



Thereye ER-IM05 Countertop Nugget Ice Maker User Manual

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THEREYE

Thereye ER-IM05 Countertop Nugget Ice Maker



Product Information

Manufacturer: Shenzhen Guiyang Network Technology Co., Ltd

Address: 1404K3, East Block, Shengtang Commercial Building, Futian District, Shenzhen, China

Made In: China




Model: ER-IM05

Usage Instructions

Important Safety Instructions

Please read all instructions before using the ice maker and save for future reference.

READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE

		
<p>DO NOT touch or hold the mains plug with wet hands.</p>	<p>DO NOT tilt the ice maker. If tipped over, set it upright on a flat, level surface for at least 2 hours before use.</p>	<p>Fill the water tank with fresh potable water or connect with water filtration system to prolong the service life.</p>

When using an electrical appliance, especially when children are present, basic safety precautions should always be followed, including the following:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by person responsible for their safety.
- Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance shall not be done by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children.
- Use the appliance only for intended household purposes as described in this User Manual.
- This appliance must be provided with correct voltage via a professionally installed power socket. Make sure the voltage indicated on the label of the appliance is the same as your local supply.
- DO NOT operate the appliance with a damaged cord or plug or if the product malfunctions, is dropped or damaged in any manner.
- DO NOT touch or hold the mains plug with wet hands.
- DO NOT tilt the ice maker. If tipped over, set it upright on a flat, level surface for at least 2 hours before use.
- Fill the water tank with fresh potable water or connect with a water filtration system to prolong the service life.
- When using an electrical appliance, especially when children are present, always follow basic safety precautions.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, unless supervised or instructed by a responsible person.
- Always plug the appliance directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- DO NOT let cord hang over the edge of a table or counter, or touch hot surfaces.
- DO NOT immerse any part of the appliance in water or any other liquid.
- DO NOT attempt to disassemble, repair, modify, or replace any part of the appliance. All servicing should be performed by qualified personnel only.
- Always place and use the appliance on a dry, stable, and level surface with sufficient ventilation. Leave at least 6 inches of clearance on the sides and back.
- Always turn the appliance OFF and unplug it before cleaning or when not in use.
- Always turn the appliance OFF and unplug it before making any repairs or servicing to avoid electric shock or UV radiation.
- DO NOT sit on or place any object on top of the appliance.
- DO NOT use with water that is micro-biologically unsafe or of unknown quality.
- DO NOT use mechanical devices to defrost. Carry out the self-cleaning cycle to remove any frozen parts.
- If the appliance is stored in a cold environment, wait at least 3 hours for it to warm to room temperature before plugging it in.
- Dispose of the ice maker in accordance with local regulations regarding the use of flammable blowing agent and refrigerant.
- Use caution and handle with care when moving, handling, and using the ice maker to avoid damaging the refrigerant tubing or increasing the risk of leakage.
- Damaged parts (e.g., compressor, condenser, motor, and copper pipe) should be replaced with the same ones by authorized personnel to minimize the risk of ignition resulting from incorrect parts or improper servicing.
- This ice maker complies with the applicable terms in Code of Federal Regulations, including 21 CFR, Chapter 1.
- DO NOT attempt to replace the UV lamp by yourself. Have the lamp replaced by authorized personnel only.

- Always plug the appliance directly into a wall outlet / receptacle. Never use with an extension cord or relocatable power tap (outlet / power strip).
- DO NOT let cord hang over edge of table or counter, or touch hot surfaces.
- DO NOT immerse any part in water or any other liquid.
- DO NOT attempt to disassemble, repair, modify or replace any part of the appliance. No user serviceable parts inside. All servicing should be performed by qualified personnel only.
- Always place and use the appliance on a dry, stable and level surface with sufficient ventilation, away from heat sources. Leave at least 6 inches of clear-ance on the sides and back.
- Always turn the appliance OFF and unplug it before cleaning, or whenever not in use.
- Always turn the appliance OFF and unplug it before making any repairs or servicing to avoid electric shock or UV radiation.
- DO NOT sit on or place any object on top of the appliance.
- DO NOT use with water that is micro-biologically unsafe or of unknown quality.
- DO NOT use mechanical devices to defrost. Carry out self-cleaning cycle to remove any frozen parts.
- If the appliance is stored in a cold environment, wait at least 3 hours for the appliance to warm to room temperature before plugging it in.
- Regarding the use of flammable blowing agent and refrigerant, dispose of the ice maker in accordance with local regulations.

