



TOGUARD AP30 Cloud WiFi Camera User Manual

[Home](#) » [TOGUARD](#) » TOGUARD AP30 Cloud WiFi Camera User Manual 

Contents

- [1 TOGUARD AP30 Cloud WiFi Camera](#)
- [2 Main Function Description](#)
- [3 How to Download APP](#)
- [4 How to Connect Camera AddDevice](#)
- [5 Function Introduction](#)
- [6 Preferences](#)
- [7 How to use a camera on a computer](#)
- [8 Frequently asked questions](#)
- [9 Documents / Resources](#)
- [10 Related Posts](#)

TOGUARD

TOGUARD AP30 Cloud WiFi Camera



Main Function Description



Cloud
Storage



High Definition
Recording



Remote Switch



Audible Alarm



IOS
supported



Android
Supported



Two-way
Audio



Remote
Monitor



TF Card
Storage



Infrared Night
Vision



Video
Streaming



Pan & Tilt



Schedule
Recording



Wireless
Wifi



Motion
Detection

How to Download APP

- search for “YCC365 Plus” from APP Store/Google Play, download and install the APP into your mobile device.



- scan the QR code, download and install the APP into your mobile device.

How to Connect Camera AddDevice

Register an account

- when you use this app at the first time, you need to register an account with your email, click "Sign Up" and set a password according to this procedure, or choose Log in with mobile phone number.
- If you forget your password, you can reset password, just click "Forgot password" on the login page.
- Password should be at least 6 characters and not longer than 26 characters. It should be a combination of letters and numbers.

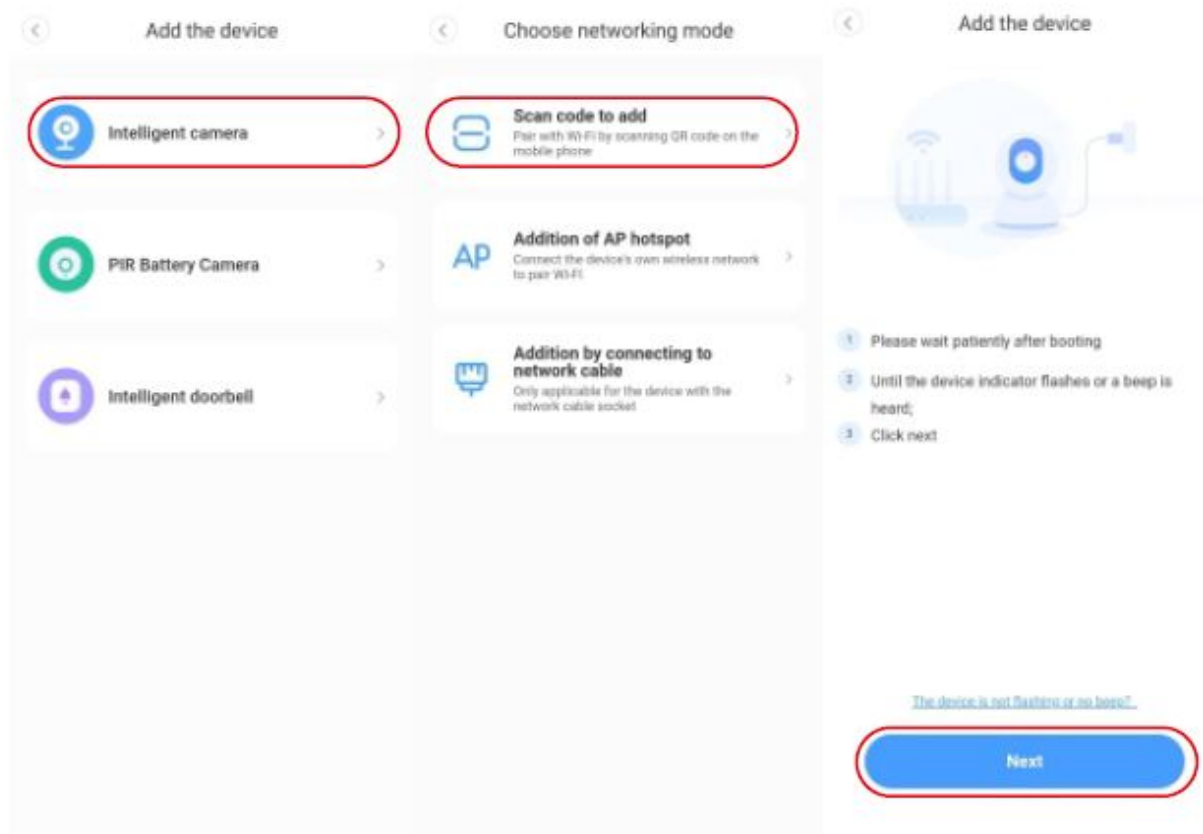
Only support mobile phone number registration in some regions.
Please use email to register in other areas.

