



# Technics Audio Connect app Instruction Manual

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## Technics Audio Connect app Instruction Manual

### Getting started with the “Technics Audio Connect” app – Model EAHAZ70

#### Getting started with the “Technics Audio Connect” app (Android)

1. Tap the Technics Audio Connect icon on the home screen of your device to start the app
  - The license information confirmation screen opens after you start the app.
2. Confirm the license information and tap “Accept” to continue
3. Check each of the check boxes for the Usage Agreement screen to continue the process of getting started
4. Follow the on-screen instructions to connect using Bluetooth® Registered wireless technology.
5. Once connected via Bluetooth® Registered, follow the on-screen instructions to configure the headphones to your desired settings.
  - These settings can later be changed through the “Settings” section of the app

#### Getting started with the “Panasonic Audio Connect” app (iOS)

1. Tap the Technics Audio Connect icon on the home screen of your device to start the app
  - The license information confirmation screen opens after you start the app.
2. Confirm the license information and tap “Accept” to continue
3. Tap “Next”
4. Follow the on-screen instructions to connect using Bluetooth® Registered wireless technology.
5. Once connected via Bluetooth® Registered, follow the on-screen instructions to configure the headphones to your desired settings.
  - These settings can later be changed through the “Settings” section of the app

**How to connect (pair) my Bluetooth® Registered true wireless earbuds to their first device (Ex: Smartphone)**

1. Place both earbuds in the charging case and charge them for 2.5 hours.
2. When you open the charging case lid, the white bars (3 bars) indicates the charging case charge process.  
When all three bars are lit white, charging is complete.
3. After charging, remove the earbuds out of the charging case, and they will automatically go into pairing mode (starts flashing alternately RED/BLUE) and will also announce bluetooth® Registered pairing.
4. Turn on Bluetooth® Registered device (ex: smartphone, etc.) and enable the Bluetooth® Registered function.
5. Under the Bluetooth® Registered menu of the device (Ex: smartphone, etc.) select device name “RZ-S500W”, OR “RZ-S300W”, OR “EAH-AZ70W”
6. Once connected (Paired), confirm by playing any audio on the connected device.

### **Cannot pair my devices to the earbuds**

- Check if the earbud LED is blinking Blue/Red.
- Confirm that your other device that you are pairing is in BT search mode. (Ex: Smartphone → Settings – Bluetooth® Registered – ON and searching other devices)
- Confirm that you select the right BT device (RZ-S300W or RZ-S500W or EAH-AZ70W) when devices are displayed

### **How to connect (pair) my Bluetooth® Registered true wireless earbuds to another device (Ex: PC)**

#### **Please do note**

If you are connecting to a PC, the earbuds will only be able to connect if the PC supports Bluetooth devices. Check with your PC manufacturer or the operating manual for your PC to find this information. If your device recognizes your True Wireless earbuds as “Other Device,” this is not normal. Your earbuds should be recognized by their model number (ex. EAH-AZ70W). You can attempt to fix this by updating the earbuds and your PC. If this does not allow for your earbuds to be properly recognized, please contact the PC manufacturer.

1. When pairing with another device, both earbuds should be placed temporarily in the charging case for 10 seconds. After that remove them from the case and within 5 seconds while the LED is lit BLUE, touch and hold the sensor (L or R) for ~7 seconds until the LED starts flashing RED/BLUE, indicating that you have entered the pairing mode.
2. Turn on Bluetooth® Registered device (ex: smartphone, etc.) and enable the Bluetooth® Registered function.
3. Under the Bluetooth® Registered menu of the device (Ex: smartphone, etc.) select device name “RZ-S500W”, OR “RZ-S300W”, OR “EAH-AZ70W”
4. Once connected (Paired), confirm by playing any audio on the connected device.

### **When pairing 2nd or 3rd device , I touch and hold the sensor (L or R) for 10 seconds, but the earbud LED is still blue and “Bluetooth® Registered connected” is announced from the earbuds.**

1. This means that the 1st device you have connected is close & connected & playing music. Also, when pairing a 2nd device the sensor button was not pressed within 5 seconds.
2. Stop the music on 1st device or temporarily disconnect the earbud.
3. Place the earbud in the charging case for 10 seconds and after that remove them from the case and within 5 seconds while the LED is lit BLUE, touch and hold the sensor (L or R) for ~10 seconds until the LED starts

flashing RED/BLUE, indicating that you have entered the pairing mode.

