Manuals+ — User Manuals Simplified.
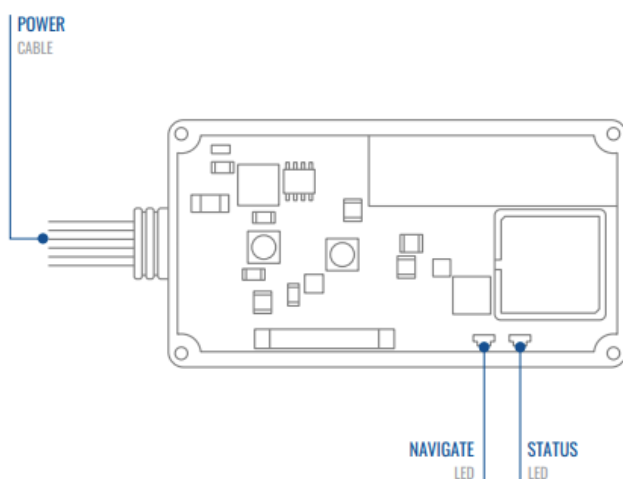
TELTONIKA FMM920 Small and Smart Tracker User Manual

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TELTONIKA FMM920 Small and Smart Tracker

KNOW YOUR DEVICE

TOP VIEW (WITHOUT COVER)

POWER
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BOTTOM VIEW (WITHOUT COVER)

MICRO-USB

BATTERY
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MICRO-SIM
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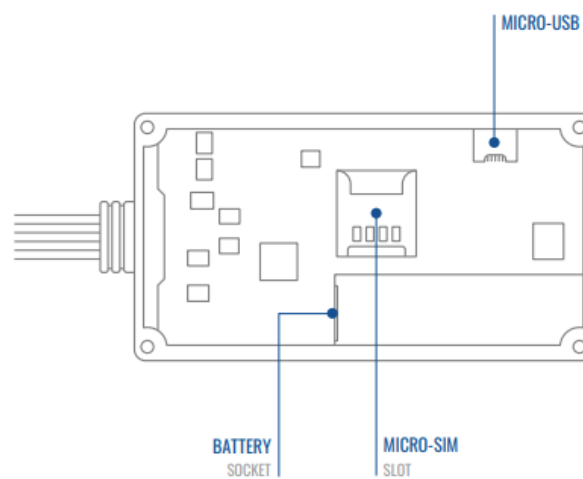
PINOUT

PIN NUMBER	PIN NAME	DESCRIPTION
1	VCC (10-30) V DC (+)	(Red) Power supply (+10 -30 V DC)
2	GND (-)	(Black) Ground
3	DIN1	(Yellow) Digital input, channel 1. DEDICATED FOR IGNITION INPUT
4	AIN1	(Grey) Analog input, channel 1. Input range: 0-30 V DC
5	DOUT1	(White) Digital output. Open collector output. Max. 0,5 A DC

+10...30 V DC	1
GND	2
DIN1	3
AIN1	4
DOUT1	5
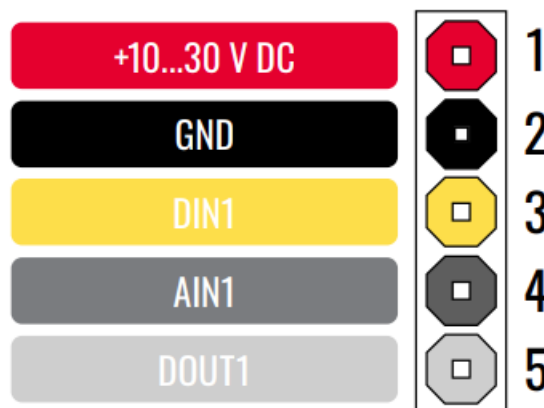
FMM920 pinout