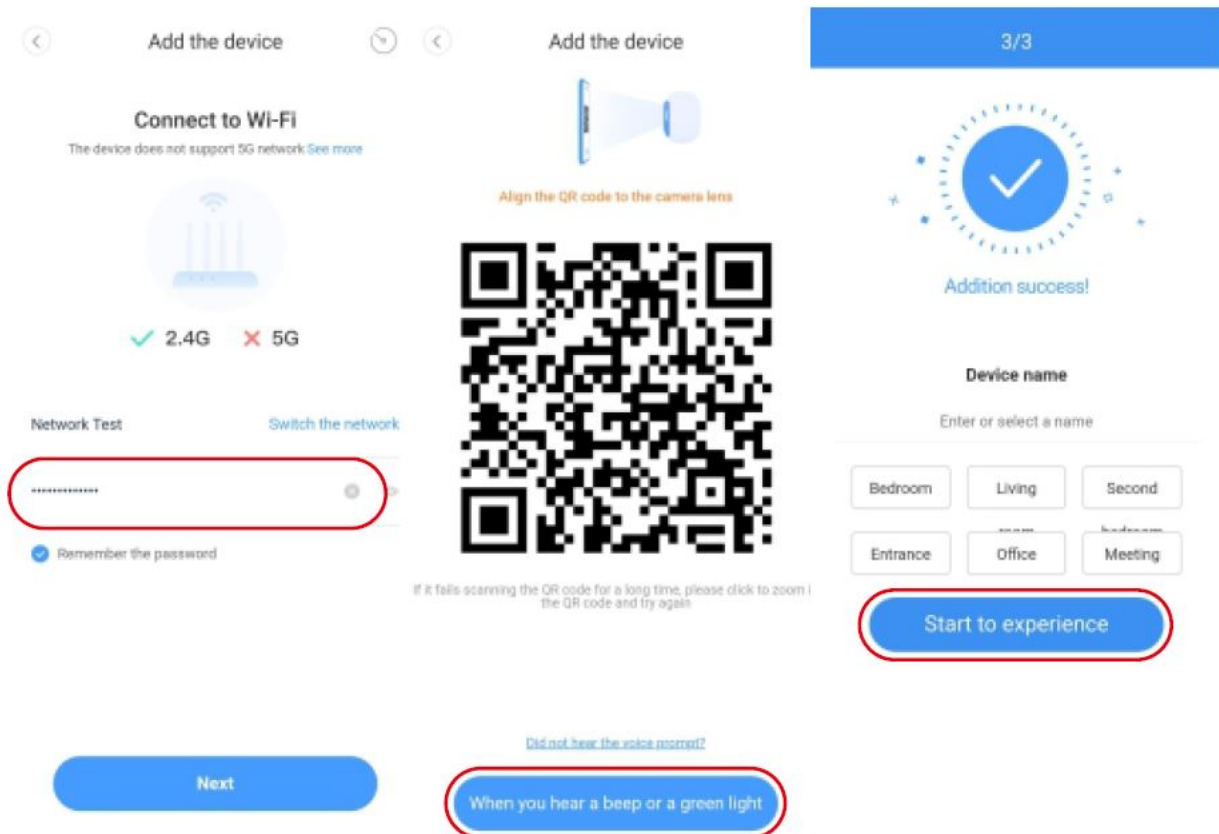
Connect the camera

Note: Camera only supports 2.4G WIFI before adding devices, make sure your router is 2.4G WIFI, and your phone is connected to 2.4G Wi-Fi.

