



## TEMPUR-PEDIC GSTP269 Extend Smart Base Powered by Sleeptracker Owner's Manual

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TEMPUR-Ergo® Smart Base  
Powered by Sleeptracker® AI



**OWNER'S MANUAL**  
Tempur-Pedic Customer Service U.S.: 1-844-309-3597

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## safety precautions and usage statements

### Attention: Important Safety Disclaimers

Read all instructions before using your TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM adjustable base.

### SAVE THESE INSTRUCTIONS.

To reduce the risk of shock, burns, fire, or injury:

Always unplug the base from the electrical outlet before servicing any part of the base. To reduce the risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from the power source.

Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair, and the like. Do not drop or insert any object into any opening.

Discontinue use of the bed base and contact a qualified service center if: it has a damaged cord or plug, is not working properly, or has been dropped into water.

Only use this bed base for its intended use as described in this manual.

Do not use accessories/attachments that are not recommended by the manufacturer.

Close supervision is required when the bed base is used by or near children, convalescents, or disabled persons.

### Outlet Safety:

**For optimal safety and operation, plug the bed base into a surge protector (not included).**

The bed base should only be plugged directly into a wall outlet or surge protector (recommended). Improper connection of the equipment can result in the risk of electrical shock, electrical fire, or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified electrician to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

### Warranty Warning:

Do not open or tamper with the control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with. For complete warranty information refer to the warranty information section on pages 12-13.

### In-Home Use and Hospital Disclaimer:

The TEMPUR-PEDIC ERGO EXTEND™ + SLEEPTRACKER® SYSTEM adjustable bases are designed solely for in-home use. This base was not designed as a hospital bed and is not designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.

### Pets and Small Children:

Children and pets can be crushed or killed if they become entrapped in moving parts of the bed. Before you reposition the base, check to be sure children and small pets are not near or under the base. Do not teach children to operate the remote.

Immediately dispose of all packaging materials as they may pose a smothering risk to small children and pets.

### **Safety Features:**

**Manual operation** – If something gets caught in the platform when flattened, you can manually raise the platform up by lifting at both the head and foot to relieve pressure and allow for release.

**Child-lockout** – This remote control is programmed with a child-lock safety feature. Information on activation and deactivation of this feature can be found on the Remote Control page(s) and on the back of your remote control.

**Emergency stop** – Stop the motion of the platform by pressing any button on the remote control or by pushing the button on the Battery Backup Box located underneath the base.

**Power outage** – Use the “Emergency Battery Backup Box” as a temporary power source to get the base to the desired position. Instructions on how to operate the Battery Backup Box are on the Emergency Battery Backup page(s).

### **Power Ratings:**

INPUT: AC 100–240V 50/60 HZ 2.0A

OUTPUT: DC 29V 2.0A

WATTS: 58W

### **Product Ratings:**

The lift motors are not designed to operate continuously for more than two [2] minutes in an eighteen [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

The massage motors are not designed to operate continuously for more than 30 minutes at a time. Please allow the massaging system to rest for 30 minutes after automatic massage shut off before restarting.

#### **Weight Limits:**

The recommended weight limits on the TEMPUR-PEDIC ERGO EXTEND TM + SLEEPTRACKER® SYSTEM are: Twin Long / Queen / King / Split CA King / CA King: 850 pounds.

The maximum weight the bed can support per person is 350 pounds with the weight evenly distributed across the head and foot sections. This product is not designed to support or lift this amount of weight in the head or foot sections alone. NOTE: Exceeding the recommended weight restrictions could damage your TEMPUR-PEDIC ERGO EXTEND TM + SLEEP TRACKER® SYSTEM

and void your warranty. For best performance, you should enter and exit the TEMPUR-PEDIC ERGO EXTEND TM + SLEEPTRACKER® SYSTEM while it is in the flat or fully lowered position.

