

**THOR**  
RVMaster  
RV Multiplex  
System  
Smart Home



# THOR RVMaster RV Multiplex System Smart Home Owner's Manual

[Home](#) » [THOR](#) » THOR RVMaster RV Multiplex System Smart Home Owner's Manual 

## Contents

- 1 THOR RVMaster RV Multiplex System Smart Home
- 2 Product Usage Instructions
- 3 Safety Precautions
- 4 About the RVMaster
- 5 DESCRIPTION OF PARTS
- 6 CLEARING THE RVMASTERNODE
- 7 Operating the RV from the RVMaster App
- 8 MOTORS
- 9 RVMasterNode
- 10 RVMASTERSWITCH
- 11 FAQs and Troubleshooting
- 12 Specifications
- 13 Limited Warranty Terms and Conditions
- 14 FAQs
- 15 Documents / Resources
  - 15.1 References



**THOR RVMaster RV Multiplex System Smart Home**



## Specifications

- Brand: RVMaster
- Manufacturer: [TEAMBMPRO.COM](https://teambmp.com)
- Compliance: Part 15 of FCC Rules, Innovation, Science and Economic Development Canada's licence-except RSS(S)

## Product Information

The RVMaster, powered by [TEAMBMPRO.COM](https://teambmp.com), is a high-quality product designed and manufactured in Melbourne, Australia. It consists of the RVMasterController, RVMasterNode, and optional RVMasterSwitch. The product is designed to provide years of service for your adventures.

## Product Usage Instructions

### Safety Precautions

Before installing or using the RVMaster, please read and adhere to all safety precautions outlined in the owner's manual to prevent personal injury or damage.

### Connecting to the Internet

To connect the RVMaster to the internet, follow the instructions provided in the manual. A stable internet connection is required for full functionality.

### Updating the RVMaster App

Regularly update the RVMaster app on the RVMasterController to ensure you have the latest features and improvements.

### Operating the RV from the RVMaster App

Use the RVMaster app to control various functions of your RV, including water systems, climate control, lights, energy management, fans, vents, and general settings. Ensure proper pairing with compatible devices for seamless operation.

## POWERING YOUR ADVENTURES

- With over 50 years' experience in power solutions, combined with manufacturing and design facilities in Melbourne, Australia, we are the leading experts in RV power and control management.
- Inspired by the great Australian outdoors, we have created a range of rugged, smart and reliable products to power your adventure.
- Our range of battery, power and RV management control systems gives you peace of mind when you are on the road, so that you can relax in even the most far-flung destinations, knowing you have control over your vehicle.
- To learn more about the BMPRO range of products, please visit our website: [teambmp.com](http://teambmp.com)

## Safety Precautions

Please read the Safety Precautions before installing or using the RVMaster.

Be sure to observe all precautions without fail. Failure to observe these instructions properly may result in personal damage, or personal injury which depending on the circumstances may be serious and cause loss of life.

- Correct installation is the most critical factor in ensuring the safe use of the RVMaster. If every consideration of these instructions has been satisfied, the RVMaster will be safe to operate.
- Do not drop or vigorously shake the product as this may cause damage. Do not shock the product or its accessories as this may cause the product to fail, catch fire or explode.
- Stay away from magnetic equipment. Radiation may erase the information stored on this product causing it to become inoperative.
- Electricity and water do not mix. Keep this product and your battery dry and do not expose it to water or water vapor. Do not operate this product or battery near any sort of liquid. Do not operate this product with wet hands.
- Do not use this product in environments that are excessively hot, cold, dusty or humid or where it will be exposed to magnetic fields or long periods of sunshine. Such exposure may cause the product or your battery to fail, catch fire or explode
- Clean the housing of this product lightly with a dry or moist cotton cloth. Do not use alcohol, thinners, benzene or any other chemical cleaner.
- The RVMaster is a high precision electronic product. It contains no user-serviceable parts inside. Do not try to dismantle, modify or repair it yourself. Disassembly, service or repair by an unauthorized person will void the warranty.
- Before using this product, check that cable connections to the battery are of correct polarity.
- Do not install this product in the same compartment where flammable materials, such as petrol is stored
- Product specifications are subject to change and improve without notice

## INFORMATION FOR THE USER

This device complies with Part 15 of the FCC Rules, and Innovation, Science and Economic Development Canada's licence-except RSS(S). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including that may cause undesired operation.

## **WARNING**

Any changes or modification not expressly approved by BMPRO could void compliance of the product and the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency and energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is not guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

## **About the RVMaster**

The RVMaster brings smart home technology to your RV, taking control and management of your RV to new horizons!

### **RVMASTERCONTROLLER**

- The RVMasterController is a sleek, wall-mounted control that gives you the freedom to monitor and control multiple RV functions, all from one convenient location in your RV.
- With a user-friendly, easy to understand app for Android and iOS, the RVMaster App brings information to your fingertips and allows monitor and control of your RV from up to 3 personal devices.
- MONITOR: Water Tanks, Temperature, Battery and Fuel
- CONTROL: Lighting, Slide-Outs, Awnings, HVAC, Generators plus Auto Generator Start and more

### **RVMASTERNODE**

The heart of the RVMaster, the RVMasterNode is a power and RV management system that powers and monitors your RV features and accessories.

The RVMasterNode communicates via Bluetooth with the RVMasterController, RVMasterSwitch and even your own smartphone, to receive the commands to control power to all your RV features and accessories.

### **RVMASTERSWITCH (MODEL DEPENDENT)**

Available in three types of configurations, the RVMasterSwitch provides additional control of RV features and accessories.

