



Thermo Fisher Scientific Adding Contacts for Smart Connected Services Instructions

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ThermoFisher
S C I E N T I F I C

Thermo Fisher Scientific Adding Contacts for Smart Connected Services



Product Information

Smart Connected Services (SCS) – Adding Contacts

Smart Connected Services (SCS) is a feature offered to the customers of Unity Lab Services. It allows customers to monitor, manage and optimize their lab equipment remotely. To use this feature, customers need to add their contacts to the SCS dashboard. This enables the SCS system to provide alerts, notifications, and other updates to the customer's contacts.

Product Usage Instructions

Adding Contacts for SCS

1. Log in to your Unity Lab Services account.
2. Click on the equipment you want to add contacts for.
3. Click on the SCS dropdown menu and select "Contact Page".
4. Click on "Edit Info" to activate the fields for editing.
5. Edit the fields with your contact information, such as name, email, phone number, etc.
6. Click "Save" to save your changes.
7. Your contacts have been successfully added to the SCS dashboard.

Note: Make sure to keep your contact information up-to-date to ensure that you receive timely alerts and notifications from the SCS system.

Instruction Sheet

Adding Contacts for Smart Connected Services (SCS)

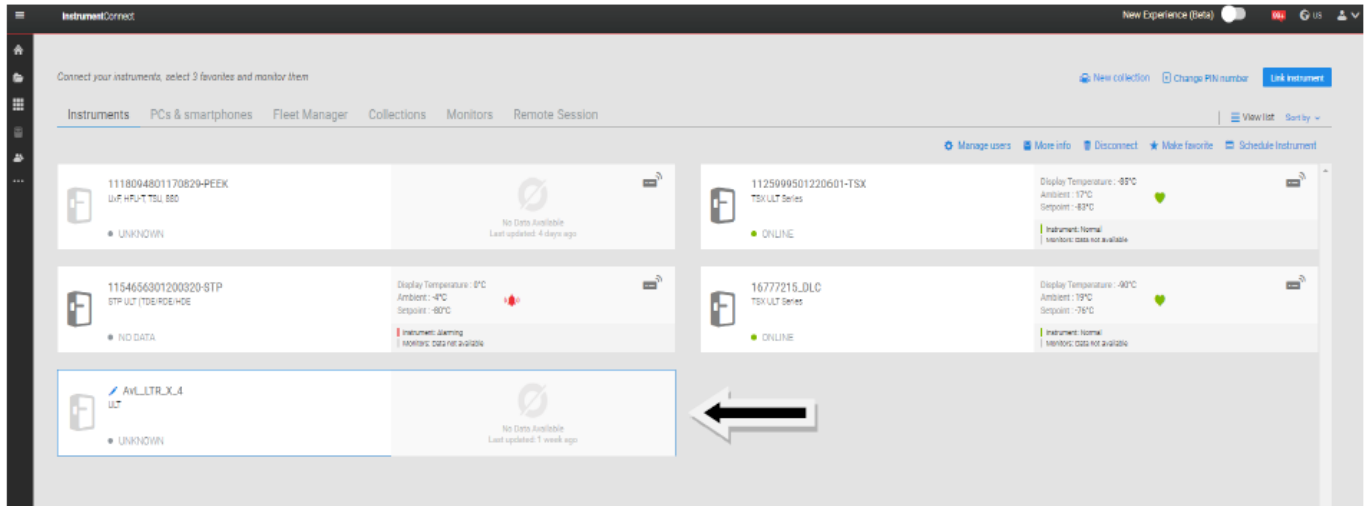
Summary: How to add your contacts if you are an SCS customer.