TEMPUR-PEDIC ERGO EXTEND TM + SLEEP TRACKER® SYSTEM fits easily inside bed frames, furniture beds and platform beds that are certified to hold a minimum of 1000 pounds. If using this adjustable base without the legs and placing directly on a bed frame or platform bed, cross-bed supports (slats) are strongly recommended to ensure TEMPUR-PEDIC ERGO EXTEND TM

+ SLEEPTRACKER® SYSTEM maintains stability during operation.

**Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.**

#### **Acoustics:**

In normal base operation the wheels, which allow the bed to maintain its distance from the wall, will make contact with the steel platform supports of the base creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact.

This is normal.

#### **Fabric Care:**

To prolong the life of your fabric, protect it from direct sunlight whenever possible. For spot cleaning, wipe the area with a lightly damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources.

For deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water.

Do not wet excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing. Wipe with a clean cloth dampened with warm water to remove residues after brushing. Dry in shade away from direct heat.

If persistent marks remain visible after cleaning, seek professional advice.

### **FCC Compliance:**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **CAN ICES-3 (B)/NMB-3(B)**

Tempur-Pedic® Sleeptracker® System

For Tempur-Pedic Ergo Extend™

#### **System Components**

Sleeptracker Sleep Monitoring System Model STS-40 / STS-40A:

– One Sleeptracker Processor Units

– One or two Sleeptracker Sensors\*

Sleeptracker Smart Cable Model STC-10

Quick Start Card with QR code

Safety and Warranty Information

\*Note: the number of sensor units included depends on the particular Tempur-Pedic Ergo Extend + Sleeptracker System size purchased.

### **Specifications**

Sleeptracker Sleep Monitoring System Model STS-40 / STS-40A:

– Input power: 5V DC, 500mA

– Wi-Fi mode: 802.11 b/g/n 2.4G Band

– Wi-Fi frequency range: 2412.0–2462.0 MHz

– Wi-Fi AP broadcast: 2.4GHz

– Wi-Fi AP channel: Variable, 1 through 11.

Channel selection is performed by scanning the area to choose a non-overlapping channel.

– Wi-Fi output power: 0.25 watts

Sleeptracker Smart Cable Model STC-10: – Input power: 29V DC, 100mA

– Output power: 5V DC, max 500mA

### **Certifications:**

– FCC Part 15B, FCC Part 15C

– Industry Canada ICES-003, RSS-210

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For assistance visit our web site: Certifications:

– FCC Part 15B, FCC Part 15C

– Industry Canada ICES-003, RSS-210

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For assistance visit our web site: [www.sleeptracker.com](http://www.sleeptracker.com)

Services and app availability are subject to change at any time, may not be available in all areas and may require separate subscriptions.

This product is not a medical device and should not be used to diagnose or treat any medical condition.

Services and app availability are subject to change at any time, may not be available in all areas, and may require separate subscriptions.

This product is not a medical device and should not be used to diagnose or treat any medical condition.

Designed in Santa Cruz, California

Made in China

## System Requirements:

- Mobile device running iOS or Android
- Existing Wi-Fi network

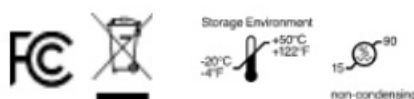
Requires Tempur-Pedic® Sleeptracker® app from Fullpower Technologies, available on the Apple App Store or on Google Play. Requires Wi-Fi connection to your home network, and Internet access via a router or modem.

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100–240 V AC 50/60 Hz

Contains either transmitter module FCC ID: H8N-WLL6540, IC: 1353A-WLL6540 (or) FCC ID:2AF2O-FPM20, IC: 20700-FPM20.



Tempur-Pedic North America, Inc.

1000 Tempur Way

Lexington, KY 40511

Tempur-Pedic Canada

145 Milner Ave.

Scarborough, Ontario M1S 3R1

## FCC Certification Statement

This equipment complies with Part 15 of the FCC Rules. The operation of this equipment is subject to the following two conditions: (1) the equipment may not cause harmful interference, and (2) the equipment must accept any interference that might cause undesired operation.