can code to add

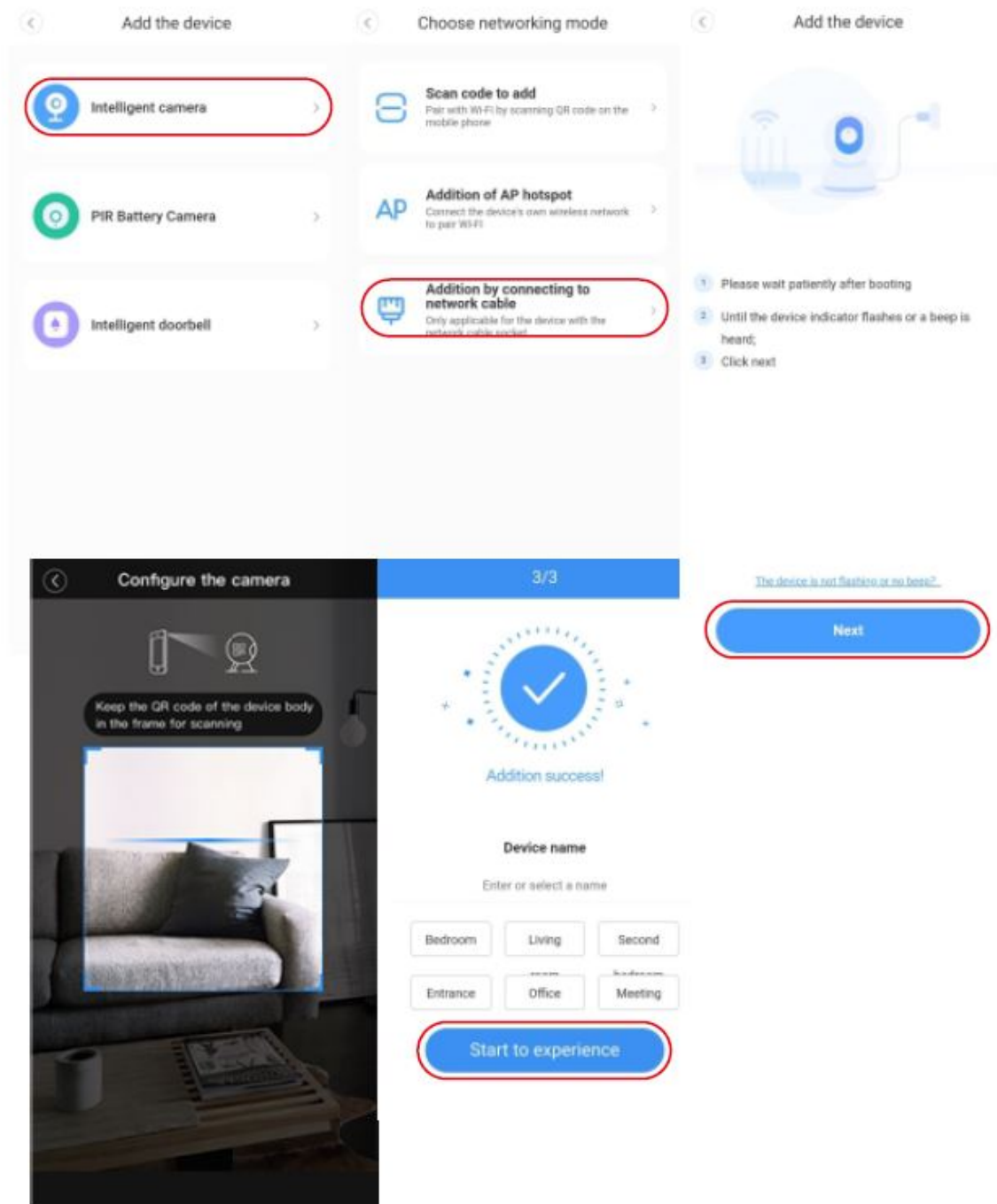
- Please make your phone connect to the Wi-Fi.
- select your own 2.4GWi-Fi and enter your password. (5G network is not supported).
- scan the camera lens toward the QR code of the phone,(Align the QR code with camera lens at a distance of 10-20cm)Hear a voice prompt,Click”When you hear a beep or a green lighth”after hearing the beep, Keep the camera as close as possible to the router, The connection process takes about 1-2minutes,after you will hear welcome to use camera.





Addition by connection to network cable (Only support Lan port device)

- click the button in the upper right corner on the app homepage.
- choose the intelligent camera, and click the addition by connecting to network cable.
- Plug in the camera, and connect network cable to the network port. Scan QR code, put the QR code on the device into the box and scan it.
- Please wait patiently, the connection process will take about 1-2minutes, you will hear “welcome to use camera”.



Addition of AP hotspot

- click the button in the upper right corner on the app homepage.
- select the Addition of AP hotspot, plug in the power to the camera, please wait patiently for the device indicator to flash or hear the prompt sound, and click “Next” when finished.
- If you don’t see any tips, try resetting your device. Please long press for at least 5s, click “Next” after prompted.
- Please go to the Wi-Fi list and connect the Wi-Fi in the blue field “CLOUDCAM_xxxx”. Select the Wi-Fi that matches the prefix and connect. Return to APP after successful connection.
- After connecting the device successfully, click “Next”. Choose your router Wi-Fi, and enter Wi-Fi password. Click “Confirm”, addition is successful, then you can preview the screen.

