Manuals+ — User Manuals Simplified.
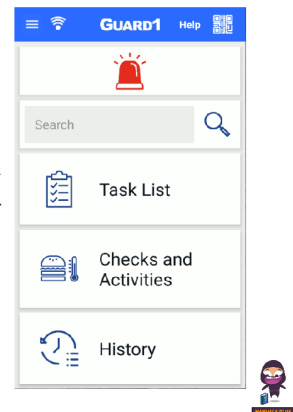
TimeKeepingSystems

GUARD1 SuperMax Panic Alarm

TimeKeepingSystems GUARD1 SuperMax Panic Alarm Owner's Manual

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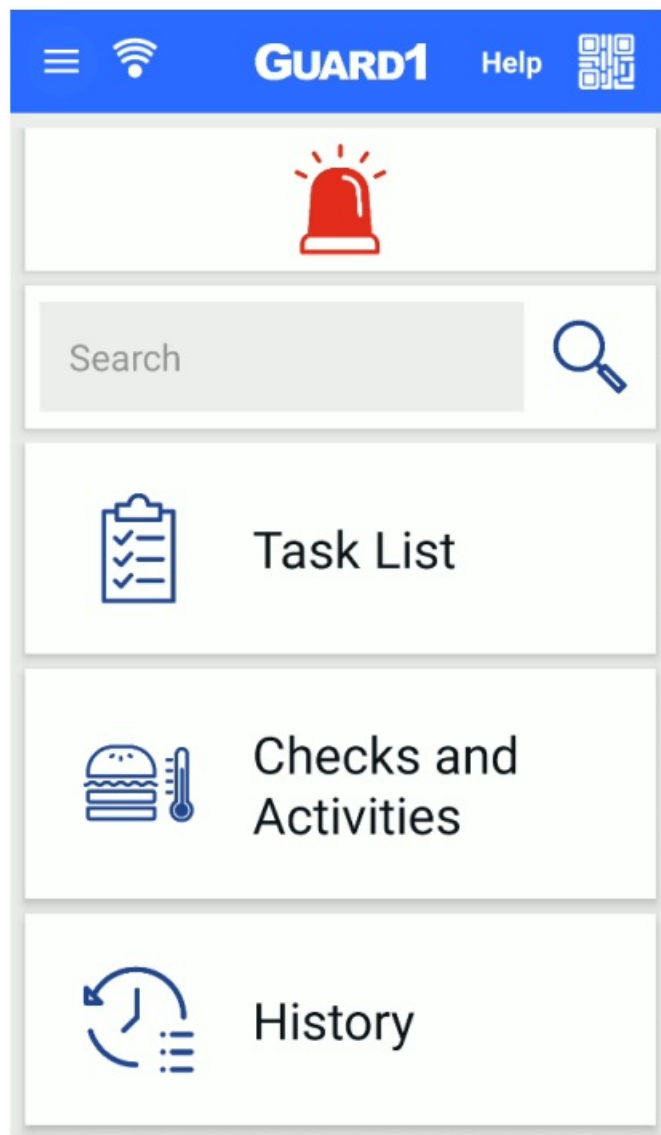
TimeKeepingSystems

TimeKeepingSystems GUARD1 SuperMax Panic Alarm

Product Information:

Specifications:

- Product Name: SuperMax Panic Alarm
- Version: GUARD1/Real Time V8.4
- Requirements:
    - Guard1 Server v8.40 or higher
    - Guard1 Mobile v8.40 or higher
- Materials:
    - SuperMax 1 (PM85)
    - SuperMax 2 (PM86)

Product Usage Instructions

Enabling the Feature:

The Panic Alarm feature is disabled by default. To enable it:

1. Access the server settings under System Tab > System > Mobile Device Panic Alarm Settings
2. Only users with the 'Guard1System' role can access this setting
3. Check the box next to 'Enable Panic Alarm button on SuperMax Devices'
4. Two additional settings will appear – configure them as needed
5. Click the 'Save' button to apply the settings