## Radio and Television Interference

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that such interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by taking one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Important:** Any changes or modifications not expressly approved by Tempur Sealy International ("Tempur") could void the electromagnetic compatibility compliance and negate your authority to operate this equipment.

This equipment was tested for FCC compliance under conditions that included the use of Tempur peripheral devices and Tempur cables and connectors between system components. It is important that you use Tempur cables and connectors between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices.

You can obtain proper Tempur cables and connectors through a Tempur authorized dealer.

**Responsible party (contact for FCC matters only) :**

Tempur-Pedic North America, Inc.

1000 Tempur Way

Lexington, KY 40511

Sleeptracker Sleep Monitoring System model STS-40 / STS-40A contains either transmitter module FCC ID: H8N-WLL6540, IC: 1353A-WLL6540 (or) FCC ID:2AF2O-FPM20, IC: 20700-FPM20

**Industry Canada Statement of Compliance**

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This device complies with ICES-003 Class B specifications of Industry Canada.

**Responsible party (contact for Industry Canada matters only):**

1390658 Ontario Inc (Tempur Canada)

145 Milner Ave.

Scarborough, Ontario

M1S 3R1

Sleeptracker Sleep Monitoring System model STS-40 / STS-40A contains either IC 1353A-WLL6540 or IC 20700-FPM20.

**Exposure to Radio Frequency Energy**

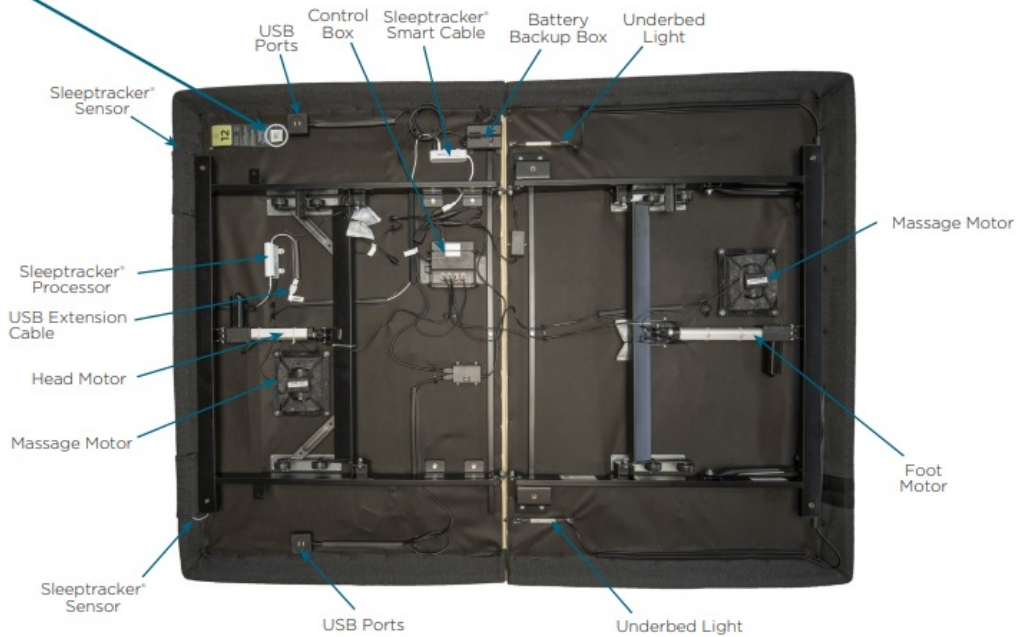
This equipment complies with radiation exposure limits set forth in the FCC's OET Bulletin 65 and Industry Canada's RSS-102 standard for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm (about 8 inches) between the radiator and your body. This equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

**Pacemaker Notice**

If you use a medical device such as a pacemaker or implantable cardioverter-defibrillator (ICD), please consult your physician before using this product.

