

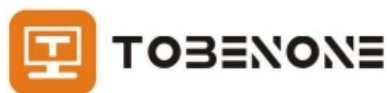


TOBENONE UDS020P USB C Triple Display Docking Station Stand User Manual

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TOBENONE UDS020P USB C Triple Display Docking Station Stand



Product Information:

- **Product Name:** USB C Triple Display Docking Station Stand
- **Compatibility:** USB C Windows and macOS
- **Ports and Connectors:** HDMI1, HDMI2, VGA

Troubleshooting: If you encounter any issues or have any questions, please feel free to reach out to our support team at support@tobenone.com.

Product Usage Instructions:

1. Make sure your computer is turned off.
2. Connect the USB C Triple Display Docking Station Stand to your computer's USB C port using the provided USB C cable.
3. Connect your external displays to the docking station using the HDMI1, HDMI2, and VGA ports.
4. Power on your computer.
5. Your computer should automatically detect the connected displays and configure them accordingly.
6. If the displays are not working as expected, please refer to the troubleshooting section in the user manual or contact our support team for assistance.

THANK YOU!

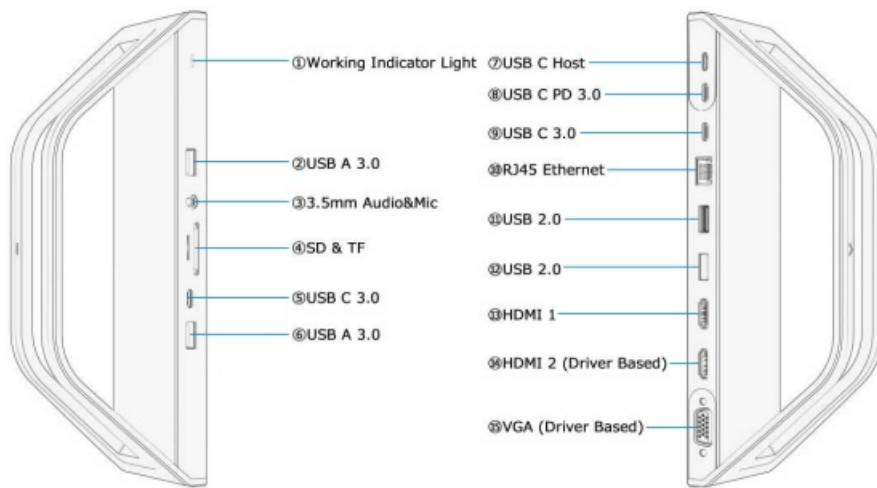
Thank you for your purchase of the TO- I BENONE 14 in I triple display dock stand UDS020P. This triple display dock stand can help to expand multiple displays on USB C Windows and MacBooks, included M 1, M2, only need you to install instantview driver before use. It is easy to expand your laptop to dual HDMI, VGA, 2 X USB C 3.0, 2 X USB A 3.0, 2 X USB 2.0, RJ45 Ethernet, SD/TF, 3.5mm Audio& Mic, PD 3.0, so you can easily connect multi-devices via one USB C cable.

Free Warrantv Extended

Free update to 24-month warranty <http://tobenone.com/warranty>



Porls and connectlors



Specifications

1. Working Indicator Light
2. USB A 3.0: Support data transfer up to 5Gbps
3. 3.5mm Audio&Mic: Support Audio in & out
4. SD & TF: Support 2 cards reading and writing simultaneously
5. USB C 3.0: Support data transfer up to 5Gbps
6. USB C Host: Connect to your laptop's USB C port
7. USB CPD 3.0: Connect the USB C power supply
8. RJ45 Ethernet: Supports 10/100/1000 Mbps
9. USB 2.0: Connect your wireless devices
10. HDMI 1: Connect to a devices with an HDMI port to stream video at resolution up to 4K@60Hz(DP1.4)
11. HDMI 2: Connect to a devices with an HDMI port to stream video at resolution up to 4K@30Hz(DP1.4). And need to install driver before use
12. VGA: Connect to a devices with an VGA port to stream video at resolution up to 1080P@30Hz(DP1.4). And need to install driver before USE.

