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Instruction
HN-962 Smart Display
Powered by Android

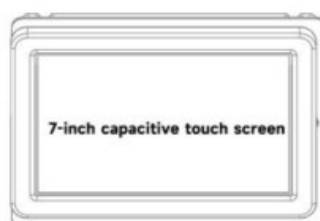


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Product Introduction

TOP

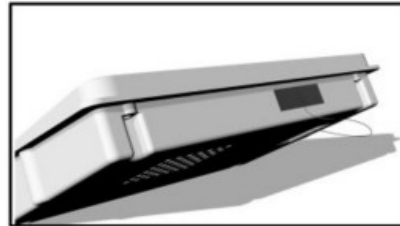
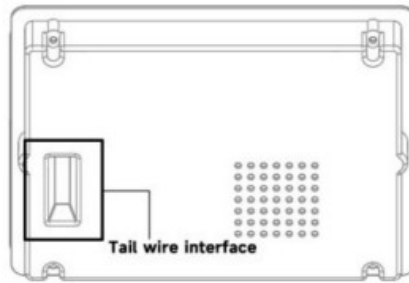


FRONT



BACK



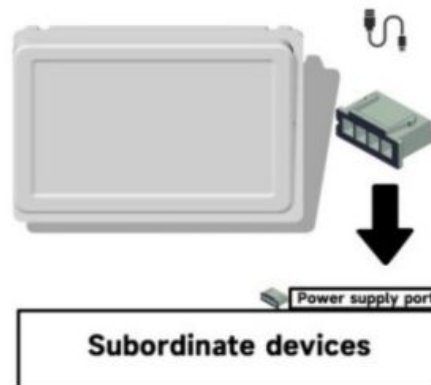


External WIFI antenna



Function Introduction

Connect the 4PIN XH Connector of this product to the power supply port of the subordinate device



Communication

Modbus 485



Start

Automatically starts
when powered on



operation

Touchscreen operation

Performance parameters

Product name	KEY! Android smart terminal
Cup	RK3568
ROM	2GB
Disk System Os	32GB Android11.0
Network	2.4+5.8GHz WIFI Bluetooth 2.4 Bluetooth BLE 5.0
Screen resolution	800'1280

Voltage	12V
Electric current	250mA
Operating temperature	0°C-60°C

❶ Cautions

Installation environment requirements

Dust protection: Ensure that the installation environment is clean and avoid foreign objects such as dust and metal particles from entering the inside of the equipment. It can cause a short circuit or malfunction of the equipment.

Moisture-proof: The IPC should not be used in a humid environment, as moisture may cause corrosion of the internal components of the device and affects the service life.

Temperature control: The working environment temperature should be controlled at -10°C-60°C, too high or too low temperature will be affected stability and performance of the device.

Avoid direct sunlight: Prolonged exposure to bright light may cause the touch screen to malfunction or distort colors, and Increase the internal temperature and shorten the life of the equipment.

power management

Stable power supply: Ensure that you use a stable and clean power

supply to avoid environments with large voltage fluctuations, and the voltage is not stability may damage the device's power module.

Lightning protection: In thunderstorms, lightning protection measures should be taken to avoid damage to equipment caused by lightning.

Use & Maintenance

Software updates: Regularly check for system and application updates for new features and security patches to improve device security Integrity and stability.

Clean the screen: Use a microfiber cloth to gently wipe the screen to avoid possible damage with organic solvents, alcohol, etc

Screen cleaner.

Anti-static: When used in a dry environment, attention should be paid to the possible damage of static electricity to the equipment, and humidification can be taken grounding and other measures to reduce the generation of static electricity.

Regular inspection: Regularly check whether the physical connection, power supply, heat dissipation, etc. of the equipment are normal, and clean up the interior in timedust, maintaining the effective operation of the cooling system.

Repair Guarantee Card

Thank you for choosing our company's Android IPC products, in order to ensure your rights and interests, the company provides the following guarantees

Repair Services:

Warranty period: This product enjoys a one-year warranty service from the date of purchase. With a valid proof of purchase, the user Free repair service is available.

Warranty Coverage: Warranty service is limited to machine failure or malfunction due to normal use. Hardware loss bad, including original components such as motherboards, touch screens, etc., are covered by the warranty.

Not covered by the warranty:

Damage caused by repairs or modifications not authorized by the company;

Damage caused by force majeure (such as fire, earthquake, lightning, etc.);

natural wear and tear or man-made physical damage to the enclosure or accessories of the device;

Failures and damages caused by the use of unofficial operating systems or software.

Warranty process: When the user finds that the device is faulty, the should first contact

the sales service provider or contact us directly customer service center, we will provide repair or replacement service, Other notes: In the warranty service, if the parts need to be replaced, the warranty period of the replaced parts is the same as the warranty of the original product term synchronization.

This warranty agreement is effective from the date of purchase. We are committed to providing quality products and services, thank you for your letter. Rely on and support.

FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body



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Documents / Resources

	Tec Yio HN-962 Smart Display [pdf] Instruction Manual 2BKLS-HN962, 2BKLSHN962, hn962, HN-962 Smart Display, Smart Display, Display
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References

- [User Manual](#)

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2BKLS-HN962, 2BKLSHN962, Display, HN-962 Smart Display, hn962, Smart Display, Tec
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