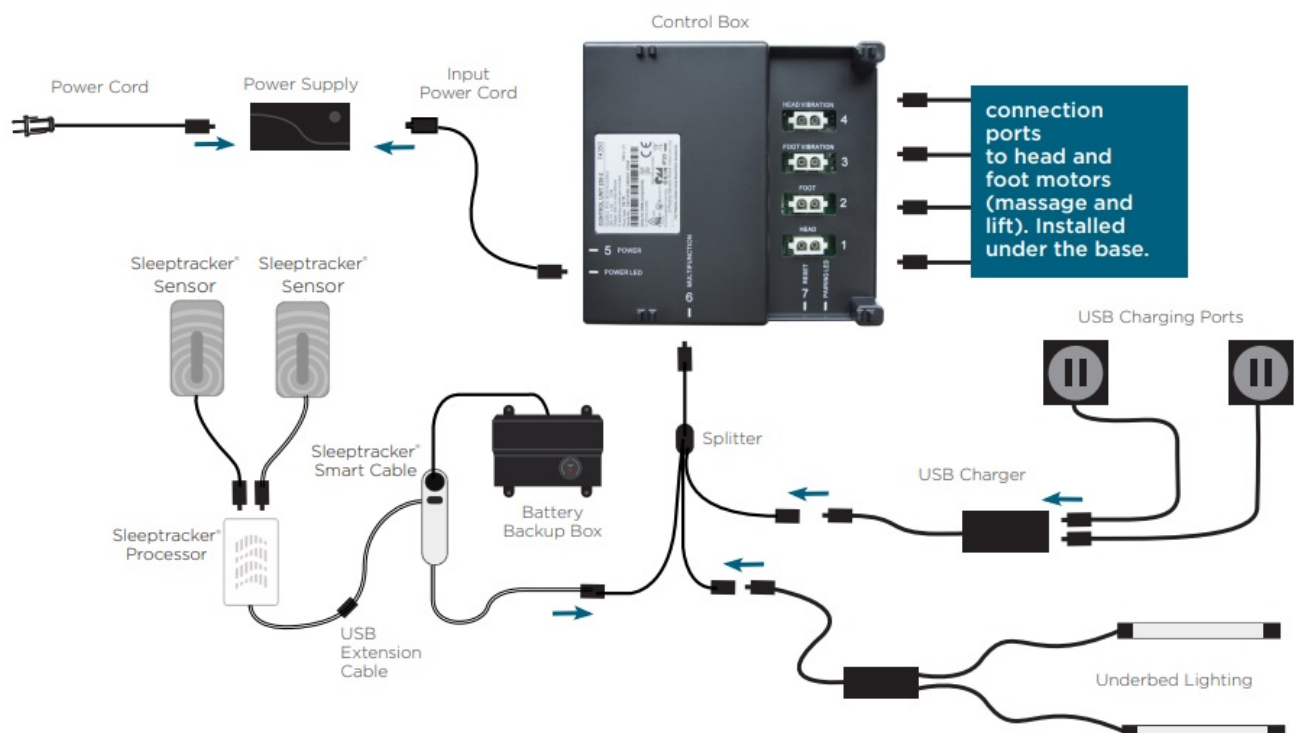
**base overview**

To access all the features of your smart base, please download the Tempur-Pedic Sleeptracker app and setup using the QR code found under the base by raising the head of the base to the full upright position.



## quick reference guide

Not to scale. For illustration purposes only. Read all instructions before beginning installation.






## remote control

Remote Control arrives paired to the adjustable base. Three (3) AAA batteries are required to operate the remote.



**IMPORTANT!:** For your safety, read the owner's manual carefully and completely before operating this product. Electric shock may occur if electrical components are not installed or operated according to these guidelines.



	<b>Head Zone Massage Control</b> Activates simple steady-state massage and toggles through 2 intensity levels. Low, high, and off.
	<b>Foot Zone Massage Control</b> Activates simple steady-state massage and toggles through 2 intensity levels. Low, high, and off.
	<b>Massage Wave Mode Control</b> Turns on and activates programmed massage mode. Toggles wave modes 1, 2, 3, and off. Intensity defaults to low.

