

# **TOBENONE UC2401 USB C Docking Station Dual Monitor User Guide**

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USB-C Docking Station Dual Monitor

Quick Start Guide

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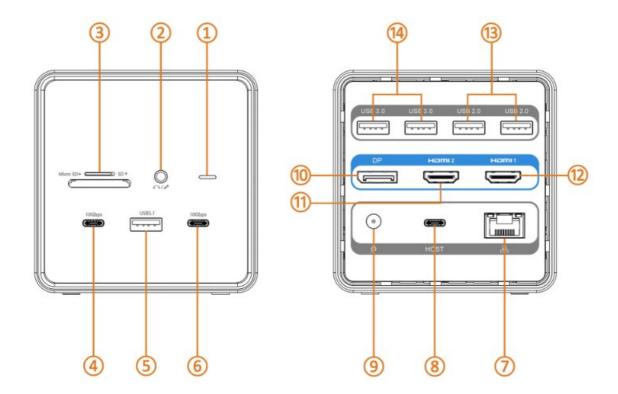
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## **UC2401 USB C Docking Station Dual Monitor**

#### **THANK YOU!**

Thank you for your purchase of the Tobenone 15-in-1 USB C Dual Monitor Dock UDSO32. This dual-monitor docking station can help to expand Windows laptop with full-feature USB C ports to two HDMI, DP, SD & mi- cro SD card slots, 3.5mm audio Mic, USB-A, USB-C, DC-IN, and RJ45 Gigabit Ethernet, so you can easily connect multi-devices via one USB-C cable.

#### Ports and connectors



- 1. Working indicator
- 2. Audio Port: connect to earphones or other devices with a 3.5mm connector
- 3. Micro SD/SD
- 4. USB C 3.1 Port: support data transfer at 10 Gbps
- 5. USB A 3.1 Port: support data transfer at 10 Gbps
- 6. USB C 3.1 Port: support data transfer at 10 Gbps
- 7. Ethernet Port: support 10/100/1000 Mbps
- 8. USB-C Host: connect to your Full-feature USB C Windows laptop
- 9. DC-IN Port: charger your laptop through the DC-IN port
- 10. DP port: resolutions up to 4K@60Hz (DP1.4)
- 11. HDMI 2 Port: resolutions up to 4K@30Hz (DP1.4)
- 12. HDMI 1 Port: resolutions up to 4K@60Hz (DP1.4)
- 13. USB 2.0 Port: connect wireless devices such as keyboard/mouse
- 14. USB 3.0 Port: support data transfer at 5 Gbps

Please Follow Below Steps for Using Your Dock

- Step 1: Please plug the power adapter into the DC-IN port(9)
- Step 2: Please use the USB C cable as provided to connect the USB C host (8) of the dock and your USB C Windows laptop
- Step 3: Connect two monitors via any two ports of HDMI1, HDMI2, and DP. (10) (11) (12)

### **Dual Extended Monitors**



Step 4: Attach the USB C devices (external USB C Hard Drive) to the USB C ports of the front of the dock (4) (6). Attach USB devices (USB Drive, printer, etc) to the USB ports(5) (13) (14). It's recommended to connect the wireless mouse and keyboard to the USB 2.0 port(13). Insert the SD/micro SD card into the SD/micro SD port (3) Step 5: Connect speaker/headphones or Microphones to the audio port(2)

Step 6: Connect the ethernet cable to the Ethernet port (7)



## **Troubleshooting:**

## Q: Is this docking station compatible with my laptop?

A: Please ensure the USB-C port of your laptop not only support data transfer but also support Power delivery and Alt-mode DisplayPort.

If you are not sure, please contact us so we can check.

### Q: Why the HDMI/DP cannot work?

- A: 1. Please ensure your laptop's USB C port supports video output.
- 2. Please ensure the standard cable(HDMI to HDMI/DP to DP cable).
- 3. Please attach the power supply to the DC-IN port of the dock.

Any questions we are here to help!

Email: <u>support@tobenone.com</u>

WhatsApp:(307)363-0735

Because the only question we can't fis ix the one we don't know



https://tobenone.com/pages/warranty

## **Documents / Resources**



TOBENONE UC2401 USB C Docking Station Dual Monitor [pdf] User Guide UC2401, UC2401 USB C Docking Station Dual Monitor, USB C Docking Station Dual Monitor, Docking Station Dual Monitor, Dual Monitor, Dual Monitor, Monitor

## References

• User Manual

Manuals+,