## **WHAT'S INCLUDED**

Included with this product are:

- RVMasterController
- RVMasterNode
- RVMasterSwitch (optional)
- RVMaster Owner's Manual

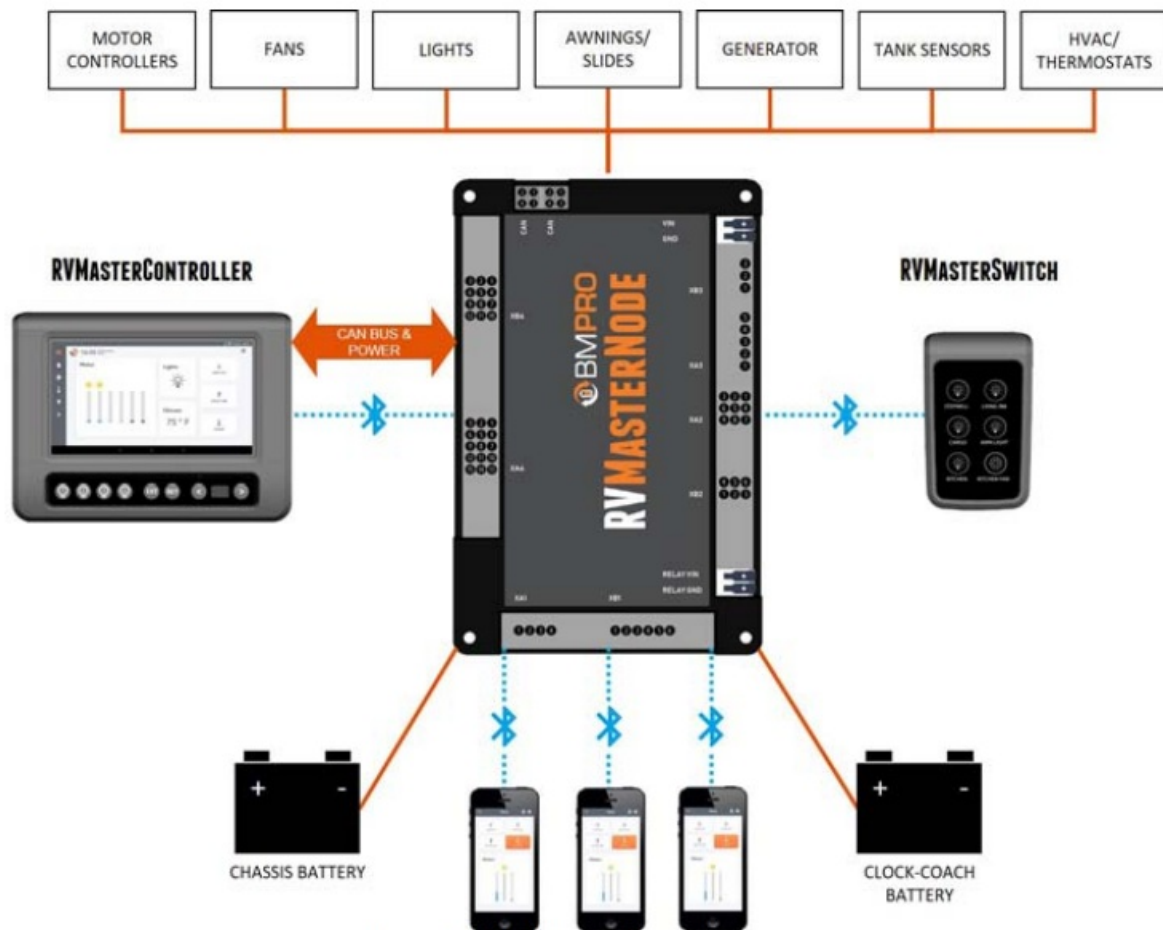


Figure 1: RVMaster System Diagram

Designed by BMPRO, one of Australia's leading power solution experts, the BMPRO product range is proudly designed and manufactured in Melbourne, Australia, and represent a high-quality product that will provide years of service.

**DISCLAIMER** BMPRO accepts no liability for any loss or damage which may occur from the improper or unsafe use of its products. Warranty is only valid if the unit has not been modified or misused by the customer.

## DESCRIPTION OF PARTS

1.



Figure 2: The RVMasterController

RVMASTERCONTROLLER TOUCHSCREEN

2. BLUETOOTH

Appears only if the RVMasterController is paired to the RVMasterNode

### 3. SETTINGS ICON

Access to the RVMaster App General Settings

### 4. RETURN

Navigate to previous page

### 5. MAIN SCREEN

Navigate to the RVMasterController's tablet Android screen

### 6. RECENT APPLICATIONS

Display a list of recently used/background applications on the tablet

### 7. RESET PIN HOLE

To reset the RVMasterController. Reset the RVMasterController by inserting, for example a paper clip, in the reset pin hole.

### 8. CONTROL PANEL

To provide quick access to lights and motor operation while the RVMasterController is starting up.

### 9. LIGHTS

Turn lights on and off for your:



### 10. MOTOR OPERATION

- To extend (EXT) and retract (RET) motors.
- These buttons are also used during the pairing process between the RVMasterNode and various devices such as the RVMasterController or smart phone.

### 11. NAVIGATION BUTTONS

- Press either key to gain access and navigate through menu functions available from the Control Panel.
- Press > to navigate forward < and to navigate back through the menu functions.
- For more information on available functions, see Control Panel Menu Functions.

### 12. MENU DISPLAY

#### CONTROL PANEL MENU FUNCTIONS

The menu functions on the Control Panel allows you to operate various motors, quickly turn power off to loads and pair to or clear the RVMasterNode.

-  Awnings

Navigate to the desired awning, then press EXT or RET to operate.

-  Bunk-Lifts

Navigate to the desired bunk-lift, then press EXT or RET to operate.

-  Jacks

Navigate to the desired jack, then press EXT or RET to operate.



Slides

Navigate to the desired slide , then press EXT or RET to operate.



OF

To turn off all loads, such as lights and fans connected to the RVMasterNode. The RVMasterController will also turn off. The OF function does not shut-down generators connected to the RVMasterNode. Navigate to the OF function, then press EXT to confirm that power to all accessories should be turned off. The RVMasterController can be turned back on by pressing any of the Light buttons on the Control Panel.



PA

To pair the RVMasterNode with the RVMasterController or your own smartphone, or to clear the RVMasterNode of any pairings.

For more information, see Pairing to the RVMasterNode and Clearing the RVMasterNode.