There are 3 possible wave massage modes and 2 intensity levels to choose from. Press the Wave Massage Mode Selector to choose the desired mode (1, 2, or 3), then use the Head Massage and/or the Foot Massage buttons to cycle through the available intensity levels. Once the massage mode is chosen, it will run for 30 minutes unless it is canceled by pressing the Wave Massage Mode Selector button repeatedly until the message stops.

If one of the wave massage modes is not needed, pressing Head and/or Foot Massage buttons will initiate massage for those sections and cycle through 2 different intensity levels as well as "OFF".

## ADJUST



	<b>Head Position Adjustments</b> Use to raise and lower the head section of your adjustable base.
	<b>Foot Position Adjustments</b> Use to raise and lower the foot section of your adjustable base.

Remote Control arrives paired to the adjustable base. Three (3) AAA batteries are required to operate the remote.







\* Not user-programmable.

‡ Can be reprogrammed to user desired position.

The ZERO-G®, TV in Bed, Anti-Snore, and Favorite 1 in bed presets can be re-programmed to any position chosen by the user. Simply adjust the bed to the desired position, then hold any of the 4 buttons down until the remote backlight flashes twice. The button is now re-programmed.

To restore the buttons to their original positions, depress the One-touch Flat and Zero-G® buttons simultaneously for 5 seconds. The remote backlight will flash twice to indicate the original positions have been restored.

## PRESET

	<b>Zero-G ‡</b> Adjusts your legs to relieve pressure off the lower back.
	<b>Flat *</b> One-Touch Flat lowers head and foot to a flat position and turns off massage (if running).
	<b>TV in Bed Preset Position ‡</b> Brings head and foot into position for viewing TV.
	<b>Anti-Snore Preset Position ‡</b> Raises the head of the bed slightly to help open airways.
	<b>Favorite 1 Preset Position ‡</b> Reprogrammable Preset Position.
	<b>Under LED lighting *</b> Turn on/off under-bed LED lighting.

## TANDEM MODE (for Twin XL/Split CA King x 2 bases only)

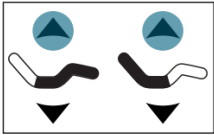
Immediately after installation, the buses will operate in unison. In order to have both bases operate independently, either download the Tempur-Pedic Sleeptracker app and enable the split system setting during setup, or use the remote control to turn Tandem Mode off.

To turn Tandem Mode off, press and hold FLAT + Favorite 1 Preset for six (6) seconds. The remote backlight will flash twice. Tandem Mode is now off and both bases will operate independently.

To turn Tandem Mode on, press and hold FLAT + TV In Bed Preset for six (6) seconds. The remote backlight will flash twice. Tandem Mode is now on and both bases will operate in unison. This is the factory setting.

## Child Lock Feature

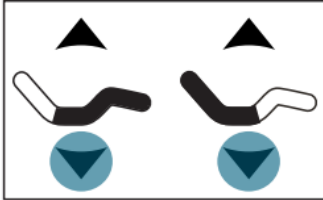
## Activate Child Lock



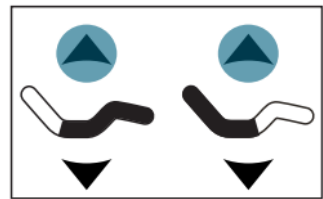
Press and hold the HEAD UP and FOOT UP buttons together for 3 seconds until the remote backlight flashes twice.

The remote is now in Child Lock. Pressing any buttons while in Child Lock will yield no movement to your adjustable base.

## Deactivate Child Lock



Press and hold the HEAD DOWN and FOOT DOWN buttons together for three (3) seconds, then hold HEAD UP and FOOT UP for three (3) seconds until the remote backlight flashes twice.



The remote is no longer in Child Lock. The remote and adjustable base will work normally.

