



## Time2 Olivia3 WiFi Camera User Guide

[Home](#) » [Time2](#) » Time2 Olivia3 WiFi Camera User Guide 



**Olivia3**

**Start-Up Guide**

**Protect and monitor all that you love and value**

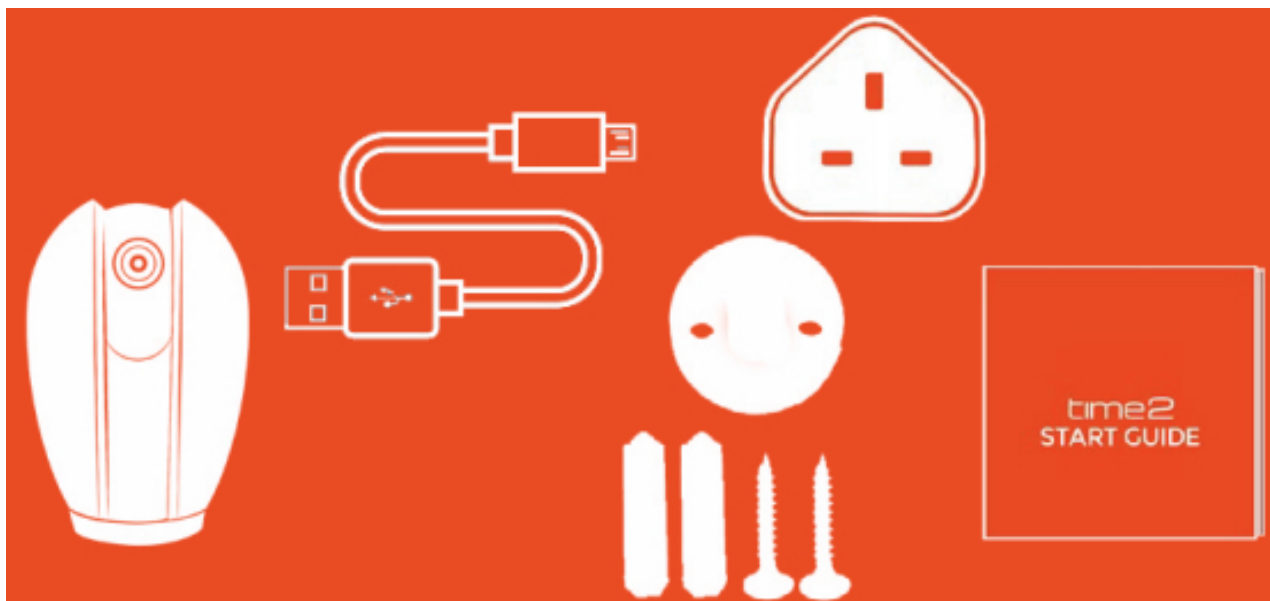


Struggling to read?  
View this startup a guide online at  
[time2technology.com/manuals](http://time2technology.com/manuals)

## Contents

- 1 What's in the box
- 2 Get Started
- 3 Download App
- 4 Register
- 5 Add Home
- 6 Add Olivia3
- 7 Live View
- 8 Add SD Card
- 9 Format SD Card
- 10 Cloud Storage (Single-Camera)
- 11 Playback
- 12 Multi-Camera View
- 13 Web View
- 14 Reset
- 15 Installation
- 16 Documents / Resources
  - 16.1 References
- 17 Related Posts

## What's in the box



### Be ready

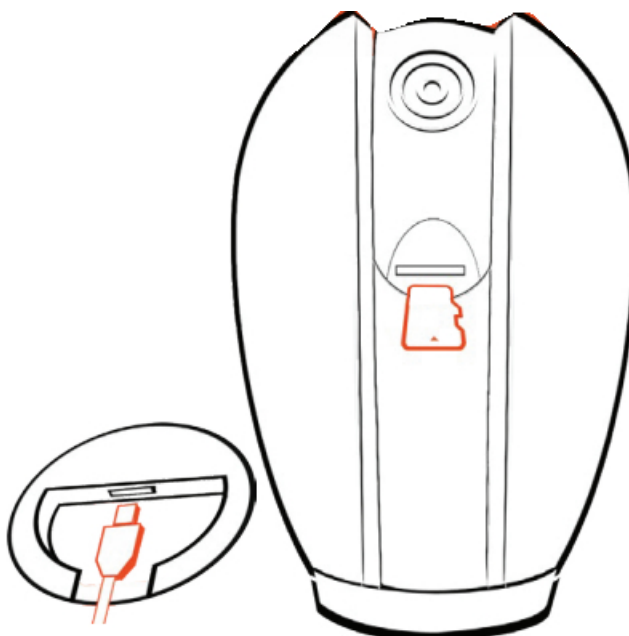
You will need your WiFi router password. Write it down below so its handy when you need it!

### Get Started

Connect Olivia to the mains using the power adapter and USB cable provided.

The red LED will come on once plugged in and Olivia will chime twice before she is ready to connect.

If you would like Olivia to record, you will be required to insert a Micro SD card. Olivia will support any sized Micro SD card up to 128 GB.



### What do the flashing lights mean?



Solid Red  
Starting up



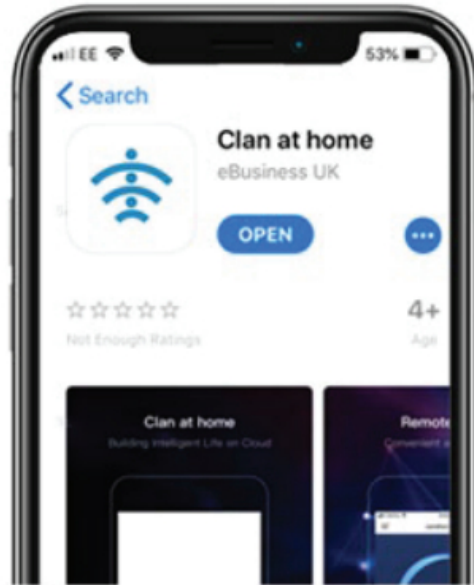
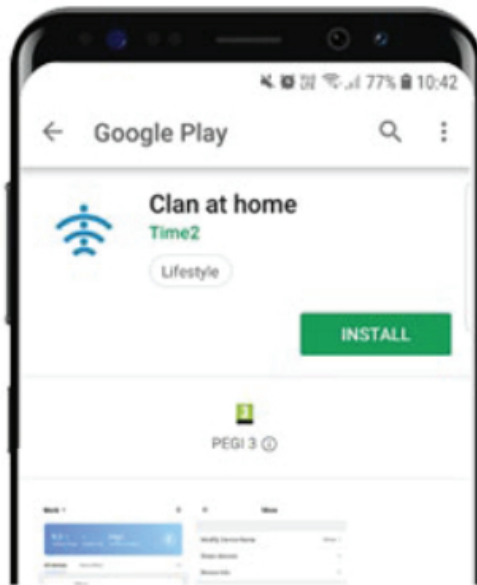
Flashing Red  
Ready to connect