WIRING SCHEME
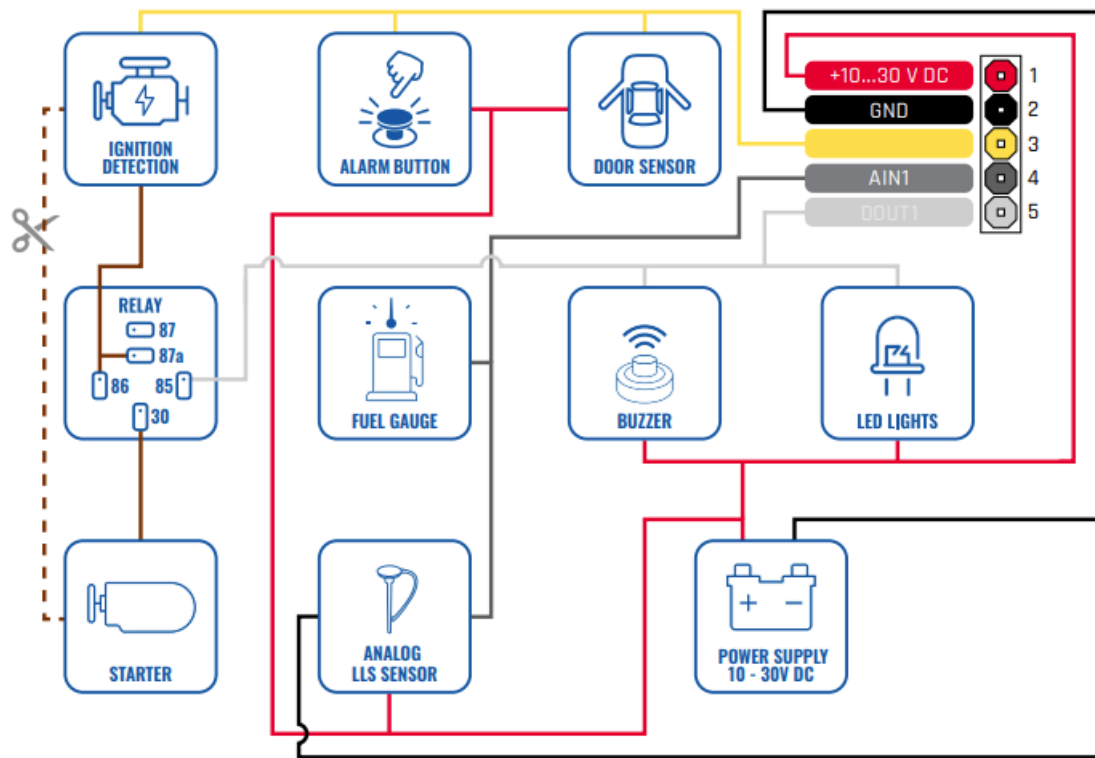
SET UP YOUR DEVICE

HOW TO INSERT MICRO-SIM CARD

1. **COVER REMOVAL**

   Gently remove FMM920 cover using plastic pry tool from both sides.

2. **MICRO-SIM CARD INSERT**

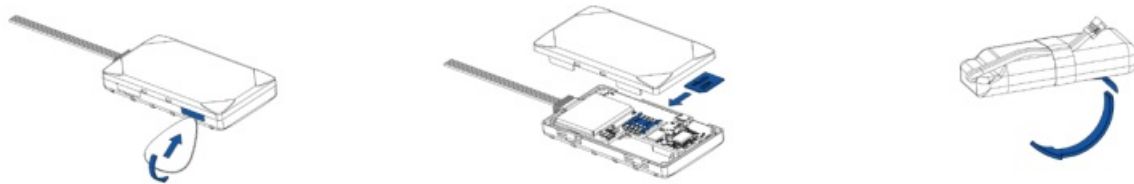   Insert Micro-SIM card as shown with PIN request disabled or read Security info1how to enter it later in Configurator. Make sure that Micro-SIM card cut-off corner is pointing forward to slot.

3. **REMOVING PROTECTION**

   Remove the adhesive tape protection.
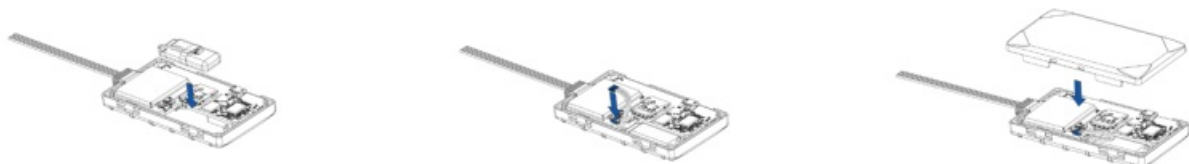
4. **PLACING BATTERY**

   Place the battery inside the casing of the FMM920. Make sure the adhesive tape sticks to the casing.