Add the device

Choose networking mode

Add the device

Intelligent camera

PIR Battery Camera

Intelligent doorbell

Scan code to add
Pair with Wi-Fi by scanning QR code on the mobile phone

AP
Addition of AP hotspot
Connect the device's own wireless network to your Wi-Fi

Addition by connecting to network cable
Only applicable for the device with the network cable socket

- Please wait patiently after booting
- Until the device indicator flashes or a beep is heard;
- Click next

[The device is not flashing or no beep?](#)

Next

Network setting

Connect device hotspot
The device will start Wi-Fi with "CLOUDCAM_xxxx" field.
Click the button in the lower part to the setting interface for connecting to this Wi-Fi

[How to connect the device?](#)

Go to Setting

Add the device

Add the device

3/3

Connect to Wi-Fi
The device does not support 5G network

Device is under connecting 4%

- The router and mobile phone shall be as close to the device as possible
- The connection will take about 1-2 minutes. Wait a moment

Addition success!

Network Test

拓宇达国际物流

DIRECT-DA-HP OfficeJet Pro 6960

MikroTik-FCE6C9

VIP-DANCE

ChinaNet-TEN6

PC-B08

WIN-VVSP4032A9T 0278

Cannot find Wi-Fi to be connected?

Device name
Enter or select a name

Bedroom

Living

Second

Entrance

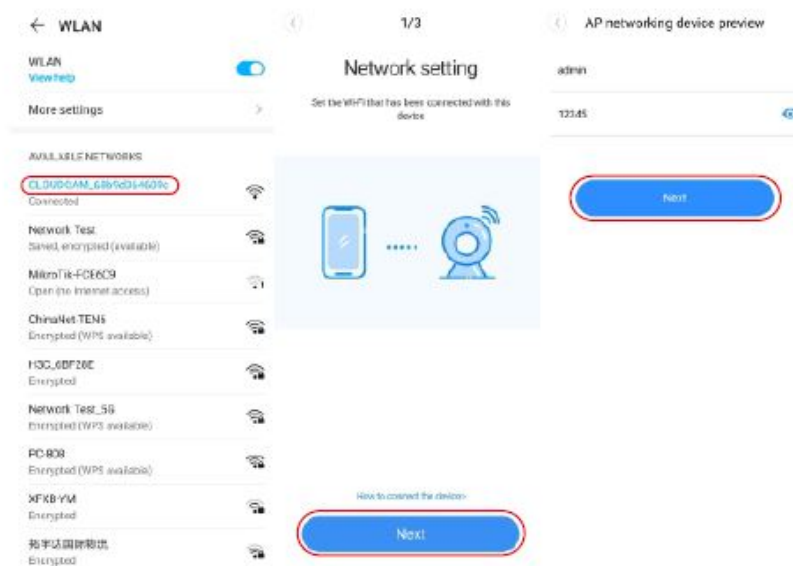
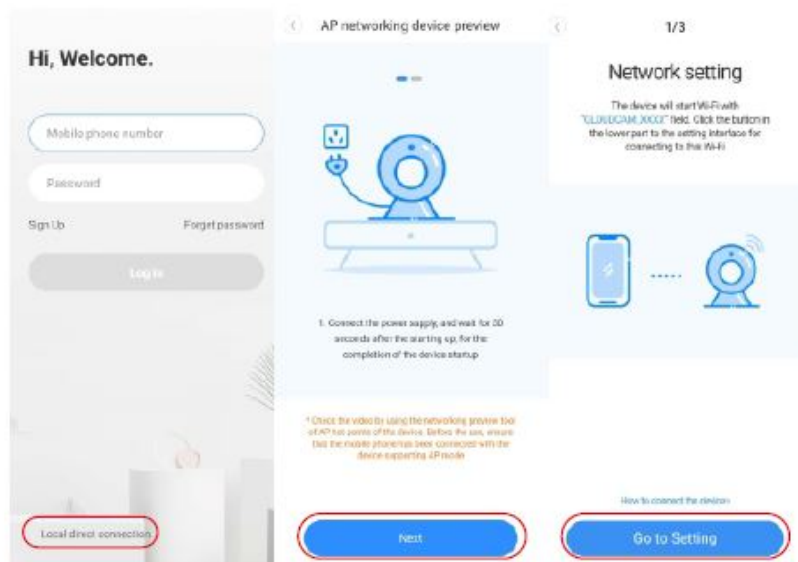
Office