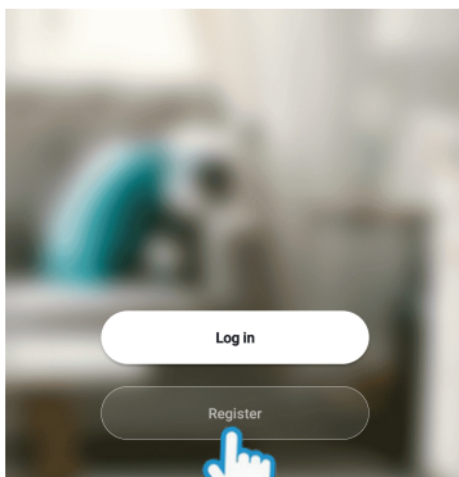
Solid Blue  
Connected

## Download App

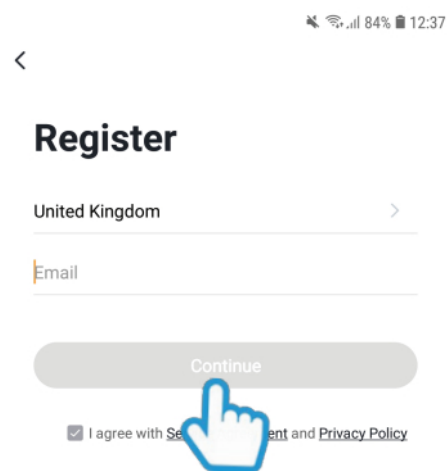
Download the “Clan at home” app from the iOS App Store or Google Play Store



## Register



Step 1



Step 2

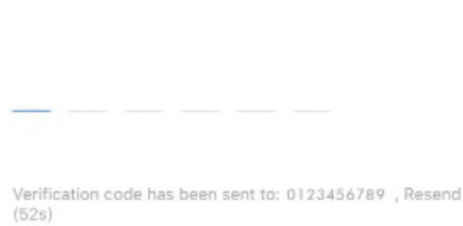
### Step 1

Select Register, carefully read the Privacy Policy and select Agree if you would like to progress

