

## Three Bill Pay Application User Guide

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## Three **Bill Pay**

### Three Bill Pay Application



## Product Information

### Specifications

- **Product Name:** Three Bill Pay
- Price Plans
  - 3 Bill Pay 200 5G
  - 3 Bill Pay 400 5G
  - 3 Bill Pay Unlimited 5G
  - 3 Bill Unlimited 5G SIMO 30Day
  - 3 Bill Unlimited 5G SIMO 12M
  - 3 Bill Pay 200 5G 12M
  - 3 Bill Pay 400 5G 12M
  - 3 Bill Pay Unlimited 5G 12M
  - 3 SIM Only Bundle 5G

## Product Usage Instructions

### Step 1: Choosing a Price Plan

To use the Three Bill Pay service, you need to choose a price plan that suits your needs. Refer to the Price Plans section below for more information on each available plan.

## **Step 2: Activating the Service**

To activate the Three Bill Pay service, follow these steps

1. Text “EVERYTHING” to 50202 from your mobile device.
2. You will receive your price plan information and activation instructions.

## **Step 3: Using the Service**

Once the service is activated, you can start using the Three Bill Pay service for data, calls, texts, and more. The service offers flexible options and great offers on the latest phones.

## **Price Plans**

This Three Bill Pay Price Guide contains the following price plans

- 3 Bill Pay 200 5G
- 3 Bill Pay 400 5G
- 3 Bill Pay Unlimited 5G
- 3 Bill Unlimited 5G SIMO 30Day
- 3 Bill Unlimited 5G SIMO 12M
- 3 Bill Pay 200 5G 12M
- 3 Bill Pay 400 5G 12M
- 3 Bill Pay Unlimited 5G 12M
- 3 SIM Only Bundle 5G

## **FAQ (Frequently Asked Questions)**

- **Q: How do I activate the Three Bill Pay service?**

A: To activate the service, text “EVERYTHING” to 50202 from your mobile device.

- **Q: What is the fair usage policy for Three to Three calls?**

A: Three to Three calls have a fair usage policy cap of 3,000 minutes per month for calls to other Three customers in the Republic of Ireland only.

- **Q: What are Minutes/Texts units?**

A: Minutes/Texts units can be used for voice calls or text messages, where each unit equals 1 voice minute or 1 text message. Unlimited Minutes/Texts units are subject to a fair usage policy of 10,000 units per month.

- **Q: What does the price include?**

A: All prices include VAT. Additionally, the All You Can Eat Data plan is for use in the Republic of Ireland only.

## **Bill Pay Price Guide – Introduction**

### **Introduction**

Welcome to the Three Bill Pay price guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. Plus, you can always get your price plan information by free texting 'EVERYTHING' to 50202 anytime.




## **Price Plans**

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Bill Pay 200 5G
- 3 Bill Pay 400 5G
- 3 Bill Pay Unlimited 5G
- 3 Bill Unlimited 5G SIMO 30Day
- 3 Bill Unlimited 5G SIMO 12M
- 3 Bill Pay 200 5G 12M
- 3 Bill Pay 400 5G 12M
- 3 Bill Pay Unlimited 5G 12M
- 3 SIM Only Bundle 5G

