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The Space Safe Most Technologically Advanced Smart Safe User Manual

Contents

Smart Safe

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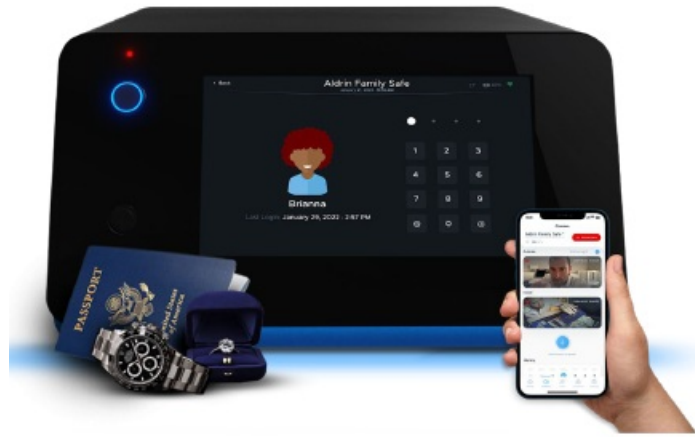
Specifications

- Product Name: The Space Safe
- Version: 1.1
- Main Features: Secure touch screen safe, 12mm bolts with expansion anchors, 3 emergency access keys
- Power Supply: 20W Adapter, 12 Foot 30W USB-C Cable

Unpacking and Placement

1. Carefully remove The Space Safe from the box to prevent damage.
2. Choose a strategic location for optimal camera coverage and accessibility.

Initial Setup and Connection

1. Plug the included USB-C cable into a power outlet using the provided 20W adapter.
2. The device will power on automatically. Follow on-screen instructions for initial setup.
3. Connect the safe to WiFi and then to The Space App for enhanced functionality.

Important Notes
Lockdown mode is for deterrence only and does not involve actual monitoring or police notification.

FAQ
Q: Can I use a different power adapter with The Space Safe?
A: It is recommended to use the provided 20W adapter to ensure optimal performance and safety.

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Introduction

About The Space Safe
Welcome to The Space Safe, where cutting-edge security technology meets elegant design. Designed to be your fortress of protection, this safe brings an array of advanced features and functionalities to ensure the security and accessibility of your valuables like never before.
We have a very strict return policy, so please take the time to read the manual in its entirety to familiarize yourself with all The Space Safe's features prior to set up. If you do not agree with anything in our terms of service or privacy policy, or with anything below, please do not unpack the safe, close the box, and reach out to us

immediately to return the safe.

Key Features

- Seamlessly Connect: Activate your safe's WiFi to integrate it with The Space App so you can oversee and control the safe and its contents remotely from anywhere in the world.
- Camera Vigilance: HD cameras stationed both inside and outside the safe provide you real-time visual access to your valuables; see who is trying to access your safe and what they do access.
- Instant Alerts: Stay informed with immediate notifications sent directly to your mobile device, ensuring you are always connected to your possessions.
- Modern Design: The Space Safe is not just a guardian of your valuables; it's a stylish piece of contemporary craftsmanship. Its steel door and tempered glass front exude elegance and security.
- Intuitive Touchscreen: Command your safe with ease through the user-friendly 10" touchscreen LCD display, making your interaction with the safe seamless and engaging.
- Personalized Access: Allow up to 4 users per device in Normal Mode; with each user having their own distinct username, PIN, fingerprint, and mobile app account for personalized access.
  • Security Amplified: Tamper-proof sensors equipped with advanced accelerometers detect any unauthorized tampering, while lockdown mode instantly secures your safe if any breach is suspected. Disable lockdown mode via the mobile app or with one of the backup keys.
- Illuminated Interior: 2 bright interior LED lights illuminate your valuable possessions, allowing you to effortlessly view and retrieve items during the day or at night.
- Ambient Personalization: Tailor the exterior LED lights to match your vibe; adapting to different events or your mood preferences.
- Emergency Response: During critical moments, utilize the mobile app for built-in two-way talk with your safe, or use 911 texting capabilities directly from the mobile app for immediate help.
- Guest Access with Ease: Airbnb Mode grants temporary access for guests through unique PIN codes, ensuring convenience and security, and if activated, they can receive notifications.
- Retrieve your Forgotten PIN: Having to remember so many different passwords and PIN codes to remember is hard, which is why we added a secure method to retrieve your forgotten PIN.
- Panic PIN: Being in an emergency situation without having the ability to notify anyone is a real thing, which is why we created a panic PIN. If activated, when your PIN code is entered backwards, your emergency contact will be notified of your situation so they can act as needed.
- High-Security Lock: Collaborating with EVVA, a top-tier lock manufacturer, we ensured your valuables are protected by one of the most advanced mechanical locking systems available.
- Lock Screens: Set up and select a screensaver to help hide your safe and display in plain sight.
- Multi-Safe Management: Handle multiple safes effortlessly through The Space App, making safeguarding your valuables across various locations effortless.