Using the Feature:

Once the Panic Alarm feature is enabled, follow these steps to initiate a Panic Alarm:

1. Login to the SuperMax device and select a duty post
2. In the Guard1 Mobile app, locate the red Panic Alarm button
3. Click the Panic Alarm button to enter panic alarm mode
4. Press the big red button to send the alarm signal to the Guard1 Server

FAQ

- **Q: Can the Panic Alarm feature be used as a replacement for a staff duress system?**
  - A: No, the Panic Alarm feature is not a substitute for a staff duress system. A secondary method for life-threatening situations is recommended.
- **Q: What role is required to access the Panic Alarm feature settings?**
  - A: Only users with the 'Guard1System' role can access and modify the Panic Alarm feature settings.

Overview

The SuperMax Panic Alarm feature was intended to allow the users to emit a panic alarm from any SuperMax device. This alert would be shown in the desktop client currently in use by the center control staff.
Note: This system is NOT a replacement for a staff duress system and should not be used as such. It is recommended that the facility provide a secondary method for life-threatening situations.

Requirements:

- Guard1 Server v8.40 (8.4.0.xx) +
- Guard1 Mobile v8.40 +

Materials:

- SuperMax 1 (PM85)
- SuperMax 2 (PM86)

Server:

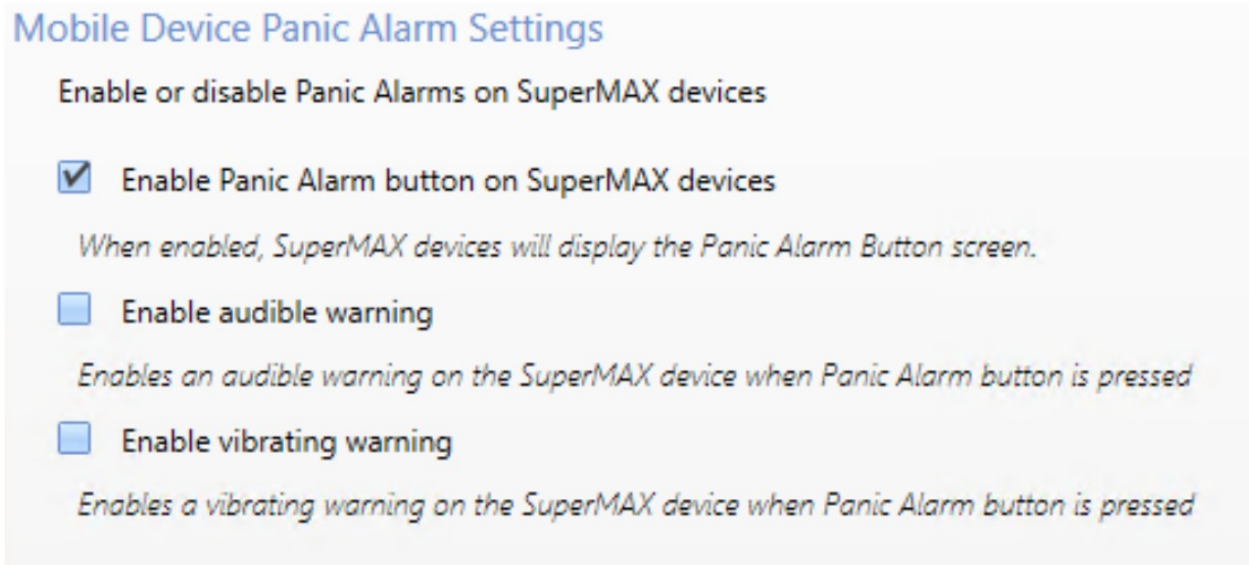Application: 8.40.XXX RC (Not built yet)

Introduction

SuperMax Panic Alarm feature allows the logged-in user on any SuperMax device to send a signal of alert. Once the feature is enabled, any officer with a SuperMax will be able to press the 'Alarm' button. Pressing this button only sends a signal to the Desktop Client. If facilities have other emergency hardware such as a Tower Light, this feature can be configured to set that off as well.