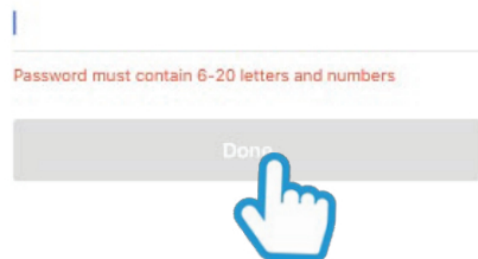
### Step 2

Enter your email address

## Verification Code

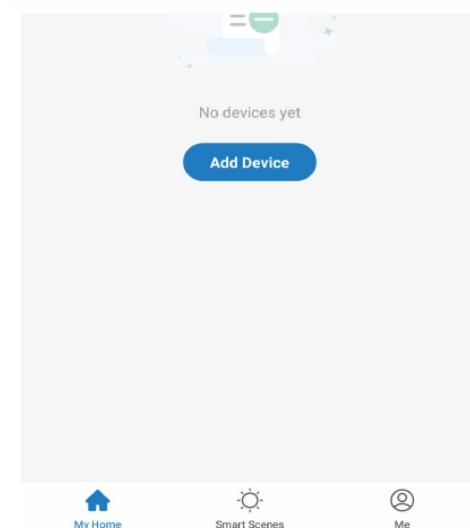


## Set Password



### Step 3

### Add Home



### Step 1

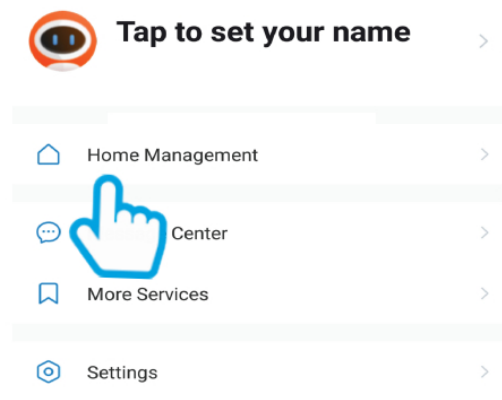
### Step 1

Click Me in the bottom right-hand corner

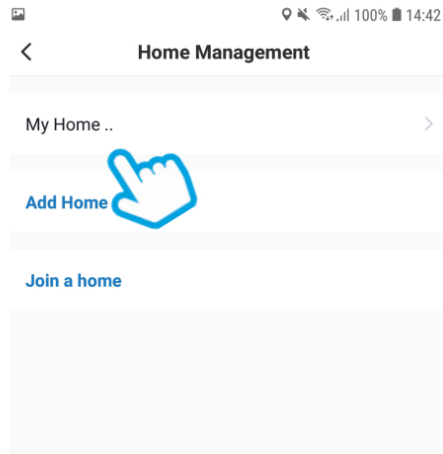
### Step 2

Select Home Management

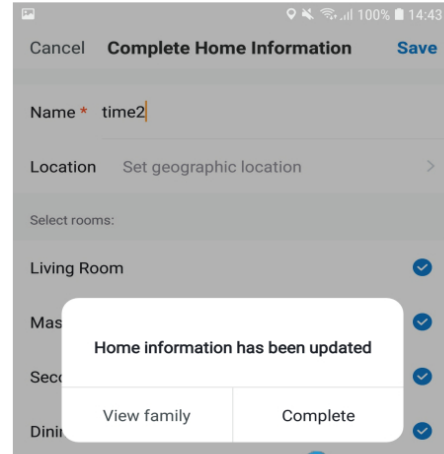
### Step 4



### Step 2



**Step 3**



**Step 4**

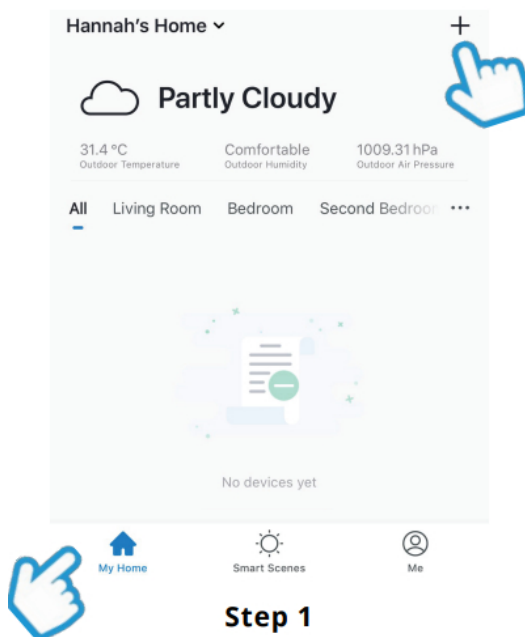
### Step 3

Select My Home. Enter a name for your home and a location. Click Save

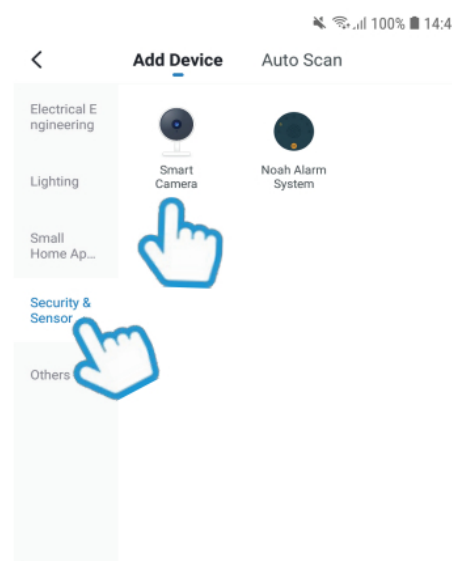
### Step 4

Select Complete and your home will be created

### Add Olivia3



**Step 1**



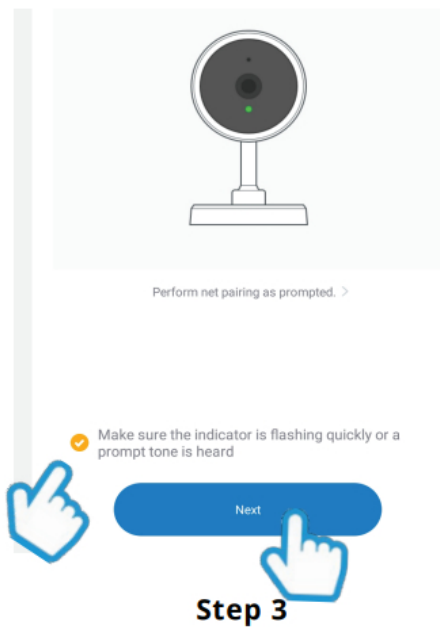
**Step 2**

### Step 1

In My Home, click the (+) icon in the top right-hand corner of the screen

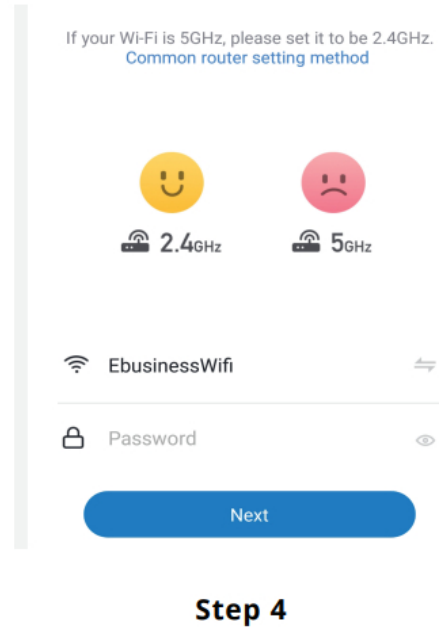
### Step 2

Select Security and Sensors down the left-hand side and click Smart Camera



### Step 3

Make sure the LED indicator is flashing red, then select the tick box and press Next



### Step 4

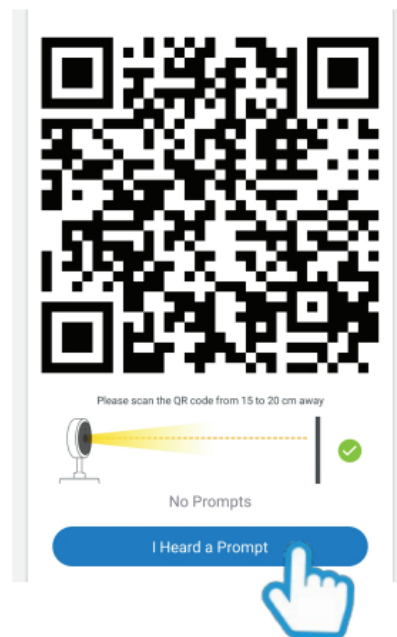
Enter your WiFi router password. Then press Next



### Step 5

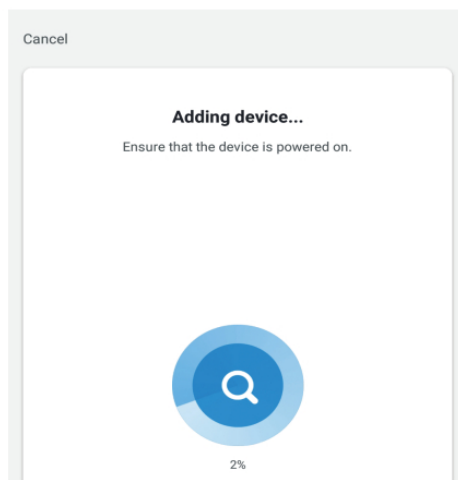
### Step 5

Remove the plastic film from the camera lens Hold your phone up to Olivia as described in the App



### Step 6

If you heard Olivia chime, press I Heard a Prompt If you don't hear the chime, reposition Olivia in front of the phone and scan QR code again



