

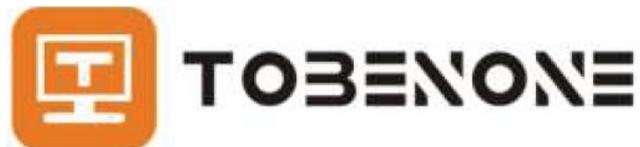


# TOBENONE USB-C Triple Display Docking Station User Guide

[Home](#) » [TOBENONE](#) » TOBENONE USB-C Triple Display Docking Station User Guide 

## Contents

- [1 TOBENONE USB-C Triple Display Docking Station](#)
- [2 Ports and Components](#)
  - [2.1 Front](#)
  - [2.2 Back](#)
- [3 HDMI 1+HDMI 2+VGA](#)
- [4 Troubleshooting](#)
- [5 Documents / Resources](#)
- [6 Related Posts](#)



## TOBENONE USB-C Triple Display Docking Station



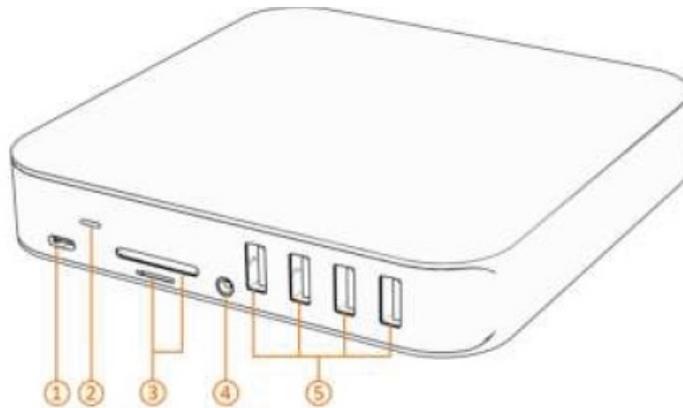
## Thank You

Thank you for your purchase of the Tobenone Triple-Display Docking Station UDS-015D. Our dock provides the ability to connect three monitors through two HDMI and one VGA interface, SD & Micro SD Card Reader, 3.5mm Audio & Microphone, USB-A 3.0, USB-C PD3.0. RJ45 Gigabit Ethernet to your USB C laptop via one USB C cable.

## Ports and Components

### Front

- 1. USB-C: connect to host
- 2. LED indicator
- 3. SD Micro SD Card Reader  
Read: 50-104MB/s, Write: 30-80OMB/s. (Data transfer rates are subject to the speed of the memory card itself and your computer's USB ports.)
- 4. 3.5mm Audio & Microphone
- 5. USB-A 3.0 (data downstream charge]: 5Gbps, V/0.9A 4.5W



### Back

- 6. HDMI 1:  
4Kx2K 60Hz/ 3840x2160 (work separately while source is DP1.4)  
4Kx2K 30Hz / 3840x2160 (work separately while source is DP1.2)
- 7. HDMI 2: 4K@30Hz Driver-based
- 8. VGA: Up to 1080P 60Hz. Driver-based
- 9. USB-C PD3.0: Upstream charging the source devices such as Laptop/Notebook, charging limited to 87-96W for safety and affected by different firmware.  
Support 100W power adopter
- 10. RJ45 Gigabit Ethernet: 1000Mbes



## HDMI 1+HDMI 2+VGA

- **Step 1:** Connected one end of the USB C cable to the attached power supply the other end connects to the PD port( Port9)
- **Step 2:** Connect the provided USB C to USB C cable to the dock(Port 1) and laptop
- **Step 3:** Connect monitors to the dock via HDMI1 (Port6]/HDMI2Port7)}vGA/Port8). cables are not included
- **Step 4:** Install initiate InstantView to display:
  - Firstly, connect the docking station to the laptop via USB C cable, and you will see a disk named “INSTANT View
  - Double click and open the file, according to your system choose the proper application and complete the driver installation within seconds
  - For macOS, the app will require a screen recording permission to capture pixels and send them to your external monitors: Apple Menu-> System Preference-> Security Privacy->select “Privacy” tab->scroll to find “Screen Recording” and check “macOS Instant View NOTE: The INSTANVIEW app doesn't store or record any screen content.
  - Click Instant View APP, and it will enable external displays immediately.
- **Step 5:** Attach US83.0 devices to the front US83.0 Port(5).insert SD card,TF/I Micro SD card into SD/TF slot(Port3)
- **Step 6:** Connect speaker/headphone or microphone to the front audio port(Port4).Connect the Ethernet cable to RJ45 Ethernet port(Port10)

## Troubleshooting

### No Display output via HDMI1

1. Please ensure your laptop's USB-C port supports Power Delivery, DisplayPort, and Data transfer
2. Please check if the connection between the monitors. Dock and laptop is tight
3. Please use standard HDMI cable, HDMI to HDMI is recommended

### NO audio output from monitor

1. Please make sure your monitor supports audio output function
2. Set the external monitor as default audio output device

Any questions, we are here to help!

**Email:** [support@tobenone.com](mailto:support@tobenone.com)

**WhatsApp:** (307) 363-0735

Because the only question we can't fix is the one we don't know Free Upgrade to 24-month warranty by visit [www.tobenone.com/warranty](http://www.tobenone.com/warranty)

## Documents / Resources



[TOBENONE USB-C Triple Display Docking Station](#) [pdf] User Guide  
USB-C Triple Display Docking Station, USB-C Docking Station, Triple Display Docking Station,  
Docking Station

[Manuals+](#)