Tenda N301 Wi-Fi 4 Router Installation Guide

Contents

Tenda N301 Wi-Fi 4 Router

Specifications

- **Model:** F3/F6/N301
- **Package** Contents: Router, Ethernet Cable, Power Adapter
- **Ports:** WAN port, LAN ports
- **Wireless Standards:** 802.11 b/g/n
- **Frequency:** 2.4GHz

Product Usage Instructions

Connect the Router

1. Power off your modem.
2. Connect the WAN port of the router to the LAN port of your modem using an Ethernet cable.
3. Power on the router.

Connect the Router to the Internet

1. Open a browser on your device and enter **tendawifi.com** in the address bar or use the Tenda WiFi app.
2. Follow the on-screen instructions to connect the router to the internet.

Access the Internet

- **For WiFi-enabled devices:** Connect to the WiFi network using the WiFi name and password you set.
- **For wired devices:** Connect to a LAN port of the router using an Ethernet cable.

FAQ

1. **Q1: I cannot log in to the web UI of the router by visiting tendawifi.com. What should I do?**
   - **A:** If using a WiFi-enabled device: Ensure it connects to the WiFi network of the router and disable mobile data.

- If using a wired device: Ensure correct entry of **tendawifi.com** or 192.168.0.1, proper LAN port connection, and automatic IP/DNS settings.
- If the issue persists, reset the router (refer to Q3).

2. **Q2: I cannot access the internet after configuration. What should I do?**
   - **A:** Check the WAN port connection.
   - Log in to the web UI and troubleshoot on the Internet Settings page.
   - If the issue persists, check WiFi and wired device connections, update WiFi settings, and ensure automatic IP/DNS settings.

3. **Q3: How to reset the router?**
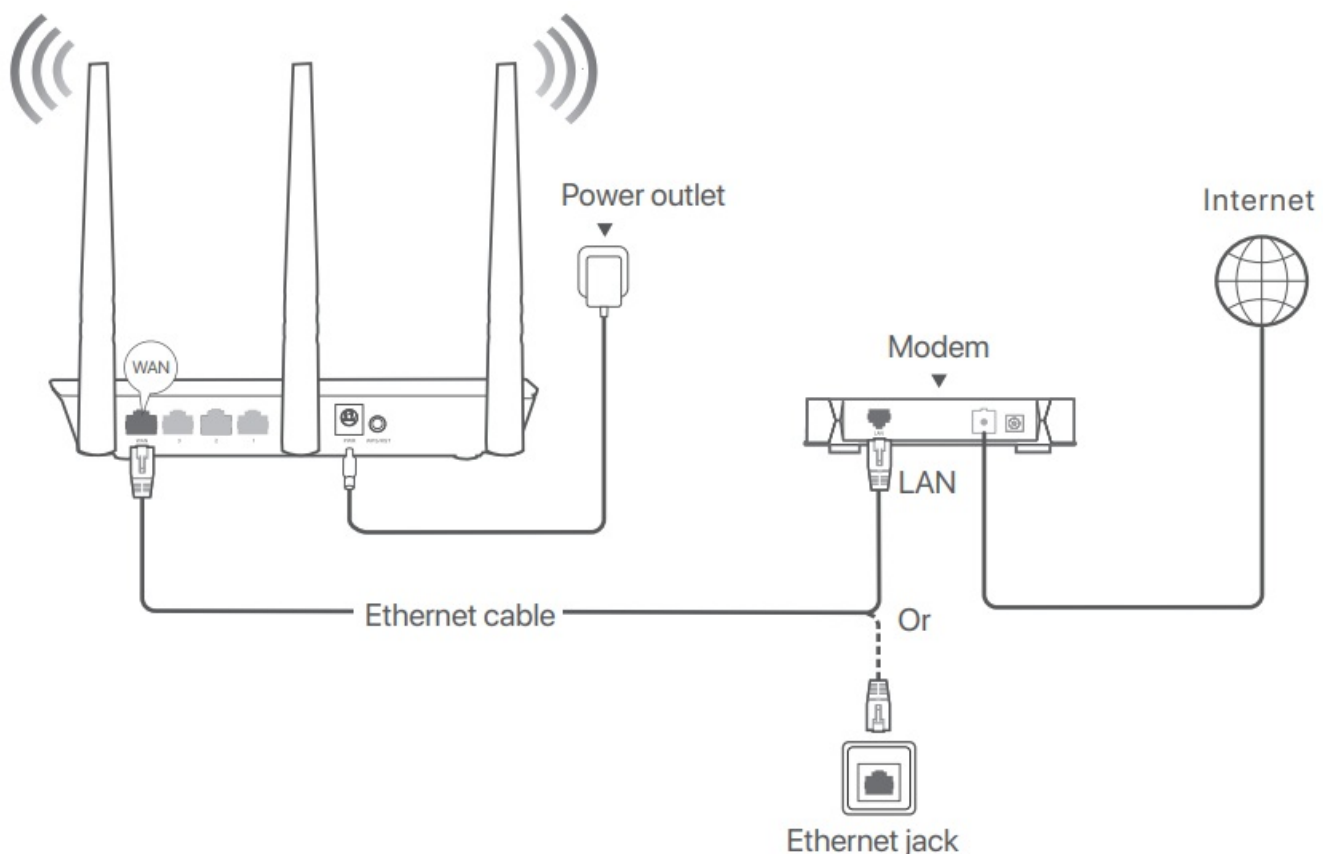   - **A:** Refer to the user manual for specific instructions on resetting the router.

