Manuals+ — User Manuals Simplified.

TOBENONE UC2401 Thunderbolt 4 Dock with Power Adapter User Guide

Contents

TOBENONE UC2401 Thunderbolt 4 Dock with Power Adapter

Product Information

Specifications

- Product Name: Thunderbolt4 Docking Station Dual Display
- Ports and Connectors: Thunderbolt 4
- Power Supply: 90W

Package Contents:

- Thunderbolt4 Docking Station
- Thunderbolt4 USB-C Cable (1.71m)
- 90W Power Supply
- Magnetic Vertical Stand
- Quick Start Card

Product Usage Instructions

Step 1: Unboxing

Open the package and ensure that all the contents are included:

- Thunderbolt4 Docking Station
- Thunderbolt4 USB-C Cable (1.71m)
- 90W Power Supply
- Magnetic Vertical Stand

- Quick Start Card

Step 2: Dock Setup

Follow the steps below to set up your Thunderbolt4 Docking Station:

1. Connect one end of the Thunderbolt4 USB-C Cable to the Thunderbolt4 Docking Station.
2. Connect the other end of the Thunderbolt4 USB-C Cable to your computer's Thunderbolt4 port.
3. Connect your peripherals, such as monitors, keyboards, mice, and other devices, to the available ports on the Thunderbolt4 Docking Station.
4. Plug in the 90W Power Supply to the Thunderbolt4 Docking Station and connect it to a power outlet.

Step 3: Dual Display Setup

If you want to extend your display to dual monitors, follow these steps:

1. Ensure that your monitors are connected to the Thunderbolt4 Docking Station.
2. Go to your computer's display settings and select the option to extend displays.
3. Configure the display settings according to your preferences.

Troubleshooting

If you encounter any issues with the Thunderbolt4 Docking Station, refer to the Troubleshooting section in the user manual or contact our customer support for assistance.

Frequently Asked Questions

Q: What should I do if my Thunderbolt4 Docking Station is not working?

- **A**: Please ensure that all connections are secure and properly set up. If the issue persists, refer to the Troubleshooting section in the user manual or contact our customer support for further assistance.

Q: Can I use the Thunderbolt4 Docking Station with other devices?

- **A**: The Thunderbolt4 Docking Station is designed to work with Thunderbolt4-enabled devices. Compatibility with other devices may vary. Please refer to the product manual or contact our customer support for more information.

Q: How do I update the firmware of my Thunderbolt4 Docking Station?

- **A:** To update the firmware, please download the latest firmware version from our official website. Follow the instructions provided in the firmware update guide to complete the process.

THANK YOU!

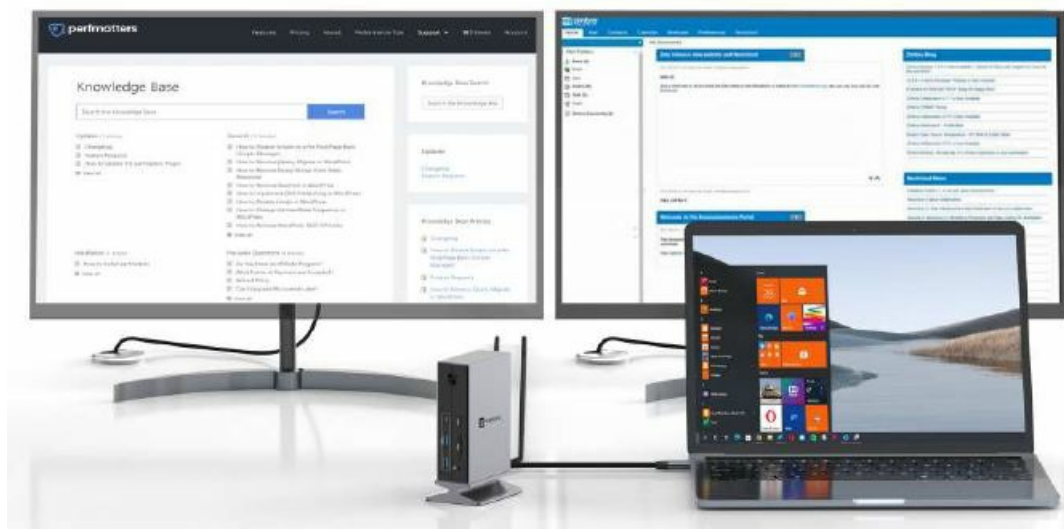Thank you for your purchase of the TOBENONE 14 in Thunderbolt 4 dock UDS035. This Thunderbolt 4 dock can