Meeting

Start to experience

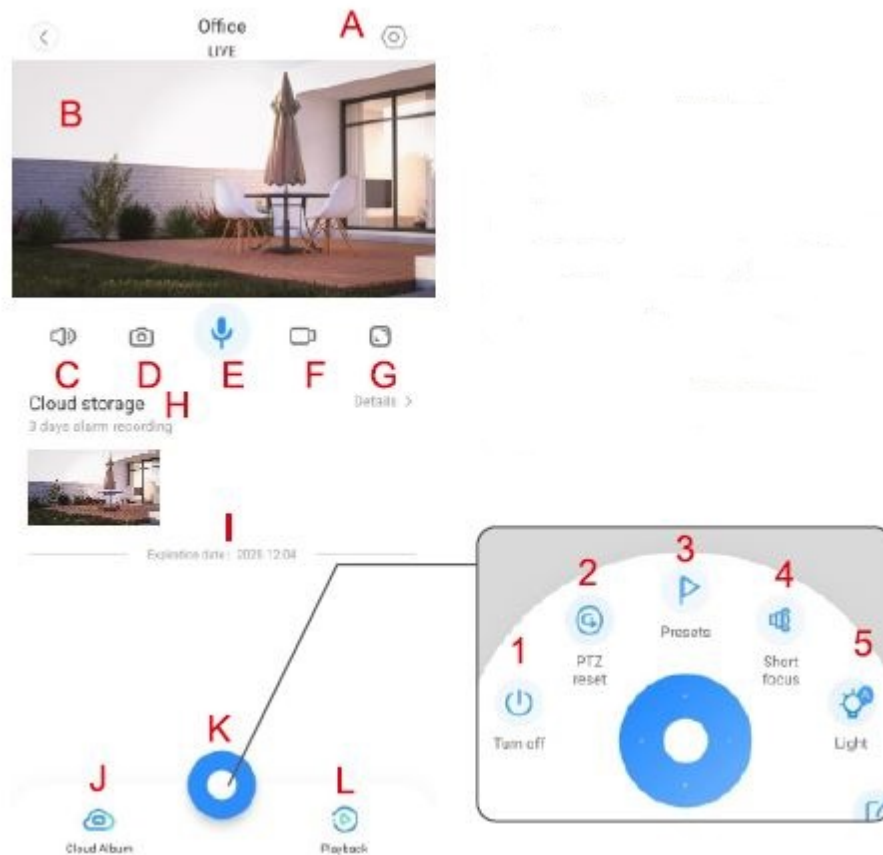
AP Direct mode (special)

- open the YCC365plus app to enter the login interface , click “Local login” .
- click the button in the upper right”+” on the app homepage.
- click “AP networked device preview” and Click “Next”.
- Go to Setting Network click your phone connect to “CLOUDCAM_XXXX” network.
- Network setting set the Wi-Fi has been connected with this device and Click “Next” .
- Enter user Name: admin Password: 12345 Click “Next”, then your can preview the screen.



Function Introduction

Real-time preview interface



1. A:Parameter Menu B:Video quality
2. C:sound
3. D:Snapshot
4. E:Hold to talk
5. F:Video to the phone G:Full Screen
6. H:Cloud storage
7. I:Alarm recording J:View cloud albums K:more
8. L:Playback