How to enable the feature:

The feature is disabled by default in the server settings under:

System Tab → System → Mobile Device Panic Alarm Settings

Note: Only users with the 'Guard1System' role will have access to this setting.

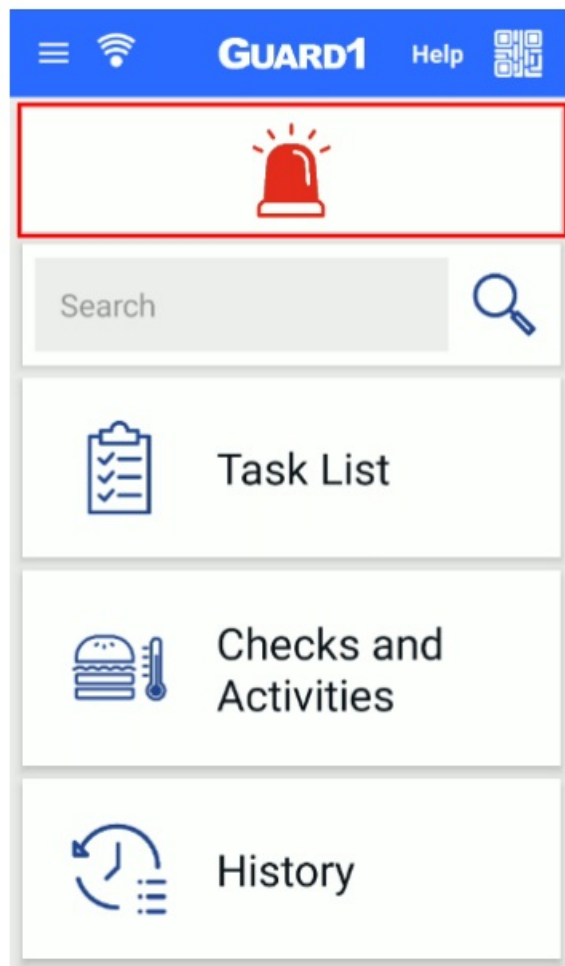To enable the feature, click the check box next to "Enable Panic Alarm button on SuperMax Devices"

Once the box is checked, two additional settings will become available.

1. Enable audible warning – Enables a vibrating warning on the SuperMax when the Panic Alarm is pressed
2. Enable vibrating warning – Enables a vibrating warning on the SuperMax when the Panic Alarm is pressed

Don't forget to click the 'Save' button on the bottom of the screen to save the selected settings

How to use the feature

Once the Panic Alarm feature is enabled (see above for details), any user with a SuperMax can initiate a Panic Alarm. To do this, login to the SuperMax and select a duty post. Once on the main screen of the Guard1 Mobile app, you'll notice a red button icon:
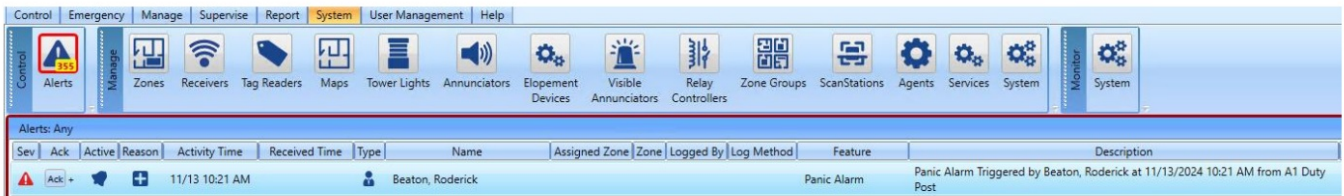
Click the Panic Alarm button to enter the panic alarm mode.

