THIRD REALITY Gen2 Plus Smart Hub Smart Home Gateway User Guide
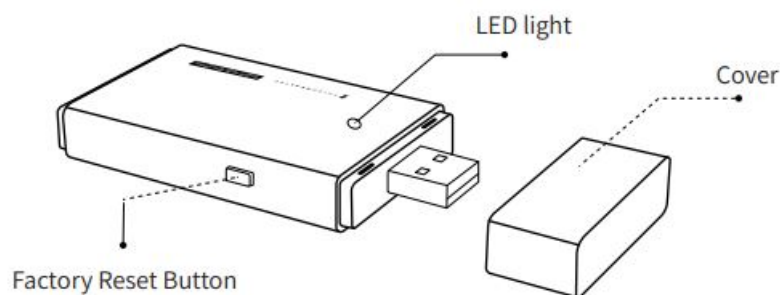
THIRD REALITY Gen2 Plus Smart Hub Smart
Home Gateway User Guide

Third Reality Smart Hub Gen2 Plus

Quick Start Guide

3RSH05027BWZ

LED light

Cover

Factory Reset Button

THIRDREALITY

Contents

Download the Third Reality APP

1. Visit the Apple APP Store and Google Play Store, download the Third Reality App.
2. Open the Third Reality APP, it will guide you through some quick steps to sign up or login.
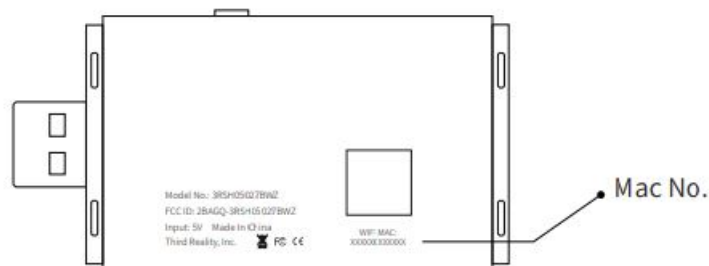
   Note: Make sure your phone has Bluetooth enabled, which is needed when adding new devices. We recommend creating a Third Reality account with real emails, so that you don't worry about forgetting the password.

Scan the QR code for more details 01

Set up Third Reality Hub

1. Remove the cover and direct plug in USB-A port or an power adapter.
2. When power on, the LED light on the hub is slow blinking in blue for seconds and then change to yellow, indicating that the hub is in pairing mode. Note: If the hub is not in pairing mode, long press the reset button for about 15 seconds until the LED light turns on red and then release, it will slow blinking in yellow indicating that the hub is in pairing mode.
3. Log in the Third Reality APP, click "+" on top right to add RealityHub.
4. Select WIFI and Initialize RealityHub, after "Searching for RealityHub" you will see the corresponding Mac No. of the hub. Note: Third Reality Hub can only support 2.4G

5. Then the "Setup Complete", click "Pair Device" to add other smart devices.

   Note: When the pair is completed, the LED light will stay on blue.

LED Status

LED	Indication
Slow blinking in yellow	Ready to setup
Slow blinking in blue	In setup / Offline
Stay on blue	Setup complete / Online
Slow blinking in green	Pairing with ZigBee devices / Software updating

Link to Amazon Alexa

App: Alexa APP

1. Make sure the software of your Echo Devices, Alexa App are up to date.
2. Make sure the RealityHub is setup completely on the Third Reality APP.
3. Open Alexa APP and log in, go to the page "More", choose "Skills & Games" and search "Third Reality", then follow the prompts to enable "Third Reality Skills" and tap "DISCOVER DEVICES".
4. Now you can also control the smart devices which connected to Third Reality Hub in Alexa App and create routines.

Link to Google Home

App: Google Home APP

1. Make sure the software of Google assistant speaker, Google App are up to date.
2. Make sure the RealityHub is setup completely on Third Reality App.
3. Open the Google Home APP and login.
4. Click "+" on the top left, then choose "set up device", choose "Work with Google".
5. Or click the home page "Settings" and choose "Work with Google", search "Third Reality" and link your Third Reality account, by authorizing.
6. Now you can control the other Zigbee devices in Google Home App.

Troubleshooting

- Factory Reset
  Long press the reset button for about 15 seconds until the LED light turns on red and then release, it will slow blinking in yellow indicating that the hub is in pairing mode.
- Third Reality Hub shows always offline on the app There may be network fluctuations and instability, when the device is disconnected, try to reconnect. If it still doesn't work, try powering up the device and restarting the router.
- How to change the WiFi?
  Press the reset button for about 3 seconds until the LED light turns on yellow and then release, go to Third

Reality App, click the edit below the WiFi icon and follow the steps to select the new WiFi.

Limited Warranty

For limited warranty, please visit **www.3reality.com/devicesupport** For customer support, please contact us at **info@3reality.com** or visit **www.3reality.com** For help and troubleshooting related to Amazon Alxea, visit Alexa app.

FCC STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a resident ialinstallation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruct ions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to
correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio! TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20an between the radiator & your body

Documents / Resources

	THIRD REALITY Gen2 Plus Smart Hub Smart Home Gateway [pdf] User Guide 3RSH05027BWZ, Gen2 Plus Smart Hub Smart Home Gateway, Smart Hub Smart Home Gateway, Smart Home Gateway, Home Gateway, Gateway

References

- 🌐 **Smart Hardware | IOT platform | Third Reality, inc | China**
- 🌐 **Device Support | 3reality-Live Update**