



## Tetra 10i Whisper Internal Power Filter User Manual

[Home](#) » [Tetra](#) » Tetra 10i Whisper Internal Power Filter User Manual

### Contents [ [hide](#) ]

- [1 Tetra 10i Whisper Internal Power Filter](#)
- [2 IMPORTANT SAFETY INSTRUCTIONS](#)
- [3 SAVE THESE INSTRUCTIONS](#)
- [4 Troubleshooting Guidelines](#)
- [5 Setup](#)
- [6 Documents / Resources](#)
- [7 Related Posts](#)



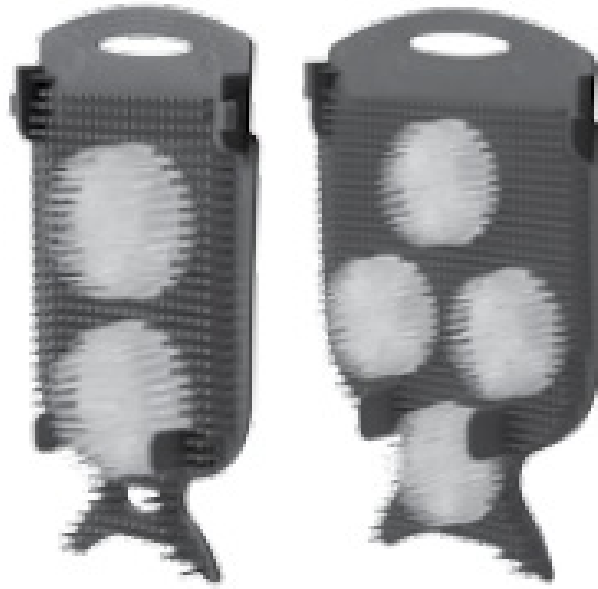
**Tetra 10i Whisper Internal Power Filter**



Replace Tetra® Whisper® Bio-Bag® Cartridge Monthly.



**Never:** Clean or replace Bio-Scrubber unless damaged.  
The discoloration is normal and desirable.  
If excessive buildup occurs, rinse gently with room temperature dechlorinated water.



Clean impeller yearly.



## IMPORTANT SAFETY INSTRUCTIONS

**WARNING –To guard against injury, basic safety precautions should be observed, including the following**  
**READ AND FOLLOW ALL SAFETY INSTRUCTIONS**

**DANGER – TO AVOID POSSIBLE ELECTRIC SHOCK**, special care should be taken since water is employed in the use of aquarium equipment.

For each of the following situations, do not attempt repairs by yourself; return the appliance to an authorized service facility for service or discard the appliance:

1. Unplug the appliance before installing, repositioning, cleaning, or removing the appliance.
2. If the appliance shows any sign of abnormal water leakage, immediately unplug it from the power source.
3. Carefully examine the appliance after installation. It should not be plugged in.
4. Do not operate any appliance if it has a damaged cord or plug, or if it is malfunctioning or has been dropped or damaged in any manner
5. To avoid the possibility of the appliance plug or receptacle getting wet, position the aquarium stand and tank to

one side of a wall-mounted receptacle to prevent water from dripping onto the receptacle or plug. A “drip loop,” shown in the figure below, should be arranged by the user for each cord connecting an aquarium appliance to a receptacle. The “drip loop” is the part of the cord below the level of the receptacle, or the connector if an extension cord is used, to prevent water traveling along the cord and coming in contact with the receptacle. If the plug or receptacle does get wet, DON'T unplug the cord. Disconnect the fuse or circuit breaker that supplies power to the appliance. Then, unplug and examine for the presence of water in the receptacle.

6. Close supervision is necessary when any appliance is used by or near children.
7. To avoid injury, do not contact moving parts or hot parts such as heaters, reflectors, lamp bulbs, and the like.
8. Always unplug an appliance from an outlet when not in use, before putting on or taking off parts, and before cleaning. Never yank cord to pull the plug from the outlet. Grasp the plug and pull to disconnect.
9. Do not use an appliance for other than intended use. The use of attachments not recommended or sold by the appliance manufacturer may cause an unsafe condition.
10. Do not install or store the appliance where it will be exposed to the weather or to temperatures below freezing.
11. Make sure an appliance mounted on a tank is securely installed before operating it.
12. Read and observe all the important notices on the appliance.
13. If an extension cord is necessary, a cord with a proper rating should be used. A cord rated for fewer amperes or watts than the appliance rating may overheat. Care should be taken to arrange the cord so that it will not be tripped over or pulled.
14. This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Never use with an extension cord unless plug can be fully inserted. Do not attempt to defeat this safety feature.