### CONNECTING TO THE INTERNET

The RVMasterController has Wi-Fi capabilities to connect to the internet and download the latest app updates. For more information, see FAQs and Troubleshooting.

### UPDATING THE RVMaster APP ON THE RVMasterCONTROLLER

To automatically receive the latest updates for the RVMaster App, connect your RVMasterController to the internet and log in to your Google account. You can also get the latest updates direct from the Google Play Store. Just search for RVMaster in the Google Play Store and then press update. For more information, see FAQs and Troubleshooting.

### The RVMaster App

Download the RVMaster App and enjoy the freedom

to monitor and operate RV on-board features and accessories, on-the-move, from your own smartphone or tablet.

### COMPATIBLE DEVICES

The RVMaster App is compatible with Android 4.4 or later and iOS 11 or later.

Search for “RVMaster” from the Apple App or Google Play Stores to download and install the RVMaster App on your smartphone or tablet.



### PAIRING TO THE RVMasterNODE

Pairing your RVMasterController or your own smartphone or tablet to the RVMasterNode is done in two easy steps and the RVMaster App will guide you through the pairing process. The RVMasterController will have been paired to your RVMasterNode at the factory. You should only need to pair your own device or smartphone to the RVMasterNode.

1. Using the < or > button on the RVMasterController, navigate to the 'PA' menu item (Figure 3).





**Figure 3:** Use < or > to navigate to the 'PA' menu item

2. When 'PA' appears on the display, press the EXT button to start the pairing process to the RVMasterNode (Figure 4). 'PA' will blink during the pairing process.



**Figure 4:** Press EXT to pair

Congratulations, you are now connected!



**Figure 5:** Once connected, the RVMaster App will return to the Home Screen

If you are having trouble connecting, see FAQs and Troubleshooting for more help.



## CLEARING THE RVMASTERNODE

The RVMasterNode can pair to a total of four devices, the RVMasterController plus three other smartphones or tablets. When attempting to pair, if the RVMasterNode is already paired to four devices, or if the other issues prevent pairing to the RVMasterNode, the Menu Display will show ‘



Figure 6: RVMasterNode cannot connect to device. Clear memory to connect to a new device.

To pair the new device, you will first need to clear the RVMasterNode of all previously paired devices.

### WARNING

Clearing the RVMasterNode memory will also clear the pairing between the RVMasterNode and RVMasterController. After clearing, the RVMasterController will need to be paired to the RVMasterNode again.

To clear the RVMasterNode of all previously paired devices:

1. Navigate to the 'PA' function on the RVMasterController display.
2. Press and hold the EXT button for approximately 10 seconds until the number 1 scrolls across the RVMasterController display (Figure 7).

The RVMasterNode is now clear of all connected devices.



Figure 7: Navigate to 'PA' and press and hold EXT for 10 seconds to clear the RVMasterNode memory

3. Pair the RVMasterController to the RVMasterNode again.
4. Pair the new device to the RVMasterNode.

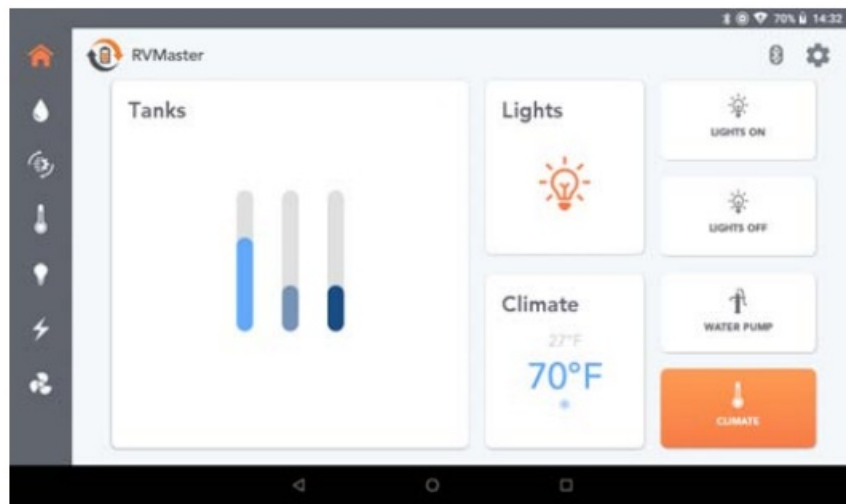
## Operating the RV from the RVMaster App

### WARNING

Available features on the RVMaster App may vary according to the model of your recreational vehicle.

### RVMASTER APP HOME SCREEN

The RVMaster App home screen provides a general overview of the key features of your RV. It also provides a quick way to turn on/off all RV interior lights, water pump and the RV's climate system, direct from the home screen.

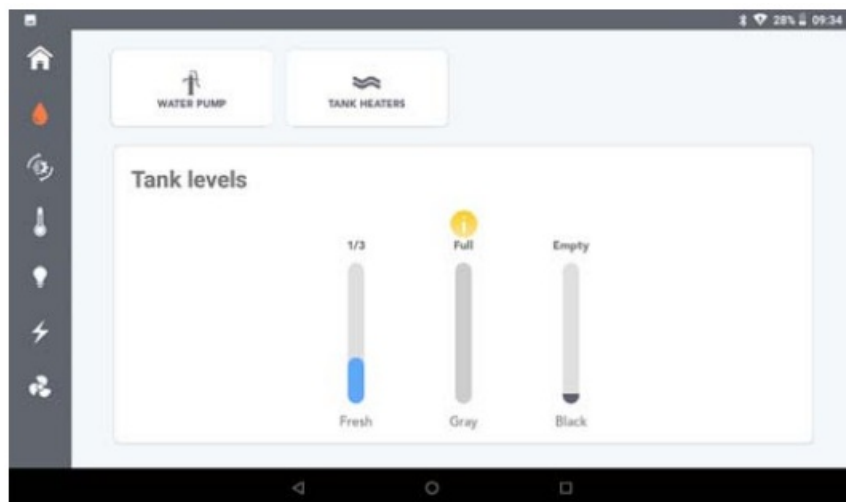


**Figure 8: The RVMaster App Home Screen**

Figure 8: The RVMaster App Home Screen

## **WATER**

- Control water pump and tank line heaters on and off from the water screen.
- The water screen also displays water levels in your fresh, gray and black water tank and indicates when the fresh tanks are empty or the gray and black water tanks are full.