FOR HOUSEHOLD USE ONLY
SAVE THESE INSTRUCTIONS
Specifications

Input	120V~ 60Hz
Rated Power	170W
Ice Bin	3.3lbs./1.5kg
Water Tank	0.70Gal./2.65L

If you have any questions or concerns, please contact support@thereyehome.com.

Questions or Concerns?

support@thereyehome.com

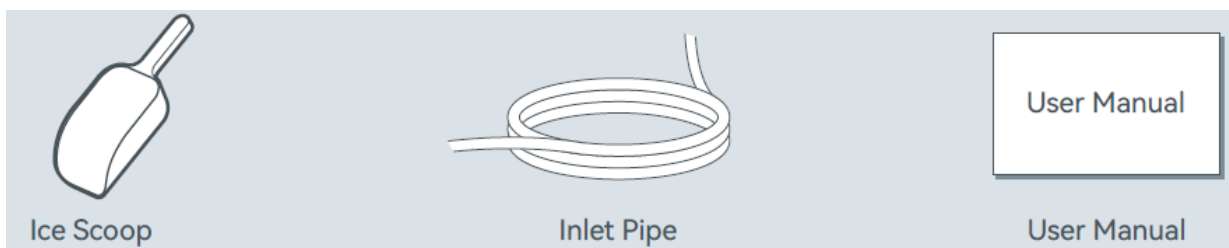
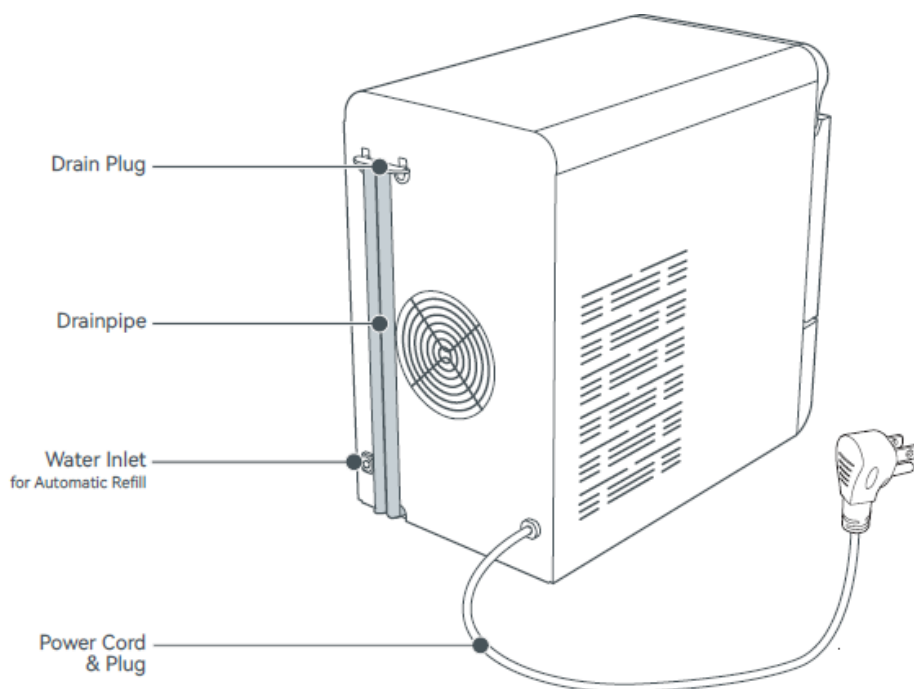
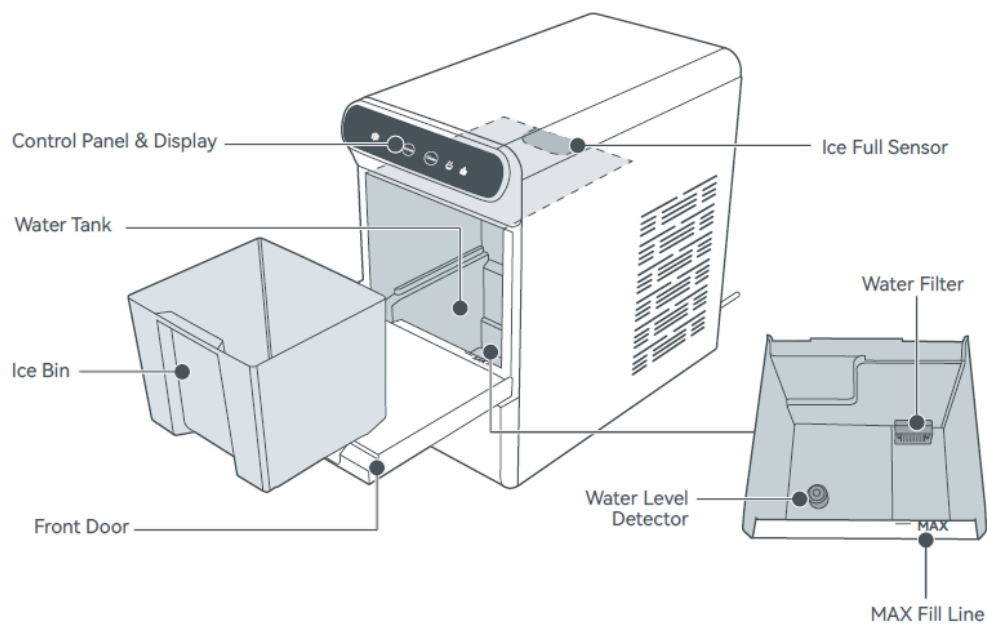
Manufacturer: Shenzhen Guiyang Network Technology Co., Ltd

