

# **TOBENONE UDS033 DisplayLink Docking Station Instructions**

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# **About DisplayLink Technology**

DisplayLink (formerly Newnham Research) is a semiconductor and software technology company. They developed DisplayLink USB graphics technology, which is designed to connect computers and monitors using USB, Ethernet, and WiFi. It also allows multiple monitors to be connected to one computer(extend the desktop of a virtual computer through a USB interface):

DisplayLink graphics technology consists of virtual graphics card (VGC) software installed on a PC and a hardware rendering engine (HRE) embedded or connected to a display device. DisplayLink VGC software is based on proprietary adaptive graphics technology. VGC software runs on a Windows, macOS host PC and takes information from the graphics adapter and compresses and sends changes to the display since the last update over any standard network, including USB, wireless USB, Ethernet and Wi-Fi. Fi. After receiving the data, the HRE converts it back into pixels for display on themonitor.

In 2020 DisplayLink was acquired by Synaptics. Millions of people experience Synaptics technology every day. For more detail about Synaptics, here its official website: <a href="https://www.synaptics.com/">https://www.synaptics.com/</a>

Display Link's key customers are notebook OEMs (Outstanding manufacturers, including HP, Dell, Lenovo, Targus, Lenovo, Kensington and others, have committed to DisplayLink USB graphics to power their new products), LCD monitor manufacturers (AOC, ASUS) and PC accessory suppliers (Startech.com, Targus, Belkin, Kensington, Plugable), supporting Microsoft Windows, macOS, Android, Chrome OS operating systems. For more details about DisplayLink drivers, please check: What is the DisplayLink: <a href="https://www.synaptics.com/products/displaylink-graphics/small-office">https://www.synaptics.com/products/displaylink-graphics/small-office</a>

#### **How Does it Work:**

https://www.synaptics.com/products/displaylink-graphics/small-office

## **How Display Link Benefits:**

https://www.synaptics.com/products/displaylink-graphics/small-office/benefits

## **Common Questions:**

https://www.synaptics.com/products/displaylink-graphics/small-office/fag

### How to download the latest DisplayLink:

https://www.synaptics.com/products/displaylink-graphics/downloads

#### Must Know for macOS User:

https://support.displaylink.com/knowledgebase/articles/1916602-macos-catalina-10-15-screen-recording-permission

- macOS Catalina 10.15 requires the user to permit "Screen Recording"in order for DisplayLink devices to work
  properly. The message is generated by the OS and the screen is not actually being recorded by DisplayLink.

  Approving it enables the DisplayLink driver to access the pixels it needs to render a mirrored or extended
  screens, and send the pixels over USB from your computer to the DisplayLink display. It doesn't send any data
  or pixels back to DisplayLink.
- 2. To approve the permission, please follow these steps: Appleman—>System Preference—> Security & Privacy->select "Privacy" tab-> Scoll to find" Screen Recording" and check "DisplayLink Driver"
- 3. Since the screen is recording, you cannot watch any HDCP content (Netflix/Prime/ iTunes/Hulu...), the screen will be black.



- 1. **MUST** connect the power adapter to the Displaylink USB C dock, otherwise it cannot work.
- 2. MUST download and install the Display Link driver.
- 3. MUST note: For macOS, after the Displaylink driver is installed, you need to open Security & Privacy-Screen Recording- Allow Displaylink manager to join. Otherwise, the video port cannot be used normally. This permission is required to ensure video port functionality, it will not be used for other purposes and your privacy will be secured.
- 4. **MUST** know: This dock uses screen recording to display the screen. Since the screen is recording, you cannot watch any **HDCP content** {Netflix/Prime/ iTunes/Hulu ... )
- 5. **MUST** update your Displaylink driver **after you update the macOS system**. For details, please refer to "FAQ" in "Product guides and documents"



Follow the video steps below to download and install the Displaylink Manager.

# **Documents / Resources**



<u>TOBENONE UDS033 DisplayLink Docking Station</u> [pdf] Instructions UDS033, UDS033 DisplayLink Docking Station, DisplayLink Docking Station, Station

## References

- StarTech.com | IT Pro's Trusted Source for Connectivity Accessories
- <u>MacOS Catalina 10.15: Screen Recording permission DisplayLink Support</u>
- O Engineering Exceptional Experiences | Synaptics
- O DisplayLink Downloads Page | Synaptics
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