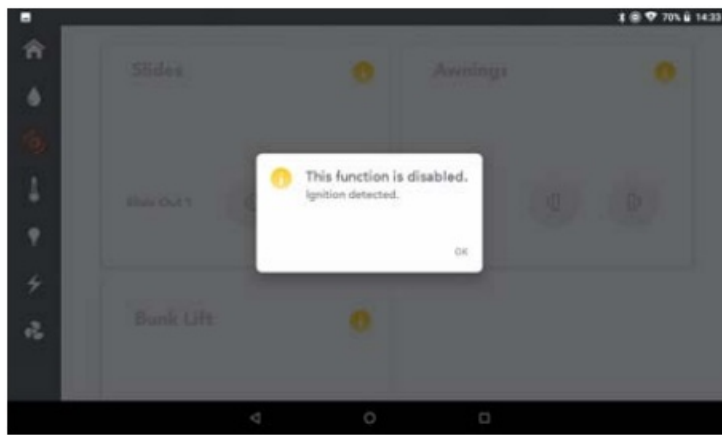
**Figure 9: Water Screen**

## **MOTORS**

### **WARNING**

Before operating any motors, ensure that the area is free from obstacles and other hazards. Please ensure that any persons near the RV are free from danger of any moving parts.

The motor screen provides access to operate any slides, awnings, bed-lifts or jacks available in the RV. As a safety precaution, the RVMaster App will disable all motor control if the vehicle's ignition is running.



This safety feature prevents any accidental operation of the motors while you are driving on the road (figure 10). Please be aware, that motors may still be operated from the RVMasterController's Control Panel or from the RVMasterSwitch. Figure 10: Ignition detected, and motor function is disabled.

- Only one motor may be operated at a time. Once a motor is in operation, motor control will be disabled in any other device running the RVMaster App.
- To operate motors from your own device, you will need to swipe to unlock the motors screen.

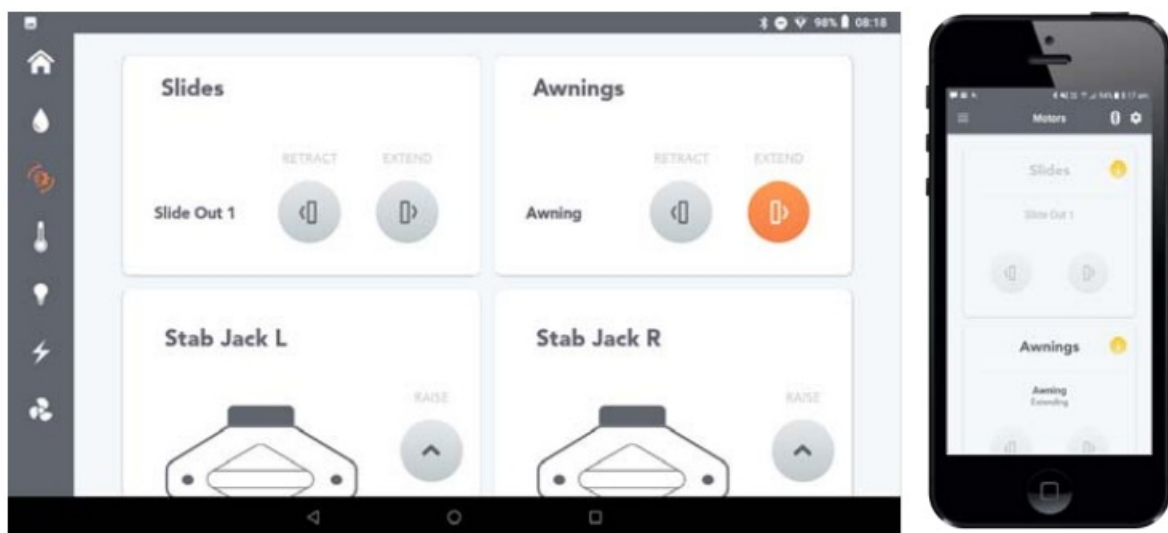


Figure 11: Motors Screen. Only one motor may be operated at a time and motor operation on other devices will be disabled.

## CLIMATE

- Control temperature of your RV from the climate screen.
- Choose from Cool, Cool Auto or Heat to adjust temperature between 60°F to 80°F or 16°C to 26°C.
- Cool will use the fan to achieve the target temperature and will only turn the compressor on if needed. Cool Auto uses both the fan and compressor to achieve the target temperature. If available, the RV may be heated from the furnace, heat pump or a combination of both.
- Select Fan if you wish to cool your RV without setting a specific temperature.

To set temperature of your RV:

1. Turn climate on and adjust temperature to the desired setting The desired temperature is displayed in color, below the actual temperature of the RV
2. Select your mode of operation

3. Select your fan speed or heat mode

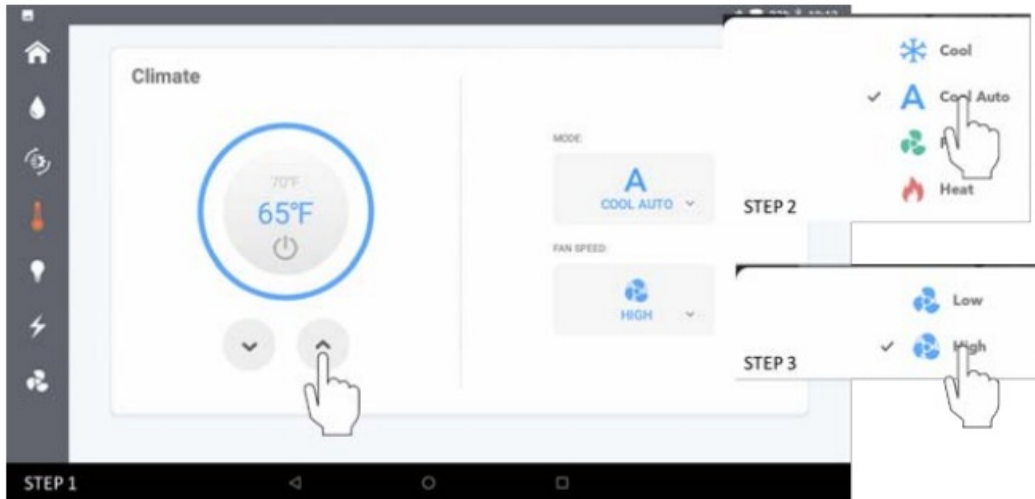


Figure 12: Setting the temperature

## LIGHTS

Turn lights on and off, and if available, adjust light brightness.