Box Contents

1. The Space Safe: Your cutting-edge security solution, redefining how you protect your valuables with our secure touch screen safe.
2. 12 Foot 30W USB-C Cable: For powering your safe and ensuring a consistent connection; your safe will come with a 10-14 foot cable.

3. 20W Adapter: Power your safe with one of our 20W adapters, designed for the safe's optimal performance.

4. 2mm Bolts with Expansion Anchors (2x): Securely mount your safe for added stability and protection. (Includes spacer for proper installation without damaging the USB-C cable)

5. Keys (3x): Unlike other companies who give you 2 keys, we provide you with 3 keys for emergency access keys for any unforeseen situations.

Getting Started

Unpacking and Placement
Before you begin, please be careful when trying to carry the safe out of the box. The safe is heavy, and the front screen can break if you drop the safe.
Finally, let's begin your safe journey by carefully unboxing The Space Safe, and ensuring all components are present.

Initial Setup and Connection

1. Place your safe in a strategic location to achieve optimal camera coverage and accessibility. Don't forget to make sure your door opens properly at this location.

2. Power up your safe by using plugging the included USB-C into a power outlet. (Please only use the included USB-C and power adapter).

3. Once power is connected, the device and screen will automatically turn on. The owner is required to be in front of the device at this point to begin the initial setup. Please follow the interactive detailed instructions on the touchscreen of the device. The guided setup should take about 10 minutes per user profile.

4. For the best experience, please connect your safe to WiFi, and then connect that safe to The Space App (our mobile app), by following the prompts on the safe's screen.

Important and Key things to take note of:

1. When activated, Lockdown mode displays an alarming message on your device's screen notifying whoever is looking at the screen that the "GPS is active and the police are on their way." Please note, that this is a faux screen just to scare an intruder and we do not monitor your device in any way, nor do we notify the police. You can read more about this on our terms of service at sp.toys/tos and in our privacy policy at sp.toys/pp.
   - If lockdown mode is enabled from the safe, the alarm will sound.
   - If lockdown mode was enabled from the mobile app, the alarm will not sound.
   - If you want to sound the alarm, you can do so from the mobile app.

2. For security purposes, during setup, the safe has an inactivity timeout of 30 minutes. Meaning if no one touches the screen for 30 minutes and if the setup has not been completed, the setup will timeout and the safe will reset. If the timeout happens on a secondary user setup, the first user will be completed and the safe will be setup, however, the secondary user will not be enrolled. Administrators can add new users at any time by clicking the "settings" on the bottom right of the safes screen.

3. By using our product, you are accepting our terms of service and privacy policy.

4. Neither SPACE, nor the authorities have a way of remotely accessing your safe. If you forget your PIN, we cannot help you.

5. If you do not pay the subscription for video recordings, you cannot review past recordings.

Using Your Space Safe

Accessing Your Safe After Setup

- Access your safe with your fingerprint or by using your personalized PIN code on the display.
- If you setup 2FA with an authenticator, please save your backup codes. If you lose them, we cannot help you regain access to your device.
- If you forget your PIN and you activated PIN recovery, you can recover it from the login screen. This can be done once every 24 hours.
- Extend temporary access to guests through the mobile app, or streamline a guests stay with Airbnb Mode.

Multi-User Management

- Accommodate your family or trusted individuals by having up to 4 users per device; each having their unique PIN code or fingerprint and their own mobile app profiles.
- Empower users by enrolling up to 5 fingerprints per user with our round fingerprint reader.