5. **CONNECTING BATTERY**

   Connect the internal battery to the FMM920 PCB.

6. **ATTACHING COVER BACK**

   Attach device cover back. Device is ready to be connected.

PC CONNECTION (WINDOWS)

1. Power-up FMM920 with DC voltage (10 – 30 V) power supply using power wires. LED's should start blinking, see "LED indications1".
2. Connect device to computer using Micro-USB cable or Bluetooth connection:
   - Using Micro-USB cable
   - You will need to install USB drivers, see "How to install USB drivers (Windows)2"
   - Using Bluetooth
   - FMM920 Bluetooth is enabled by default. Turn on Bluetooth on your PC, then select Add Bluetooth or other device > Bluetooth. Choose your device named – "FMM920_last_7_imei_digits", without LE in the end.
   - Enter default password 5555, press Connect and then select Done.
3. You are now ready to use the device on your computer.

HOW TO INSTALL USB DRIVERS (WINDOWS)

1. Please download COM port drivers from here1.
2. Extract and run TeltonikaCOMDriver.exe.
3. Click Next in driver installation window.
4. In the following window click Install button.
5. Setup will continue installing the driver and eventually the confirmation window will appear. Click Finish to complete the setup.

CONFIGURATION

At first FMM920 device will have default factory settings set. These settings should be changed according to the users needs. Main configuration can be performed via Teltonika Configurator1 software. Get the latest Configurator version from here2. Configurator operates on Microsoft Windows OS and uses prerequisite MS .NET Framework. Make sure you have the correct version installed.

MS .Net requirements

MS .Net requirements

Operating system	MS .NET Framework version	Version	Links
Windows Vista Windows 7 Windows 8.1 Windows 10	MS .NET 5.0	32 and 64 bit	www.microsoft.com[1]
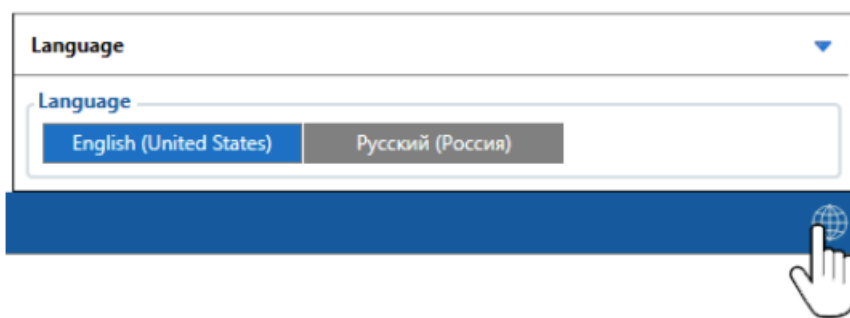
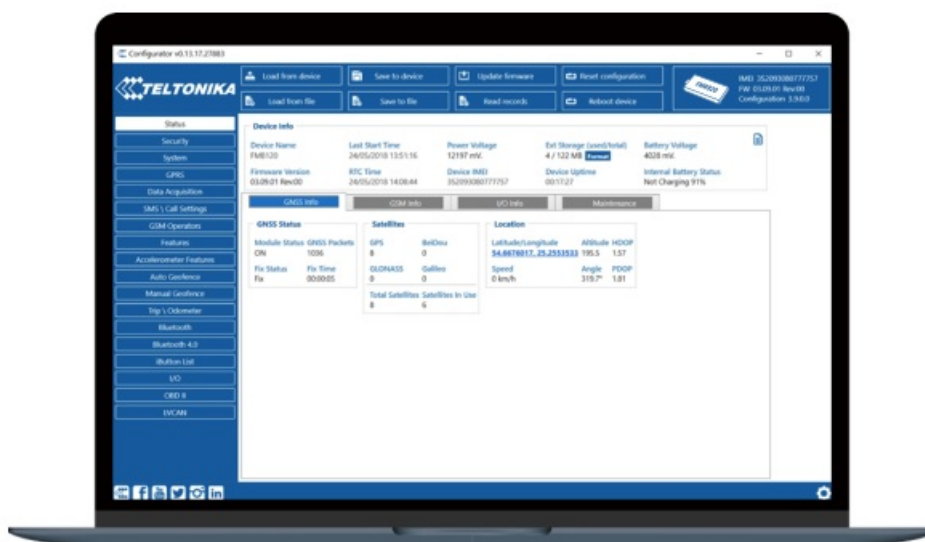Downloaded Configurator will be in compressed archive. Extract it and launch Configurator.exe. After launch software language can be changed by clicking in the right bottom corner.