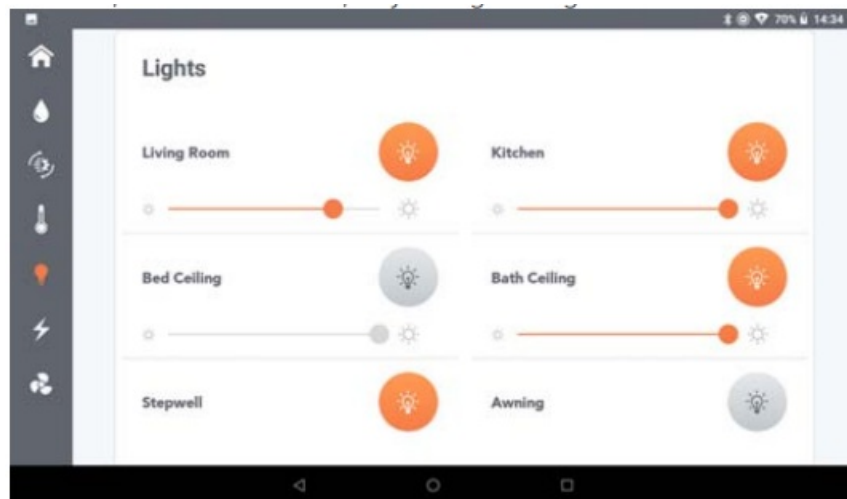


Figure 13: Lights Screen

Figure 13: Lights Screen

## ENERGY CENTER

Monitor coach and/or chassis voltages and gas consumption. If no coach and chassis batteries are connected, the RVMaster App will monitor the system voltage of the RVMasterNode. A warning sign will appear if voltage drops below 12V.

The energy center also permits the generator to be turned on and off as needed or enable Auto Generator Start, as well as monitor generator run time and status.

If the Generator Status (applies only to fuel generators) indicates a fault:

1. Press the Generator Off icon
2. Fix the fault with the generator
3. Press the Generator On icon

If the fault has been fixed, when you next turn the generator on from the RVMasterApp, the Generator Status will display "No fault".

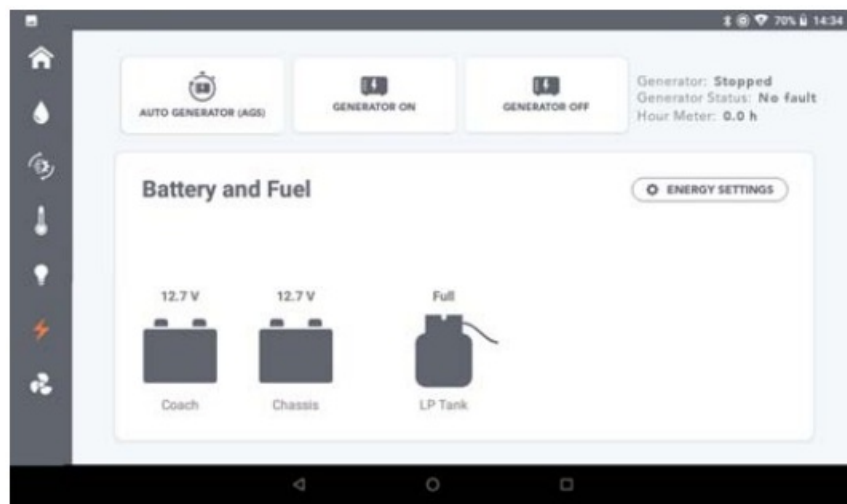


Figure 14: Energy Center

### Auto Generator Start (AGS)

- To use AGS from your RVMasterController, you may need to update the RVMaster App on the RVMasterController.
- When enabled (figure 15), Auto Generator Start (AGS) will monitor battery and/or climate levels and automatically turn the generator on and off to support these functions.

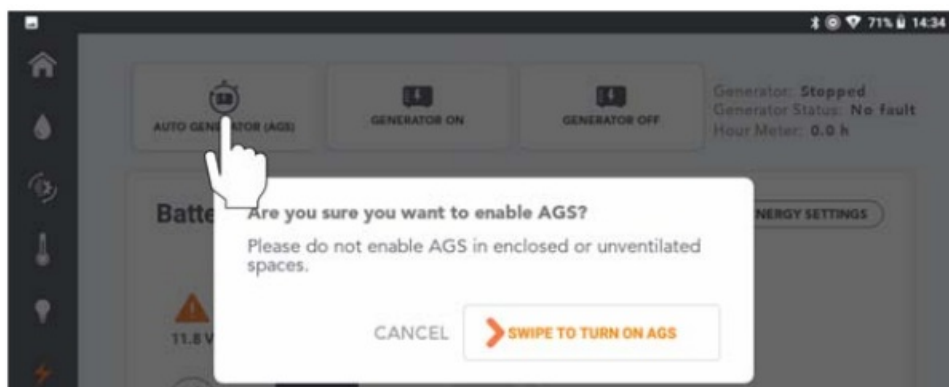


Figure 15: Click on the Auto Generator (AGS) icon, then follow the prompts to enable AGS.

Figure 15: Click on the Auto Generator (AGS) icon, then follow the prompts to enable AGS.