Address: 1404K3, East Block, Shengtang Commercial Building, Futian District, Shenzhen, China

Made In China

EXPLORING YOUR ICE MAKER

This ice maker may have been tilted or placed upside down during transportation. Please set it upright for at least 2 hours before initial use to allow the refrigerant fluid to settle.



Control Panel & Display



- **Start/Stop**

Press to start or stop making ice.



- **Self-cleaning**

- Hold for 3s to start or stop cleaning cycle.
- Press once to mute beeps.



- **Ice Making**

Indicator stays solid on during ice making cycle.



- **Cleaning**

Indicator stays solid on during cleaning cycle.



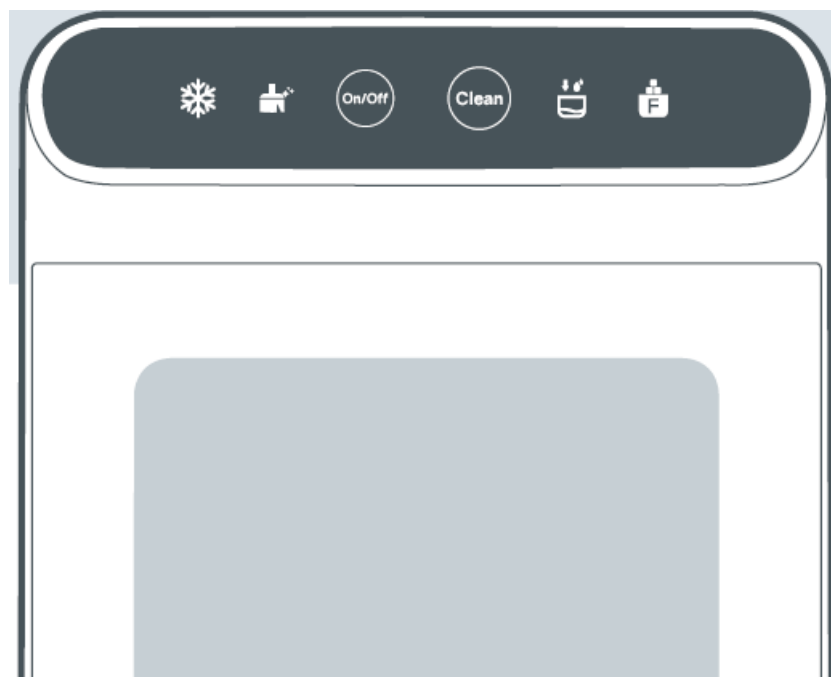
- **Add Water**

Indicator flashes when lack of water. Add water in time.