help to expand multiple displays on most Windows or non-M1/M2/Intel MacBooks laptops with Thunderbolt 4/3/full feature USB C port. It is easy to expand your laptop to Thunderbolt 4, HDMI, DisplayPort, 3 X USB 3.2, 2 X USB 2.0, 1 X USB 3.0, RJ45 Ethernet, SD/TF 4.0, 3.5mm Audio& Mic, so you can easily connect multi-devices via one thunderbolt cable.
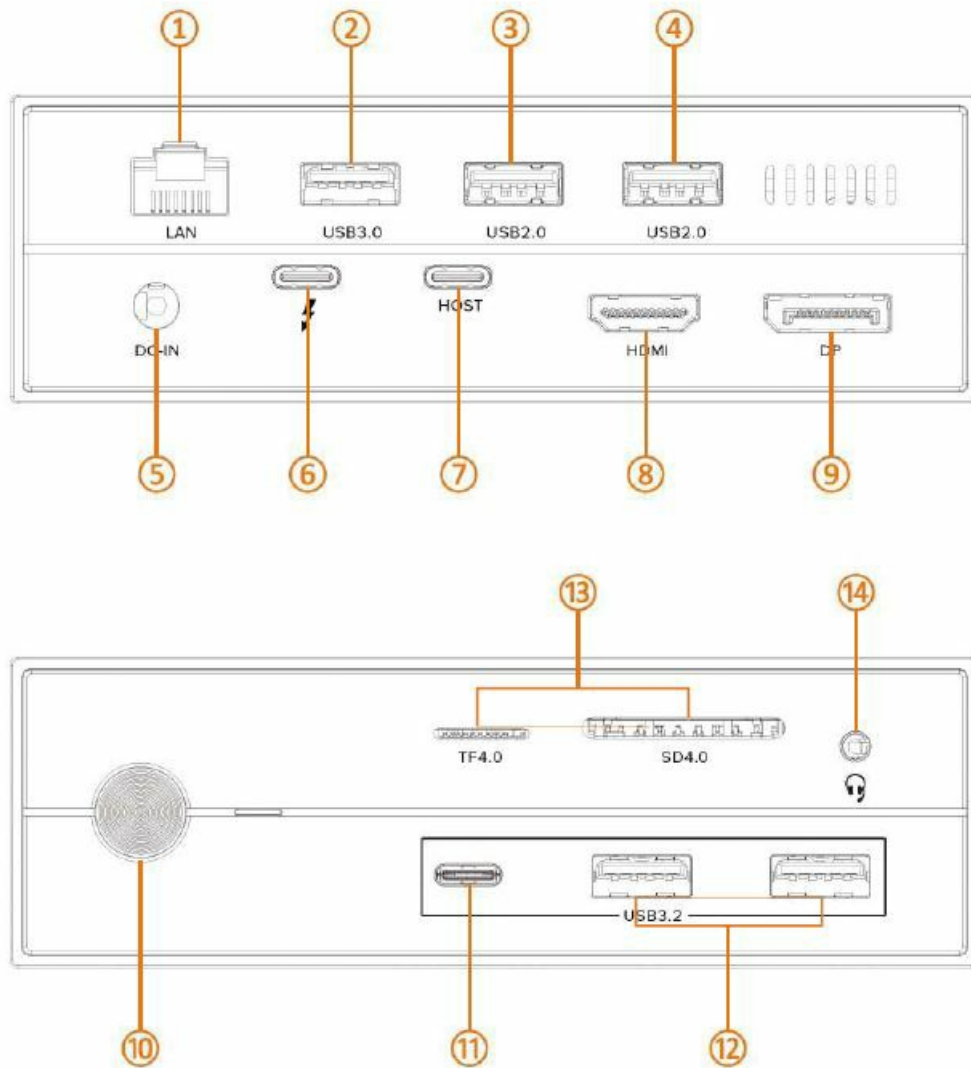
Thunderbolt 4 Docking Station Dual Display