Modes of Operation

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- Choose from up to 4 different operational modes, including Airbnb Mode, tailored to your specific requirements. If you find we need an additional mode for your operations, let us know, and if it makes sense, we can always add that with an over the air update.
- Trigger lockdown mode from your mobile device in case of suspicious activity, instantly securing your valuables and leaving the screen inaccessible.

Monitoring and Control

The Space App

- Download The Space App on your Android or iOS device to monitor your safe remotely, granting you peace of mind no matter where you are. Go to: **www.TheSpaceSafe.com/app**
- Receive real-time notifications regarding safe activities, ensuring you are always in the know.

Real-time Notifications

- Stay in the loop with immediate alerts sent directly to your mobile device.
- Engage in two-way talk and HD video interaction through the app, facilitating communication and monitoring.
- Specific notifications can be customized and selected to each individual user's liking.

Safety and Security

Tamper-Proof Sensors

- Specialized tamper-proof sensors equipped with advanced accelerometers detect any unauthorized manipulation or tampering attempts. You can know if someone tries to move the safe or if someone tries to enter an incorrect pin.
- Activate lockdown mode instantly through the app, providing an extra layer of protection during uncertain circumstances.

Backup Keys

- Prepare for unforeseen emergencies by having three unique backup keys on hand.
- Safeguard these keys in a separate location to ensure quick access when needed.
- Deactivate lockdown mode with a physical key or from the mobile app.
- Please note: replacing keys are very costly and can take a very long time.

Maintenance and Care

Cleaning and Maintenance

Regularly clean the exterior and touchscreen to maintain their pristine appearance.

- Ensure the fingerprint sensor remains clean to ensure optimal performance.
- Keep the interior clean for consistent camera functionality and visual clarity.

Battery Considerations

- Just like a tablet, your safe uses a tremendous amount of power, so please ensure your safe maintains a constant power connection for uninterrupted functionality and access.
- The backup battery activates during power outages, to help ensure your valuables remain secure.

Keeping Your Safe Up-to-date

- We recommend connecting to WiFi to ensure regular software updates are delivered remotely to the safe, guaranteeing your safe remains up-to-date and secure. Of course, WiFi connectivity is not required to use the safe.

Troubleshooting and Support

Frequently Asked Questions

- For common queries and concerns, consult our comprehensive FAQ section on our website.
- Troubleshoot potential issues related to setup and usage with ease.

Getting Help

- Our dedicated customer support team is ready to assist you in resolving any technical difficulties.
- Reach out to us by visiting our website or emailing us at **Mayday@TheSpaceSafe.com**

Regulatory Information

Battery Usage Guidelines

- The backup battery automatically engages during power disruptions.
- Utilize only manufacturer-approved batteries and chargers to ensure optimal performance.
- Battery replacement should be carried out by professionals to prevent damage.

FCC Compliance

- This device conforms to FCC Rules Part 15.
- Operation adheres to the following conditions:

1. The device shall not cause harmful interference.
   The device must accept any interference received, including interference that may result in undesired operation.

California Proposition 65 Warning

This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, visit **https://www.p65warnings.ca.gov.**

User Responsibility

- By using The Space Safe, you acknowledge that you are solely responsible for any consequences that arise from its use.
- Ensure safe and responsible use of the product, and take precautions to prevent accidents and misuse of this electronic safe device. Please remember, this safe has a touch screen that can be broken if not properly handled.

Warranty and Policies

- Enjoy peace of mind with our 1-year limited warranty that covers manufacturing defects and malfunctions.
- Please note that physical or water damage, and improper usage are not covered under the warranty.
- For details on our warranty policy, refer to our official website or contact our customer support.
- By using The Space Safe, you agree to our terms of service and privacy policy. Read them in detail at **https://www.TheSpaceSafe.com/terms** and **https://www.TheSpaceSafe.com/privacy**

Documents / Resources

The Space Safe Most Technologically Advanced Smart Safe [pdf] User Manual
Most Technologically Advanced Smart Safe, Technologically Advanced Smart Safe, Advanced Smart Safe, Smart Safe, Safe

References

- **p65warnings.ca.gov**
- **Privacy Policy – The Space Safe**
- **Terms of Service – The Space Safe**
- **User Manual**