



TELUS ASSORTED Smart Thermostat User Manual

[Home](#) » [Telus](#) » TELUS ASSORTED Smart Thermostat User Manual 

Contents

- [1 TELUS ASSORTED Smart Thermostat](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Description](#)
- [5 Removal And Repositioning of a Smart Thermostat](#)
- [6 Connecting App via Wi-Fi](#)
- [7 Documents / Resources](#)
 - [7.1 References](#)



TELUS ASSORTED Smart Thermostat



Product Information

Specifications

- Works with low voltage systems of 24 Volts AC
- Compatible with most home heating systems

FAQ

- **Q:** What tools do I need to remove and reposition a Smart Thermostat?
 - **A:** You will need needle nose pliers, a Phillips head screwdriver, a power drill, a pencil, and labels and/or a camera.
- **Q:** Can I remove the wires without labeling them?
 - **A:** It is recommended to label the wires with their associated letters to ensure proper reinstallation.
- **Q:** What voltage systems are compatible with the Smart Thermostat?
 - **A:** The Smart Thermostat works with low voltage systems of 24 Volts AC. Base heaters are mostly likely not a low voltage system, so consult your product manual or manufacturer for compatibility.
- **Q:** Do I need to turn off my heating and cooling systems before repositioning the Smart Thermostat?
 - **A:** Yes, it is important to turn off all heating and cooling systems, as well as switch off the furnace or breaker.

Product Usage Instructions

Removal of a Smart Thermostat

1. Gently remove the thermostat body from the wall by firmly pulling from the top center down and out.

2. Take a picture of the exposed wires.
3. Use needle nose pliers to remove one wire off at a time, ensuring to label it with the associated letter.
 - Must have one W and one R wire.
4. If a wire is not labeled, consult an HVAC specialist before proceeding.
5. Once all wires are removed and labeled, remove the old thermostat.

Repositioning of Smart Thermostat

1. Secure the baseplate for the new thermostat.
 - Use the bubble level on the back plate as a guide.
 - With a pencil, mark where the screws go.
 - Use drywall anchors for added support.
2. Connect labeled wires to the new Thermostat.
 - Match the wire label to the corresponding terminal and insert.
 - Give it a slight pull and it should lock into place.
 - Take a picture of the inside wired labels, as you will need to reference this later when enrolling the thermostat.
3. Install batteries in the thermostat.
4. Attach the body of the thermostat onto the baseplate.
5. Turn power back on to the thermostat.

Connecting the Smart Thermostat to the Customer App via Wi-Fi

1. Log into the Customer App.
2. Select the menu on the top left corner.
3. Select "Add Device".
4. Select "Thermostat".
5. Select the specific thermostat model you have.
6. Click "Begin Installation".
7. Click "Next".
8. Press and hold the down button on the Smart Thermostat until the radio icon flashes.
9. Select the menu on the top left corner.
10. Select "Thermostats".
11. Select "Setup".
12. Name your Thermostat (e.g., Thermostat).
13. Follow the onscreen setup instructions.
 - Select Gas/Oil or Electric.
 - Select the wire lettering, referring to the picture taken prior.
14. Click "Next".
15. Click "Next".
16. Confirm settings and press "OK".
17. Click "Next".
18. Click "Finish".

Description

This page shows how to remove and reposition a Smart Thermostat



- Please read through the directions in its entirety before commencing..

Instructional Video Link

- This Video link illustrates how to re-install a Smart Thermostat
- <https://www.youtube.com/watch?v=nFkBvKLXg5A>

Checklist: Ensure to have the following items before beginning

1. Needle nose pliers
2. Phillips head screwdriver
3. Power drill
4. Pencil
5. Labels and/or a Camera

Removal And Repositioning of a Smart Thermostat

Removal of a Smart Thermostat

1. Gently remove the thermostat body from the wall by firmly pulling from the top center down and out
2. Take a picture of the exposed wires
3. Use the needle nose pliers to remove one wire off at a time, ensure to label it with the associated letter
 - Must have one W and one R wire
4. If wire is not labeled, consult an HVAC specialist before proceeding
5. Once all wires are removed and labeled, remove the old Thermostat

Requirements Before Repositioning of Smart Thermostat

1. Works with low voltage systems of 24 Volts AC

2. Base heaters are mostly likely not a low voltage system, consult your product manual or manufacturer
3. Turn off all heating systems
4. Turn off all cooling systems
5. Furnace or breaker is switched off

Repositioning of Smart Thermostat


1. Secure the baseplate for the new thermostat
 - Use the bubble level on the back plate as a guide
 - With a pencil mark where the screws go
 - Use drywall anchors for added support
2. Connect labeled wires to the new Thermostat
 - Match the wire label to the corresponding terminal and insert
 - Give it a slight pull and it should lock into place
 - Take a picture of the inside wired labels, you will need to reference this later when enrolling Thermostat
3. Install batteries in Thermostat
4. Attach body of Thermostat onto baseplate
5. Turn power back on to the Thermostat

Connecting App via Wi-Fi

Connecting the Smart Thermostat to the Customer App via Wi-Fi

1. Log into Customer App
2. Select the menu on the top left corner
3. Select [Add Device]
4. Select [Thermostat]
5. Select the Thermostat you have
6. Click [Begin Installation]
7. Click [Next]
8. Press and hold the down button on the Smart Thermostat until the radio icon flashes
9. Select the menu on the top left corner
10. Select [Thermostats]
11. Select [Setup]
12. Name your Thermostat i.e. Thermostat
13. Follow the onscreen setup instructions
 - Select Gas/Oil or Electric
 - Select the wire lettering, refer to the picture taken prior
14. Click [Next]
15. Click [Next]
16. Confirm settings and press [OK]
17. Click [Next]
18. Click [Finish]

Documents / Resources

	<p>TELUS ASSORTED Smart Thermostat [pdf] User Manual</p> <p>ASSORTED Smart Thermostat, ASSORTED, Smart Thermostat, Thermostat</p>
---	---

References

- [User Manual](#)