Package contents

- Wireless router x 1
- Ethernet cable x 1
- Power adapter x 1
- Quick installation guide

Connect the router

Tips If you use the modem for internet access, power off the modem first before connecting the WAN port of the router to the LAN port of your modem, and power it on after the connection.

1. Connect the WAN port of the router to the LAN port of your modem or the Ethernet jack using an Ethernet cable.
2. Power on the router.

3. (F3 used for example. The wiring of other models is similar regardless of their appearance.)

Connect the router to the internet

1. Connect your devices to the router
    - WiFi-enabled devices: Connect to the WiFi network of the router.
    - **Scenario 1:** The default WiFi name (SSID) and WiFi password (if any) can be found on the bottom label of the router.
    - **Scenario 2:** The default WiFi name and WiFi password (if any) can be found on the bottom label of the router. The default WiFi name is the last six characters of the router's MAC address.
    - **Wired devices:** Connect to a LAN port (Except the port marked WAN, all Ethernet ports are LAN ports.) of the router using an Ethernet cable.
2. Start a browser on the device and enter tendawifi.com in the address bar to access the web UI run the Tenda WiFi app, and follow the onscreen instructions to connect the router to the internet.

- **Tips** If you cannot log in to the web UI, see Q1 in FAQ.
- **Done To access the internet with:**
- WiFi-enabled devices: Connect to the WiFi network using the WiFi name and password you set.
- Wired devices: Connect to a LAN port (Except the port marked WAN, all Ethernet ports are LAN ports.) of the router using an Ethernet cable.
- **Tips** If you cannot access the internet, see Q2 in FAQ.

FAQ

I cannot access the internet after the configuration. What should I do?

Try the following solutions first Check whether the WAN port of the router is connected to a modem or Ethernet jack properly. Log in to the web UI of the router and navigate to the Internet Settings page. Follow the instructions on the page to solve the problem. If the problem persists, try the following solutions For WiFi-enabled devices Check whether your WiFi-enabled devices are connected to the WiFi network of the router. Log in to the web UI and change your WiFi name and WiFi password on the Wireless Settings page. Then try again. For wired devices Check whether your wired devices are connected to a LAN port of the router properly. Check whether wired devices are set to Obtain an IP address automatically and Obtain DNS server address automatically.

How to reset the router?

Try the following solutions Router with one LED indicator When the router is working normally, hold down the rest button with RST for about 8 seconds, and then release it when the LED indicators blink fast. The router is reset. Router with multiple LED indicators When the SYS LED indicator blinks, hold down the rest button with RST for about 8 seconds and then release it when all the LED indicators light up. The router is reset.

What should I do if I forgot my WiFi password?

Log in to the web UI of the router on your wired or WiFi-enabled device, navigate to the Wireless Settings page, and check your WiFi password.

Q: I cannot log in to the web UI of the router by visiting tendawifi.com. What should I do?

Try the following solutions:

- If you are using a WiFi-enabled device, such as a smartphone
- Ensure that it connects to the WiFi network of the router.
- Ensure that the cellular network (mobile data) of the smartphone is disabled.
- If you are using a wired device, such as a computer
- Ensure that **tendawifi.com** or 192.168.0.1 is entered correctly in the address bar, rather than the search bar of the web browser.
- Ensure that the computer is connected to a LAN port of the router properly using an Ethernet cable.
- Ensure that the computer is set to Obtain an IP address and a DNS server address automatically.
- If the problem persists, reset the router by referring to Q3, and try again.

Get support and services

- For technical specifications, user guides, and more information, please visit the product page or service at **www.tendacn.com.** Multiple languages are available.
- You can see the product name and model on the product label.

Technical Support

- **Shenzhen Tenda Technology Co., Ltd.**
- **Floor 6-8, Tower E3, No.1001, Zhongshanyuan Road, Nanshan District, Shenzhen,**
- **China. 518052**
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- **V1.0 Keep for future reference**

Documents / Resources

Tenda N301 Wi-Fi 4 Router [pdf] Installation Guide
F3, F6, N301, N301 Wi-Fi 4 Router, N301, Wi-Fi 4 Router, 4 Router, Router

References

- **User Manual**