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V1001 55 inch Touch Screen Computer Kiosk User Manual

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Touch Screen Computer Kiosk User Manual



TV LIQUIDATOR

5801 W. Jefferson Blvd., Los Angeles, CA 90016



tvliquidator.com





info@tvliquidator.com

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Introduction

Overview

Welcome to your new Touch Screen Computer Kiosk. This interactive kiosk is designed to enhance user engagement with a variety of applications and information displays. Whether used in retail environments, educational settings, or corporate lobbies, this kiosk offers a modern and efficient solution for digital interaction.

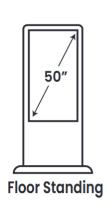
Key Features

- Full HD Touch Screen Display
- · Multi-Touch Capabilities
- User-Friendly Interface
- · Wi-Fi and Bluetooth Connectivity
- Durable Design
- Multiple Input Options

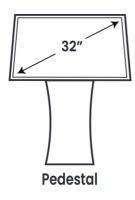
Safety Precautions

- Ensure the kiosk is placed on a flat, stable surface, or mounted correctly according to instructions.
- Do not expose the kiosk to direct sunlight or extreme temperatures.
- Use only the power cable provided.
- Avoid using the kiosk in environments with high moisture or dust levels.
- Always ensure that the kiosk is properly powered down through the on-screen shutdown menu before switching
 off the power or unplugging the unit.
- Disconnect the kiosk from the power source before cleaning.

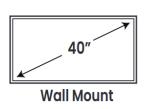
Specifications



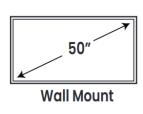
50" Floor Standing Kiosk		
Size	29"Wx73"Hx2.5"D (Base: 29"x17.71"x2")	
Material	Aluminum Alloy, Tempered Glass	
Weight	109 lbs	
Display Screen Size	49.5" 1080p HD	
OS / CPU / RAM / Storage	Windows 10 Pro / Intel i5 / 8GB / 128 GB SSD	
Max Resolution / Aspect Ratio	1080x1920 / 9:16	
Touch Technology	10-Point Multi-Touch	
Audio	2x 10W Integrated Speakers	
Camera	1xMIPI, Max Resolution 5MP (5 million pixels)	
Video Output	IxHDMI, IxVGA	
USB	6-way USB interface(2-way standard USB port)	
Wireless	WiFi 802.11 b/g/n, Bluetooth 4.0	
Operating Voltage / Consump.	110V/220V, 50/60Hz / 52W	



32" Pedestal Kiosk		
Size	30.5"Wx43.5"Hx24"D	
Material	Aluminum Alloy, Tempered Glass	
Weight	69 lbs	
Display Screen Size	32" 1080p HD	
OS / CPU / RAM / Storage	Windows 10 Pro / Intel i5 / 8GB / 128 GB SSD	
Max Resolution / Aspect Ratio	1920x1080 / 16:9	
Touch Technology	10-Point Multi-Touch	
Audio	2x 10W Integrated Speakers	
Video Output	1xHDMI, 1xVGA	
USB	6-way USB interface(2-way standard USB port)	
Wireless	WiFi 802.11 b/g/n, Bluetooth 4.0	
Operating Voltage / Comsump.	110V/220V, 50/60Hz / 52W	

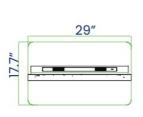


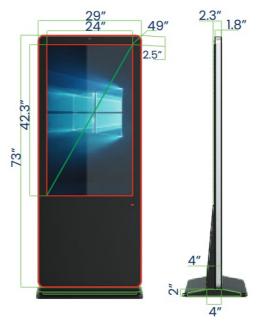
40" Wall Mount Kiosk		
Size	36.5"Wx21.1"Hx3.15"D (Including mount)	
Material	Aluminum Alloy, Tempered Glass	
Weight	41 lbs	
Display Screen Size	40" 1080p HD	
OS / CPU / RAM / Storage	Windows 10 Pro / Intel i5 / 8GB / 128 GB SSD	
Max Resolution / Aspect Ratio	1920x1080 / 16:9	
Touch Technology	10-Point Multi-Touch	
Audio	2x 10W Integrated Speakers	
Video Output	1xHDMI, 1xVGA	
USB	6-way USB interface(2-way standard USB port)	
Wireless	WiFi 802.11 b/g/n, Bluetooth 4.0	
Operating Voltage / Consump.	110V/220V, 50/60Hz / 52W	