4. Turn on Bluetooth® Registered device (ex: smartphone, etc.) and enable the Bluetooth® Registered function.
5. Under the Bluetooth® Registered menu of the device (Ex: smartphone, etc.) select device name “RZ-S500W” or “RZ-S300W” or “EAH-AZ70W”
6. Once connected (Paired), confirm by playing any audio on the connected device.

### **Bluetooth® Registered connectivity is not stable between the smartphone/PC and earbuds**

1. Place the earbuds back in the charging case.
2. On your smartphone or PC settings, go to Bluetooth® Registered and turn it off and on.
3. Remove the earbuds out of the charging case.
4. Select the earbuds from your Bluetooth® Registered device.
5. If the above does not work – remove the earbuds from the Bluetooth® Registered device and repair it again.

### **Cannot connect the earbuds to smartphone**

1. Turn off your smartphone and turn it back on again.
2. Place the earbuds back in the charging case.
3. Remove the earbuds out of the charging case and confirm it's in a pairing mode.
4. On your smartphone settings, go to Bluetooth® Registered and turn it off and on.
5. If still not successful reset the earbuds and start the pairing process again.
6. Test with another smartphone

### **How many Bluetooth® Registered devices can I connect (pair) with my earbuds?**

You can individually connect (pair) up to 10 devices to your earbuds. If you attempt to connect more devices, it will replace the 1st device you had connected with the newly paired device. This means that you will need to manually re-connect the earbuds to that “1st” device. (E.g: Connected to a laptop weeks ago, but have connected to 10+ devices since then. Now will need to manually reconnect that device to the earbuds.

### **Why do my earbuds not connect automatically to my smartphone after removing them from the charging case**

1. If 2 or more devices are connected to the earbuds, it connects to the most recently connected device. Check your other devices to see if the earbuds are currently connected to them.
2. If only one device is connected, go into the device's Bluetooth settings and select the earbuds to connect to them.
3. Check if “Bluetooth auto connect” is selected on your smartphone.

### **Why does only one earbud connect right away and the other earbud connects with some delay?**

Each earbud can be used independently of the other and when trying to use both earbuds in this scenario there is a delay in Bluetooth connection. Usually the delay is only a few seconds (max 10 seconds). If the delay is constant use the following troubleshooting guide to determine the cause.

[Refer to “Troubleshoot One earbud has a connection delay.](#)

## Why do my earbuds keep announcing “Bluetooth® Registered disconnected” and after few seconds it announces “Bluetooth® Registered connected”

1. Open the “Panasonic Audio Connect” or “Technics Audio connect” app.
2. Settings – connection mode settings – select “Prioritize connectivity”.
3. Check that there are no interferences (ex: Wi- Fi, microwave oven, other Bluetooth® Registered devices), since Bluetooth® Registered, Wi-Fi routers, and microwave ovens use 2.4Ghz range signals and they sometimes interfere each other if used in the same area.
4. Place the earbud back in the case and remove after 10 seconds.
5. If the issue still continues remove earbud from the Bluetooth® Registered device (forget this device) and re-pair.
6. If the above cannot resolve your issue, contact customer service for further resolution.

### What is Bluetooth® Registered Low Energy (BLE)?

BLE reduces power consumption considerably while maintaining a similar communication range as classic Bluetooth® Registered. The advantage of BLE is the efficient use of power consumption in battery driven devices, such as smartphones and tablets.

### What is the maximum range for the Bluetooth® Registered connection® Registered?

The range of the Bluetooth® Registered connection is up to 33 feet (10 meters) However, maximum communication range will vary depending on the obstacles and electromagnetic environment (Ex: walls, person, metal, electronic devices, etc.).

#### Contents

##### 1 Documents / Resources

##### 1.1 References

##### 2 Related Posts

### Documents / Resources

	<a href="#">Technics Technics Audio Connect app</a> [pdf] Instruction Manual Technics Audio Connect app, EAH-AZ70
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### References

- [P Troubleshooting - One earbud has a connection delay. - TWS earbuds - Panasonic North America](#)