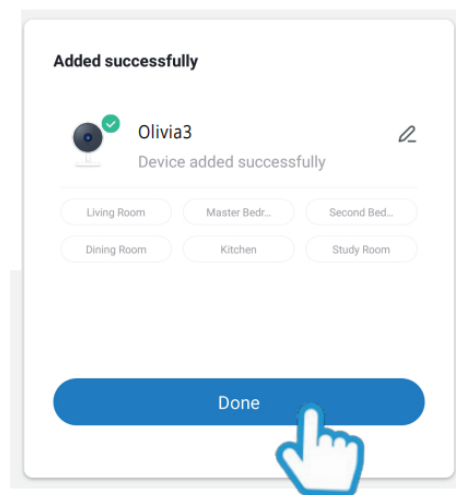
### Step 7

#### Step 7

Olivia will then establish a connection to Clan

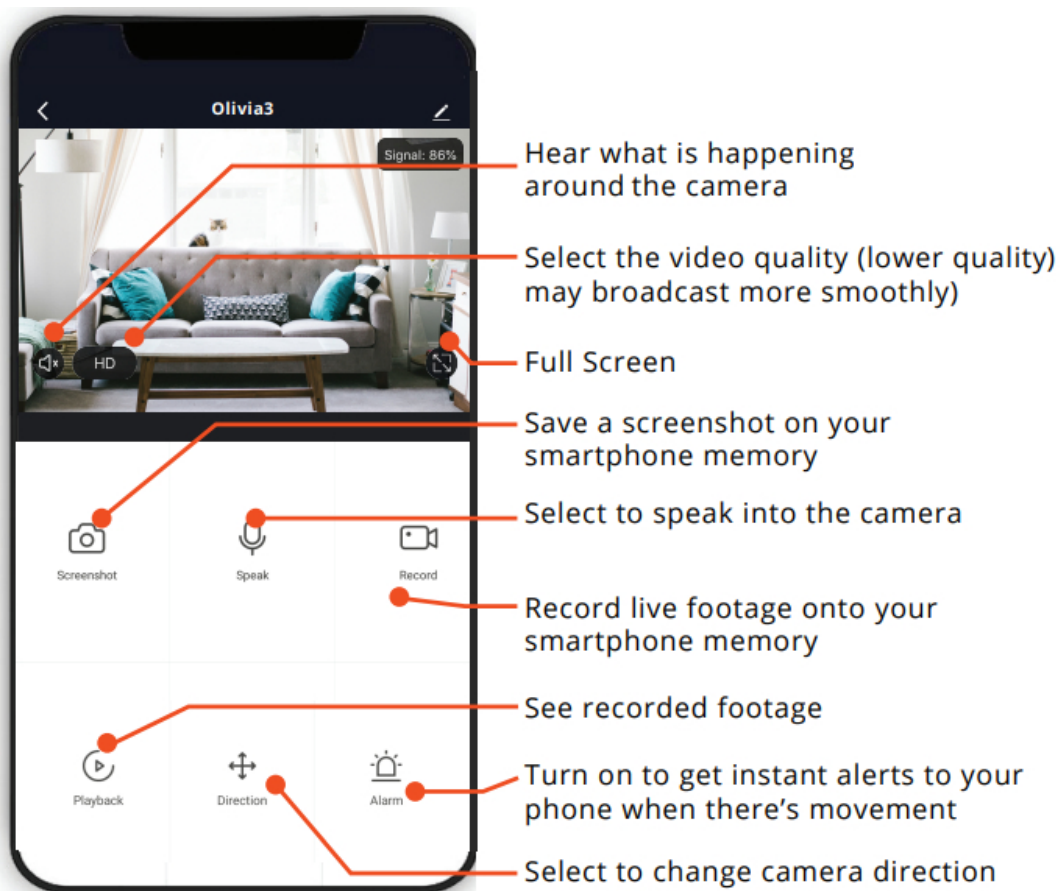
#### Step 8

Once connected you can change Olivia's name and select the room she's in. Press Done



### Step 8

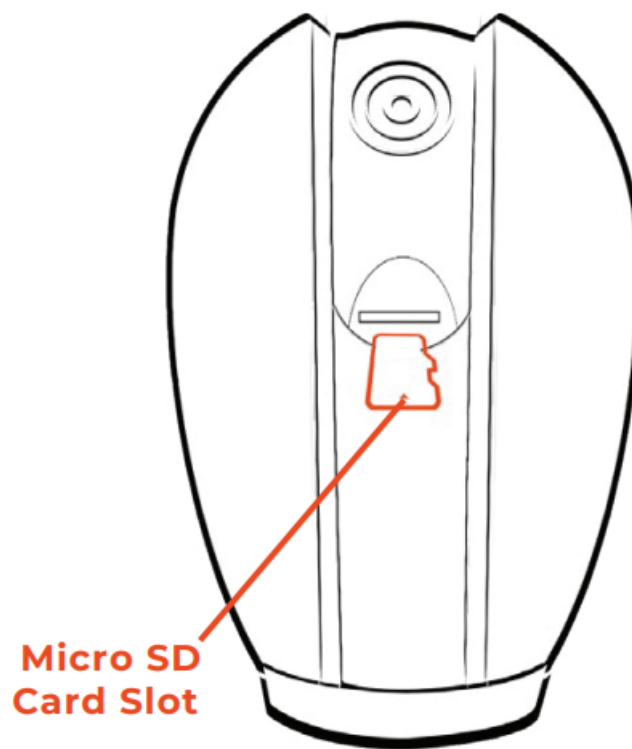
## Live View



## Add SD Card

If you would like Olivia to record, you will be required to insert a Micro SD Card. Olivia will support any sized Micro SD Card up to 128GB





### Step 1

Turn off power to Olivia

### Step 2

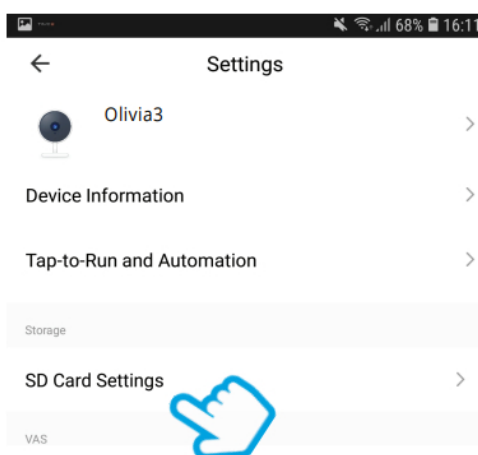
Gently rotate the lens upwards to locate the Micro SD Card slot. Insert the card in to the slot far enough for it to click into place

### Step 3

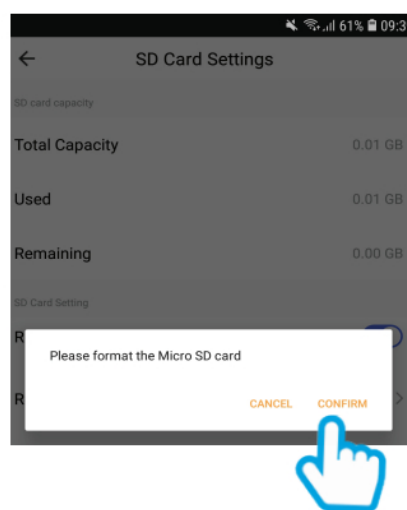
Turn the power to Olivia back on

## Format SD Card

Before Olivia can start recording, you will have to format the Micro SD Card.



### Step 1



### Step 2

### Step 1

Select your camera and click on the pencil icon in the top right. Select SD Card Settings.

## Step 2

Click Format SD Card and press confirm. Olivia will begin to format the Micro SD Card.

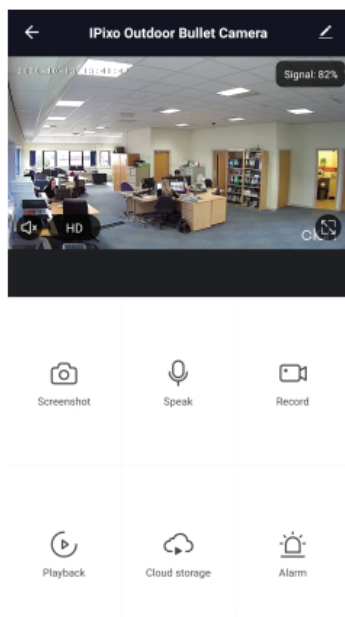
**Please note: it will take a couple of minutes to format**

## Cloud Storage (Single-Camera)

If you would like Olivia to record, you will be required to insert a Micro SD card Alternatively, you can sign up for the optional cloud storage.

The camera can be set to record continuously or once it detects movement.

You can also choose to store the recorded footage for 7,14 or 30 days.