50" Wall Mount Kiosk		
Size	44"Wx26"Hx3.75"D (Including mount)	
Material	Aluminum Alloy, Tempered Glass	
Weight	80 lbs	
Display Screen Size	49.5" 1080p HD	
OS / CPU / RAM / Storage	Windows 10 Pro / Intel i5 / 8GB / 128 GB SSD	
Max Resolution / Aspect Ratio	1920x1080 / 16:9	
Touch Technology	10-Point Multi-Touch	
Audio	2x 10W Integrated Speakers	
Video Output	1xHDMI, 1xVGA	
USB	6-way USB interface(2-way standard USB port)	
Wireless	WiFi 802.11 b/g/n, Bluetooth 4.0	
Operating Voltage / Consump.	110V/220V, 50/60Hz / 52W	

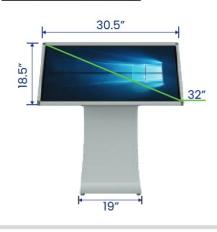
50" Floor Standing Kiosk

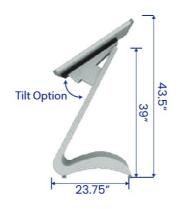






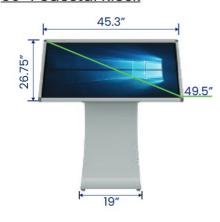
32" Pedestal Kiosk







50" Pedestal Kiosk







40" Wall Mount Kiosk 36.5" 40"

50" Wall Mount Kiosk



Getting Started

Unpacking the Kiosk

- Carefully unpack the kiosk from its packaging. Be sure to keep all components together.
- Examine the product for any obvious signs of damage. While minor imperfections can happen, if you discover anything seriously wrong, contact the supplier for support.
- Ensure all components are present, including the power cable, user manual, and any additional accessories.
- Position the kiosk in the desired location for assembly, ensuring it is on a stable, level surface.

Installation

Setting Up the Kiosk - FLOOR STANDING MODEL

- The indoor LCD standing digital sign is divided into two parts, one is the body, and the other is the base. When assembling, the two parts need to be attached together and fixed with bolts from the bottom of the base, as shown in the images below.
- Connect the power cable to the kiosk and plug it into a dedicated, standard electrical outlet. **Important**: To prevent potential power blowouts, avoid connecting the kiosk to a shared circuit with other high-powered devices or appliances, such as microwaves, refrigerators, or other heavy-duty equipment. Ideally, use a Ground

Step 1: After unpacking, move the machine body onto a padded workbench or piece of foam, and use bolts to attach the base and the machine body together (Note: it is recommended to lay clean foam or cotton on the table, place the screen horizontally in the direction of foam/cotton, and make sure it will not shake, so as to avoid damaging the machine or even damaging the screen during installation).



Step 2: After attaching the base and standing up the kiosk, connect the power cord to the power input on the back of the unit, plug the other end into an available power outlet and flip the main power switch to the on position. See image below. (Note: Port layouts may vary depending on kiosk model but will still be similar. Main Power switch below is shown in the "Off" Position.)

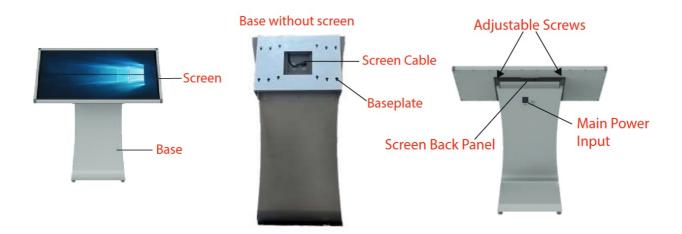
Step 3: Find the wireless antenna included with the accessories and screw it onto the wireless antenna port located on the back of the unit.



Setting Up the Kiosk - PEDESTAL MODEL

The indoor LCD standing digital sign is divided into two parts, one is the body, and the other is the base. When assembling, the two parts need to be attached together and tightened with bolts protruding from back of screen.

Step 1: After unpacking, move the screen portion onto a padded workbench or piece of foam and move the pedestal base to the desired location. On the back of the screen you will find screws that first need to be loosened but not removed. Carefully lift the screen and line these screws up with the corresponding holes on the baseplate, ensuring that the screen cable will be accessible after assembly. Once the screen is resting on the base with the screws protruding through baseplate, tighten the screws to secure the screen in place.