- **Ice Bin Full**

Indicator stays solid on when ice full. Remove ice in time.



USING YOUR ICE MAKER

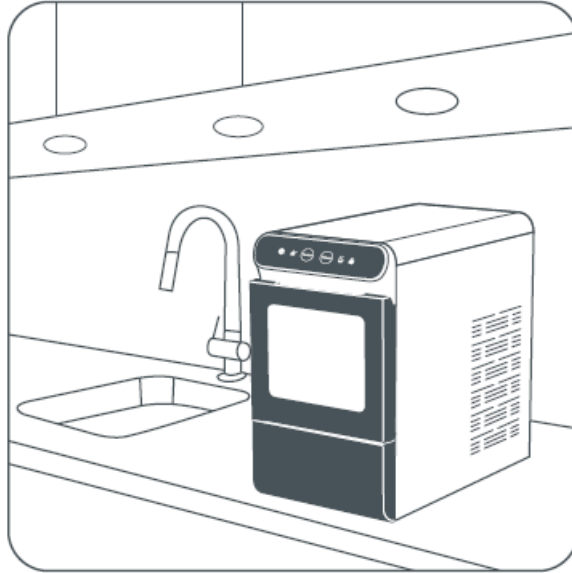
- Make sure the drain plug is firmly inserted before use.
- The ice maker will stop making ice when the ice bin is full and resume in 4 hours automatically. Remove the ice cubes timely, the unit will restart making ice immediately if there is plenty of water.

Getting Started

1. Locate and Clean

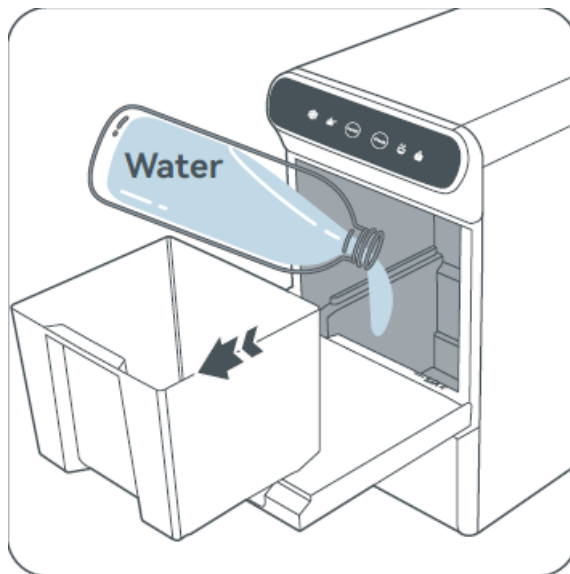
Locate upright on a flat, level surface with at least 6 inches of clearance on the sides and back. Clean the tank,

ice bin and ice scoop, then settle for at least 2 hours before first use.



2. Add Water Manually

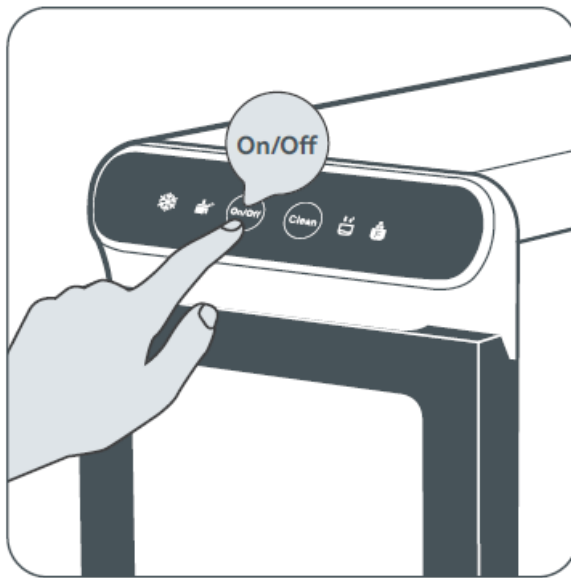
Open the front door and pull the ice bin out. Fill the water tank with potable water below MAX line. Place the ice bin back and close the door.