PTZ/ Preset

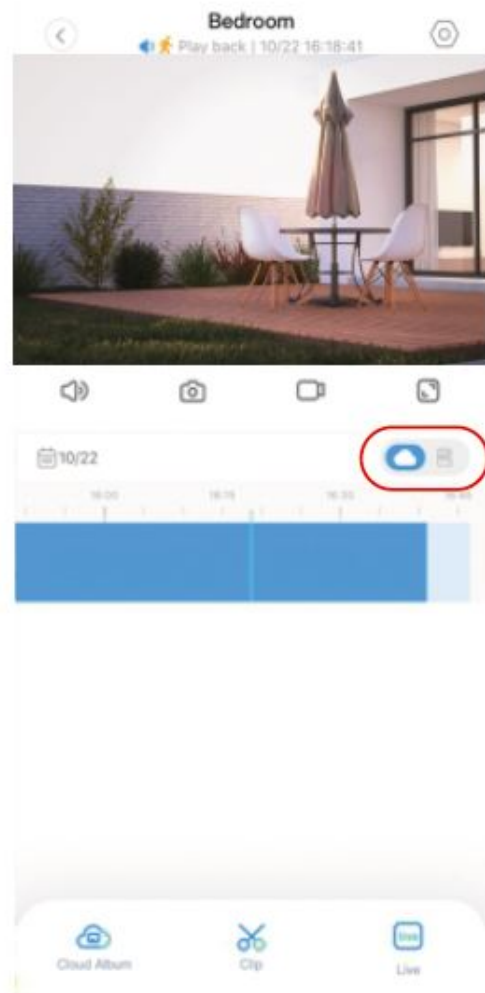
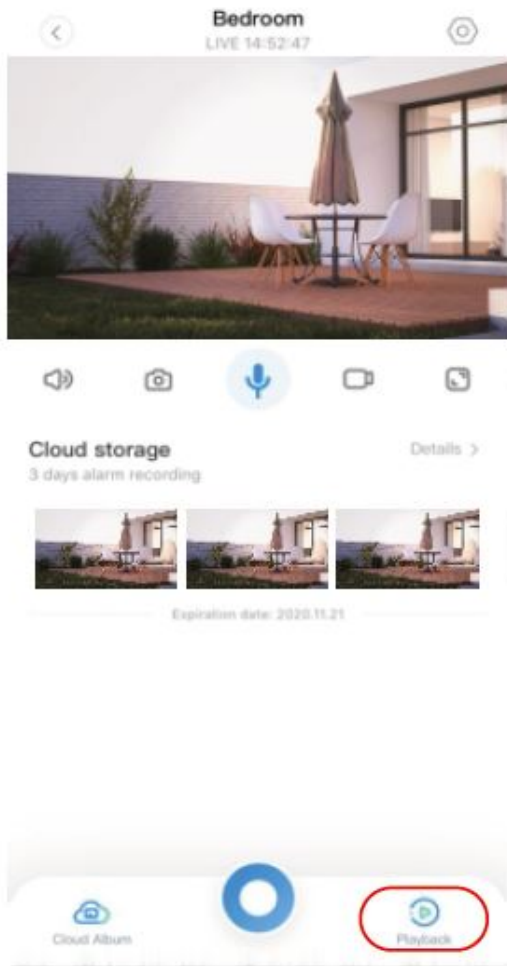
PTZ

By sliding steering wheel or sliding the screen on the live preview can control the camera's rotation .

1. Turn off camera.
2. PTZ reset .
3. Click the presets icon to enter the preset management interface.
4. Share family.
5. Notice.