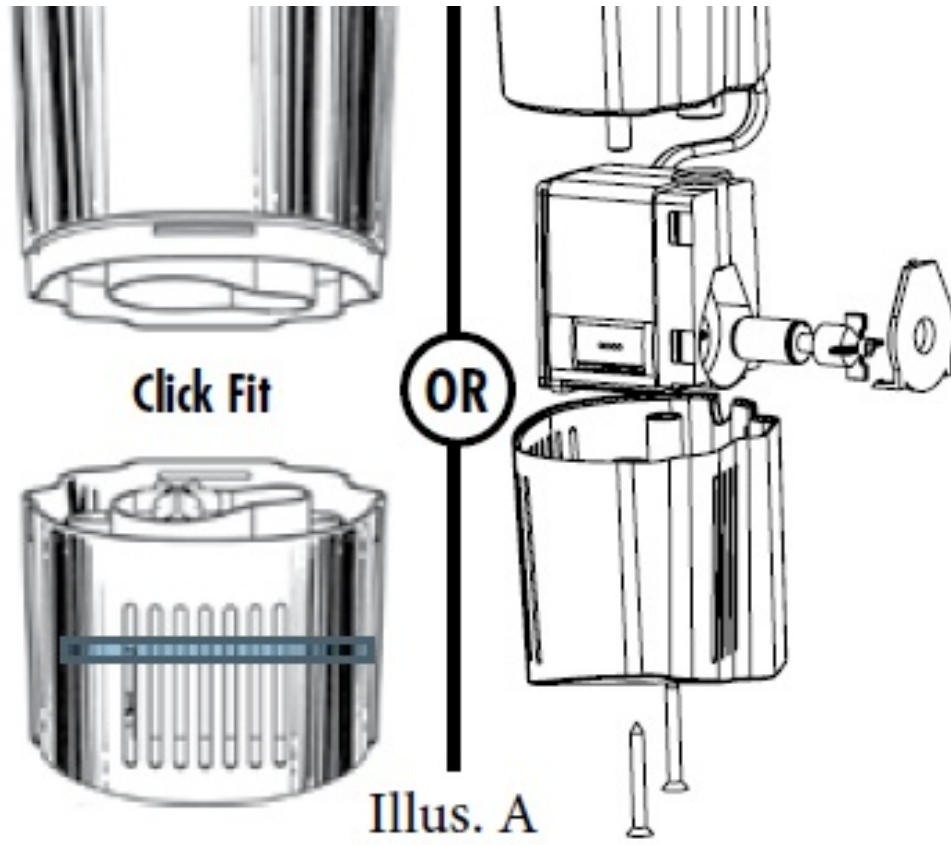
## **SAVE THESE INSTRUCTIONS**

**TWO YEAR LIMITED WARRANTY:** United Pet Group, a division of Spectrum Brands, Inc. (UPG), warrants this Internal Filter against defects in material or workmanship for two years from the date of original purchase, subject to the conditions and exceptions stated below. Your sales receipt is your Proof-of-Date-of-Purchase. If the Internal Filter exhibits such a defect, UPG will repair or replace it, our option, without cost for parts or labor. The Internal filter must be shipped postage paid to UPG. Proof-of-Date-of-Purchase is required. You are responsible for proper shipping. Call customer service at 1-800-526-0650 for return authorization and shipping address. This warranty does not cover damage caused by accident, misuse, abuse, or failure to follow the instructions accompanying this Internal Filter. All implied warranties, including any implied warranty of merchantability or fitness for any purpose, are limited to two year. Fish and plant loss, personal injury, property loss or damage (direct, incidental or consequential) resulting from the use of the Internal Filter are not covered by this warranty. Because some states/provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on how long an implied warranty lasts, the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

## **Troubleshooting Guidelines**

- Avoid placing sand in the aquarium when using this filter.
- Unplug the unit to clean the filter with a clean wet cloth. If needed, add white distilled vinegar to the cloth and rinse thoroughly.
- If the Bio-Scrubber is clogged, gently wash with room temperature water treated with AquaSafe® water conditioner to protect beneficial bacteria.
- When medicating fish, remove the carbon from the Bio-Bag®, as carbon absorbs most medications.