- Recommended water type: distilled or demineralized water at 40~ 82°F.

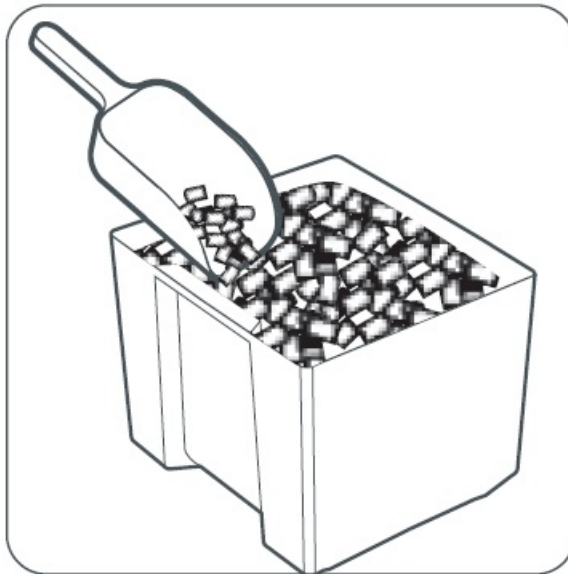
3. Start Making Ice

Plug into a properly installed grounded outlet, then press On/Off button to start ice making cycle. It will keep making ice until the ice bin is full.



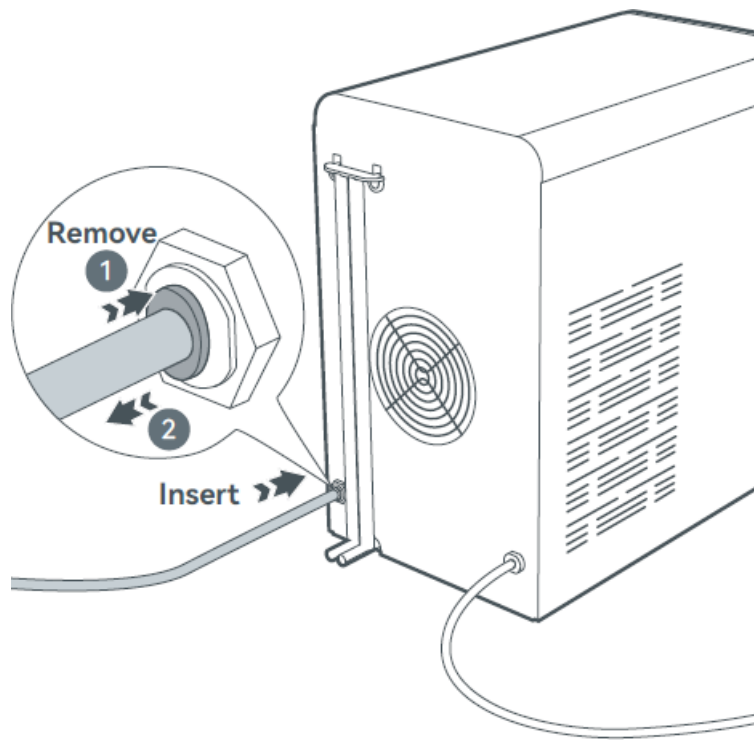
4. Scoop Ice Out

The ice maker will start to produce ice in about 15 minutes. Scoop the ice cubes out once made. Put in use or store in freezer to avoid melting.