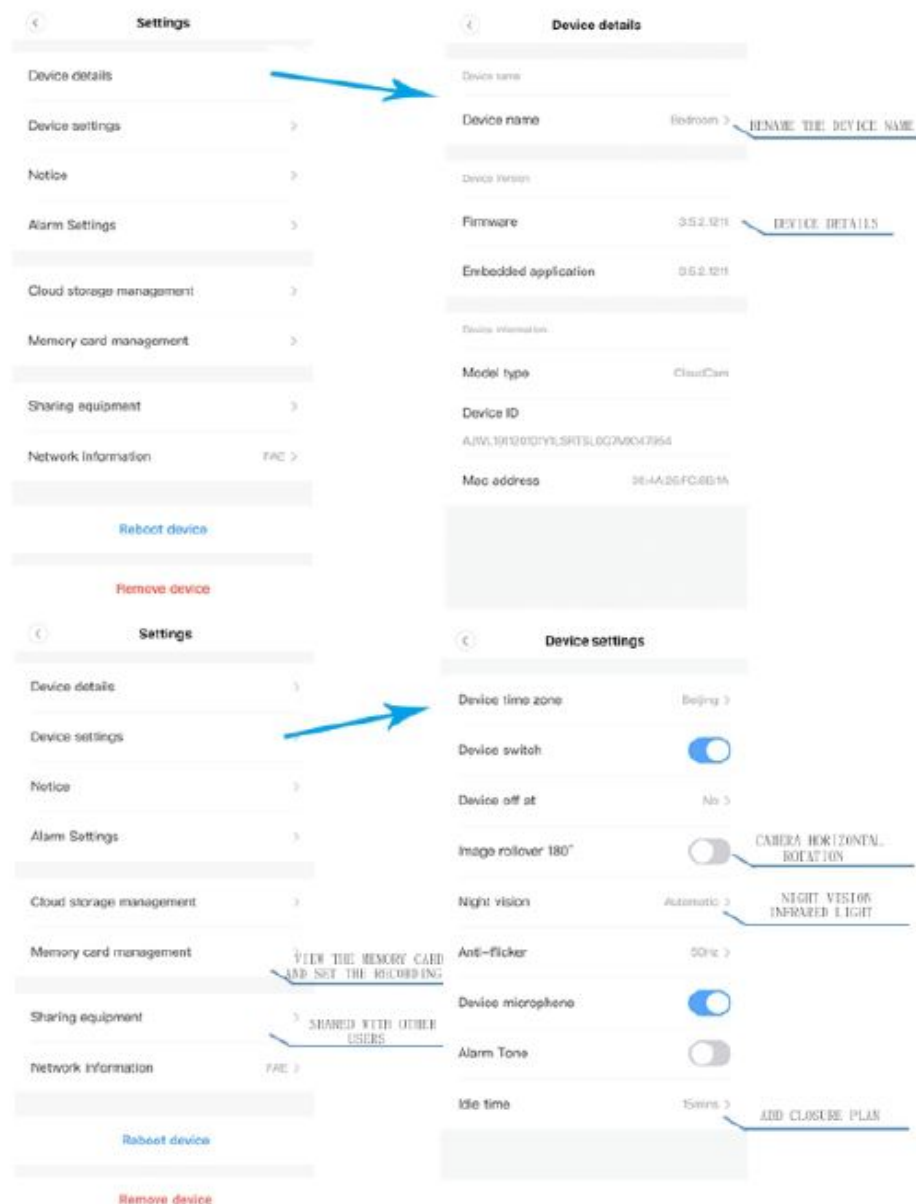
Video playback

A: Select "View Playback" at the bottom right corner of the live interface to view the playback video of the camera.
 B: Switch playback path, you can choose to watch cloud playback/memory card playback.



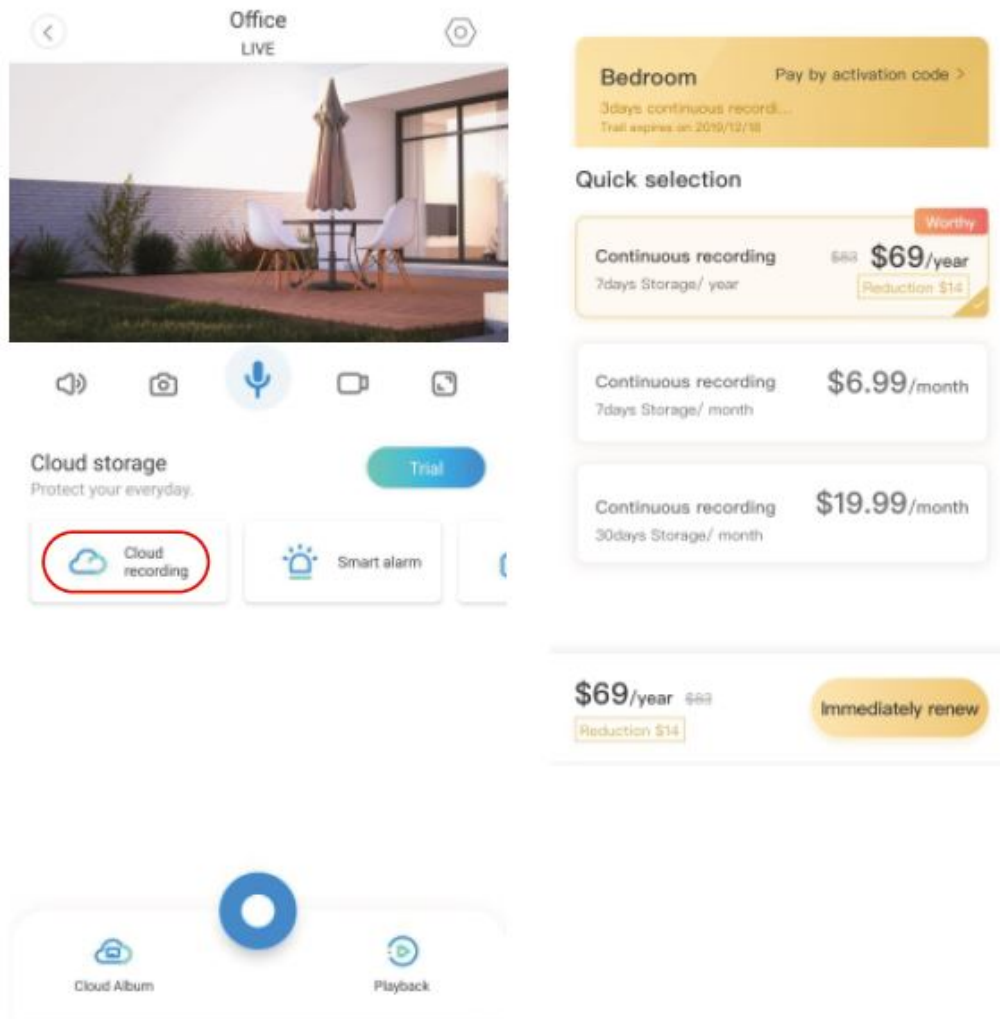
Preferences

Click" @ " in the preview screen check the parameter menu



Cloud service

- we offer 30-day-long cloud service, everyone can enjoy the cloud storage service for free, after that you can choose to pay for the service with a low cost.
- Select "Cloud service" and check Subscription packages
- There are three kinds of subscription packages for you, you can choose to pay for this service by monthly or yearly.
- We support PayPal payment system, click "Go to PayPal now" and then finish the payment (please install PayPal app in advance)



Split screen to watch (Only formultiple equipment under the same account)

- Click on the split screen button to realize simultaneous preview of multiple devices
- Note more than two machines, with split screen function.

