

tobii dynavox
TD Navio AAC
Communication
Device



tobii dynavox TD Navio AAC Communication Device User Guide

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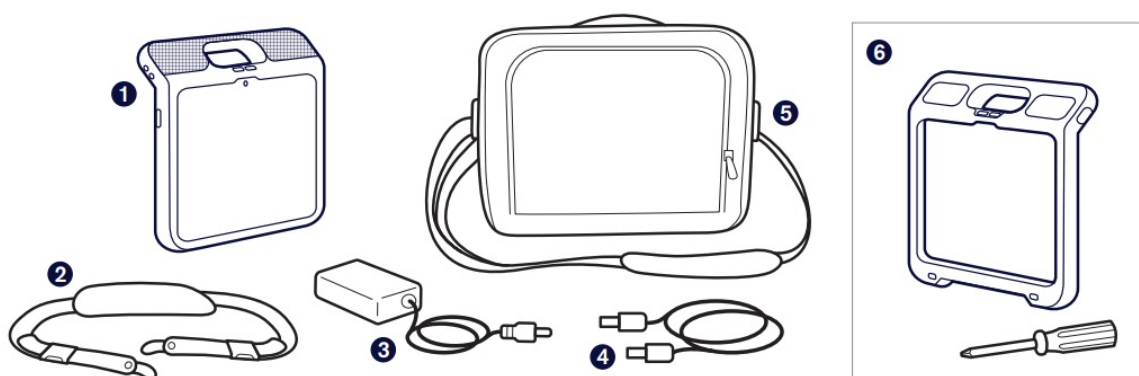
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tobii dynavox TD Navio AAC Communication Device



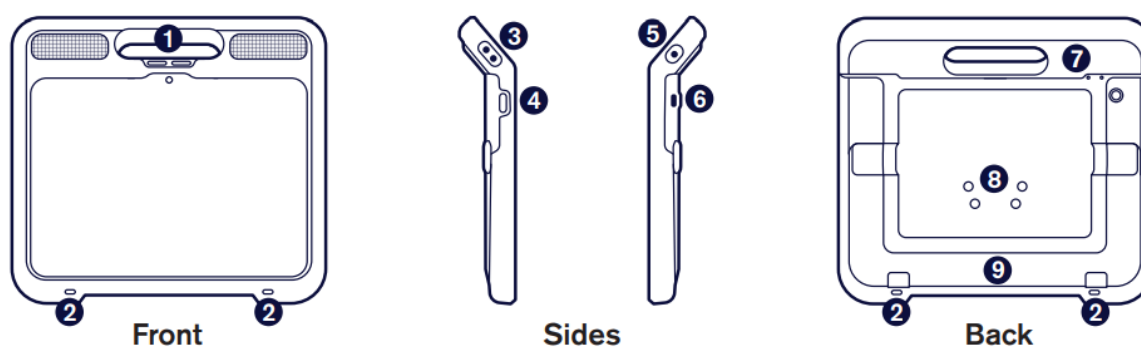
What's included



1. TD Navio device
2. Device shoulder strap
3. Power supply
4. USB-C cable
5. Carrying case
6. Protective case kit

The protective case comes pre-installed in some markets. Replacement protective cases in a variety of colors are available for purchase on [TobiiDynavox.com](https://www.TobiiDynavox.com).

Get to know your device.



1. Volume buttons
2. Strap connection points
3. Switch ports
4. Power button
5. Audio jack port
6. USB-C power connector
7. Reset buttons

For the TD Navio Mini, reset buttons are found on the left side of the device.

8. Mounting location
9. Foldable leg

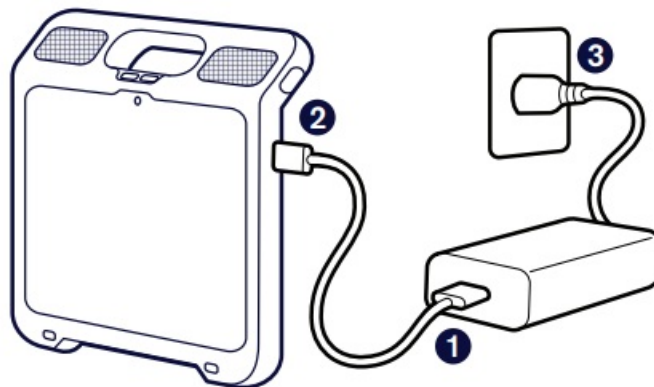
Note

If your TD Navio does not have the protective case pre-installed, please follow the instructions included with the protective case kit to install the case before you begin the setup steps.