- Step 1: Connect the power cord to the power adapter.
- Step 2: Please plug the power supply into the USB C PD 3.0 port(®)
- Step 3: Please connect the USB C Host(0)of the dock and the USB C port of your laptop via the USB C cable as provided
- Step 4: Use a standard HDMI cable to connect the HDMI monitors via HDMI port(®®) Step 5: Using a standard VGA cable to connect the VGA monitors via VGA port(@)
- **Step 6: Install the InstantView driver to display**
 - Connect the docking station to your laptop via a USB C cable, and you'll see a disk called "INSTANTIEW"
 - Double click and open the file, according to your system choose the proper application and complete the driver installation within seconds
 - For macOS, the app will require screen recording permission to capture pixels and send them to your external monitors.
Apple Menu – System Preferences – Chose "Security & Privacy" – Chose "Privacy" tab – Scroll to find "Screen Recording" and click "macOS InstantView" – Open
 - Click InstantView App, and it will enable external displays immediately

Note:

- * The InstantView won't store or record any screen content
- * It is recommended to restart the computer after installation.

If you cannot find the "InstantView" on the laptop's desktop, please go to www.siliconmotion.com/downloads/ to download the driver and install the driver according to the website installation steps(www.siliconmotion.com/downloads/) Or install the driver by scanning the QR code below and according to your computer system.



- Step 7: Attach USB A, and USB C devices to the USB ports of the dock(@@@@). Attach SD and MicroSD cards to the card slots(©)
- Step 8: Connect speaker/headphones or Microphones to the 3.5mm Audio/Mic port(@) Step 9: Connect the ethernet cable to the Ethernet port(®)

For use c Windows and macos**Troubleshooting**

- No video output on HDMI 2 and VGA port when using triple display
 - Please follow below the steps to have a try:
Please remove all cables – reboot your laptop – attach the power supply to the USB C PD 3.0 port – attach others devices to the dock such as the monitor.
 - HDMI 1 is plug and play, HDMI 2 and VGA are driver based.
You need to download the driver called "InstantView" which is built in USB stick, this docking station can break the single display and M1 /M2 chip limitation to achieve triple display
 - Make sure you correctly configure the Accessibility settings and open the DisplayManager application.
You can configure the DisplayManager application to run on every login automatically in the DisplayManager settings.
- **Q2; The extended monitor is flickering**
 - Make sure your connect properly. Please remove all cables – reboot your laptop – attach the power

supply to the USB C PD 3.0 port – attach others devices to the dock such as the monitor.

If you cannot make sure, you can contact us via support@tobenone.com

- Please use the USB C cable included with our product to connect the docking station to the computer, as compatibility issues may occur with the USB C cable on the market.
- When you extend multiple monitors, make sure to set the max refresh rate for your HDMI 1 and HDMI 2 at 4K@30Hz and the max resolution for VGA at 1080P@60Hz.

• **QJ: Couldn't set vertical mode to the HDMI 2 and VGA monitors**

- The driver does not support rotation, so vertical monitors MUST be connected to HDMI 1 port

• **Q4: This actually seems very Invasive, recording the screen 24 hours a day.**

For mac OS, the opp will require screen recording permission to capture pixels and send them to your external monitors. But the InstantView won't store or record any screen content.

• **Q5: Watching streaming entertainment services, the screen blacks out**

- For mac OS, the application is required to have "screen sharing" which prevents you to use any media streaming platform(like Amazon Prime, Netflix, DisneyPlus for me, HBO Max, Apple TV, etc.), so you have to deactivate the extra displays in the InstantView driver control panel to watch streaming services.
- When you want to watch any media streaming platform, you must disable screen recording in the InstantView Driver Control panel. Please note that you can only use HDMI 1 monitors, not HDMI 2 and VGA monitors.

• **Q6:Why can I only use HDMI 2 and VGA ports, HDMI 1 port does not display**

- Please confirm the USB C port of your laptop support data transfer, Power delivery and DisplayPort Alt-mode.
- If not, due to the HDMI 1 port is plug and ply, you can only use HDMI 2 and VGA port.
- If yes, please remove all cables – reboot your laptop – attach the power supply to the PD port – attach others devices to the dock such as the monitor.

PRODUCT SPECIFICATIONS

- Dock Size: 8.9*2.6*3 inch
- Dock Weight: 24 Ounce
- Maximum Thickness: 0.9 inch
- The length of the USB C cable is 3.3ft

Package Contents

- USB C Triple Display Dock Stond
- 65W Power Supply
- USB C Cable
- Quick Start Card


Any questions, we are here to help!

Email: support@tobenone.com

Because the only question we can't fix the one we don't know



Documents / Resources

	TOBENONE UDS020P USB C Triple Display Docking Station Stand [pdf] User Manual UDS020P USB C Triple Display Docking Station Stand, UDS020P, USB C Triple Display Dockin g Station Stand, Triple Display Docking Station Stand, Display Docking Station Stand, Docking Station Stand, Station Stand, Stand
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