How to use a camera on a computer

Log In:www.ucloudcam.com

- Enter your account number and password.click to Login.

Get more with Recording Services.



Cloud video recording

View the last 24h of video footage from your smartphone, tablet or computer.



Easy saving and sharing

Keep up to 1h of clips. Edit and share from your smartphone.

Log In

Email Address:

Password:

☐ Remember me

[Log In](#)

[Forgot Password](#)

[Sign Up](#)

Frequently asked questions

• Can't add the device?

- .Please make sure the camera has been reset, Press the Reset button until hear the prompt tone.
- .Only support 2.4GHZ Wi-Fi, if your Wi-Fi router is 5GHZ, please switch to 2.4/5GHZ dual mode.
- .Please turn on the GPS service before adding the device on the Android mobil phone , After installation is complete, you will be asked to turn on GPS service when you use the app at the first time, if you choose not to turn on the GPS service, please uninstall and reinstall the app again.
- .Please confirm the camera wasn't binding by the other account.
- There are four voice prompts in the progress.\e1) "Please configure camera by AP hotspot or scanning code".
- Select your Wi-Fi and login with your password, after the device makes a noise like "beep"you will hear this "Please wait for Wi-Fi connecting".
- "Please wait for internet connecting"after getting the Internet ip address.
- "Internet-connected welcome to use cloud camera".
- If you can't go to the second step, please check your Wi-Fi channel is not hidden, and the Wi-Fi router can't be so far from the camera, If this way doesn't work, please scan the QR code to add the camera.
- If you can't go to the third step, please reduce the number of the Wi-Fi users, and delete the special characters of your Wi-Fi password.
- If you can't go to the forth step, please try again, if it still doesn't work, please contact the seller. (support@tguard.cc)

• Why does it Intermittent video recording ?

The size of the video file is limited,Once the video size close to the critical value, the video file will be created and the next video will continue to be recorded, there is a interval but so short.

• Why does the camera is disconnected?

Please check Wi-Fi or whether the power switch is normal,If it's normal,Please Restart camera,Or delete the camera in the APP and Please reconnect the camera.

• How to add family email account ?

Enter in the App homepage.Click Settings to choose a shared device.Add family Email.

• How many people access an account at the same time?

There is no limit to the number of people who can access the account. But the same camera can support 3 people to view the same time.

- **Cannot recognize TF card?**

please check whether the TF card meets the quality requirements. If the Wi-Fi signal is poor, it may be that the card cannot be read.

- **After the cloud service expires, the recording timeline is blank.**

After the cloud service expires, the video cannot be replayed. If there is no TF card in the camera, the video cannot be recorded. If the TF card can always work, but the video file disappeared, please check the "Check TF card" status. If it is normal in the application but no video has been recorded, please format the TF card. If it still cannot be used, please replace it with a new TF card and try again.

- **cannot read the wireless network name after connecting to the iPhone.**

connect the iPhone to the Wi-Fi network through configuration, and then add the camera, which can automatically read the network name.

- **Why can't I switch to another account to configure the camera WIFI?**

The camera can only be bound to one account, and other accounts can only be viewed through the sharing mechanism, If other accounts need to reconfigure the camera, Please delete the camera on the APP first.

- **How to connect my camera to other Wi-Fi?**

- **Two ways:**

- A:** When you need to change to another Wi-Fi without moving the location. Parameter setting >> Network information >> Select Wi-Fi.

- B :** When the camera is replaced and no other WIFI can be found, please try resetting your device. In the app homepage will prompt "device offline", click "Troubleshooting", reset the camera, and then add WIFI again.

After-sales instructions

1. The product is subject to the actual product, this manual is for reference only.
2. The product is updated in real time, If there are any upgrades without notice, please check the official website.
3. This manual introduces the basic functions of the product, please check and operate by yourself.
4. If you have any problems when using the camera, please contact the supplier or company in time.
5. We have tried our best to ensure the completeness and accuracy of the contents in the manual, but some data may still exist.
6. If there is any deviation, if you have any questions or disputes, please refer to the final explanation of the company.
7. If you do not follow the instructions in the manual, you will bear any responsibility.

Documents / Resources



[TOGUARD AP30 Cloud WiFi Camera](#) [pdf] User Manual

AP30, Cloud WiFi Camera