### Three Bill Pay

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

3 Bill Pay 200 5G*		3 Bill Pay 400 5G*		3 Bill Pay Unlimited 5G*	
Chat, share and stream with the essentials. 		Get the essentials with extra calls, texts and international minutes. 		All You Can Eat Data, calls and texts and international minutes. 	
<b>€40*</b> a month/12 & 24 month minimum term <small>(Increases under this contract effective from every April thereafter See Page 11 for detail)</small>		<b>€50*</b> a month/12 & 24 month minimum term <small>(Increases under this contract effective from every April thereafter See Page 11 for detail)</small>		<b>€60*</b> a month/12 & 24 month minimum term <small>(Increases under this contract effective from every April thereafter See Page 11 for detail)</small>	
ROI Data	<b>All You Can Eat</b>	ROI Data	<b>All You Can Eat</b>	ROI Data	<b>All You Can Eat</b>
5G Data	<b>Enabled</b>	5G Data	<b>Enabled</b>	5G Data	<b>Enabled</b>
EU Data**	<b>36GB</b>	EU Data**	<b>51GB</b>	EU Data**	<b>51GB</b>
Three to Three calls ***	<b>Unlimited</b>	Three to Three calls ***	<b>Unlimited</b>	Three to Three calls ***	<b>Unlimited</b>
<b>200 Minutes/Texts^</b> for use in ROI & EU**		<b>400 Minutes/Texts^</b> for use in ROI & EU**		<b>Unlimited Minutes/Texts^</b> for use in ROI & EU**	
		<b>†30 International Minutes/Texts</b>		<b>†300 International Minutes/Texts</b>	

All You Can Eat Data for use in Republic of Ireland only. All prices include VAT

- Where the first bill of the Minimum Term falls in March, the MRC from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI +3%
- Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- vUnlimited Minutes/ Texts units are subject to fair usage of 10,000 Units per month. These minutes and texts are available for calls and texts to Republic of Ireland and EU networks (in
- Republic of Ireland and when roaming in the EU) as follows;
- Minutes/ Texts units allowance applies to
  - Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes. Where the plan includes a separate allowance for Three to Three calls, these will be used first.

- Calls made to Irish nongeographic numbers (0818)
- Calls made while roaming in EU to other EU numbers and back to Ireland
- Texts sent to Irish mobile numbers and any Irish landline numbers while in the Republic of Ireland
- Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

### **Minutes/Texts units allowance doesn't include**

- Calls to voicemail
- Roaming calls (other than above)
- International calls (Some plans have International Units)
- Calls to premium rate numbers, non-geographic numbers in other countries, directory inquiries and all other call types
- Texts to premium rate numbers, directory inquiries numbers
- MMS (Multimedia messages)
- International texts (Some plans have International Units)
- Texts sent while roaming outside of EU
- Any other texts
  - † International Minutes/Texts units for selected Bill Pay plans
  - can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers
  - and other numbers using an international prefix (e.g. UK 0044) where each unit equals
  - 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:
  - UK, EU, Andorra, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore,
  - South Africa, Switzerland, Thailand, Turkey,

United Arab Emirates, USA, Vietnam Per minute billing applies to all international calls unless otherwise stated.

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month.

### **International Minutes/Texts units allowance does NOT include**

#### **MMS (Multimedia messages)**

- Any call types other than those outlined above.
- EU includes: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary,
- Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon,
- Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, UK†
- UK† includes Gibraltar, the Channel Islands and the Isle of Man
- All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9c. Rates shown are billed per minute. Rates applicable for plan out of allowance charges.5G

access subject to you having a 5G device being in a 5G coverage area. For full terms, see

<https://www.three.ie/legal/terms/>

Roaming Rates	
Bill Pay	
Voice Calls ROI & EU	38c****
Voicemail ROI & EU	15c
Text message ROI & EU	18c
MMS ROI & EU	25c
Data EU	0.19c per MB

3 Bill Unlimited 5G SIMO 30Day	3 Bill Unlimited 5G SIMO 12m	3 SIM Only Bundle 5G
Our flexible SIM only plan with a 30 day rolling contract.	Our flexible SIM only plan with a 12 month minimum contract.	Our flexible SIM only plan with a 30 day rolling contract.
<b>€35*</b> 30 day minimum term	<b>€25*</b> a month for the first 6 months, <b>€35 per month thereafter</b> <small>(Increases under this contract effective from every April thereafter See Page 11 for detail)</small>	<b>€29.99</b> 30 day minimum term
ROI Data	ROI Data	ROI Data
<b>All You Can Eat</b>	<b>All You Can Eat</b>	<b>All You Can Eat</b>
5G Data	5G Data	5G Data
<b>Enabled</b>	<b>Enabled</b>	<b>Enabled</b>
EU Data**	EU Data**	EU Data**
<b>37GB</b>	<b>45GB</b>	<b>32GB</b>
Three to Three calls ***	Three to Three calls ***	Three to Three calls ***
<b>Unlimited</b>	<b>Unlimited</b>	<b>Unlimited</b>
International Minutes†	International Minutes†	International Minutes†
<b>60</b>	<b>60</b>	<b>N/A</b>
<b>Unlimited</b> Minutes/Texts^ for use in ROI & EU**	<b>Unlimited</b> Minutes/Texts^ for use in ROI & EU**	<b>Unlimited</b> Minutes/Texts^ for use in ROI & EU**