Configuration process begins by pressing on connected device.

After connection to Configurator Status window will be displayed.Various Status window1 tabs display information about GNSS2, GSM3, I/O4, Maintenance5 and etc. FMM920 has one user editable profile, which can be loaded and saved to the device. After any modification of configuration the changes need to be saved to device using Save to device button. Main buttons offer following functionality:

- **Load from device –** loads configuration from device. Save to device – saves configuration to device.
- **Load from file –** loads configuration from file.
- **Save to file –** saves configuration to file.
- **Update firmware –** updates firmware on device.
- **Read records –** reads records from the device.
- **Reboot device –** restarts device.
- **Reset configuration –** sets device configuration to default.

Most important configurator section is GPRS – where all your server and GPRS settings6 can be configured and Data Acquisition7 – where data acquiring parameters can be configured. More details about FMM920 configuration using Configurator can be found in our Wiki8.
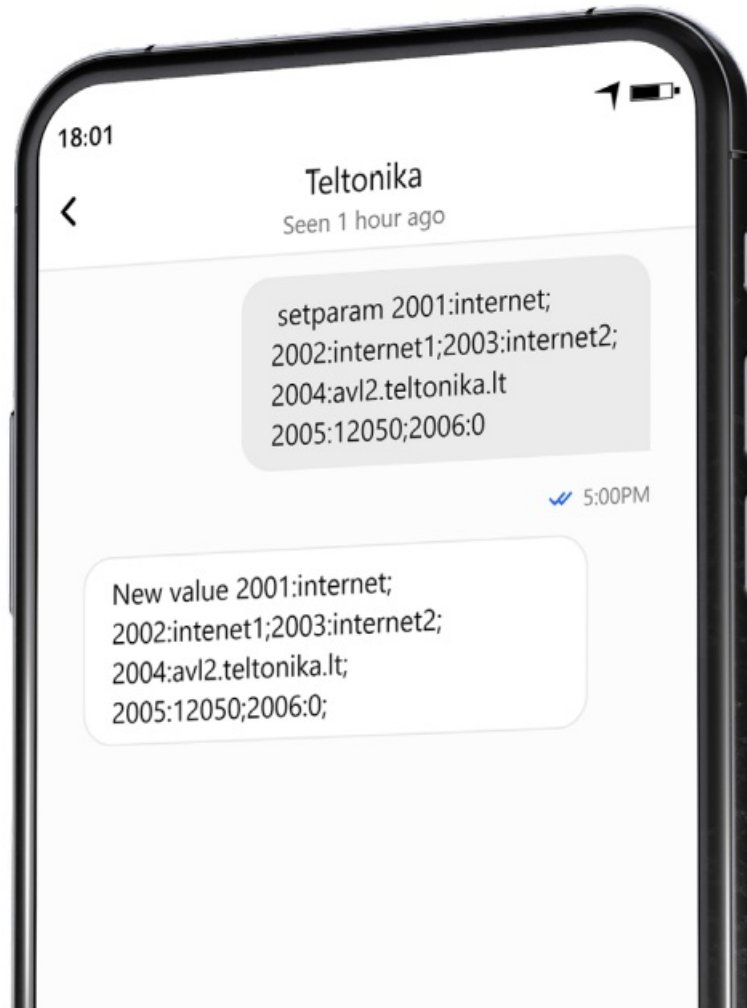
QUICK SMS CONFIGURATION

Default configuration has optimal parameters present to ensure best performance of track quality and data usage. Quickly set up your device by sending this SMS command to it:

```
«  setparam 2001:APN;2002:APN_username;2003:APN_password;2004:Domain;2005:Port;2006:0»
           ①           ②                ③                ④          ⑤        ⑥
```

Note: Before SMS text, two space symbols should be inserted.