- To service the impeller yearly, or if the motor is noisy, unplug the filter and remove it from the aquarium. Remove the motor (see Illustration A), open its cover, and flush debris with clean water. Soak the impeller in distilled white vinegar using a cotton swab to wipe debris, and rinse. Replace the motor into the filter and install it in the aquarium using the instructions in this manual.
- It takes a few weeks for new aquarium water to cycle. “Cycling” a fish tank means growing healthy bacteria on a new filtration system so it filters out dangerous toxins. Tetra® SafeStart® aquarium bacteria cycles your aquarium immediately, so you can add fish right away.



**IMPORTANT:** Always unplug the Internal Filter before inspecting or disassembling for any reason.

## Setup

1. Attach the filter hanger to the track on the back of the filter by aligning the water drops as shown (Fig. 1).
2. Clip the filter to the back wall of your aquarium frame (Fig. 2). If the hanger doesn't fit, you may need to order separate suction cups (see spare parts list on back panel to order).
3. Insert the Filter Cartridge and Bio-Scrubber as shown.
4. See diagram for positioning and max and min water levels. To adjust the height of your filter, simply slide the filter up or down along the hanger track. If you can't position the filter to your desired water level, you may need to order suction cups (see spare parts list to order). For low water level terrariums, you may set the filter on a ledge or aquarium bottom (Fig. 5).
5. Once the filter and water level is within the recommended parameters, plug in the filter. Avoid using sand in the aquarium as this clogs the filter.