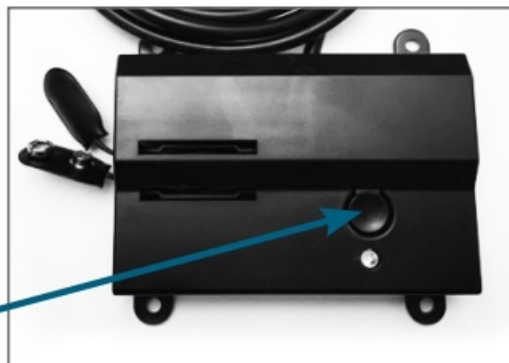
## remote control pairing

The original remote that comes in the box is already paired to the adjustable base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.

### STEP 1

Locate the battery backup box and press the button TWICE. A light on the battery backup box will illuminate.

Battery  
backup box  
button



### STEP 2

Remove the back cover of the remote, press and hold down the PAIR button.

The PAIR button will illuminate blue and start flashing. When the PAIR button stops flashing, the illuminated light on the battery backup box will go out.

Release the PAIR button. The remote is now paired to the adjustable base.



### STEP 3

Test all remote functions. If the remote buttons do not impact the adjustable base movements, please repeat the process again or call Tempur-Pedic customer service: U.S. 1-844-309-3597 | Canada : 1-800-887-4321 | México: 01-722-273-1810

### \*ALTERNATE REMOTE PAIRING PROCESS

Locate the control box (see a base overview on page 5) and press the button twice. A green LED light will illuminate the control box. On the back of the remote, press and hold the PAIR button. The PAIR button will illuminate blue and start flashing. When the PAIR button stops flashing, the green LED light on the control box will go out. Release the PAIR button. The remote is now paired to the adjustable base.

### emergency battery backup box

Two (2) 9 Volt batteries are required to operate the battery backup box feature and are NOT included.

### OVERVIEW

For emergency use only, in case of a power outage.

In the event that the base is stuck in an articulated position during a power outage, the battery backup box will return the base to a flat position. Batteries are not to be used for the normal operation of the base.

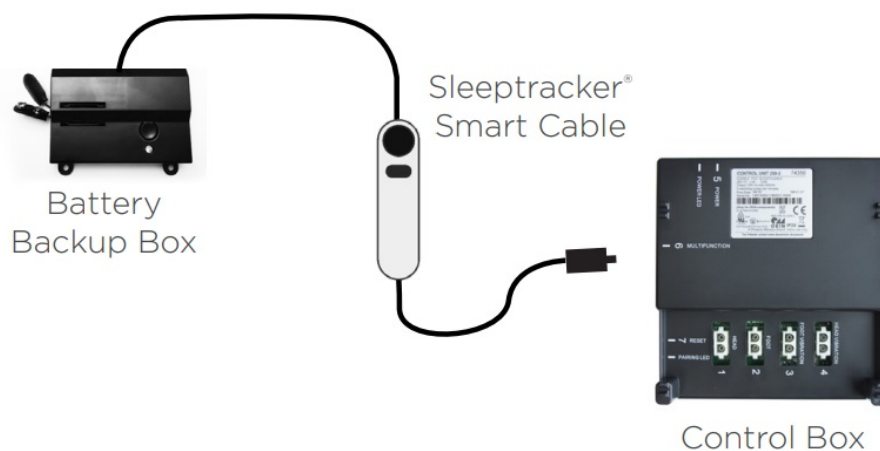


## STEP 1

Install the 9 Volt batteries into the provided battery backup box. Do not mix brand-name batteries.

## STEP 2

Press the button on the battery backup box to lower the base to a flat position.



## troubleshooting

If one or more functions on the bed base have stopped operating:

### ADJUSTABLE BASE

- Check under the bed base to verify that the wired connections are secure and that there are no cords or bedding obstructing the movement of the base.
- Check to ensure the LED light is illuminated on the control box. If there is no light, verify that the input and power cords are properly connected.
- Unplug the base for 60 seconds to reset the electronic components.
- Plug bed base into a different electrical outlet, or test the current outlet with another working appliance (a grounded, electrical surge protector is recommended).