GPRS SETTINGS:

1. 2001 – APN
2. 2002 – APN username (if there are no APN username, empty field should be left)
3. 2003 – APN password (if there are no APN password, empty field should be left)
   SERVER SETTINGS:
4. 2004 – Domain
5. 2005 – Port
6. 2006 – Data sending protocol (0 – TCP, 1 – UDP)

DEFAULT CONFIGURATION SETTINGS

- **MOVEMENT AND IGNITION DETECTION:**

VEHICLE MOVEMENT
will be detected by accelerometer

IGNITION WILL BE DETECTED
by vehicle power voltage
between 13,2 – 30 V

- **DEVICE MAKES A RECORD ON MOVING IF ONE OF THESE EVENTS HAPPEN:**

300 s
300
seconds passes

VEHICLE DRIVES
100 meters

VEHICLE TURNS
10 degrees

SPEED DIFFERENCE
between last coordinate and current
position is greater than 10 km/h

- **DEVICE MAKES A RECORD ON STOP IF:**

1 h
1 HOUR PASSES
while vehicle is stationary and ignition
is off

- **RECORDS SENDING TO SERVER:**

120 s
IF DEVICE HAS MADE A RECORD
it is sent to the server every 120 seconds

After successful SMS configuration, FMM920 device will synchronize time and update records to configured server. Time intervals and default I/O elements can be changed by using Teltonika Configurator1 or SMS parameters2.

MOUNTING RECOMMENDATIONS

CONNECTING WIRES

- Wires should be fastened to the other wires or non-moving parts. Try to avoid heat emitting and moving objects near the wires.
- The connections should not be seen very clearly. If factory isolation was removed while connecting wires, it should be applied again.
- If the wires are placed in the exterior or in places where they can be damaged or exposed to heat, humidity, dirt, etc., additional isolation should be applied.
- Wires cannot be connected to the board computers or control units.

CONNECTING POWER SOURCE

- Be sure that after the car computer falls asleep, power is still available on chosen wire. Depending on car, this may happen in 5 to 30 minutes period.
- When module is connected, measure voltage again to make sure it did not decrease.
- It is recommended to connect to the main power cable in the fuse box.
- Use 3A, 125V external fuse.

CONNECTING IGNITION WIRE

- Be sure to check if it is a real ignition wire i. e. power does not disappear after starting the engine.
- Check if this is not an ACC wire (when key is in the first position, most of the vehicle electronics are available).
- Check if power is still available when you turn off any of vehicles devices.
- Ignition is connected to the ignition relay output. As alternative, any other relay, which has power output when ignition is on, may be chosen.

CONNECTING GROUND WIRE

- Ground wire is connected to the vehicle frame or metal parts that are fixed to the frame.
- If the wire is fixed with the bolt, the loop must be connected to the end of the wire.
- For better contact scrub paint from the spot where loop is going to be connected.

LED INDICATIONS

NAVIGATION LED INDICATIONS

Behaviour	Meaning
Permanently switched on	GNSS signal is not received
Blinking every second	Normal mode, GNSS is working
Off	GNSS is turned off because: Device is not working or Device is in sleep mode
Blinking fast constantly	Device firmware is being flashed

STATUS LED INDICATIONS

Behaviour	Meaning
Blinking every second	Normal mode
Blinking every two seconds	Sleep mode
Blinking fast for a short time	Modem activity
Off	Device is not working or Device is in boot mode

BASIC CHARACTERISTICS

Module

Name	FMM920-Q3IB0: Quectel BG95-M3 with Teltonika TM2500
Technology	LTE Cat M1/NB-IoT/GSM/GPRS/ GNSS/BLUETOOTH

GNSS

GNSS	GPS, GLONASS, GALILEO, BEIDOU, QZSS, AGPS
Receiver	33 channel
Tracking sensitivity	-165 dBM
Accuracy	< 3 m
Hot start	< 1 s
Warm start	< 25 s
Cold start	< 35 s

Celluar

Technology	LTE Cat M1/NB-IoT/GSM
2G bands	GPRS: B2/B3/B5/B8
4G bands	Cat M1: B1/B2/B3/B4/B5/B8/ B12/ B13/B18/B19/ B20/B25/B27/ B28/ B66/B85 Cat NB2: B1/B2/B3/B4/B5/B8/ B12/ B13/B18/B19/ B20/B25/B28/B66/ B71/B85