Out of allowance charges	
Bill Pay	
Voice Calls ROI & EU	38c****
Voicemail ROI & EU	15c
Text message ROI & EU	18c
MMS ROI & EU	25c
Data EU	0.19c per MB

- All You Can Eat Data for use in Republic of Ireland only. All prices include VAT.
- Where the first bill of the Minimum Term falls in March, the MRC from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI +3%
- Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only

^Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units"). \*\*\*\*Unlimited Minutes/ Texts units are subject to fair usage of 10,000 Units per month. These minutes and texts are available for calls and texts to Republic of Ireland and EU networks (in Republic of Ireland and when roaming in the EU) as follows;

- Voice calls made to landlines and mobiles within the Republic of Ireland including Three to Three minutes. Where the plan includes a separate allowance for Three to Three calls, these will be used first
- Calls made to Irish non-geographic numbers (0818 )

- Calls made while roaming in EU to other EU numbers and back to Republic of Ireland
- Texts sent to Irish mobile numbers and any Irish landline numbers while in the Republic of Ireland
- Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

#### **Minutes/T- Calls to voicemail texts units allowance doesn't include:**

- Roaming calls (other than above)
- International calls (Some plans have international Units)
- Texts to premium rate numbers, directory inquiries numbers
- Calls to premium rate numbers, non-geographic numbers in other countries, directory inquiries and all other call types
- MMS (Multimedia messages)
- International texts (Some plans have International Units)
- Texts sent while roaming outside of EU
- Any other texts
  - † International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals

#### **1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations**

UK, EU, Andorra, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey,

- United Arab Emirates, USA, Vietnam Per minute billing applies to all international calls unless otherwise stated.
- Unlimited International Units are subject to fair usage policy of 3,000 International Units per month.
- International Minutes/Texts units allowance does NOT include: MMS (Multimedia messages)
- Any call types other than those outlined above.
- EU includes: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, UK†
- UK† includes Gibraltar, the Channel Islands and the Isle of Man
- All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9c. Rates shown are billed per minute. Rates applicable for plan out of allowance charges. 5G access subject to you having a 5G device being in a 5G coverage area. For full terms, see <https://www.three.ie/legal/terms/>

#### **Roaming rates**

- Roaming within the UK & EU are included in our plans.
- Roaming add-ons are available for all countries listed that may offer better value. See page 8. Out of allowance rates are detailed here.

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB)
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
Andorra	38c	38c	€2.80	€0.00	38c	18c	35c	0.19c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.19c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99

- UK: United Kingdom, Channel Islands, Gibraltar, Isle of Man. EU: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark,
- Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy,
- Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martini-que, Mayotte, Netherlands, Norway,
- Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, StBarth, Saint Maarten, St Martin, Sweden, Vatican City.
- A 9c connection fee applied in UK, EU and Andorra when calling back to Ireland or the local zone.
- Per minute billing applies to all international and roaming calls unless other- wise stated.
- Ireland means Republic of Ireland
- The Bill pay price guide

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The Bill pay price guide.  
Roaming rates contd.



Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99

- Roam1:** Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine.
- Roam2:** Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia.
- Roam3:** Anguilla, Antigua and Barbuda, Bermuda, Argentina, Aruba, Bahamas, Barbados, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Vincent and the Grenadines, Saint Kitts and Nevis, Saint Lucia and Samoa, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela.
- Roam4:** Afghanistan, Algeria, Papua New Guinea.
- Roam5:** Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan.  
The Bill pay price guide
- Roam6:** Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria.
- Roam7:** Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe.
- Roam8:** Antarctica, Ascension, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan.