SCS Contact Customers

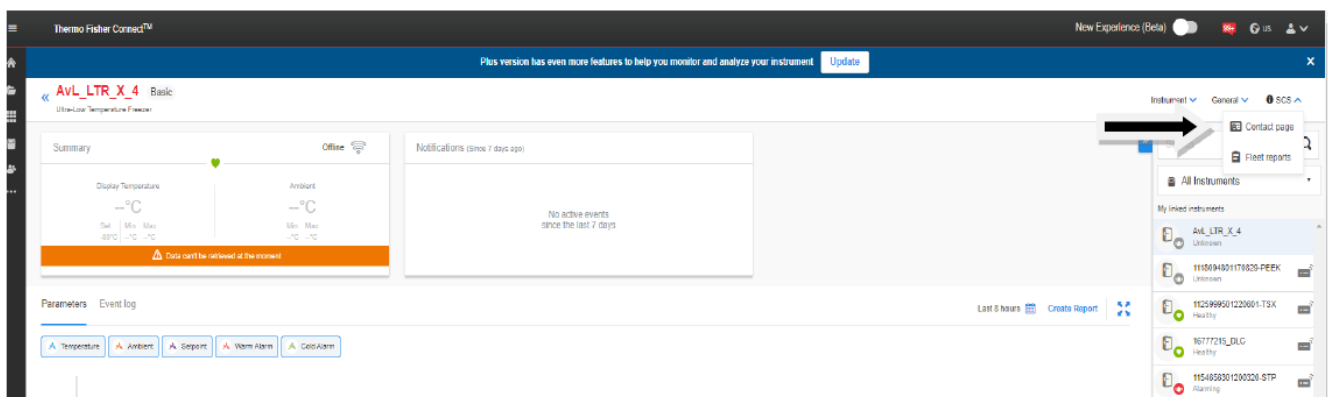
Revision Date: March 14, 2023

Created By: Rick Pressley

Adding Contacts for SCS



- Click on the Piece of equipment you are wanting to add the contacts too.



- Then click on SCS dropdown and choose Contact Page

Thermo Fisher Connect™ New Experience (Beta)

AvL_LTR_X_4 Plus
Ultra-Low Temperature Freezer

Smart-Connected Services

Warning: Your contract is about to expire in 43 days

Customer data

Customer name	Contract type	Start date	End date
Life Technologies Holdings Pte Ltd	TC1-06	May 1, 2021	Nov 1, 2023

Unit location

FISHERYUNIV OF CA-SAN DIEGO, AGTRI, ROOM L1-W403, 7625 TRADE ST SUITE 160
SAN DIEGO, CA, US
92121

Contact information

Contact name	Role	Position	Email	Phone number
David Joyce	User	Service Engineer	David@test.com	54 56 967 456
Greg Harrison	User	Service Admin	Greg.hary@mail.com	46 76 7826 743
Sourav Dutta	User	Technical Lead	Sourav@mail.com	35 56 9676 78
IH platform	Admin	Admin	testmail@mail.com	32 45 3453 4
Betsabe Noemi Alanis Sikisaka	User	Service Admin	Noemi@mail.com	u8 45 8745 89
mahesh mannani	User	Service Assistance	Mahesh@mail.com	43 46 8572 35

Edit Info

- Then Click Edit Info, this will activate the fields to that they can be edited.

Thermo Fisher Connect™ New Experience (Beta)

AvL_LTR_X_4 Plus
Ultra-Low Temperature Freezer

Edit Info

Contact name	Role	Position	Email	Phone number
David Joyce	User	Service Engineer	David@test.com	3456967456
Greg Harrison	User	Service Admin	Greg.hary@mail.com	46767856745
Sourav Dutta	User	Technical Lead	Sourav@mail.com	3556567678
IH platform	Admin	Admin	testmail@mail.com	324534534
Betsabe Noemi Alanis Sikisaka	User	Service Admin	Noemi@mail.com	u845874539
mahesh mannani	User	Service Assistance	Mahesh@mail.com	4346557235
Chaitanya M	User	Escalation Manager	chaitanyaupdate@mail.com	77777777
Alain Bohon	User	Manager	sam@gmail.com	8600110044
Hector Luis Vill...	User	Enter position	Enter email	Enter phone

Add contact

Cancel **Save**

- Edit the fields and press Save.
- www.unitylabservices.com/contactus

Documents / Resources

<p>Instruction Sheet Adding Contacts for Smart Connected Services (SCS)</p>	<p>Thermo Fisher Scientific Adding Contacts for Smart Connected Services [pdf] Instructions Adding Contacts for Smart Connected Services, Contacts for Smart Connected Services, Smart Connected Services, Connected Services, Services</p>
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References

- [U Contact Us](#)

Manuals+.