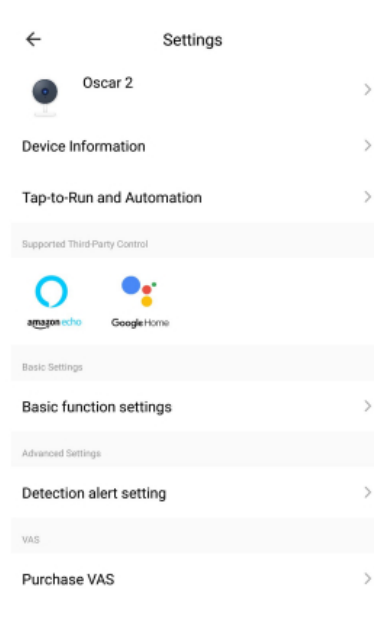
## Step 1

### Step 1

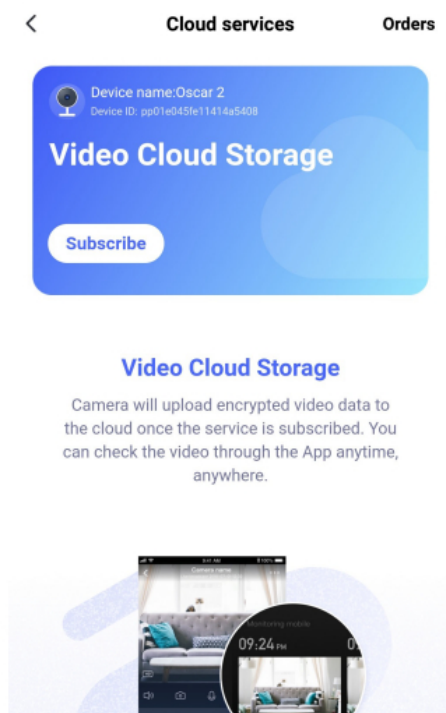
Click on the pencil icon

### Step 2

Click on Purchase VAS



## Step 2



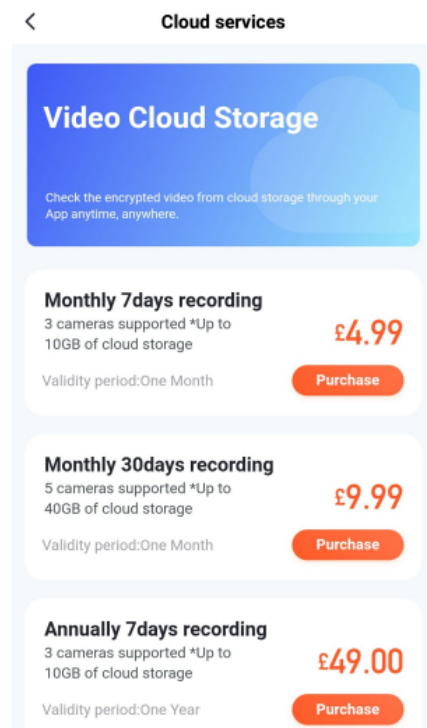
### Step 3

#### Step 3

Click Subscribe

#### Step 4

Choose which service you would like. You will be then directed to make the payment.

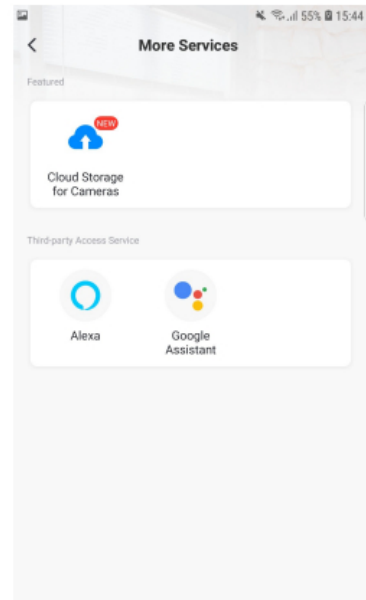
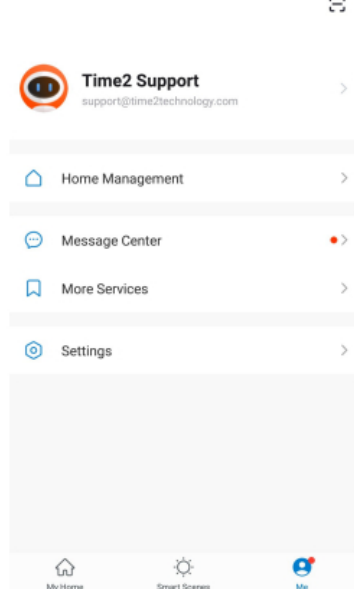
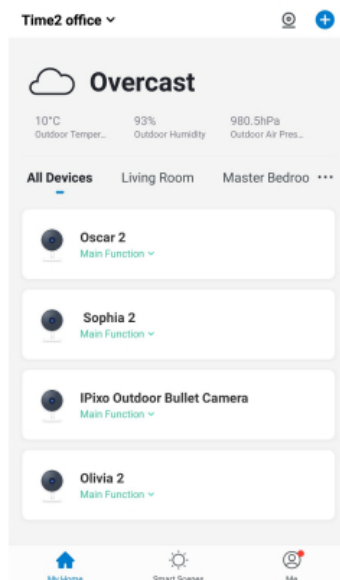


### Step 4

#### Cloud Storage (Multiple)

Instead of paying per camera why not bundle your Cloud Storage.

Please note selecting this option will only set the camera to record when it detects movement.



## Step 1

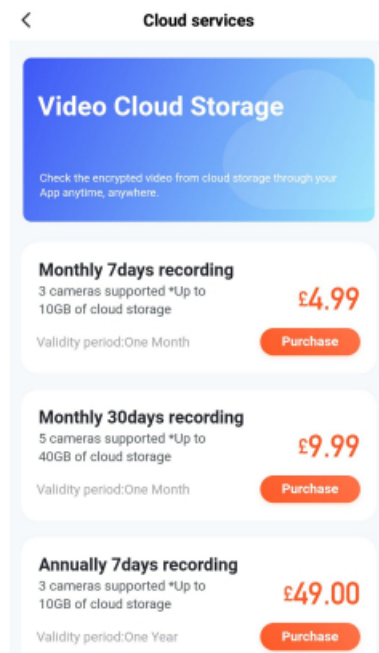
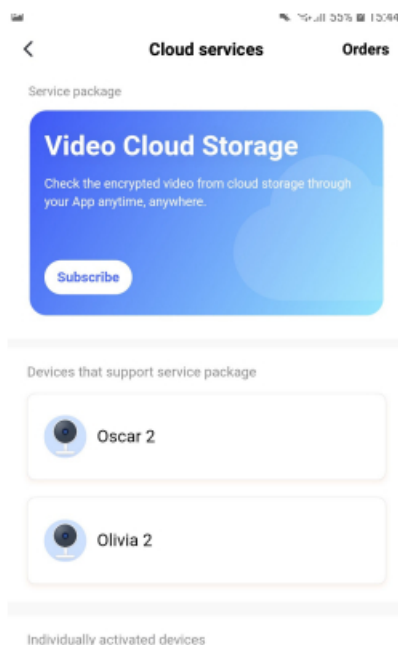
Click 'ME'

## Step 2

Click 'More Services'

## Step 3

Click 'Cloud Storage for cameras'