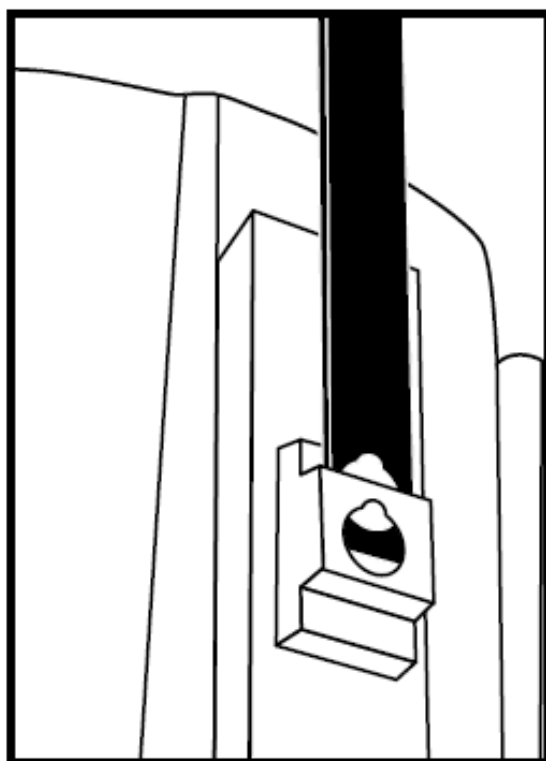


Fig. 1

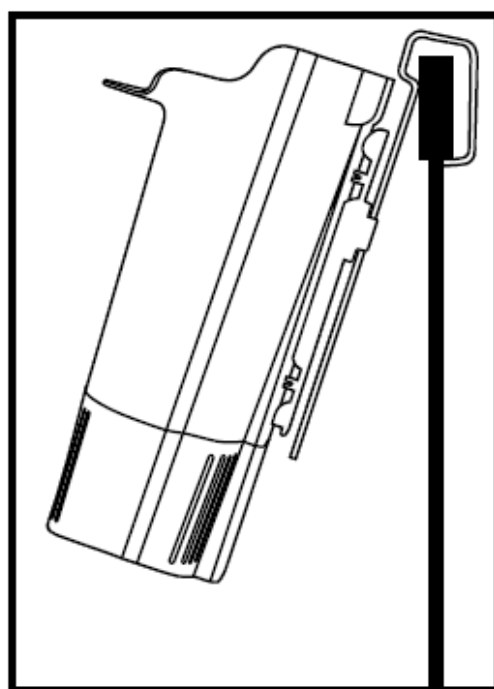


Fig. 2

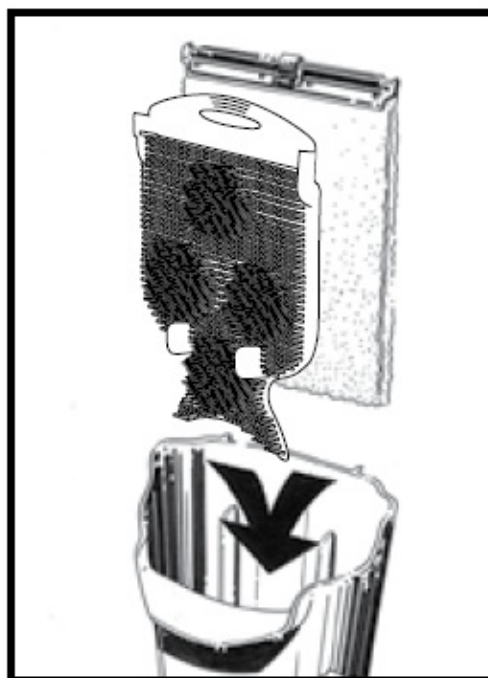


Fig. 3

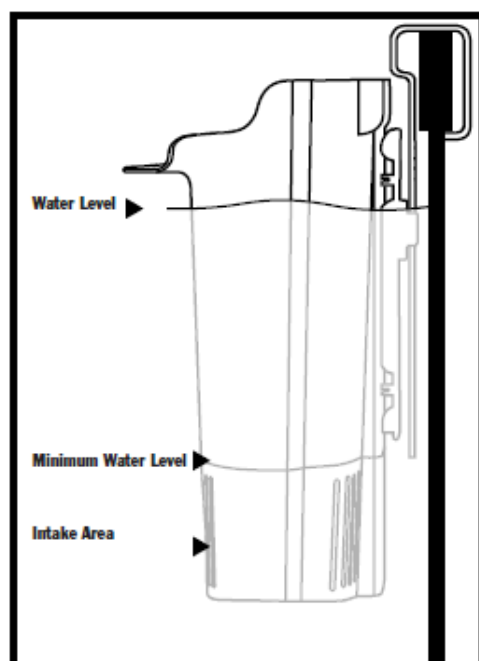


Fig. 4

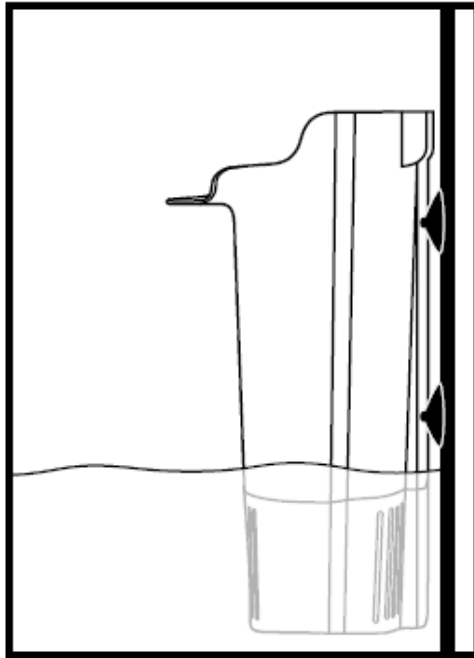


Fig. 5

UNITED PET GROUP, A DIVISION OF SPECTRUM BRANDS, INC.

UNITED PET GROUP, UNA DIVISI3N DE SPECTRUM BRANDS, INC.

UNITED PET GROUP, UNE FILIALE DE SPECTRUM BRANDS, INC.

3001 COMMERCE ST., BLACKSBURG, VA 24060

1-800-526-0650 • [www.tetra-fish.com](http://www.tetra-fish.com)

® REGISTERED TRADEMARK AND TM TRADEMARK OF SPECTRUM BRANDS, INC.

