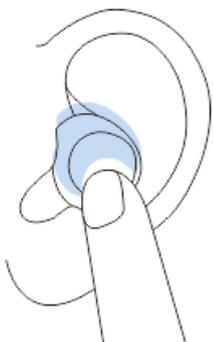


The voice assistance will be  
automatically activated depends on  
different OS in mobile system.

## Left Earbud

**Power on :** Pick earbuds from battery case to pair to each automatically.

**Power off :** Hold, or put earbuds into battery case to power off automatically.

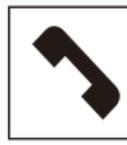




1x



Play/Pause | Wiedergabe/ Pause | Lecture/Pause | Riproduci/ Pausa | Reproducir/Pausa | 再生/一時停止 | 播放/暫停



1x



Accept | Akzeptieren | Acceptez | Accettare | Aceptar | 受け入れる | 接听



2x



Previous | Vorheriger Titel | Précédent | Precedente | Anterior | 前の | 上一首



Hold



End | Beenden | Terminer | Fine | Fin | 終了 | 結束



Hold



Adjusting the volume | Lautstärke einstellen | Réglage le volume | Regolazione del volume | Ajustando o volumen | 音量を設定する | 調整音量



Hold



Reject | Ablehnen | Refuser | Rifiutare | Rechazar | 拒否する | 拒接



3x



Activating the voice assistant. Starten Sie den Sprachassistenten Démarrer l'assistant vocal Avvia l'assistente vocale Iniciar asistente de voz 音声アシスタントを開始 启动语言助手



The voice assistance will be automatically activated depends on different OS in mobile system.

## Downloads

Tozo Bluetooth Headset T12 Manual and FAQ - [Download](#)

## Related Manuals:

1. [Tozo Bluetooth Headset T5 Manual and FAQ](#) Tozo Bluetooth Headset T5 Manual and FAQ In order to...
2. [Tozo Bluetooth Headset T6 Manual and FAQ](#) Tozo Bluetooth Headset T6 Waterproof Wireless Earbuds Thank you for...
3. [TOZO T12 Waterproof Wireless Earbuds User Manual](#) T12 Quick guide How To Pair TWS Auto Pairing Step...
4. [TOZO T8 True Wireless Stereo Headset - FAQ & Guide](#) In order to make sure that you can smoothly use...
5. [TOZO T10 True Wireless Stereo Headset - FAQ & Guide](#) In order to make sure that you can smoothly use...
6. [Tozo TWS Earbuds TOZO-T5 User Manual](#) User Manual Tozo TWS Earbuds TOZO-T5 www.tozostore.com www.tozostore.com Email;...