Step 2: Find the screen cable that runs from the front of the base and insert it into the power input on the back on the back panel of the screen. See image below.



Step 3: After connecting the base to the screen, connect the power cord to the power input on the back of the base, plug the other end into an available power outlet and flip the main power switch to the on position. See previous image. (Note: Port layouts may vary depending on kiosk model but will still be similar. Main Power switch is shown in the "On" Position.)

Important: Avoid connecting the kiosk to a shared circuit with other high-powered devices or appliances. Ideally, use a Ground Fault Circuit Interrupter (GFCI) outlet to reduce the risk of electrical overload and enhance safety.

Step 4: Find the wireless antenna included with the accessories and screw it onto the wireless antenna port located on the back of the unit.

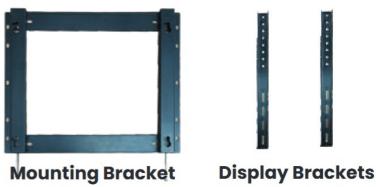
Step 5: Locate the red power button on the bottom of the screen inside the port door. Press this button to begin booting up the kiosk.



The indoor LCD wall mounted digital sign comes ready to install using the provided wall mount, or using your own VESA compatible mount.

Step 1: Begin by preparing the wall surface. Ensure the wall is stable enough to support the kiosk's weight, using a stud finder to locate studs for secure installation. Position the mounting bracket against the wall and mark the drill points with a pencil. After marking, drill pilot holes at these points, then secure the mounting bracket to the wall using screws and anchors (not provided), ensuring it is level and firmly attached.





Step 2: Locate the two mounting bracket arms and attach these to the back of the kiosk by lining up the holes and securing the screws in place. Ensure a nearby power source is accessible for the kiosk's operation. When ready to mount, care- fully lift the kiosk and align it with the wall bracket. **For safety, always use two people to lift and mount the kiosk**. Secure it in place by lining up the bottom holes and screwing the two long screws clockwise to tighten and secure the display.

Note: Mounting bracket styles will vary and therefore may look slightly different than what is shown in the images. Image on the right is an example of how the unit should be mounted.



Step 3: Once mounted, connect the power cord to the power input on the side or bottom of the display, plug the other end into an available power outlet and flip the main power switch to the on position. See below image. (Note: Port layouts may vary depending on kiosk model but will still be similar. Main Power switch is shown in the "On" Position.)



Important: Avoid connecting the kiosk to a shared circuit with other high-powered devices or appliances. Ideally, use a Ground Fault Circuit Interrupter (GFCI) outlet to reduce the risk of electrical overload and enhance safety.

Step 4: Find the wireless antenna included with the accessories and screw it onto the wireless antenna port located on the back of the unit.

Step 5: Locate the silver power button on the port panel. Press this button to begin booting up the kiosk. Note: Main Power needs to be switched on to boot device.

Operating Instructions

Powering On/Off

On: Once the kiosk has the main power switched to "on" position, you then need to press the power button (See image above) to turn on the screen and begin booting the computer. The system will boot up, and the touch screen interface will be displayed.

Off: To properly power down the computer kiosk, first, access the shutdown menu by tapping the power icon or navigating to the system menu. Select the "Shut Down" option, and allow the system to complete the shutdown process. Wait until the screen has completely turned off, indicating that the system has powered down correctly. Once the screen is off, switch off the main power switch located on the back of the kiosk. Finally, unplug the kiosk from the electrical outlet to ensure it is fully powered down. Note: The main power should always be switched off before disconnecting unit from the wall.

Connecting to WiFi

- 1. Select the Network, Sound, or Battery icons on the right side of the taskbar to open Quick Settings.
- 2. Select Manage Wi-Fi connections in the Wi-Fi guick setting.
- 3. Choose the Wi-Fi network you want to connect to and select Connect.
- 4. Enter the network password and select Next. **Note**: Kiosks operate on a 2.4 GHz frequency, so be sure the router is also broadcasting at a 2.4 GHz band as well.

On-Screen Keyboard

To enable the on-screen keyboard (OSK), you can do the following:

- 1. Click Start and select Settings
- 2. Select Ease of Access
- 3. Open the Keyboard menu
- 4. Toggle Use the On-Screen Keyboard to On

The OSK will appear on the screen and remain until closed. To access it again, click the keyboard icon on the taskbar.