- If AGS is enabled and it conditions determine that the generator should start to support battery and climate functions, the RVMasterNode will automatically attempt to start the generator a total of four times. After four failed starts, the
- RVMasterNode will no longer attempt to start the generator.
- Please consult your generator's owner's manual if AGS fails because the generator could not be started.

### Energy Settings

Click on Energy Settings to set the parameters to control AGS usage.

### USE AGS TO SUPPORT

Choose if AGS is to support battery levels, climate or both.

### BATTERY LEVELS

Nominate the battery voltage (min) level which automatically starts battery charging from the generator. Battery charging stops when the goal voltage is reached.

AGS monitors both system voltage and coach battery voltage and uses the greater of the two voltages to determine whether to turn the generator on or off.

## RUN TIME LIMITS

Set the minimum time that the generator will continue to run after the goal battery voltage and/or temperature is achieved. The maximum time is the total run time that the generator will operate to achieve goal battery voltage and/or temperature. If targets are not achieved and the generator run time exceeds the maximum run time limit set in the Energy Settings, the generator will automatically turn off.

## QUIET TIME

Quiet time allows you to choose the hours when the generator will always be turned off, even if AGS has been enabled.

## WARNING

If using Quiet time, please ensure that time is correct on the RVMasterController. For more help on setting the time, refer to FAQs and Troubleshooting.

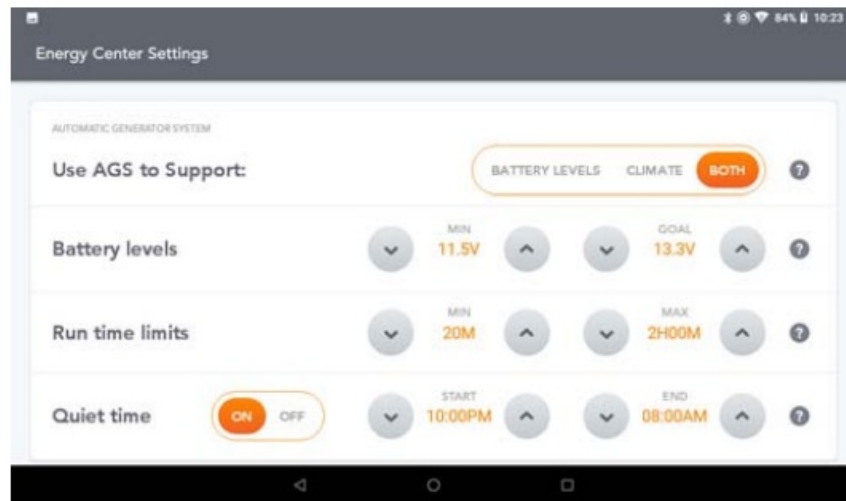


Figure 16: AGS Energy Center Settings

## FANS AND VENTS

Turn kitchen and bathroom fans on and off, and if available, operate any bathroom and kitchen vents. If ignition is detected, vents will not be able to be operated.

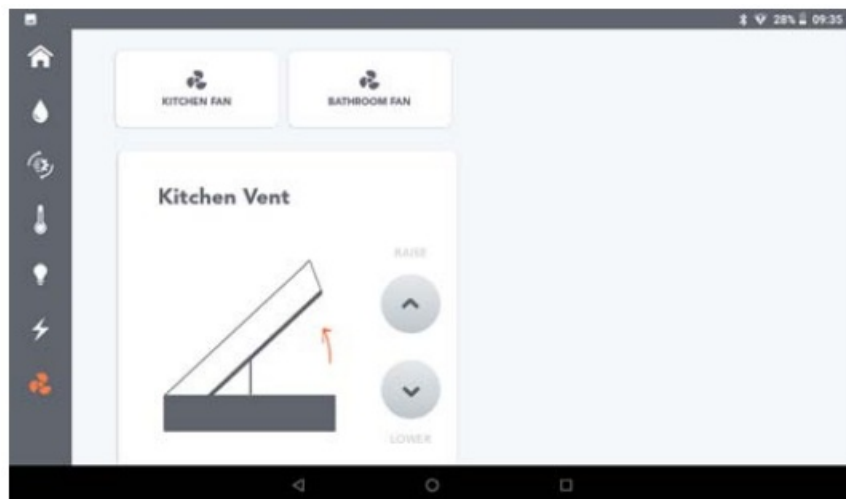
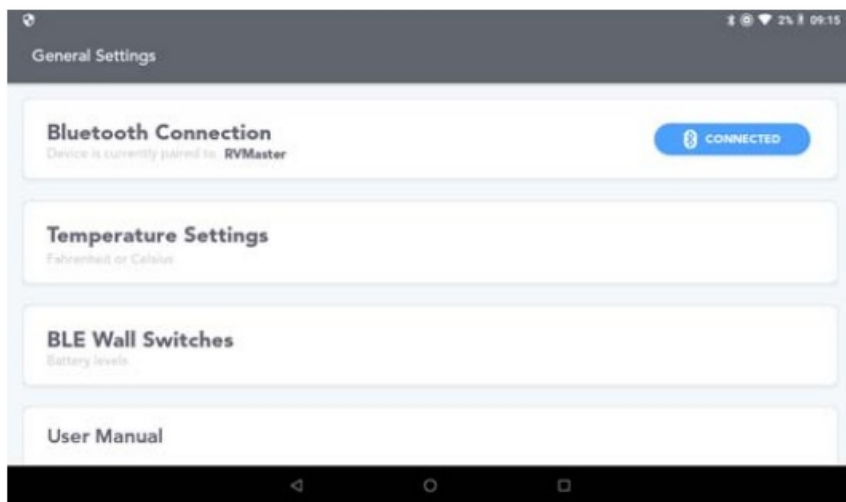


Figure 17: Fans and Vents Screen

## GENERAL SETTINGS

The General Settings may be accessed by selecting the Settings icon on the RVMaster App homescreen . Use the General Settings to:

- Check Bluetooth Connection between the RVMasterNode and RVMasterController 9 Set your preferred temperature units
- Access AGS Energy Settings
- Check the battery of any installed RVMasterSwitch
- Access a digital version of the RVMaster Owner Manual