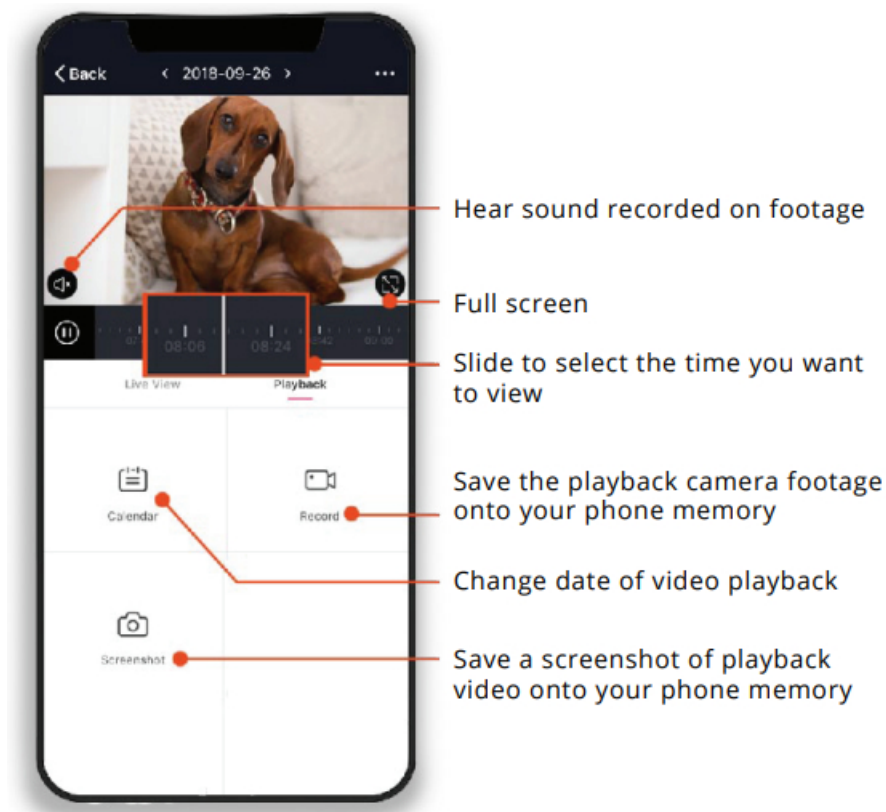
## Step 4

Click 'Subscribe'

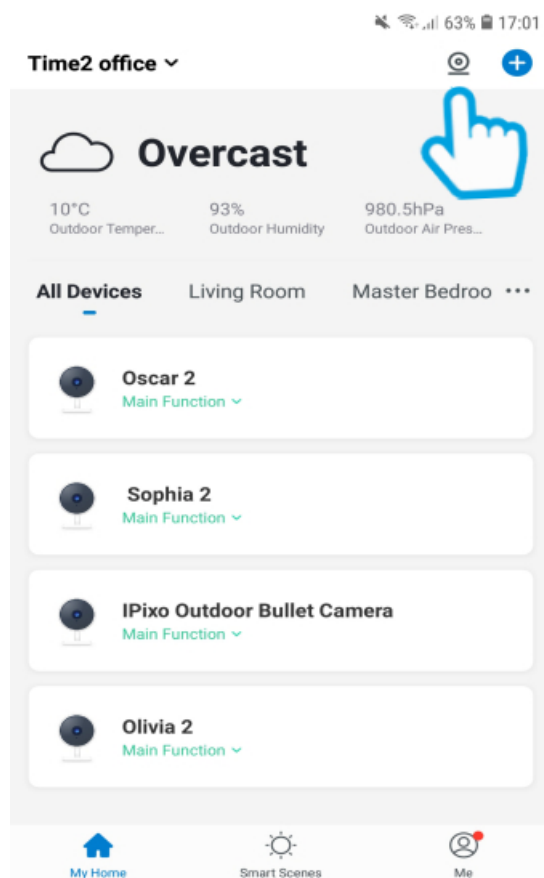
## Step 5

Choose which service you would like.  
You will then be directed to make the payment.

Playback



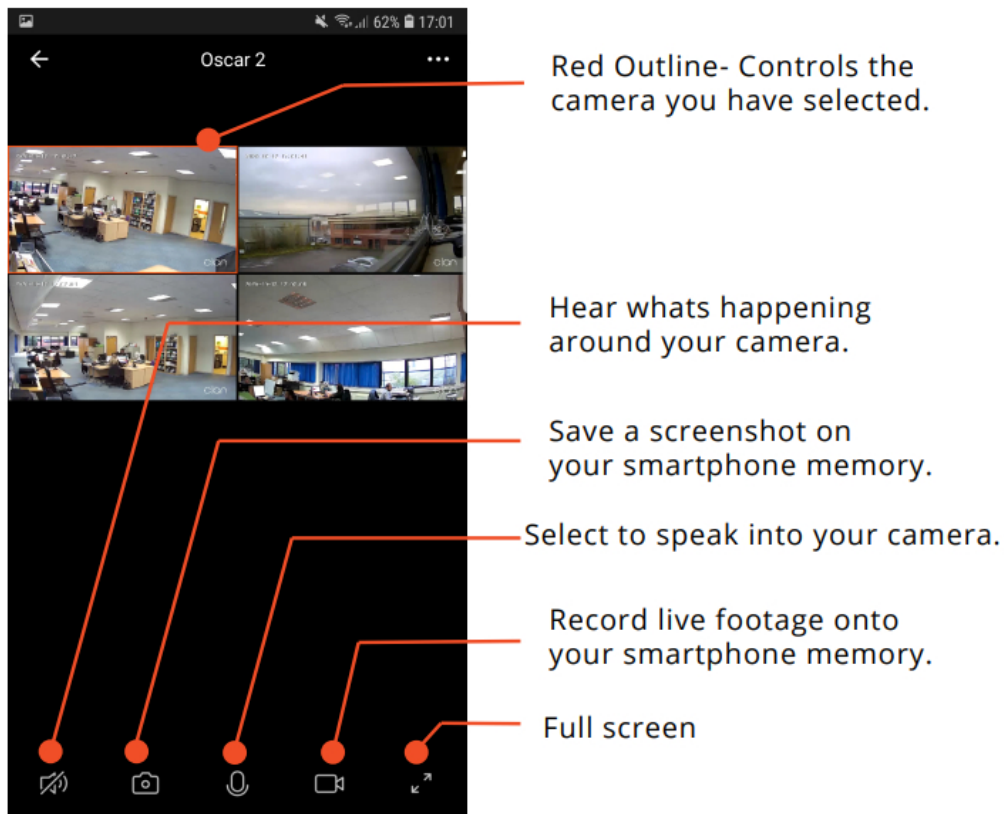
## Multi-Camera View



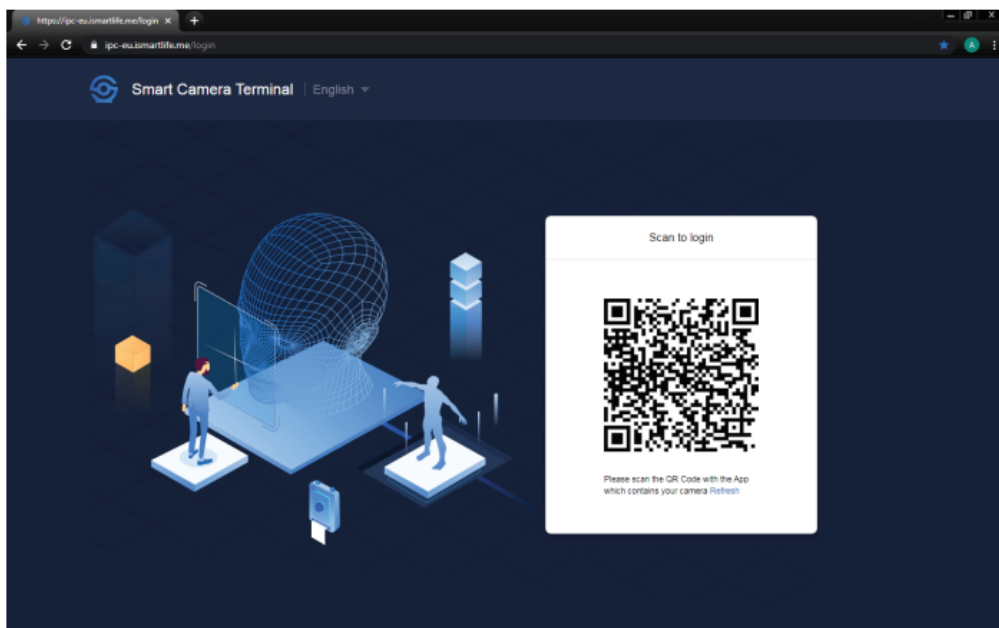
## Step 1

### Step 1

Click on the camera in the top right-hand corner.