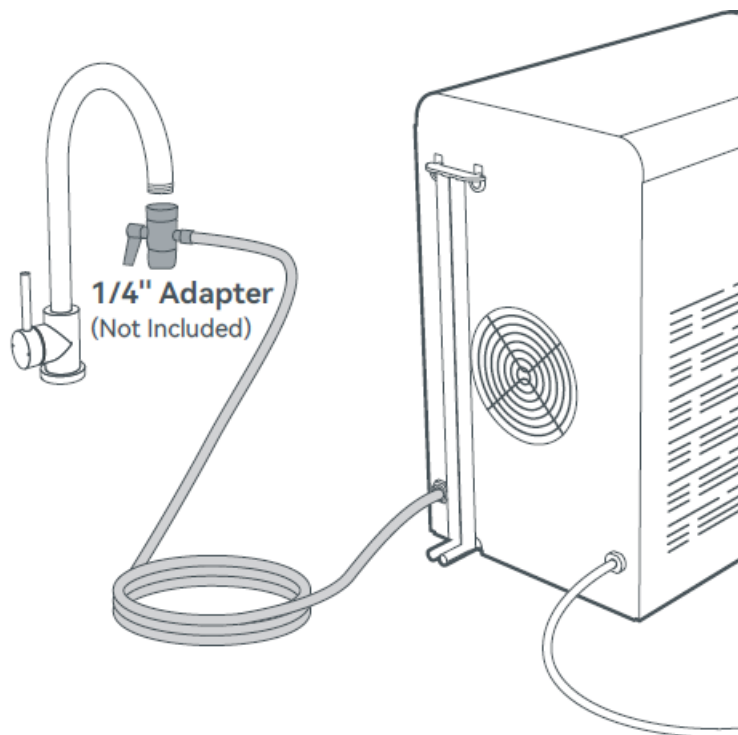
Automatic Refilling

- To add water automatically, connect the included hose to the water supply system as instructed. An adapter (not included) may be required as per the type of water supply system in your home.
- To avoid overflow of water, do not add water manually when the ice maker is already connected to the water supply system.



Insert the Hose

Fully insert the included hose into the water inlet till the end is reached. To remove, hold against the gray ring and pull out.



Connect with Water Supply System

Connect the other end with water supply system. A 1/4" faucet adapter may be required.

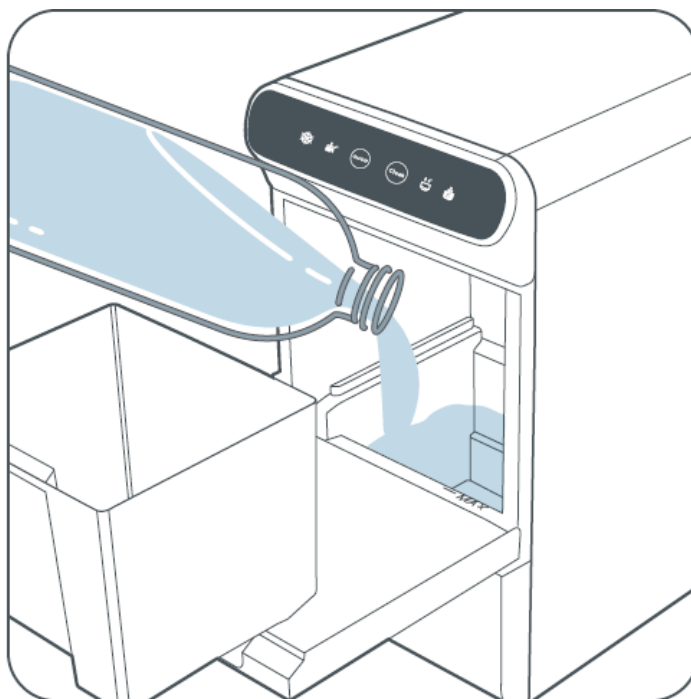
- It is recommended to connect with water filtration system to avoid blockage by scale or mineral build-up.

CARE AND CLEANING

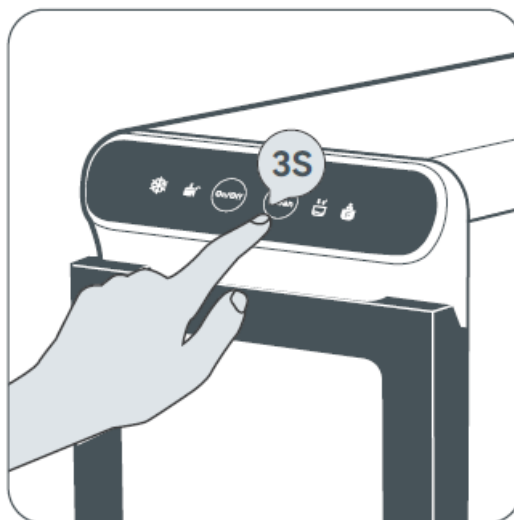
- The ice maker will carry out a self-cleaning cycle automatically after keep running for 4.5 hours (if ice bin is not


full).

