



TOSHIBA SC3178-A3 Canvio Basics Portable Storage User Guide

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TOSHIBA SC3178-A3 Canvio Basics Portable Storage



Contents Included



One (1) year standard limited warranty applies. The warranty brochure is preloaded on the portable drive or can be viewed online at <https://storage.toshiba.com/consumer-hdd/support/warranty-info>.

Connect the portable drive to your computer



1. Connect the USB cable to the portable drive and the computer.
2. Turn on your computer.
 1. Use the supplied USB Type-A cable to connect the portable drive directly to a compatible USB port.
 2. Please note that reformatting the portable drive will remove all previously stored user content.
 3. To disconnect the portable drive from a connected device, follow the procedure specified for the relevant device.
 4. Do not disconnect the portable drive or turn off the connected device while the portable drive is in operation (while Power/Access lamp is blinking) as this may cause product failure or data loss.

Need Help

Visit Toshiba's Support Web site: <https://storage.toshiba.com/consumer-hdd/support>

Technical Support:

North America (U.S. & Canada only) 1-877-689-4899 option #2 or TAEC-SPBU-techhelp@toshiba.com Mexico,

Central America, and South America: TAEC-SPBU-techhelp@toshiba.com

Data Recovery:

<https://storage.toshiba.com/consumer-hdd/support/data-recovery>

Toshiba Warranty Service Center information

Monday – Friday 6am – 5pm US PT

Warranty Support:

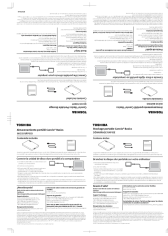
North America (U.S. & Canada only) 1-877-689-4899 option #1 or TAEC-SPBU-Wty@toshiba.com Mexico, Central America, and South America: TAEC-SPBU-Wty@toshiba.com

Online Web RMA U.S. & Canadian customers only

https://myapps.taec.toshiba.com/postSales/toshiba_welcome_page.jsp

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Documents / Resources

	<p>TOSHIBA SC3178-A3 Canvio Basics Portable Storage [pdf] User Guide SC3178-A3 Canvio Basics Portable Storage, SC3178-A3, Canvio Basics Portable Storage</p>
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References

- [T Internal & External Hard Drives | Toshiba Storage HDD](#)
- [T Toshiba Canvio Hard Drive Support | Firmware HDD FAQ](#)
- [T Warranty Information](#)