Initial setup

Power

1. Connect one end of the USB-C cable to the power supply.
2. Connect the other end of the USB-C cable to your TD Navio device.
3. Plug the power supply into an outlet. TD Navio will start up automatically.



Follow the on-screen iPadOS setup prompts. To receive the Tobii Dynavox software included with your purchase, you will need to make the following selections:

iPad setup

4. Select your language, region, and appearance preferences.
5. On the Quick Start screen select Set Up Without Another Device or Set Up Manually.
6. If offered as an option, set up your written and spoken languages to suit your preferences.
7. Join a Wi-Fi network, then select Next.
8. If prompted to transfer your apps and data, select Don't Transfer Anything.
9. On the Remote Management screen select Enroll this iPad or Next.

Warning

Do NOT select Remove iPad from Organization. If this option is selected, you will not receive your communication apps and the device will have to be sent back to Tobii Dynavox to resolve the issue.

Note

Remote management, also known as MDM, allows Tobii Dynavox to send software and software updates to your iPad over Wi-Fi. Through remote management, Tobii Dynavox will only have access to information about your iPad hardware specifications, OS version, installed apps, and security settings. Tobii Dynavox will not be able to access your files, photos, cameras, microphones, or location data.

10. If prompted to set up Face ID, feel free to skip it now and set it up later in Settings.
11. Setting up a Passcode is optional. If you skip it now you can set it up later in Settings.
12. If prompted for an Apple ID, enter the Apple ID for the user, not a caregiver. If you want to skip entering an Apple ID for now, select Forgot password or Don't have an Apple ID? Then Set Up Later in Settings. If you selected Medium or large appearance, swipe to see Forgot password or Don't have an Apple ID?
13. Agree to the Apple Terms and Conditions.
14. Answer the remaining setup prompts based on your personal preferences. When you have completed the iPadOS setup prompts, you will see the Home screen containing your app icons.

Settings



Note

A popup message will appear at some point asking if you are connecting a pair of headphones. Select **Other Device**.

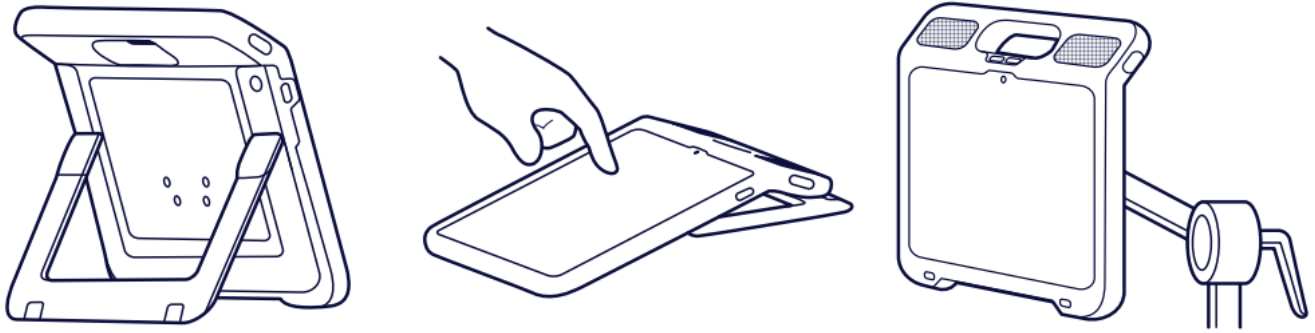
15. Select Settings.
16. On the left, select Face ID & Passcode or Touch ID & Passcode.
17. Enter your passcode if you have already set one up, otherwise, select Add a Passcode.
18. Swipe to the bottom and turn on Accessories. This will allow your TD Navio and accessories such as switches to remain connected.
19. Swipe up from the bottom of the screen to close Settings.

Choose and set up your communication app.

1. Use the table below to identify the communication app that best suits the user.
2. Launch your chosen app and follow the prompts to create a new user or restore an existing user.