Data transfer	BG95: Cat M1: Max. 588Kbps (DL)/ Max.1119Kbps (UL) Cat NB2: Max. 127Kbps (DL)/Max. 158.5Kbps (UL) GPRS: Max. 107Kbps (DL)/Max. 85.6Kbps (UL)
Transmit power	Class 4 for GSM850/900: 32±2dBm Class 1 for GSM1800/1900: 30±2dBm Class 3 for LTE-TDD: 23±2.7dBm Class 3 for LTE-FDD: 23±2.7dBm Bluetooth: 4.57dBm +/-2dBm Bluetooth LE: -4.83dBm +/-2dBm

Power

Input voltage range	10 - 30 V DC with overvoltage protection
Back-up battery	170 mAh Li-Ion battery (0.63 Wh)
Internal fuse	3A, 125 V
Power consumption	At 12V < 2 mA (Ultra Deep Sleep) At 12V < 3 mA (Deep Sleep) At 12V < 8 mA (Online Sleep) At 12V < 12 mA (GNSS Sleep) At 12V < 28 mA (Nominal with no load) At 12V < 250 mA Max. (with full Load / Peak)

Bluetooth

Specification	4.0 + LE
Supported peripherals	**Temperature and Humidity sensor**[1], **OBDII dongle**[2], Inateck Barcode Scanner,Universal BLE sensors support

INTERFACE

Digital Inputs	1
Digital Outputs	1
Analog Inputs	1
GNSS antenna	Internal High Gain
Cellular antenna	Internal High Gain
USB	2.0 Micro-USB
LED indication	2 status LED lights
SIM	Micro-SIM
Memory	128MB internal flash memory

Physical Specification

Dimensions	79 x 43 x 12 mm (L x W x H)
Weight	54 g

Operating Environment

Operating temperature (with battery)	-20 °C to +40 °C
Operating temperature (without battery)	-40 °C to +85 °C
Storage temperature (without battery)	-40 °C to +85 °C
Operating humidity	5% to 95% non-condensing
Ingress Protection Rating	IP54
Battery charge temperature	0 °C to +45 °C
Battery discharge temperature	-20 °C to +60 °C
Battery storage temperature	-20 °C to +45 °C for 1 month -20 °C to +35 °C for 6 months

Features

Sensors	Accelerometer
Scenarios	**Green Driving**, **Over Speeding detection**, **Jamming detection**, **GNSS Fuel Counter**, **DOUT Control Via Call**, Excessive Idling detection, Unplug detection, Towing detection, Crash detection, Auto Geofence, Manual Geofence, Trip[3]
Sleep modes	**GPS Sleep, Online Deep Sleep, Deep Sleesp, Ultra Deep Sleep**[4]
Configuration and firmware update	**FOTA Web**[5], **FOTA**[6], **Teltonika Configurator**[7] (USB, Bluetooth), **FMBT mobile application**[8] (Configuration)
SMS	Configuration, Events, DOUT Control, Debug
GPRS commands	Configuration, Debug
Time Synchronization	GPS, NITZ, NTP
Fuel monitoring	LLS (Analog), **OBDII dongle**[9]
Ignition detection	Digital Input 1, Accelerometer, External Power Voltage, Engine RPM (**OBDII dongle**[14])

ELECTRICAL CHARACTERISTICS

Characteristic description			Value		
Supply voltage	**Min.**	**Typ.**	**Max.**	**Unit**	
Supply Voltage (Recommended Operating Conditions)	+10		+30	V	

Digital output (open drain grade)

	Min.	Typ.	Max.	Unit
Drain current (Digital Output OFF)			120	µA
Drain current (Digital Output ON, Recommended Operating Conditions)			0.5	A
Static Drain-Source resistance (Digital Output ON)			300	mΩ

Digital input

	Min.	Typ.	Max.	Unit
Input resistance (DIN1)	47			kΩ
Input voltage (Recommended Operating Conditions)	0		30	V
Input Voltage threshold		2.5		V

Characteristic description		Value		
Supply voltage	**Min.**	**Typ.**	**Max.**	**Unit**
Analog input				
Input Voltage (Recommended Operating Conditions)	0		30	V
Input resistance		150		kΩ
Measurement error on 12V		3		%
Additional error on 12V		360		mV
Measurement error on 30V		3		%
Additional error on 30V		900		mV

SAFETY INFORMATION

This message contains information on how to operate FMM920 safely. By following these requirements and recommendations, you will avoid dangerous situations. You must read these instructions carefully and follow them strictly before operating the device!