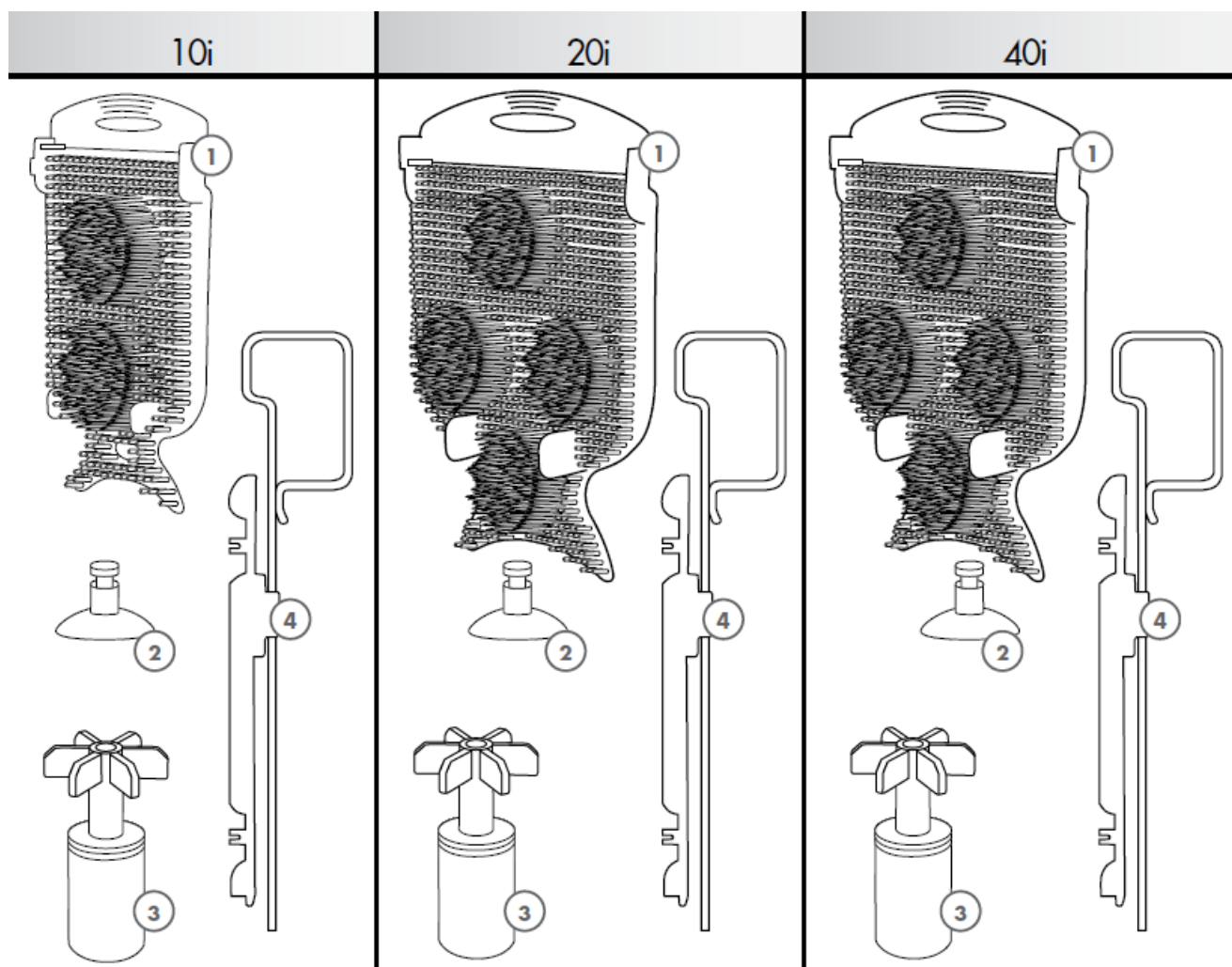
MARCA COMERCIAL REGISTRADA ® Y MARCA COMERCIAL TM DE SPECTRUM BRANDS, INC.

® MARQUE D POS E ET TM MARQUE DE COMMERCE DE SPECTRUM BRANDS, INC.

  2017 SPECTRUM BRANDS, INC. • MADE IN CHINA • HECHO EN CHINA • FABRIQU  EN CHINE

#### Parts Diagram & Identification





Replacement Parts List				
KEY	ITEM DESCRIPTION	MODEL NUMBER		
		10i	20i	40i
1	Bio-Scrubber	26370	26371	26371
2	Suction Cups	19613	19613	19613
3	Impeller	19609	19610	19611
4	Hanger Assembly	19631	19632	19632

**Questions or Missing Parts?**  
 Call Customer Service at 1-800-526-0650  
 Monday through Friday  
 8:00 AM to 5:30 PM ET

**Documents / Resources**



## [Tetra 10i Whisper Internal Power Filter](#) [pdf] User Manual

10i, Whisper Internal Power Filter, 10i Whisper Internal Power Filter, 40i, 20i