**Figure 18:** General Settings Screen

## RVMasterNode

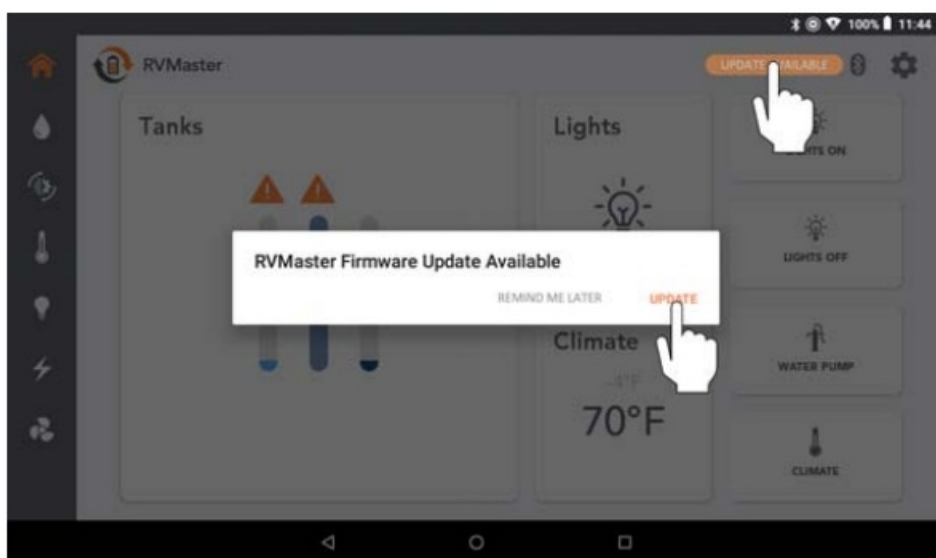
### FIRMWARE UPDATES

The RVMasterNode can be updated over-the-air, meaning you get the latest feature updates immediately and without the need to bring your RV to your local RV dealer.

### WARNING

To receive notifications about RVMasterNode updates and to update the RVMasterNode, make sure that the RVMasterController is connected to the internet.

- Notifications to update the RVMasterNode will appear in the top right-hand corner of the RVMaster App.
- Ensure that the RVMasterNode is powered, then tap on the notification to update the RVMasterNode. Please keep the RVMasterNode powered while it is updating.
- If it is not convenient to perform the update, you can postpone, then update the RVMasterNode at a more suitable time.



**Figure 19:** Click on the "Update Available" notification, then press "Update" at the prompt to update the firmware on the RVMasterNode.

Notifications to update the RVMasterNode firmware may be received after updating the RVMaster App on the RVMasterController. These updates cannot be postponed.

- While the RVMasterNode is powered, update the RVMasterNode at the prompt to ensure that the



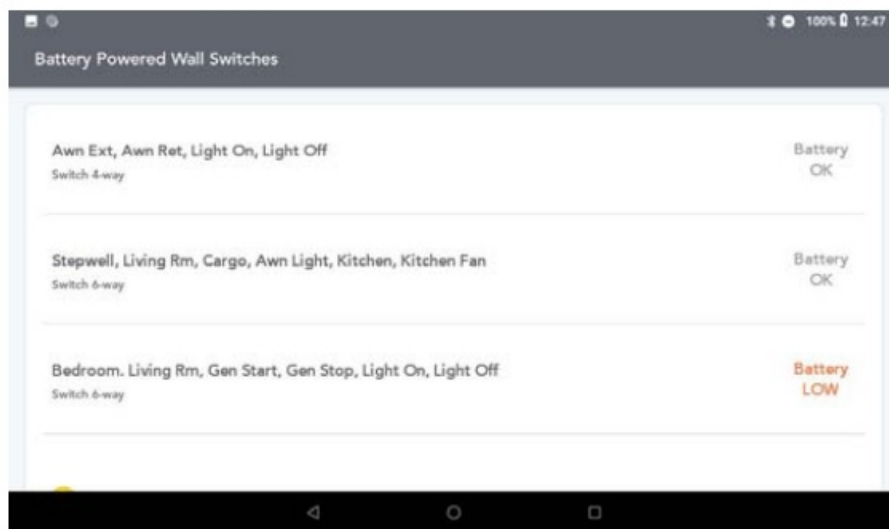
RVMasterNode is compatible with the RVMaster App.

## RVMASTERSWITCH

- The RVMasterSwitch is an optional wall switch available in three types of configurations to suite your RV. The RVMasterSwitch communicates by Bluetooth to the RVMasterNode to provide additional control of RV features and accessories.
- Any RVMasterSwitch installed in your RV will have been paired to the RVMasterNode at the factory and is ready to use immediately.

### REPLACING THE BATTERY IN YOUR RVMASTERSWITCH

The RVMasterSwitch is powered by a standard, 3V Lithium Cell coin battery (CR2032). You can check if the battery needs replacing from the RVMaster App General Settings. Open the BLE Wall Switches settings, then press any button on the switch whose battery you are checking. The RVMaster App will refresh with the switch battery status (Figure 20).



**Figure 20:** Battery Powered Wall Switches Settings. LOW indicates that the battery in the wall switch needs replacing..



**Figure 21:** Accessing the battery in the RVMasterSwitch

To replace the battery, unclip the RVMasterSwitch button pad as shown in Figure 21.

You may need a flathead screwdriver or similar to pry open the RVMasterSwitch button pad, and to remove the battery from the battery holder.

## FAQs and Troubleshooting

Need more help troubleshooting your RVMaster? Email our customer service team at [customerservice@teambmp.com](mailto:customerservice@teambmp.com)

## **RVMasterCONTROLLER AND APP**

Does the RVMasterController connect to Wi-Fi?

Yes, the RVMasterController can connect to your local Wi-Fi network:


1. Tap the Main screen icon to return to the RVMasterController main screen
2. From the main screen, tap on the Settings icon
3. Select Network & Internet and then Wi-Fi, then choose and connect to your Wi-Fi network

### **How do I update the RVMaster App on my RVMasterController?**

If the RVMasterController is connected to the internet and logged into a Google account, it may automatically receive RVMaster App updates and notifications.