*For easy setup, a USB Keyboard and mouse can be used to get started.

10-Point Multi-Touch

Our touch screen monitors come with 10-point multi-touch functionality. 10-point multi-touch means that the touch screen can recognize and respond to up to 10 different touch points simultaneously. This allows for more advanced touch gestures and interactions.

- 1. **Two-Finger Zoom**: Pinch-to-zoom, where two fingers are used to zoom in or out on the screen.
- 2. Rotation: Rotating objects on the screen using two fingers.
- 3. **Multiple Taps**: Recognizing multiple taps at the same time, such as 10 fingers tapping different areas of the screen.
- 4. Multi-Finger Swipe: Using several fingers to swipe across the screen, enabling advanced navigation gestures.

^{*}You can also connect to Wi-Fi by using the keyboard command, the Wi-Fi menu, or the Settings app.

- 5. Palm Rejection: Ignoring unintended touches like when resting a palm on the screen while writing with a stylus.
- 6. **Gesture Recognition**: More complex gestures involving multiple fingers, such as a 3- or 4-finger swipe to switch applications or perform specific actions.
- 7. **Simultaneous Drawing**: Multiple people can draw on the screen at the same time.
- 8. **Gaming**: Enhances gaming experiences by allowing more than one player to interact with the game simultaneously or enabling more complex controls.
- 9. Virtual Keyboards: Allows multiple users to type on an on-screen keyboard at the same time.
- 10. **Collaboration Tools**: Multiple users can interact with the screen for collaborative work in meetings or educational settings.

This multi-touch functionality enhances user interaction by allowing for more natural and intuitive gestures.

Setting Up Kiosk Mode

Kiosk mode can ensure the display continuously loops or runs content without interruptions, making it ideal for environments where constant display is needed (e.g., public events, exhibitions, or retail stores). In essence, kiosk mode helps keep the display focused on its purpose, running reliably without user interference. To set up kiosk mode on a digital display running Windows 10, follow these steps.

- 1. **Prepare Your Digital Display**: Before setting up kiosk mode, ensure your digital display is properly configured and updated. Ensure the display is connected to a network, either via Ethernet or Wi-Fi.
- 2. **Create a Local User Account for Kiosk Mode**: To restrict access to a specific application, you need to create a local user account that will run in kiosk mode.
 - Open the **Settings** menu, go to **Accounts**, and select **Family & other users**. Click **Add someone else to this PC** and choose to create a local account by selecting **I don't have this person's sign-in information**, followed by **Add a user without a Microsoft account**. Create a username and password, naming it something descriptive like "Kiosk User."
- 3. Configure Kiosk Mode: Return to Settings > Accounts > Family & other users and click Set up a kiosk under Assigned access. Choose Get started, select the newly created local account ("Kiosk User"), and pick the application you want to run in kiosk mode, such as Microsoft Edge for web content or a dedicated signage app.

Testing Kiosk Mode

Log out of the current account and sign in to the "Kiosk User" account to activate kiosk mode. The selected application should launch automatically in full-screen mode, with no access to other system features. Test the application to ensure it functions correctly and securely.

Exiting Kiosk Mode

To exit kiosk mode, use a key combination like Ctrl + Alt + Del to sign out, then log in with an administrator account to make any changes.

Maintenance and Cleaning

When cleaning the touchscreen and the kiosk body, always power off the unit to avoid accidental inputs or potential electrical issues. Use a soft, lint-free microfiber cloth to gently wipe down the screen—avoid applying any liquid directly onto the screen. Never use harsh chemicals, such as ammonia-based cleaners or bleach, as they can damage the screen's coating and reduce touch sensitivity.

If your kiosk is connected to a network, it's important to routinely check for software updates that may include security patches, performance improvements, or new features. Updating the software is usually straightforward, but ensure you follow the manufacturer's instructions closely to avoid any issues.

