TCL 20 A 5G Smartphone User Guide

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About your Phone

Not all features, apps or services may be available with your plan, device operating system and software version. Please contact your wireless service provider for more information.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

Triple Lens
Camera

LED Flash

Finger Print
Sensor

TCL
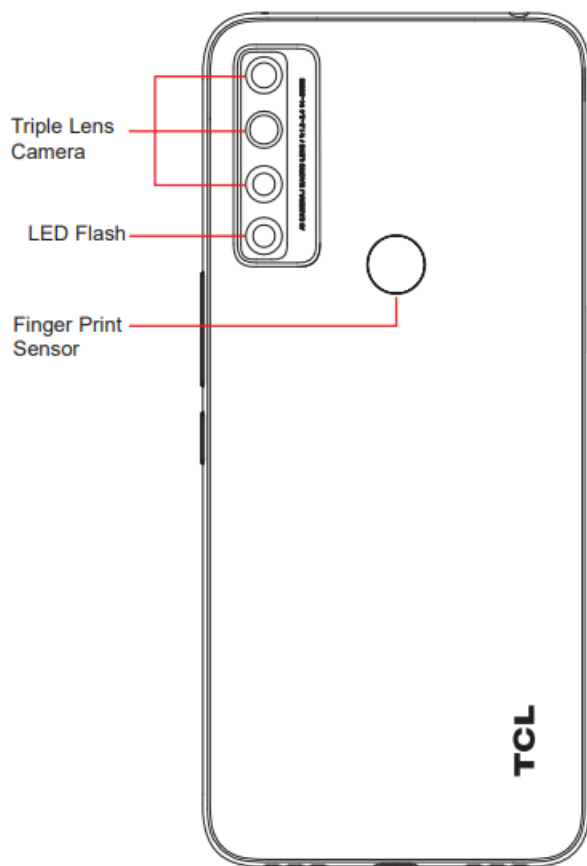
Getting started

Installing or removing the SIM card and microSD card

If you need to install or remove your SIM card, follow the steps below.

1. Use the provided SIM pin to open the SIM tray.
2. Place the SIM/microSDTM card with the chip facing down in the tray and then slide the tray into its slot. Micro SD (TM) cards may be purchased separately (up to a capacity up of 512GB).
3. To remove SIM/microSDTM card, push up on the gold side of the cards inside the SIM tray.

① ② ③

Charging the battery

It is advised that you fully charge your battery to 100% before first use. Charging status is indicated by the percentage on screen while the phone is powered off. The percentage increases as the phone is charged.

Insert the small end of the cable into the charger port on the phone as shown. Then insert the large end of the USB cable into the wall charger and plug into a wall outlet.

WARNING: Only use the charger and cable supplied with the phone. Using incompatible chargers or tampering with the charging port could damage your phone and void the warranty.

Turning your phone on/off

To turn on your phone, press and hold the Power/Lock key.

NOTE: The first time you turn on your phone, you may need to activate it. Follow the on screen instructions to set up your device.

To turn off your phone, press and hold the Power/Lock key, and tap Power Off on the screen when it appears.

Locking/unlocking the screen: To turn on your screen, press the Power/ Lock key. Then swipe up on the screen to unlock it.

Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PINs or passwords.

- To lock the phone screen

  If your phone remains inactive for a period of time, it will automatically lock the screen and enter sleep mode to

  save power. Go to Settings > Display > Sleep and select a screen timeout period.

  You can also manually lock the screen by pressing the Power key once.
- To unlock the phone screen

  Press the Power key once to light up the screen, swipe up and unlock the screen with the method you have

  set.

Touch screen tips

Use touch gestures to move around the screen, open menus, select items, zoom in and out of web pages and

more.

There are several touch gestures recognized by your phone:

Tap — To open an application, tap it with your finger.

Touch and Hold — Touch and hold the item to view options for the item, such as Remove, and more.