Quick Start Guide

- Please follow the steps below to start using your dock
- **Step 1:** Please plug the power supply into the DC-IN port(©)
- **Step 2**: Please connect the Host||of the dock UDS035 and the full feature USB C port of the laptop via thunderbolt cable as provided
- **Step 3:** Use a standard Thunderbolt cable to connect Thunderbolt monitors via the Thunderbolt 4 port(6)
- **Step 4:** Use a standard HDMI cable to connect HDMI monitors via the HDMI port(0)
- **Step 5:** Use a standard DP cable to connect DP monitors via the DisplayPort)
- **Step 6:** Attach USB A, and USB C devices to the USB ports of the dock(03900).
- Attach SD and MicroSD cards to the card slots(3)
- **Step 7:** Connect the speaker/headphones or Microphones to the 3.5mm Audio/Mic port)
- **Step 8:** Connect an ethernet cable to the RJ45 Ethernet port(0)

Extend Dual Monitors

Ports and Connectors

1. **Rl45 Ethernet Port:** supports 10/100/1000 Mbps
2. **USB 3.0 Port:** supports data transfer at speeds up to 5Gbps
3. **USB 2.0 Port:** connect wireless devices
4. **DC-IN Port:** Charge your host laptop through the DC-IN port
5. **Thunderbolt 4 Port:** connect to a device with Thunderbolt 4 port to stream video at resolutions up to 8K@30Hz
6. 4K@60Hz, support speeds up to 40Gbps, 15W charging
7. **Host Port:** connect to your host laptop, up to 60W charging
8. **HDMI Port**: connect to a device with an HDMI port to stream video at resolutions up to 4K@60Hz
9. **DisplayPort Por**t: connect to a device with a DisplayPort port to stream video at resolutions up to 4K@60Hz
10. **Power Button:** Long press for 3 seconds to power off, and tap to power on
11. **USB C 3.2 Port:** supports data transfer at speeds up to 10Gbps
12. **USB A 3.2 Port:** supports data transfer at speeds up to 10Gbps
13. **SD/TF 4.0 Port:** support data transfer up to 263 MB/Sec
14. **3.5mm Audio/Mic Port:** connect to earphones or other devices with a 3.5mm connector

Troubleshooting

Q: There is no video output after connecting the Thunderbolt 4 dock

- **A:** Please confirm your laptop with a Thunderbolt 4/3 port or full-feature USB C Power delivery port and non-M1/M2/Intel MacBooks. It is recommended to use a Thunderbolt 4.0 cable.
- Please attach the power supply to the DC-IN port.
- Please confirm your laptop is connected to the HOST port of the dock.
- Please confirm the use of the standard cable to connect your monitors.

Q: What should I do if the external monitor has a screen drop, black screen, or flickering?

- **A:** It is normal for a certain degree of flickering after the docking station is connected to an external monitor. It should disappear within a few seconds. If you encounter any screen problems after waking up your laptop, please restart the docking station;
- If your laptop or docking station has not been shut down for a long time and you experience screen problems, please restart the docking station.
- If your laptop does not with Thunderbolt 4 port, please try lowering the resolution.

Q: Can this dock support fast charging for my devices?

- **A:** This dock supports up to 60W charging for your laptop via the HOST port of the dock.
- The Thunderbolt 4 port of the dock supports 15W charging for smaller devices.
- Please note: if you are using a Dell laptop, you may receive a low-power message. This is due to the Dell laptop when you are not using the Dell power will appear this prompt, you can turn this prompt off and normally use the dock.
- The Thunderbolt 4 port of the dock supports 15W charging for smaller devices.
- Please note: if you are using a Dell laptop, you may receive a low-power message. This is due to the Dell laptop when you are not using the Dell power will appear this prompt, you can turn this prompt off and normally use the dock.

Q: Why can't I get an 8K resolution when I use this dock?

1. **A**: Please confirm your Windows laptop with Thunderbolt 4 port
2. Please confirm the cable and monitor support 8K
3. Please note this dock only supports a single 8K via Thunderbolt 4 port

PACKAGE CONTENTS

- Thunderbolt 4 Docking Station
- Thunderbolt 4 USB C Cable(1.71ft)
- 90W Power Supply
- Magnetic Vertical Stand
- Quick Start Card
- **Any questions we are here to help!**
- **Email: support@tobenone.com**
- **Because the only question we can't fix is the one we don't know**

- **Free Warranty Extended Free update to 24-Month Warranty http://tobenone.com/warranty**

Documents / Resources

	TOBENONE UC2401 Thunderbolt 4 Dock with Power Adapter [pdf] User Guide UC2401, UC2401 Thunderbolt 4 Dock with Power Adapter, Thunderbolt 4 Dock with Power Adapter, 4 Dock with Power Adapter, Power Adapter, Adapter

References

- **User Manual**