### REMOTE

- Ensure that your remote batteries are properly installed or do not need replacing.
- Ensure the Child Lock feature is not enabled. See page 8 for more information.
- Ensure that the remote control is paired to the bed base.

### Sleeptracker®

- For support with Sleeptracker® Monitor, please email [support@sleeptracker.com](mailto:support@sleeptracker.com)

If your issue is not resolved by following the instructions above, please locate the serial number on the warranty card or back of the remote control and call the customer service team for your region.

## warranty information

## Limited Warranty for TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM

TEMPUR-PEDIC® NORTH AMERICA, LCC (TEMPUR-PEDIC® ) WARRANTS THAT IT WILL, AT TEMPUR-PEDIC® 'S OPTION, REPLACE OR REPAIR PURCHASER'S TEMPUR-PEDIC® ERGO™ + SLEEPTRACKER® SYSTEM MODEL IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED IN THIS WARRANTY.

TEMPUR-PEDIC® UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE GOODS EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE THEREOF.

THIS WARRANTY APPLIES ONLY TO TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM MODEL. THIS MODEL MAY BE IDENTIFIED BY REFERENCE TO THE SERIAL NUMBER ON THE PRODUCT.

### **YEARS 1 THROUGH 3: FULL COVERAGE OF PARTS AND LABOR**

TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM is warranted against defects in the workmanship or materials for a period of three (3) years from the warranty commencement date. During these first three years of the warranty, the entire product is so covered, including factory supplied electronics, electrical components, Sleeptracker® components, drive motors, and power supply components. Upon notice during the first through the third year from the warranty commencement date, Tempur-Pedic® will send replacement parts to the purchaser, at no cost, in order to replace any such defective part. In addition, Tempur-Pedic® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts which Tempur-Pedic® determines to be defective. This three (3) year warranty shall not apply if the purchaser does not return any and all defective parts to Tempur-Pedic® within 15 days of the purchaser's receipt of such replacement parts furnished. Return of the frame, however, should it need to be replaced, is not required.

In no instance will this warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM we will require proof of purchase from you demonstrating that you are the original purchaser and are eligible to make a valid claim under this Warranty.

### **YEARS 4 THROUGH 5: FULL COVERAGE OF PARTS ONLY**

Upon notice during the years four (4) and five (5) from the warranty commencement date, Tempur-Pedic® will offer replacement parts for any defective parts to the purchaser.

Factory supplied electronics, electrical components, Sleeptracker® components, drive motors, and power supply components are included. This two (2) year warranty shall not apply if the purchaser does not return any and all defective parts to Tempur-Pedic® within 15 days of the purchaser's receipt of the replacement part. Purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part.

### **FRAME ONLY – YEARS 1 THROUGH 25 WARRANTY**

Notwithstanding the above, Tempur-Pedic® extends a 25 Year Warranty on the frame itself used in this product. Specifically, Tempur-Pedic® warrants that for a full 25 years, any defect in the workmanship or the materials used in the frame itself shall be covered.

In the event of a frame defect, full product replacement will be offered. For purposes of this 25 Year Warranty, the frame consists of the metal structure of the base and specifically excludes its cover, its side rails, decking and legs, actuator lift and massage motors, control box, remote controls, power supply, Sleeptracker® components, and any power supply cords.

### **ADDITIONAL TERMS AND CONDITIONS**

In no instance will this warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM directly from Tempur-Pedic® we will require proof of purchase from you demonstrating that you are the original purchaser and eligible to make a valid claim under this Warranty.

This Warranty does not include coverage for damage caused by the purchasers or by other users if the product has been used in a manner inconsistent with the operation and maintenance procedures outlined in the Complete Reference Guide, this Warranty, or any other applicable document published or approved by Tempur-Pedic®. Nor does it include coverage if the product has been repaired or modified by the purchaser or by an unauthorized third party or if the product has been damaged in transit. This Warranty does not apply to damage to mattresses, fabric,

cables, electrical cords, or items supplied by Resellers, as defined below. Contact the Reseller or other appropriate party for warranty information on these items. Nor does this Warranty apply to any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the unit or finding an unsatisfactory power connection. In addition, if the recommended weight restrictions are not followed (Queen, Twin Long, and Split/ Dual CA King bases – up to 850 lbs. each peak limit and up to 700 lbs. operating limit) this warranty is void.