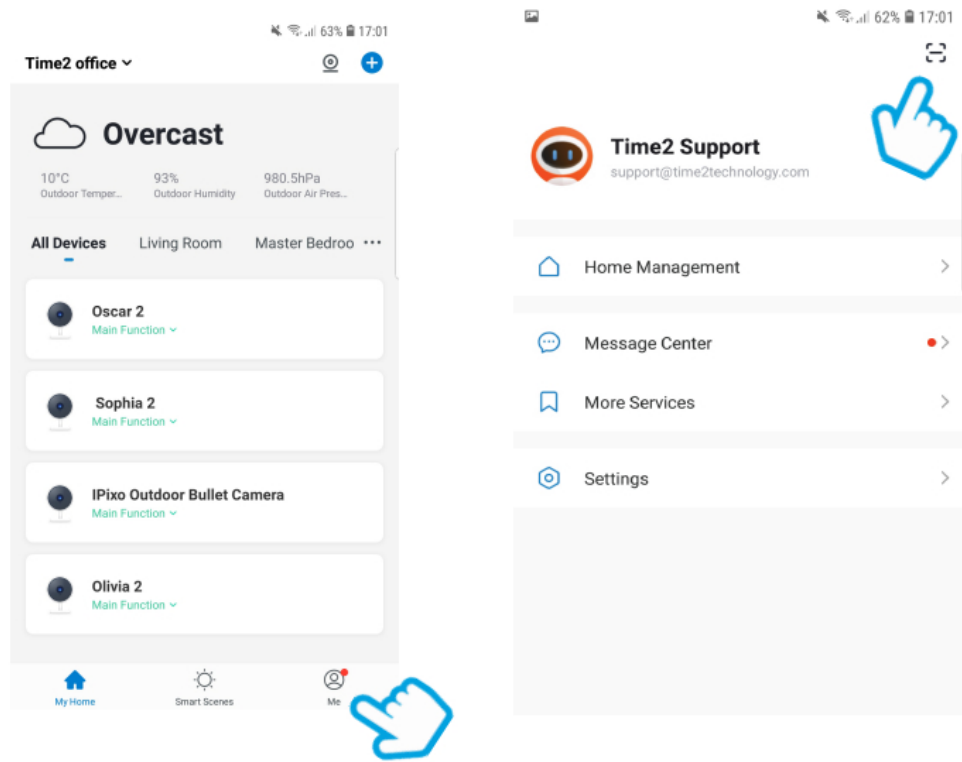
## Web View



### Step 1

#### Step 1

Go to the following website on your PC. <https://www.time2technology.com/webview/> and a QR code will be displayed.

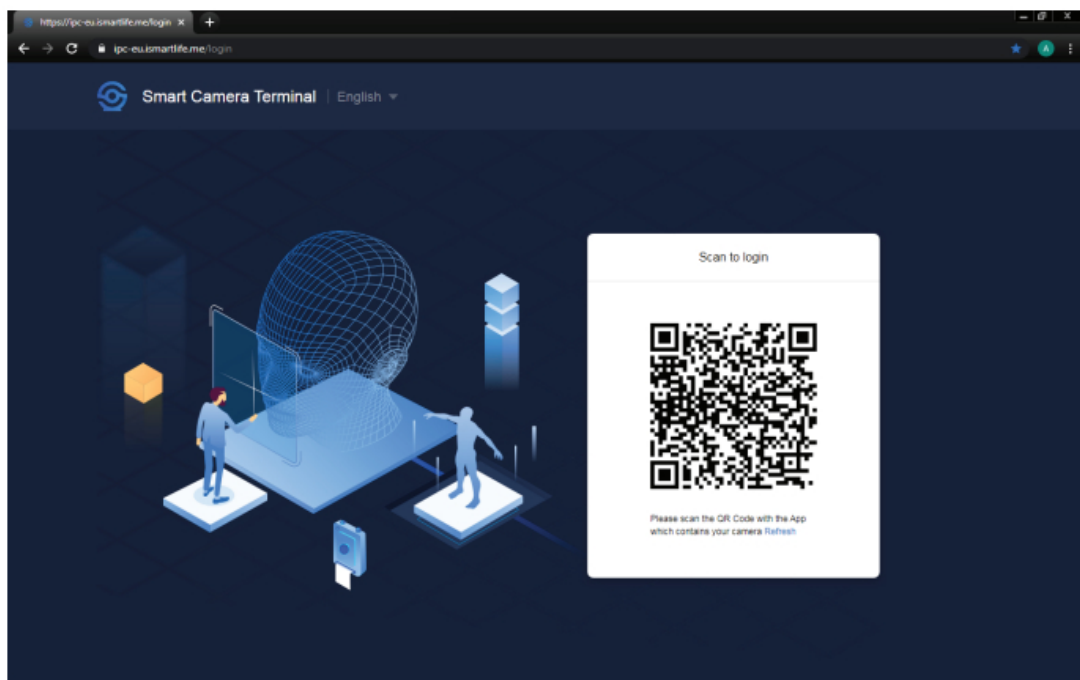


## Step 2

Go into the Clan at Home App and click on Me in the bottom right-hand corner.

## Step 3

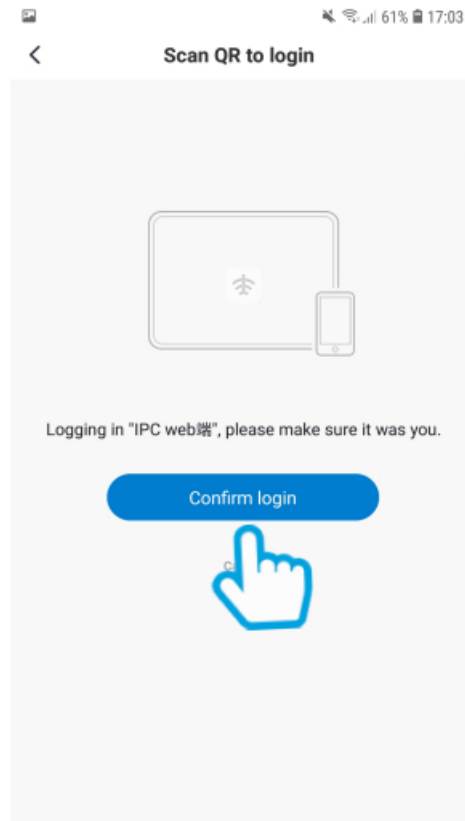
Click on the square on the top right-hand corner.