**Satellite:** INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners. Per minute billing applies to all international and roaming calls unless otherwise stated.

## Standard International rates

- Per minute billing applies to all international and roaming calls unless otherwise stated.
- International allowances are included in some of our Bill Pay plans.
- International add-ons are available for all countries listed that may offer better value. See page 9.
- Out of allowance rates are detailed here.

Out of allowance International Rates		
Region	Voice (per min)	Texts
UK	23c	7.38c
EU	23c	7.38c
Andorra	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c

- **UK:** United Kingdom, Channel Islands, Gibraltar, Isle of Man.
- **EU:** Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland,
- Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia,
- Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City

International rates		
Region	Voice (per min)	Texts
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

- Band 1:** Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine.
  - Band 2:** Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.
  - Band 3:** Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands.
  - Band 4:** Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Liechtenstein, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen.
  - Band 5:** Angola, Ascension, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.
  - Band 6:** American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.
- Satellite: INMARSAT, IRIDIUM, Aeromobile, Maritime Communications Partners.

Roaming and International MMS (per message)	
Photo	50c
Video	50c

## Bill Pay

## Roaming Add-ons

- More minutes, more texts and more data. Tailor your plan now with our add-ons.
- Add-ons are either recurring or non-recurring. Some add-ons are not available on certain plans. Recurring add-ons are reapplied at the start of your bill cycles.
- Fair usage policy of 10,000 minutes, 3,000 texts applies.
- Andorra, Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa,
- Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.
- \*5G access subject to you having a 5G ready device and being in a 5G coverage area

### Roaming

#### Roaming Day Pass 1

1GB of data per day + free local and calls to home

€3.99 per day

Recurring only when roaming in applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time. Countries included: USA, Canada, Australia, New Zealand, Israel, South Africa.

recurring

#### Roaming Day Pass 2

1GB of data per day + free local and calls to home

€3.99 per day

Recurring only when roaming in applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time.

recurring

Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India.

#### Billpay Roaming Day Pass

1 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

€3.99 per day

Countries included: Albania, Andorra, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

recurring

#### Roam USA/Canada

Add-on with 1GB of data and 300 minutes while roaming in USA or Canada

€20

Roaming calls include calls made US/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in US/Canada. It does not include calls between US and Canada. Recurring or once-off.

**1GB ROW** Add-on with 1GB Data to use for roaming in selected countries\*\*\*\*. Recurring or once off.

€20

#### Roam ROW

Add-on with 300 minutes and 1GB data to use for roaming in the selected countries\*\*\*\*

€30

Roaming calls include calls from these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not include calls between these countries.

**3GB EU Data** 3GB of data to use in EU countries. Recurring or once-off.

€10

**1GB USA/Canada** 1GB of data to use in US or Canada. Recurring or once-off.

€10

- Add-ons are either recurring or non-recurring. Some add-ons are not available on certain plans. Recurring add-ons are reapplied at the start of your bill cycles.
- Fair usage policy of 10,000 minutes, 3,000 texts applies. \*\* Calls to following countries: Andorra, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico,
- Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam.
- ^ EU roaming includes minutes/texts made from another EU country. It includes minutes/texts: (1) back to

Republic of Ireland from a visited EU country, (2) to numbers in the EU country you are visiting and, (3) to other EU countries from a visited EU country. It DOES NOT INCLUDE minutes / texts made from Republic of Ireland to another EU country / Rest of World.

- Austria, Belgium, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Lat-via, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, UK^, Vatican City UK^ includes Gibraltartar, the Channel Islands and the Isle of Man.