Replacement parts may be new or reconditioned at Tempur-Pedic®'s discretion.

Except for the 25 Year Warranty provided for the frame of this product, there is no warranty at all after five years, dating from the commencement of this Limited Warranty.

#### **ADDITIONAL LIMITATIONS ON WARRANTY COVERAGE**

In the event, a warranty claim is filed and a warranty replacement is deemed necessary, the purchaser will be required to surrender the original product, including any components, to Tempur-Pedic® at the time of the replacement. Return of the frame, however, should it need to be replaced, is not required.

### **warranty information**

Repairs to or replacement of the TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM model or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period. This Warranty begins on the "warranty commencement date" which is the date of purchase for new unused products.

If you did not purchase this TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM model directly from Tempur-Pedic®, proof of purchase will be required to demonstrate that you are the original purchaser and eligible to make a valid claim under this Warranty.

If original proof of purchase is not provided by the purchaser, Tempur-Pedic® reserves the right to determine if the unit is covered, or is not covered, by this Warranty and may use the manufacturing date as the warranty commencement date.

The decision to repair or to replace defective parts under this Limited Warranty shall be made by Tempur-Pedic® at its option and at its sole discretion. Except for the Warranty provided for the frame of this product, there is no warranty at all after five years, dating from the commencement of this Limited Warranty.

TEMPUR-PEDIC® SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. THE EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY SHALL BE REPLACEMENT OR CREDIT TOWARDS REPLACEMENT AS SET FORTH HEREIN. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THE WARRANTY DESCRIBED ON THE FACE OF THIS LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This Warranty gives the purchaser specific legal rights, and the purchaser may also have other legal rights, which may vary from state to state.

If you the purchaser experience any problem with your TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM during the warranty period, please consult the troubleshooting section of your Reference Guide. If the problem persists, please contact Tempur-Pedic®'s Customer Service Department by calling toll-free 1-844-309-3597 or by sending an email to [ustomer.service@tempurpedic.com](mailto:ustomer.service@tempurpedic.com).

PLEASE RETAIN THIS WARRANTY PAPERWORK AND ORIGINAL SALES RECEIPT FOR EASY FUTURE REFERENCE AND DOCUMENTATION.

This Warranty is valid in all 50 states, Puerto Rico and Canada.

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IF YOU HAVE ANY ISSUES WITH YOUR ADJUSTABLE BASE WITHIN THE WARRANTY PERIOD, PLEASE REFER BACK TO THE INSTRUCTIONS IN THIS USER MANUAL. IF YOUR ISSUES PERSIST, PLEASE CALL TEMPUR-PEDIC CUSTOMER SERVICE:

Please have your receipt ready and available.

**TEMPUR-PEDIC CUSTOMER SERVICE TOLL-FREE NUMBER:**

**U.S. 1-844-309-3597 | CANADA : 1-800-887-4321**

**MÉXICO: 01-722-273-1810**

THANK YOU AND ENJOY YOUR TEMPUR-PEDIC ERGO™ + SLEEPTRACKER® SYSTEM ADJUSTABLE BASE.

Serial Number: \_\_\_\_\_


(Place your serial number here for ready reference.)



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Documents / Resources

	<a href="#">TEMPUR-PEDIC GSTP269 Extend Smart Base Powered by Sleeptracker</a> [pdf] Owner's Manual GSTP269, Extend Smart Base Powered by Sleeptracker
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References

- [AI-Powered Sleep Analytics | News | Sleeptracker-AI](#)
- [AI-Powered Sleep Analytics | News | Sleeptracker-AI](#)