## Step 4

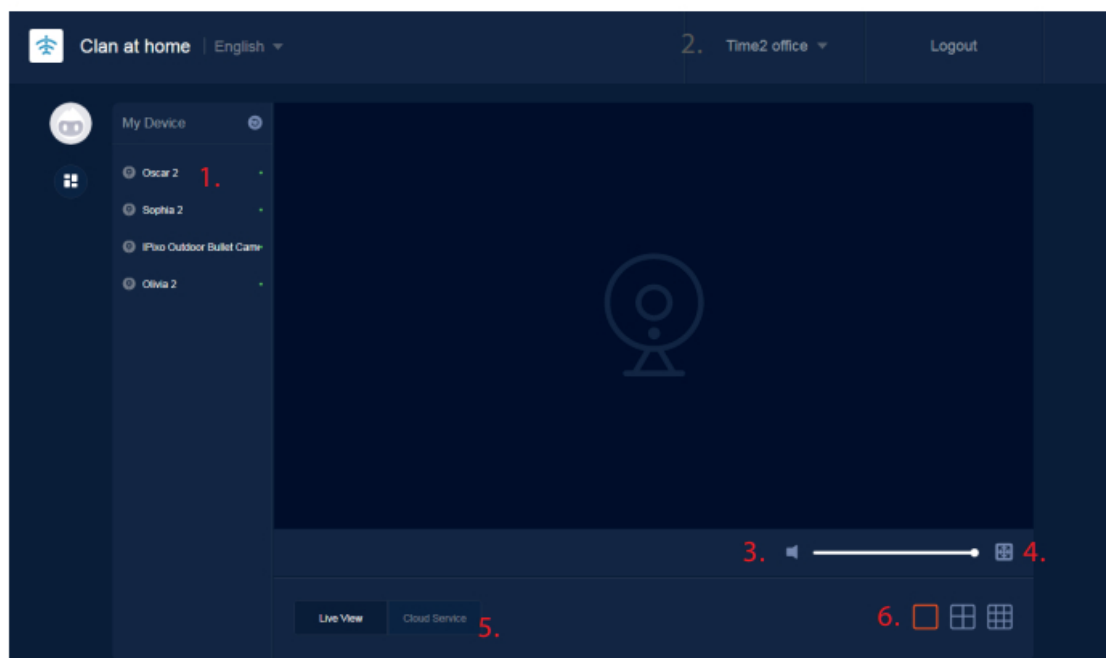
## Step 4

Using your phone scan the QR code. Ensure the QR code is within the green square.



### Step 5

Click Confirm Login.



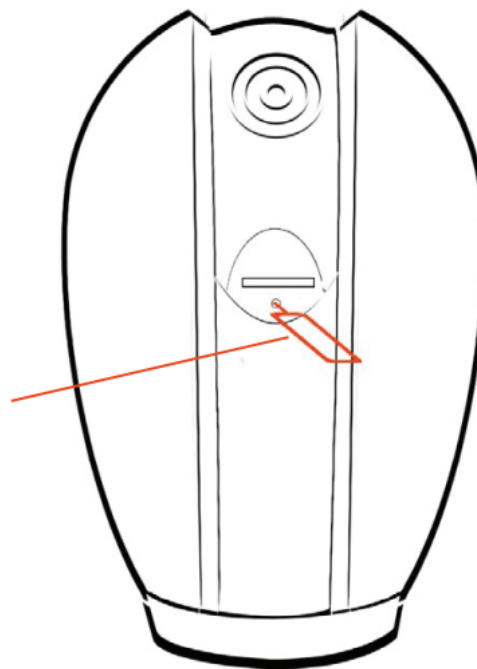
1. Select the home where you would like to view your cameras.
2. Select your camera.
3. Speaker – Listen in on what is going on around your camera.
4. Full screen
5. Cloud Service – View the recorded footage from the Cloud Service.
6. Multi-Camera View – Select how many cameras you would like to see at once.



## Reset

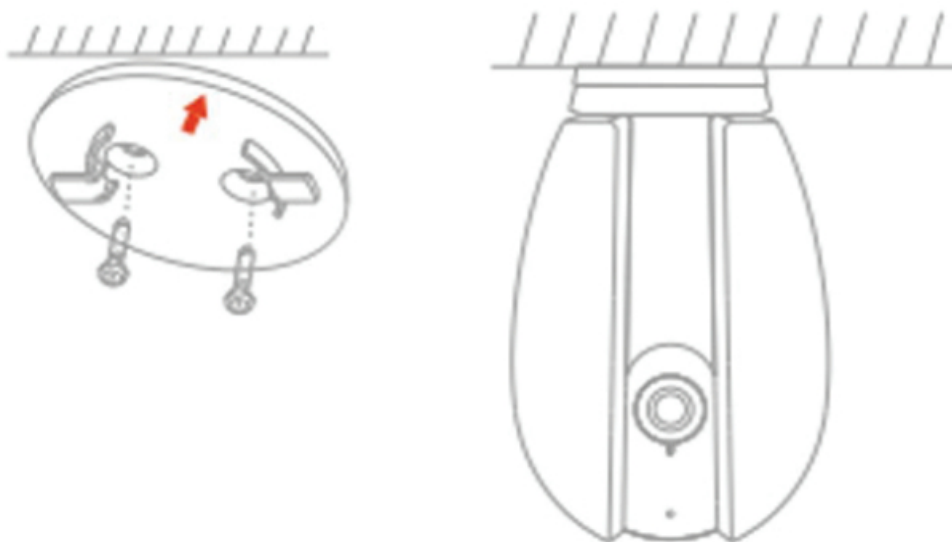
If you are having trouble connecting to Olivia you may need to do a reset.

Gently rotate the lens upwards to locate the reset button.



Use the reset pin provided to hold down the button on the front of the camera for up to 10 seconds until the camera chimes twice and the LED is flashing red.

## Installation



### Easy Mounting

Use the provided mounting bracket to mount the camera onto a surface, simply attach the bracket, ensuring it fits snugly on to the bottom of the camera.

Then twist to the left. This locks the bracket into the camera.

### Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

[www.facebook.com/groups/partoftheclan](https://www.facebook.com/groups/partoftheclan)

**Need further Help?**  
Contact our Customer Support team on Social Media



[facebook.com/time2HQ](https://facebook.com/time2HQ)





[m.me/time2HQ](https://m.me/time2HQ)



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or visit our support page  
[time2technology.com/support](https://time2technology.com/support)

**Documents / Resources**

|   |   |
|---|---|
|   | <a href="#">Time2 Olivia3 WiFi Camera</a> [pdf] User Guide<br>Olivia3, Time2, WiFi Camera |
|  | <a href="#">Time2 Olivia3 WiFi Camera</a> [pdf] User Guide<br>Olivia3 WiFi Camera         |

**References**

- [f time2 - Home](#)
- [t2 Product Support Archive - Time2](#)
- [t2 Get Support For Your Time2 Product](#)
- [f Log into Facebook](#)
- [t2 Time2 Technology](#)