Then click the big red button:

Once this button is pressed, a signal is sent directly to the Guard1 Server and displays an alert on the Guard1 Desktop Client: (See below)
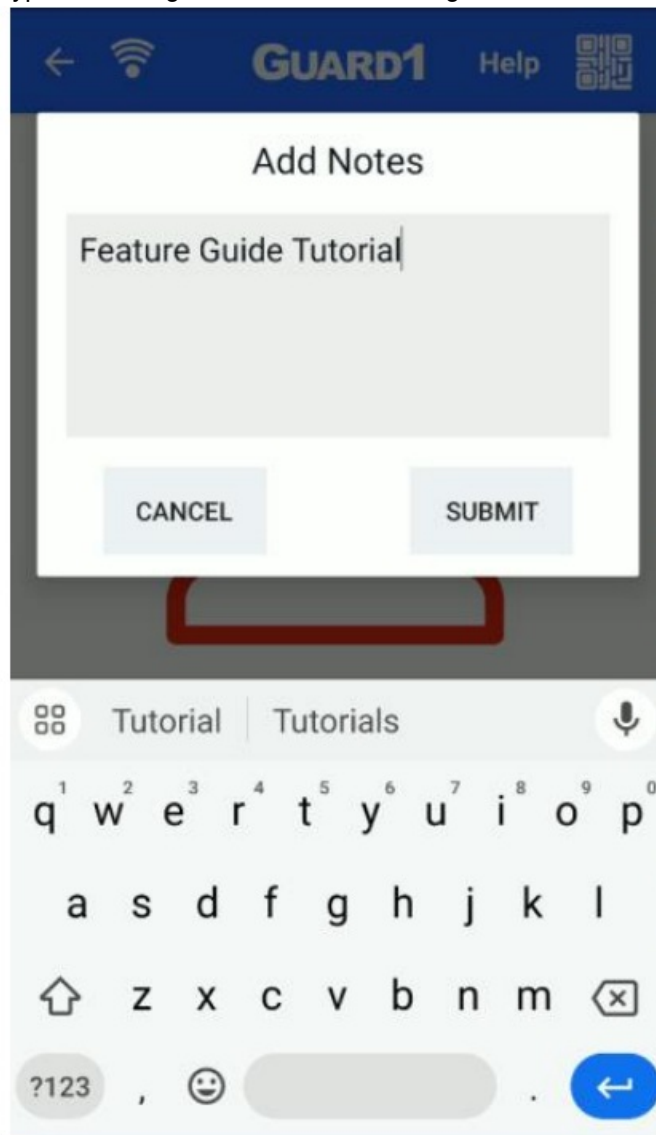

Once the alarm is pressed, there are two additional buttons available:

1. Send a message – This allows the user to add a message along with their Panic Alarm
2. Cancel and exit – This cancels the current panic alarm and returns the user to the main screen

Sending a message

To demonstrate this, we will type a message that states "Feature guide tutorial":

Once the submit button is pressed, the message will appear in the active alert in the Guard1 desktop client under the 'Description' column:

Panic Alarm Triggered by Beaton, Roderick at 11/13/2024 10:21 AM from A1 Duty Post; Message: 'Feature Guide Tutorial'

Conclusion

The SuperMax Panic Alarm feature is meant to serve as a method of an officer/staff alert system. If an individual is in some situation where they wish to silently request assistance or in the unlikely event they get trapped in an area of the facility, this method allows the user to request assistance.
Note: This system is NOT a replacement for a staff duress system and should not be used as such. It is recommended that the facility provide a secondary method for life-threatening situations.

Timekeeping Systems Contact Information

Technical Support: Sales:

* Phone: **216-595-0890** Phone: **216-595-0890**
* Option 2 Option 1
* Email: **support@guard1.com** Email: **sales@guard1.com**

If any of your hardware requires an RMA or support, please use the form located here: **https://www.guard1.com/support/rma/** Or call support using the above information

Documents / Resources

GUARD1 SuperMax Panic Alarm GUARD1 Real Time Feature Guide	**TimeKeepingSystems GUARD1 SuperMax Panic Alarm** [pdf] Owner's Manual GUARD1 SuperMax Panic Alarm, GUARD1, SuperMax Panic Alarm, Panic Alarm, Alarm

References

* **User Manual**