

# TCL S21BW 2.1 Channel Sound Bar with Wireless Subwoofer **User Manual**

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### **HDMI Mode**

Press the "U" button on the sound bar or "HDMI" button on the remote control to switch to "HDMI" mode. At this point, connect the HDMI cable to the TV set and then to the HDMI IN(ARC) jack on the back of the sound bar. Turn on the TV to power on the sound bar. Directly detect the digital signal transmitted by the TV to decode and restore the music play.

(Control the TV switch can control the sound bar switch directly).

# **OPTICAL Mode**

Press the "b" button on the sound bar or "OPTICAL" button on the remote control to switch to "OPTICAL" mode. At this time, connect the DVD audio and equipment to Sound bar's OPT IN jack with the optical cable. This machine decodes optical fiber digital to restore sound through power amplifier.

## **USB Mode**

After power on, insert the USB into the USB jack of the sound bar; the sound bar automatically goes to USB playback mode and plays the music in USB. Press the ""button to play and pause the music. Press "I d" Or "button to select music up and down.

# **Volume and Sound effect regulation**

- After power on, in any mode of playback, Press or long press the volume"-" button on the sound bar or remote control to lower the volume. Press or long press the volume"+" button on the sound bar or remote control to raise the volume. Note: during volume increase and decrease, the indicator light flash; when the volume is increased to the maximum or decreased to the minimum, the indicator light will be on. So remind the user!
- After power on, in any mode of playback, Press the remote control to choose sound effect mode: MUSIC, MOVIE and DIALOG.

# Note:

• Under MOVIE mode, there is no function when press "BASS(+, -)", "TREBLE(+, -); Under MUSIC and DIALOG

mode, It can adjust sound effect between positive and negative six grades when press "BASS (+, -)", "TREBLE (+, -" on the remote control.

• The user can adjust each kind of sound effect mode to enjoy the music according to the personal preference!

# **Specification**

Product name	S21BW
Output power	20W*2 + 30W
AC/DC adaptor	Input: 100-240V-50/60Hz 1.2A MAX Output: 14V == 2A
Speaker frequency	50Hz-20KHz
Bluetooth version	5.1

Bluetooth range	Up to 32.8'
Included in the packaging	Sound bar, Subwoofer, Remote control, AC adaptors, AUX cable (3.5mm to RCA), QSG, Wall-mounted bracket and screws, Wall mount template
Dimensions/Weight	Sound bar: 31.9" x 2.8" x 3.9" /2.95 lb Subwoofer: 6.5" x 9.4 x 11.7" /4.45 lb
Remote Control	Distance/Angel: 19.7'/30° Battery type: Lithium CR2025 battery

## **Trademarks**



#### Bluetooth

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by TTE Corporation is under license. Other trademarks and trade names are those of their respective owners.



The Adopted Trademarks HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

### FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# **Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

# **FAQ**

## Bluetooth paired, connection cannot be completed

Another mobile device may be connected to the sound bar. Disconnected the other connected Bluetooth device. Once the device is disconnected, you device should pair automatically provided it was previously paired.

# Volume of Bluetooth playback is low

- 1. After connections with mobile devices, the volume of
  - Bluetooth device is not up-but at the default output level.
  - Turn up the mobile device volume.
- 2. Output volume of Bluetooth device is low itself.
  - Short Bluetooth connection distance
  - Obstruction exists between mobile devices and Bluetooth device. Remove obstructions.

### Bluetooth connection plays normally, sometimes with broken sound.

- 1. Obstruction exists between mobile devices and Bluetooth device. Remove obstructions.
- 2. Too far away from Bluetooth device to connected mobile devices, beyond the connection range. Shorten the distance between the Bluetooth device and mobile devices.

### Subwoofer not working

Turn on the sound bar and enter Bluetooth mode, double press quickly the pair button, then turn on the subwoofer, the red LED light on subwoofer will be off.

### Plays no sound

Make sure you activate the PCM signal output on your TV or device when the HDMI ARC/Optical audio source is selected on the sound bar. For more information of how to activate the PCM signal output, check the user manual of your TV or device.

#### How to check software version

Press "AUX" button on remote control to enter AUX mode,

Long press previous song button on remote control then a voice will say software version.

**Note:** As the above methods are all excluded, the device still can not work, please notify the technician or the customer service!

#### **WARNING:**

Do not expose the battery to excessive heat such as direct sunlight or fire.

### **TCL** support:

Please visit <u>support.tel.com</u> or call 1-877-300-9223

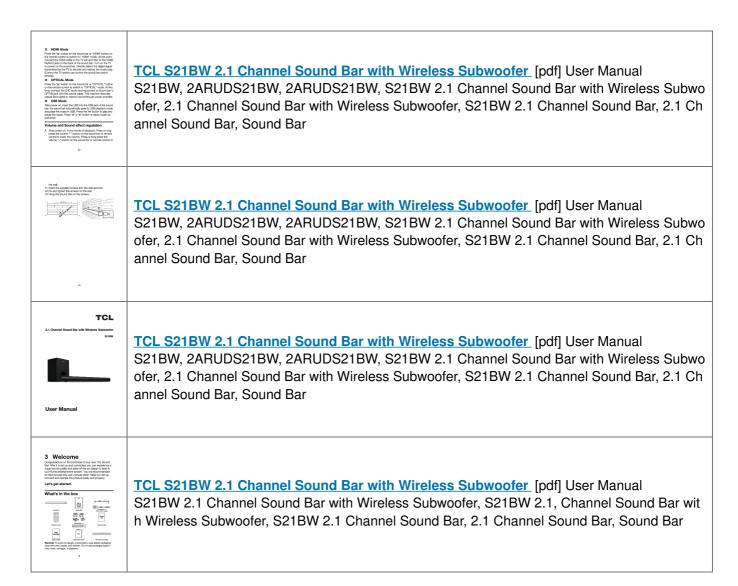
WE ARE READY TO HELP contact us first with any questions

TAKE CARE WHEN REMOVING THE SOUND BAR

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S21 BW-NA\_WM\_UM\_EN\_ V1 .0

### **Documents / Resources**



Manuals+,