



# TOVENONE UC2401 USB-C Triple Display Docking Station User Guide

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**TOVENONE UC2401 USB-C Triple Display Docking Station**

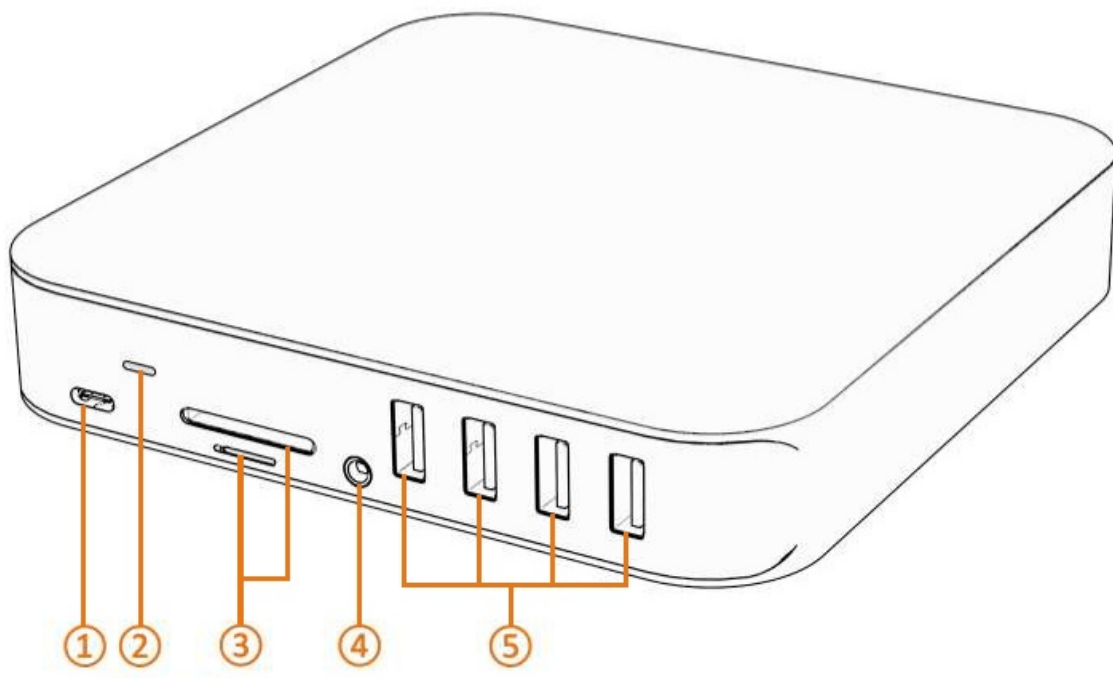


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## THANK YOU!

Thank you for your purchase of the Tobenone Triple-Display Docking Station UDS015DM. Our dock provides the ability to connect three monitors through two HDMI and one VGA interface, SD&Micro SD Card Reader, 3.5mm Audio & Microphone, USB-A 3.0, USB-C PD3.0, RJ45 Gigabit Ethernet to your USB C laptop via one USB C cable.