RVMaster App updates may also be searched from the Google Play Store . Open Google Play and search for RVMaster to find the latest app updates.

### **How do I create a Google account?**

If you don't have a Google account, you may create one by clicking on the Google Play icon  on the RVMasterController main screen and following the prompts.

### **How do I change the time on my RVMasterController?**

To change the date and time on your RVMasterController:

1. Tap the Main screen icon  to return to the RVMasterController main screen
2. From the main screen, tap on the Settings icon 
3. Select Systems and then Date & Time to adjust the date, time or time zone

### **I can't use my RVMasterController and why does it display 88?**

The RVMasterController will show 88 on its menu display if there is a system error which prevents the use of the RVMaster System. If you encounter an 88 error, please contact your local RV dealership for further assistance.



Figure 22: The 88 error

## **PAIRING WITH THE RVMasterNODE**

### **I tried pairing my smartphone to the RVMasterNode but it didn't connect?**

If pairing failed try the following before attempting to pair your smartphone again:

1. Toggle the smartphone's Bluetooth off and on
2. Restart the RVMaster App
3. Cycle power to the RVMasterNode off and on by disconnecting RV shore power or if available in your RV, cycling the battery isolation switch off and on.

If the above does not solve the problem, go to the RVMasterApp General Settings and unpair your smartphone. Then follow the instructions in Clearing the RVMasterNode to clear the RVMasterNode memory of any previously connected devices. Pair your smartphone.

## WARNING

If you clear the RVMasterNode remember to pair with the RVMasterController again.

### I tried pairing my smartphone to the RVMasterNode but the RVMasterController displays –?

When pairing to the RVMasterNode if the RVMasterController displays –, the RVMasterNode is already paired to four devices and cannot support anymore devices. Follow the instructions in Clearing the RVMasterNode, then pair your smartphone. Don't forget to also pair the RVMasterController again.

## RVMASTERSWITCH

### I've replaced the RVMasterSwitch in my RV, but it doesn't work?

You need to pair the RVMasterSwitch to the RVMasterNode before you can use the switch.

The RVMasterSwitch is paired to the RVMasterNode in four steps:

1. Using the < or > button on the RVMasterController, navigate to the 'PA' menu item (Figure 23).



Figure 23: Use < or > to navigate to the 'PA' menu item

2. When 'PA' appears on the display, press the RET button to start the pairing process between the RVMasterSwitch and RVMasterNode (Figure 24)



Figure 24: Press RET to start pairing

3. Press any two buttons on the RVMasterSwitch at the same time (Figure 25)



Figure 25: Press any two buttons on the RVMasterSwitch

4. Press EXT on the RVMasterController to accept the pairing of the RVMasterSwitch to the RVMasterNode (Figure 26)



Figure 26: Press EXT to accept pairing

## Specifications

RVMasterNode	
Input Voltage Range:	8V-15V DC
Ambient Temperature:	-4°F to 140°F or -20°C to 60°C
IP Rating:	IP20
Approvals:	FCC 47 CR15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1

RVMasterController	
Input Voltage Range:	8V-15V DC
Ambient Temperature:	-4°F to 140°F or -20°C to 60°C
IP Rating:	IP40
Approvals:	FCC 47 CFR 15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1

RVMasterSwitch	
Input Voltage Range:	2.2V-3.4V DC
IP Rating:	IP40
Approvals:	FCC 47 CFR 15.109, CAN ICES-3 (B) / NMB-3 (B), IEC 61000-4-2 Level III, IEC60068-2-27 Table A.1, IEC 60068-2-64 Spectrum A.3 Category 1

## Limited Warranty Terms and Conditions

Registering your BMPRO product is an important step to ensure that you receive all the benefits you are entitled to. Please visit [teambmp.com](https://teambmp.com) to complete the online registration form for your new product today.

### What this Limited Warranty Covers

This warranty covers any defect or malfunction in your BMPRO product. Under this warranty you are entitled to have such goods replaced, repaired or refunded.

### What this Limited Warranty Does Not Cover

This warranty does not extend to product failures or defects caused by, or associated with, but not limited to: failure to install or maintain correctly, unsuitable physical or operating environment, accident, acts of God, hazard, misuse, unauthorized repair, modification or alteration, natural disaster, corrosive environment, insect or vermin infestation and failure to comply with any additional instructions supplied with the product.

- BMPRO may seek reimbursement of any costs incurred when a product is found to be in proper working order or damaged as a result of any of the warranty exclusions listed above.
- BMPRO will not be liable for any costs, charges or expenses incurred in the process of returning a product to initiate a warranty claim.

### How Long the Warranty Lasts

BMPRO warrants products against defects for a period of two years, commencing from the original date of purchase.

### Claims Process

Proof of purchase is required before the product can be deemed to be within the warranty period. To inquire or make a warranty claim, please email [customerservice@teambmp.com](mailto:customerservice@teambmp.com). Our service representatives will get in touch with further instructions.

### How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### BMPRO

- [customerservice@teambmp.com](mailto:customerservice@teambmp.com)
- 821 E. Windsor Ave, Unit 1, Elkhart, IN 46514 [teambmp.com](http://teambmp.com)

### FAQs


#### Q: What is included with the RVMaster?

A: The RVMaster includes RVMasterController, RVMasterNode, and optional RVMasterSwitch along with the owner's manual.

#### Q: How can I troubleshoot issues with my RVMaster?

A: Refer to the FAQ and troubleshooting section in the owner's manual for guidance on addressing common problems. If issues persist, contact customer support for assistance.

### Documents / Resources

	<p><a href="#">THOR RVMaster RV Multiplex System Smart Home</a> [pdf] Owner's Manual RVMaster RV Multiplex System Smart Home, RVMaster, RV Multiplex System Smart Home, Multiplex System Smart Home, System Smart Home, Smart Home</p>
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### References

-  [Smart RV Power & Power Management Systems, Chargers | BMPRO](#)
- [User Manual](#)

#### [Manuals+](#), [Privacy Policy](#)

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