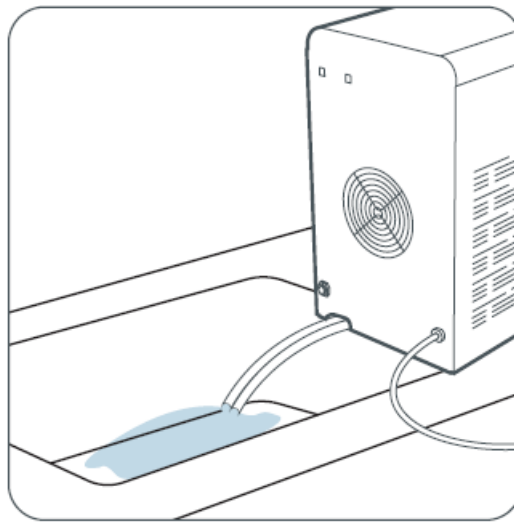
Self-Cleaning




1. Fill the tank with water below MAX line or connect with water supply system.



2. Hold Clean for 3s to start an 8-minute self-cleaning cycle ( stays solid on).
- 3.

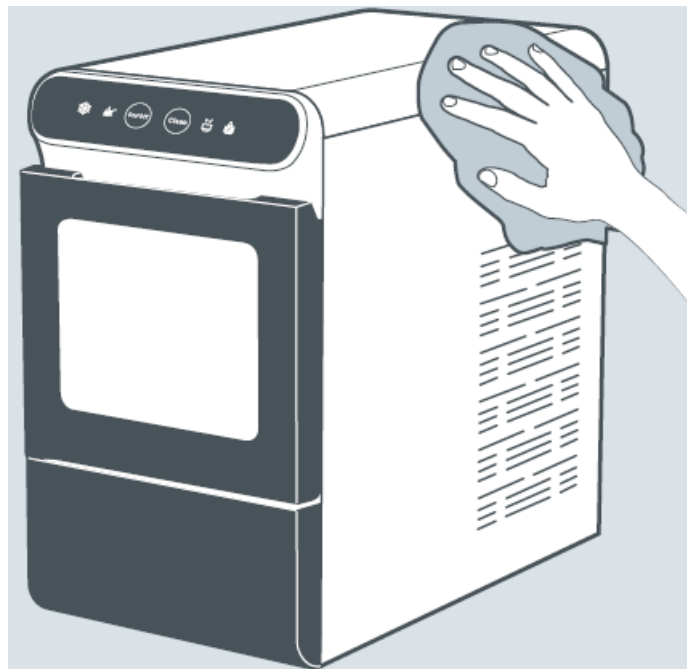


Once completed,  will turn off. Unhook the drainpipe and lay down to a sink.

- To resume ice making, press On/Off again.

Regular Cleaning

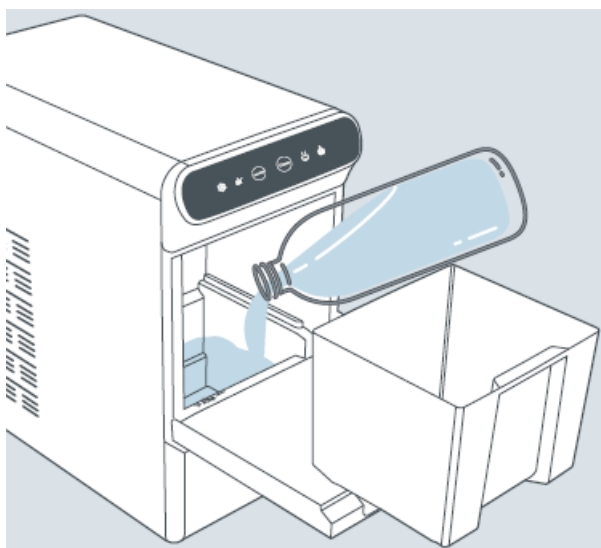
To remove the fallen dirt or fibers, we recommend cleaning the ice bin and water tank once every 1 to 2 weeks. Unplug before cleaning.