Windows 10 Reference Guide



Start Menu

- To Open the Start Menu: Click the Start button. Or, press .
- To Resize App Tile on the Start Menu: Right-click a tile, click Size and select a size.
- To Rearrange Tiles: Tiles are organized into groups of related apps. Drag a tile to a new location in a group, or drag it between groups to start a new group.
- To Remove a Tile from the Start Menu: Right-click the tile and click Unpin from Start.
- To Add a Tile to the Start Menu: Right-click the app and select Pin to Start.
- To Stop Updating an App's Live Tile: Right-click an app's tile and click Turn live tile off.
- To Search for Files or Apps: Click within the Search field and type a keyword for the file or app. Search results are displayed in the menu.
- To Rename Live Tile Groups: Click the Live Tile group's name, and type in a new name.
- To Lock Your Computer: Click the Account button and select Lock.
- To Sign Out of Windows: Click the Account button and select Sign Out.
- To Switch Users: Click the Account button and select another user account.
- To Change Account Settings: Click the Account button and select Change Account Settings.

Apps

- To Launch an App: Find and click the app's tile on the Start menu. Or, select All Apps from the Start Menu and select the app you want to open.
- Jump to Different Apps: In the All Apps list click a letter header, then select another letter, to display all of the apps that begin with that letter.
- To Search for an App: Click within the Search field and type a keyword for the app.
- To View All Installed Apps: Select All Apps from the Start Menu.
- To Close an App: Click the Close button in the topright corner of the app. Or, press Alt + F4.
- To Jump to an Open App: Click the Task View button. Or, press + Tab. Note: Right-click an app and click Close to close it.
- To Install an App: Install apps from the Windows Store, media such as DVDs, or download from the Internet.
- To Uninstall an App: Click the Start button and select Settings from the Start Menu. Click the System category and select Apps & features.
 Select the app that you want to install and click the Uninstall button.

Settings Shortcuts

Open Settings	## + I
Devices pane	<i>₩</i> + K
Sharing pane	₽ + H
Display options for second screen	## + P

Desktop shortcuts

Quick Link menu

Desktop	₩ + D
Maximize	≈ + ↑
Minimize/Restore	# + ↓
Switch between apps	Alt + Tab
Minimize all windows	<i>≇</i> + M
Snap app to left	# + ←
Snap app to right	# + →
New Desktop	# + Ctrl + D
Close Current Deskto	p 🎥 + Ctrl + F4

Switch Desktops # + Ctrl + ←/→

+ X

Desktop

Cortana:

Window preview:

Click to open Cortana to search for items.

Point to the program icon on the taskbar. Click a preview thumbnail to view the window.



Program icon: Click to open the program. Rearrange icons by clicking and dragging.

Show Desktop button:
Point or click here to make open windows invisible.

Task View button: Click to view all of the open windows in Task View

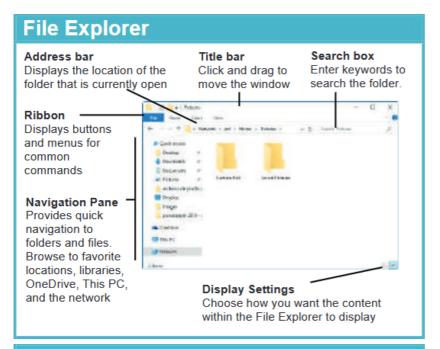
Notification area: The Action Center, clock, and other system icons are located here.

- To Peek at Open Windows: Point to a program icon on the taskbar. Point at the resulting thumbnail preview to peek at the window.
- To Minimize Other Windows: Press # + Home. Or, click and shake a window's title bar quickly from side to side.

- To Switch Between Apps: Press Alt + Tab to move quickly between open programs and windows on the desktop. Or, press # + Tab to open Task View, and select a window thumbnail.
- To Access Settings: Click the Start button and select Settings from the Start menu.
- To Pin a Program to the Taskbar: Pin your favorite desktop apps to the
 taskbar so you can open them from within the desktop. Open the program you
 want to pin, right-click the program icon on the taskbar and select Pin this
 program to taskbar.

Settings and Personalization

- To Personalize your PC: Click the Start button, select Settings from the Start menu, and click the Personalization category from the Settings app.
- Change Background Choose built-in colors and pictures, or use your own.
 Select more than one picture to start a slide show.
- · Change Colors Change window color and transparency.
- Change Lock screen: Change the image that appears when the screen is locked.
- Change Start: Change what apps appear on the Start Menu.
- · Change Themes: Change Windows's color scheme.