Drag — Place your finger on the screen to drag an object to another location.
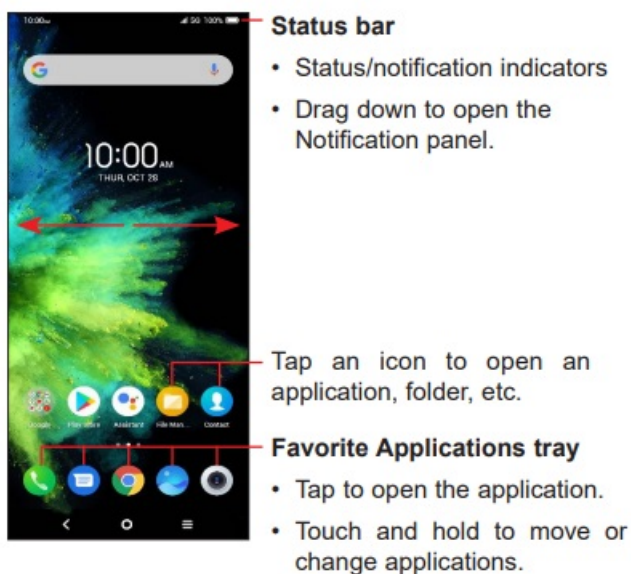
Double tap — Double tap to zoom in/out on a web, page or picture.

Multi-touch — Pinch or spread your thumb and index, finger to zoom in or out.

Home screen

You can bring all of the items (applications, shortcuts, folders) that you use most frequently to your Home screen for quick access.

Tapping Home ⭕ always takes you back to the main Home screen.

Status bar

• Status/notification indicators

• Drag down to open the Notification panel.

Tap an icon to open an application, folder, etc.

Favorite Applications tray

• Tap to open the application.

• Touch and hold to move or change applications.

From the Home Screen, swipe down from the top of the screen to view notifications and phone settings.

1. Swipe down to view the Notification panel and access all pending notifications. Swipe down again to view Quick Access settings options.

2. Tap ⚙ to access the complete Settings menu.
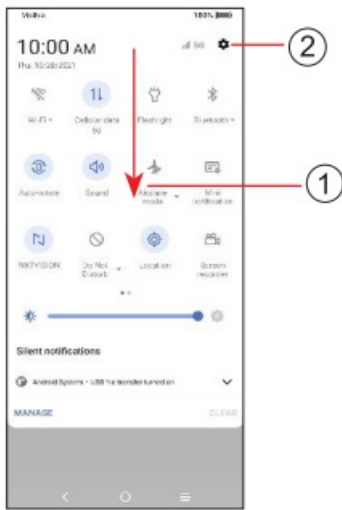
Phone call

Placing a call

Touch Phone from the Home screen.

Enter the desired number from the keyboard directly or select a contact from Favorites, Contacts or Recents, then

touch to place the call.

Answering or rejecting a call

When you receive a call:

- Swipe up to answer.
- Swipe down to reject.

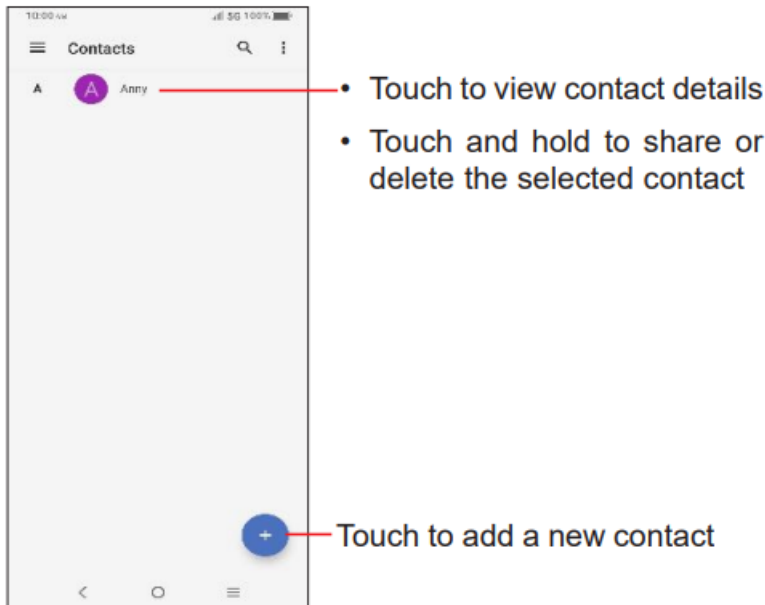- Swipe to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the volume up/down key or Power key.