	 TD Snap®	 TD Talk
Description	TD Snap® is a speech generating app for those who need symbol support.	TD Talk is a speech generating app for people who are literate and do not need supporting symbols.
Composing messages	Messages are composed using word and phrase buttons with supporting symbols. An on-screen keyboard with word prediction is also available.	Messages are composed using an on-screen keyboard with word and phrase prediction, similar to SMS texting.
Literacy level	Emergent through advanced	Advanced
Ages	All ages	Teen to adult
Whiteboard	Yes	No
Self-regulation supports	Yes	No

Mount and position



Start by situating the user comfortably, then find the device position that gives them clear screen visibility and easy access to their selection method of choice. The device may be positioned using a mounting system, laying flat on a surface, or propped on the foldable leg. Always position the device to suit the user, not the other way around. It is expected that the device may need to be repositioned throughout the day.

Optional: Attach shoulder strap. Instructions are on the shoulder strap tag.

Learn, practice, and troubleshoot

Your TD Navio is now ready to use! Feel free to start exploring your device and apps. When you are ready to learn more, scan the QR codes below to get the TD Snap® Basics Training Cards and TD Talk Touch Training Cards. They show you how to use the main features of your communication apps, grow AAC skills, and troubleshoot issues.



TD Snap® Basics Training Cards

qrco.de/bdPliQ



TD Talk Touch Training Cards

qrco.de/tdtalktouch

Note

Many funding sources require speech-generating devices to be sold as dedicated (closed) devices. Closed devices have limited internet access. Once a speech-generating device is delivered to the user, they are permitted to open the device for an additional fee, giving them full access to the internet. If you would like to learn more about opening a closed device, visit us.tobiiDynavox.com/pages/device-open-key or call 1-800-344-1778.

Joining will allow you to:

- Safely back up your system
- Download free tools and resources
- Claim and manage companion licenses
- Learn about available updates
- Access Tech Support and FAQs
- Share page sets and page bundles



myTobiiDynavox

myTobiiDynavox.com

Companion licenses

Your TD Navio comes with two companion licenses for TD Snap®. The companion licenses allow you to use TD Snap® on additional Windows or iPadOS devices. The companion licenses are claimed and managed through your myTobiiDynavox account.

Claim your TD Snap® companion licenses.

1. On your TD Navio device, sign into your myTobiiDynavox account in TD Snap®. (Edit > User > myTobiiDynavox Account)
2. On your companion device, install TD Snap®. TD Snap® installers are available at mytobiidynavox.com/Support/TDSnap and the Apple App Store.
3. On your companion device, open TD Snap® and sign into the same myTobiiDynavox account. (Edit > User > myTobiiDynavox Account)

Tip

Use your companion device to model AAC use and edit page sets so that you don't interrupt the AAC user on their device.

Additional resources



Tobii Dynavox Learning Hub

learn.tobiidynavox.com



Software Training Cards

qrco.de/trainingcards



TD Navio User's Manual

qrco.de/nvmnlen



Product Warranties

qrco.de/wrtglbl



TD Facebook Community

qrco.de/TDFB



Lite-Tech Communication Boards

qrco.de/litetech

Technical Support


- North America Technical Support
1-[800-344-1778](tel:800-344-1778) ext. 1
support.na@tobiidynavox.com
- UK Technical Support
0114 481 0011
support.uk@tobiidynavox.com
- Ireland Technical Support
Safe Care Technologies
021 2428566
hello@safecaretechnologies.com
- Australia and New Zealand Technical Support

FAQs

Q: Where can I purchase replacement protective cases for my TD Navio device?

A: Replacement protective cases in a variety of colors are available for purchase on [TobiiDynavox.com](https://tobiidynavox.com).

Documents / Resources

	<p>tobiidynavox TD Navio AAC Communication Device [pdf] User Guide</p> <p>TD Navio AAC Communication Device, TD Navio, AAC Communication Device, Communication Device, Device</p>
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References

- [tobiidynavox](#)
- [Log into Facebook | Facebook](#)
- [TD Care 5-Year Warranty - Tobii Dynavox Global](#)
- [Tobii Dynavox Global: Assistive technology for communication](#)
- [Funded Device Open Key Management - Tobii Dynavox US](#)
- [User Manual](#)

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