Action Center

- To Display Notifications: Click the Notifications icon on the taskbar, or swipe in from the right side of the screen on a touchscreen, to open the Notification Center.
- Collapse Actions Center: Click Collapse to collapse the actions down to
 only the top row. The top row can be customized in the Settings app, so
 you can control which four actions are available when the list is collapsed.
- · Available actions include:
 - o All Settings: Opens the Settings app.
 - Airplane Mode: Toggling on will turn off all radios.
 - Battery Saver: Toggles battery saver mode, dimming the screen and applying other settings to save power.
 - Bluetooth: Toggles Bluetooth radio on/off.
 - Brightness: Adjusts your screen's brightness between 100%, 75% 50%, and 25%.
 - Connect: Connects to wireless devices (ie. Bluetooth).
 - o Location: Toggles location services on/off.
 - o Note: Opens a new note in MS OneNote.
 - Quiet Hours: A Do Not Disturb mode which blocks notifications from appearing.
 - Rotation Lock: Locks portrait or landscape views in tablet computers.
 - Tablet Mode: Toggles tablet mode, which makes the computer act more like Windows 8 and includes full-screen apps, bigger touch targets, the Start Screen replaces the Start Menu, etc.
 - VPN : Displays VPN settings in the Settings app.
 - WiFi: Toggles wifi on/off (not used to find a network).

Cortana



- Cortana allows you to search for apps, files, or folders by typing in keywords, or saying the terms you're looking for.
- You can use Cortana's speech recognition by clicking the microphone button and saying the terms you're looking for.
- To open Cortana, click in the Cortana field to the right of the Start button.
- Cortana will display the results that she thinks are relevant.
- You can control your search results in Cortana's Notebook.

Troubleshooting

Troubleshooting Solutions

- Touch Screen Unresponsive: Ensure the screen is clean and free of debris, ensure all cables are securely connected, and check for and install any available driver updates via the settings menu (driver name is "HID Compliant Touchscreen"). Restart the kiosk if the issue persists as follows: Turn off the kiosk, wait for 10 seconds, and then turn it back on.
- **No Power**: Ensure the power cord is securely plugged into both the kiosk and the wall outlet. Plug another device into the outlet to ensure it is working. If your kiosk has a main power switch then make sure this is switched on. Press the power button firmly. If the issue continues, contact support.
- WiFi Not Connecting: Ensure the kiosk's wireless antenna is installed and is within range of the WiFi network and that the signal is strong. Go to the network settings menu and check that all configurations are correct. Kiosks operate on a 2.4 GHz frequency, so be sure the router is also broadcasting at a 2.4 GHz band as well. If the problem persists, then restart the router and the kiosk and attempt to reconnect.
- Screen Display is Distorted or Flickering: Check video connections and ensure the video cable is securely connected to the screen and the computer. Remove interference, keeping other electronic devices away from the kiosk ensuring it is properly grounded. Navigate to the display settings menu and adjust the resolution and refresh rate.

Resetting the Kiosk

• Factory Reset: Access the Settings menu, choose "System," and select "Reset." Follow the on-screen instructions to reset the kiosk to its factory settings.

Contacting Support

- Phone Support: Call 1-888-885-7740.
- Email Support: Contact us at <u>info@tvliquidator.com</u>.
- Online Resources: Visit www.tvliquidator.com for manuals and more information.





Thank you for choosing our Touch Screen Computer Kiosk. We're confident this product will meet your needs and enhance your experience.

Kiosk Homepage Digital User Manual

Kiosk Homepage: https://www.tvliquidator.com/touch-screen-kiosk

Digital User Manual: https://www.tvliquidator.com/touch-screen-computer-kiosk-user-manual.pdf

Email: info@tvliquidator.com Phone: 888-885-7740 Fax: 424-298-8490

OPEN MON-FRI 8AM - 4PM PST 11AM-7PM EST



Touch Screen Computer Kiosk

- -Floor Standing
- -Pedestal
- -Wall Mount

USER MANUAL

Safety and Reference

Please read this manual carefully before operating your product and retain it for future reference.

> Please note your product information here. If your product has a serial number it will be located on the back of the kiosk or inside the cabinet.

Invoice No.

Serial No.

www.tvliquidator.com

Documents / Resources



TOUCH SCREEN V1001 55 inch Touch Screen Computer Kiosk [pdf] User Manual V1001 55 inch Touch Screen Computer Kiosk, V1001, 55 inch Touch Screen Computer Kiosk, S creen Computer Kiosk, Computer Kiosk

References

• User Manual

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