Calls and Texts		Monthly Cost
<b>100 minutes</b>	100 minutes to call landlines and mobiles in ROI & while roaming in EU ^***. Recurring or once-off.	€5
<b>Unlimited Minutes</b>	Unlimited* minutes to call landlines and mobiles in ROI & while roaming in EU.	€8
<b>Unlimited Texts</b>	Unlimited* texts to any Republic of Ireland network. These texts can also be used for EU roaming.	€5
International		
<b>30 International Mins</b>	30 international minutes from Republic of Ireland to EU, UK and 25** other countries. Recurring or once-off.	€5
<b>200 International Mins</b>	200 international minutes from Republic of Ireland to EU, UK and 25** other countries. Recurring or once-off.	€10
<b>100 international Mins to EU</b>	100 international minutes to EU countries***. Recurring or once-off.	€5
<b>100 Mins to US &amp; Canada</b>	100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.	€5
Insurance		
Insurance 2 (inc. Gov levy)		€4
Insurance 3 (inc. Gov levy)		€7
Insurance 1 (inc. Gov levy)		€13
Minutes/ Texts units allowance applies to:		
International †		
International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:		
UK, EU, Andorra, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam		
Per minute billing applies to all international calls unless otherwise stated.		
Unlimited International Units are subject to fair usage policy of 3,000 International Units per month		

Minutes/Texts units allowance does NOT include:

ROI / EU
Calls to voicemail Calls to ROI premium rate numbers, directory inquiries numbers Texts to ROI premium rate numbers, directory inquiries numbers MMS (Multimedia messages) Any call types other than those outlined in Plan Allowances table above
International
MMS (Multimedia messages) Any call types other than those outlined in Plan Allowances table above

### Special calls.

- Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.
- Please call Customer Services for details of specific numbers.

### Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850	38c (out of allowance)
0818, 1890, 076	38c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see footnotes.

#### Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 3.26 per call per connection (up to 1 min)
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)

#### Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

#### Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

#### Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on <a href="http://www.three.ie">www.three.ie</a> for further information.
Change of phone number	€15.25
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into new agreements with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill

#### Monthly Charge increase

- Subject to annual price increase of CPI +3% in April each year.
- The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year.
- Minimum increase 3%.
- + where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will increase the following year by CPI +3%

#### Example (CPI % for illustration purposes only)

- Y1 CPI = 7% therefore increase = 10%



- Y2 CPI = 8% therefore increase = 11%

3 Bill Pay 200 5G	3 Bill Pay 400 5G	3 Bill Pay Unlimited 5G	3 Bill Pay Unlimited 5G SIMO 12M
<b>€40*</b> a month/12 & 24 month minimum term	<b>€50*</b> a month/12 & 24 month minimum term	<b>€60*</b> a month/12 & 24 month minimum term	<b>€25*</b> a month for first 6 months. €35 per month thereafter. 12 month contract
<b>€40.00</b> *From first bill of Minimum term until March Y1 bill <b>€44.00</b> *From April Y1 bill until March Y2 bill <b>€48.84</b> *From April Y2 bill until March Y3 bill	<b>€50.00</b> *From first bill of Minimum term until March Y1 bill <b>€55.00</b> *From April Y1 bill until March Y2 bill <b>€61.05</b> *From April Y2 bill until March Y3 bill	<b>€60.00</b> *From first bill of Minimum term until March Y1 bill <b>€66.00</b> *From April Y1 bill until March Y2 bill <b>€73.26</b> *From April Y2 bill until March Y3 bill	<b>€25/35*</b> *From first bill of Minimum term until March Y1 bill <b>€38.50**</b> *From April Y1 bill until March Y2 bill <b>€42.74</b> *From April Y2 bill until March Y3 bill *€25 or €35 if the six month promotional rate has expired. **€27.50 if still within the 6 month promotional period / €38.50 thereafter


## Three Customer Services

- Three Ireland (Hutchison) Limited
- 28/29 Sir John Rogerson's Quay,
- Dublin 2.

## Three.ie

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- December 2023

## Documents / Resources

	<a href="#">Three Bill Pay Application</a> [pdf] User Guide Bill Pay Application, Pay Application, Application
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## References

- [Best Deals on 5G Phones and Home Broadband | Three](#)
- [Best Deals on 5G Phones and Home Broadband | Three](#)
- [Terms](#)



- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)