Contacts

Contacts enables quick and easy access to the people you want to reach. You can view and create contacts on your phone.

To access this feature, swipe up on the Home screen, then select Contacts .

Adding a contact

Editing a contact

To edit contact information, touch in the contact details screen. When finished, touch SAVE.

Importing and exporting contacts

From the Contacts screen, touch to open the options menu, touch Settings > Import/Export, then select to import/export contacts from/to your SIM card, phone, micro SD card, etc.

Share a single contact or multiple contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Messaging

You can create, edit, send, and receive SMS and MMS.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached, when a subject is added to the message, or an email address is used for a recipient.

1. Tap to send the SMS or MMS message.
2. Touch and hold to switch language (if additional language keyboards are activated).
3. Insert a picture from gallery or shoot one directly.
4. Insert a GIF, sticker, location, voice memo, contact, or other file.
5. Tap to input a comma. Touch and hold to access keyboard settings, input an emoticon, and enter left or right hand input mode.
6. Tap to access the symbols and numbers keyboards.

Camera & Video

Your phone's camera is equipped with multiple modes for taking photos and videos. From the home screen, touch

 to access.

To take a picture:

The screen acts as the viewfinder. First, position the object or landscape in the viewfinder, touch the screen to focus if necessary. Touch to capture, the photo will be automatically saved. You can also touch and hold to take burst shots, the maximum number is 20.

To take a video:

Touch VIDEO to change the camera mode to video. Touch to start video recording. Touch the left part of this icon to take a picture during video recording.

Touch the right part of this icon to pause video recording and touch to continue. Touch to stop recording. The video will be automatically saved.

Apps and more

Customize your phone with music, wallpapers, apps and games. We've got apps that help you do it all. Data charges may apply.

Installing apps

From the Home screen, tap Play Store and search for apps and games.

Web browsing

From the Home screen or within the App Tray, tap Chrome

Google Assistant

Google Assistant is built into your phone. When activated,
Google Assistant will pop-up on your screen to let you
know it is listening- speak your command when ready.
There are multiple ways to access it:

1. Push the Google Assistant button on the left side of your phone.
2. Press and hold the Home Button.
3. Tap the Microphone icon on the Google Search bar located at the top of the Home screen.
4. Simply say out loud "Hey Google".
5. Tap the Assistant Icon on the Home Screen and begin to speak your command or say "Hey Google.

Transferring data from your previous device

When you activate your new phone, you could see Copy apps & data option in Setup wizard, based on the instruction, you could transfer your apps, photos, contacts, Google Account, and more from previous device.

Learning more

For questions about your service, please visit **visible.com**.
For questions about your device, please visit **www.tcl.com**

Managing your account

Log into your account on the Visible Phone Service app or at visible.com.

Chat with a care agent at visible.com
Twitter @Visible and @visiblecare
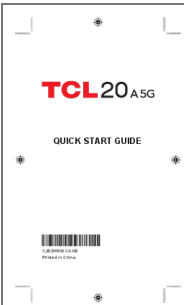Instagram: @visiblemobile

Additional information

Your wireless device and third-party services

Visible Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Visible Wireless is not responsible for your use of this device or any Visible Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

Documents / Resources

TCL 20 A 5G QUICK START GUIDE	**TCL TCL 20 A 5G Smartphone** [pdf] User Guide TCL 20 A, 5G Smartphone, TCL 20 A 5G, Smartphone, TCL 20 A 5G Smartphone, Mobile Phone, Phone

References

- [👾](#) [**Visible Wireless | Unlimited Data, Talk & Text Cell Phone Plans**](#)
- [TCL](#) [**TCL USA | Enjoy More**](#)

Manuals+, **home**   **privacy**

- [👾](#) [**Visible Wireless | Unlimited Data, Talk & Text Cell Phone Plans**](#)
- [TCL](#) [**TCL USA | Enjoy More**](#)