- The device uses SELV limited power source. The nominal voltage is +12 V DC. The allowed voltage range is +10…+30 V DC.
- To avoid mechanical damage, it is advised to transport the device in an impact-proof package. Before usage,

- the device should be placed so that its LED indicators are visible. They show the status of device operation.
- When connecting the connection (1×5) cables to the vehicle, the appropriate jumpers of the power supply of the vehicle should be disconnected.
- Before dismounting the device from the vehicle, the 1×5 connection must be disconnected.
- The device is designed to be mounted in a zone of limited access, which is inaccessible to the operator. All related devices must meet the requirements of EN 62368-1 standard.
- The device FMM920 is not designed as a navigational device for boats.
    - Do not disassemble the device. If the device is damaged, the power supply cables are not isolated or the isolation is damaged, DO NOT touch the device before unplugging the powe supply.
    - All wireless data transferring devices produce interference that may affect other devices which are placed nearby.
    - The device must be connected only by qualified personnel.
    - The device must be firmly fastened in a predefined location.
    - The programming must be performed using a PC with autonomic power supply.
    - Installation and/or handling during a lightning storm is prohibited.
    - The device is susceptible to water and humidity.

CERTIFICATION AND APPROVALS

This sign on the package means that it is necessary to read the User's Manual before your start using the device. Full User's Manual version can be found in our Wiki1.
This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.
FCC ID: 2A3HUFMM920

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
    - Reorient or relocate the receiving antenna.
    - Increase the separation between the equipment and receiver.
    - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
    - Consult the dealer or an experienced radio/ TV technician for help.
- Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. To comply with FCC RF Exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for the transmitter must be installed to provide a separation distance of at least 20cm from

all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

CHECK ALL CERTIFICATES
All newest certificates may be found in our Wiki2.

WARRANTY

TELTONIKA guarantees its products to be free of any manufacturing defects for a period of 24 months. With additional agreement we can agree on a different warranty period, for more detailed information please contact our sales manager. Contact us: **teltonika-gps.com/about-us/contacts**
All batteries carry a reduced 6 month warranty period.
If a product should fail within this specific warranty time, the product can be:

- Repaired

- Replaced with a new product

- Replaced with an equivalent repaired product fulfilling the same functionality

- TELTONIKA can also repair products that are out of warranty at an agreed cost.

WARRANTY DISCLAIMER
TELTONIKA PRODUCTS ARE INTENDED TO BE USED BY PERSONS WITH TRAINING AND EXPERIENCE. ANY OTHER USE RENDERS THE LIMITED WARRANTIES EXPRESSED HEREIN AND ALL IMPLIED WARRANTIES NULL AND VOID AND SAME ARE HEREBY EXCLUDED. ALSO EXCLUDED FROM THIS LIMITED WARRANTY ARE ANY AND ALL INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO, LOSS OF USE OR REVENUE, LOSS OF TIME, INCONVENIENCE OR ANY OTHER ECONOMIC LOSS.
More information can be found at **teltonika-gps.com/warranty-repair**

Documents / Resources

TELTONIKA Telematics **FMM920** Small and smart tracker Quick Manual v1.0	**TELTONIKA FMM920 Small and Smart Tracker** [pdf] User Manual FMM920 Small and Smart Tracker, FMM920, FMM920 Smart Tracker, Small and Smart Tracker, Smart Tracker, Small Tracker, Tracker

References

- **Download .NET 5.0 Runtime**
- **Teltonika Telematics**
- **Teltonika Telematics**
- **Expand The Usage Of GPS Trackers With Handy Our Accessories**
- **wiki.teltonika-gps.com/view/FMBT_Mobile_application**
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- wiki.teltonika-gps.com/view/FMM920_Status_info#Maintenance
- wiki.teltonika-gps.com/view/FOTA_WEB
- wiki.teltonika-gps.com/view/Teltonika_Configurator
- wiki.teltonika-gps.com/view/Teltonika_Configurator_versions
- wiki.teltonika-gps.com/view/Template:FMB_Device_Family_Parameter_list
- Teltonika | Wiki Knowledge Base