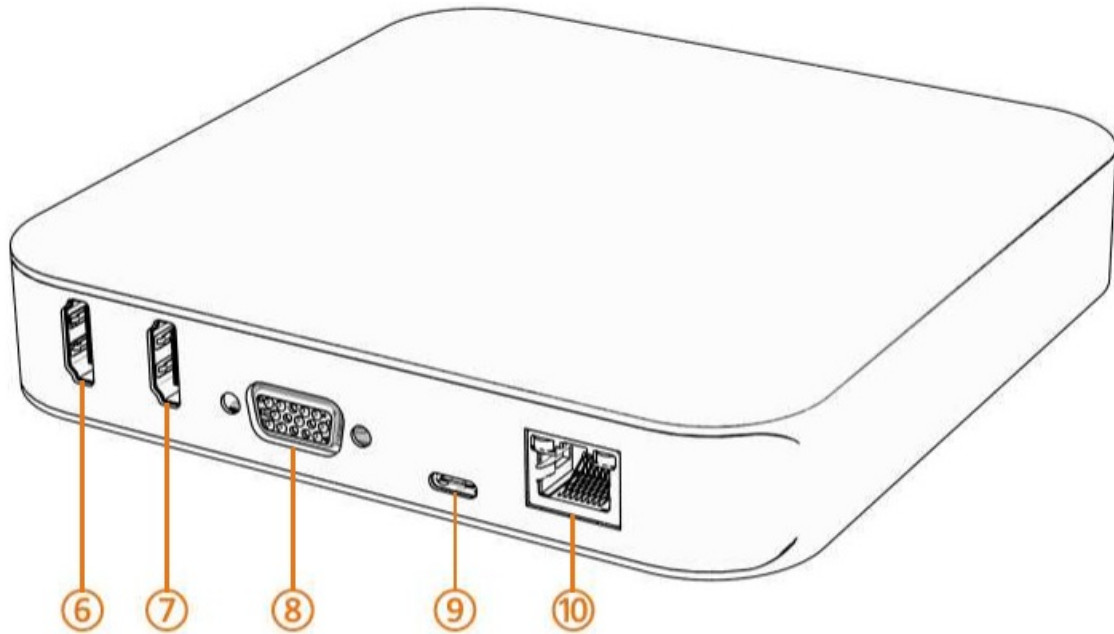
## Ports and Connectors



1. USB-C: Connect to host
2. LED indicator
3. SD&Micro SD Card Reader: Read: 50-104MB/s, Write: 30-80MB/s, (Data transfer rates are subject to the speed of the memory card itself and your computer's USB ports.)

4. 3.5mm Audio & Microphone

5. USB-A 3.0 (data+downstream charge): 5Gbps, 5V/0.9A@4.5W



### Back

6. HDMI 1:

- 4K@60Hz (work separately while source is DPI .4)
- 4K@30Hz (work separately while source is DPI .2)

7. HDMI 2: 4K@30Hz

8. VGA: Up to 1080P@60Hz.

9. USB-C PD3.0: Connect the 65W power adapter, please note that it support max 100W input and max 87W output

10. RJ45 Gigabit Ethernet: 1 000Mbps

For any inquiries, please contact us : [support@tobenone.com](mailto:support@tobenone.com)

### USB-C Triple-Display Docking Station Quick Start Guide



### HDMI + HDMI2+VGA

1. Step 1: Connect the power cord to the universal power adapter

2. Step 2: Connect the universal power adapter to PD port(Port®)

3. Step 3; Connect the dock and your laptop via USB C to USB C cable as provided
4. Step 4: Connect the monitors via HDMI (Port@)/HDMI2(Port(7))/VGA(Port@), cables are not included
5. Step 5: Install initiate instant view to display:
  1. Firstly, connect the docking station to the laptop via USB cable, and you will see a disk named "INSTANTVIEW"
  2. Double-click and open the file, according to your system choose the proper application and complete the driver installation within seconds
  3. For macOS, the app will require a screen recording permission to capture pixels and send them to your external monitors: Apple Menu-> System Preference-> Security&Privacy->select "Privacy" tab->Scroll to find "Screen Recording" and check "macOS InstantView" NOTE: The INSTANVIEW app doesn't store or record any screen content.
  4. Click InstantView APP, and it will enable external displays immediately.
6. Step 6: Attach USB3.0 devices to the front USB3.0 Port(Port@),insert SD card,TF/Micro SD card into SD/TF slot(Port@)
7. Step 7: Connect speaker/headphone or microphone to the front audio port(Port@). Connect the Ethernet cable to RJ45 Ethernet port(Port@))

## Troubleshooting

### No Display output via HDMI/I

1. Please ensure your laptop's USB-C port supports Power Delivery, DisplayPort, and Data transfer
2. Please check if the connection between the monitors,dock and laptop is tight
3. Please use standard HDMI cable,HDMI to HDMI is recommended

### NO audio output from monitor

1. Please make sure your monitor supports audio output function
2. Set the external monitor as default audio output device

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## Documents / Resources



[TOVENONE UC2401 USB-C Triple Display Docking Station](#) [pdf] User Guide  
UC2401 USB-C Triple Display Docking Station, UC2401, USB-C Triple Display Docking Station,  
Triple Display Docking Station, Display Docking Station, Docking Station, Station

## References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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