1. Unplug and take out the ice bin. Remove the water filter on the right corner of the tank.
2. Rinse clean the ice bin and water filter with diluted detergent and warm water.
3. Clean the water tank with diluted detergent, warm water and a soft cloth. Add water to rinse and drain out the water.
4. Gently wipe the exterior with a soft, damp cloth.

Removal of Scale/Mineral Build-up

For scale or mineral build-up, follow the directions below to descale once a month or when needed. Do not clean with solvents or chemicals.



1. Fill the water tank with warm water (around 90°F) below MAX line.
2. Add in distilled white vinegar or ice maker cleaner. Set aside for at least 2 hours.
3. Hold Clean for 3s to start self-cleaning cycle. Repeat up to 3 cleaning cycles.
4. Drain the mixture and continue running 3 cleaning cycles with fresh water for each rinse.

Storage

When not in use for an extended period of time, clean, drain water completely and dry the interior. Cover and store in a cool, dry location away from direct sunlight.

TROUBLESHOOTING GUIDE

The troubleshooting guide addresses the most common problems. If problems persist, feel free to contact the Customer Support at support@thereyehome.com

flashing

- Lack of water. Fill water up to the MAX level and press On/Off to restart.
- Disassemble the water filter. Check and clean when necessary.
- Check if the water level detector is blocked. Clear and restart.
- Scale blocked in internal pipes. Descale as instructed.

solid on

- Ice bin full. Remove ice and press On/Off to restart.
- Ice full sensor damaged. Contact Customer Support for help.
- Dirt on ice full sensor. Wipe clean with a soft, damp cloth.



solid on, flashing

- Ice-making assembly is defrosting. Wait 30 to 45 minutes for the ice maker to return to normal automatically.
- Or you can hold Clean for 3s to carry out a self-cleaning cycle, then press On/Off to restart after cleaning is done.

flashing,  flashing

- Ice-making assembly is frozen. Wait 20 minutes for the ice maker to defrost automatically. Unplug the ice maker then restart.

The ice maker does not work or no ice / crushed ice is being formed.

- Check if  lights up  stays solid on during ice making cycle.
- Check if the water tank is lack of water. Fill with water and press On/Off to restart.
- The ice maker will stop making ice when the ice bin is full and resume in 4 hours automatically. Remove the ice cubes timely, the unit will restart immediately.
- Hold Clean for 3s to carry out a self-cleaning cycle.
- Disassemble the water filter. Check and clean when necessary.
- Suggested ambient temperature: 50~ 90°F. Suggested water temperature: 40~ 82°F.

Noise during ice making.

- Make sure the ice maker is placed upright on a flat, level surface with at least 6 inches of clearance on the sides and back.
- Check if the fan at the back is blocked by any foreign objects.
- Carry out a self-cleaning cycle to remove any frozen parts.
- During a freezing cycle, it is normal to hear the ice scrapping, the fan moving air and the water pump circulating water.

Water leaks.

- Check if the hose is fully inserted into the water inlet till the end is reached.
- Unplug the hose and check if the inserted end is intact and flat. Cut for a new flat end when necessary.
- Wrap the connection part with PTFE thread seal tape for a tight connection.

WARRANTY AND SERVICE

- Thank you for choosing Thereye Ice Maker. This product is covered with Thereye product and labor warranty for 12 months from the date of its original purchase.

The warranty will not apply in cases of:


- Accident, misuse, or repairs performed by unauthorized personnel.
- Any unit that has been tampered with or used for commercial purpose.
- Normal wear and tear of wearable parts.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or non-compliance with the instructions.

- Partially or completely dismantled appliances.
- Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repair person not authorized.

We can only provide after sales service for products that are sold by Thereye or Thereye authorized retailers and distributors. If you have purchased your unit from a different place, please contact your seller for return and warranty issues.

- Please have your order ID ready before contacting Customer Support.

Documents / Resources

	<p>Thereye ER-IM05 Countertop Nugget Ice Maker [pdf] User Manual ER-IM05 Countertop Nugget Ice Maker, ER-IM05, Countertop Nugget Ice Maker, Nugget Ice Ma ker, Ice Maker, Maker</p>
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References

- [User Manual](#)