**Manuals+** — User Manuals Simplified.

# TCL F115TLW Top Loading Washer with Large Capacity User Manual

**Contents**

**TCL F115TLW Top Loading Washer with Large Capacity**

The symbols you will see on some paragraphs of this booklet have the following meaning:

- The warning triangle and/or the keywords (Warning!, Caution!) emphasize information that is particularly important for your safety or correct functioning of the appliance.
- The information marked with this symbol provides additional instructions and practical tips on the use of the appliance.
- Tips and information about the economical and ecological use of the machine are marked with this symbol.

## SAFETY INFORMATION

- In the interest of your safety and to] ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.
- To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.
- Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

### General safety

- It is dangerous to alter the specifications] or attempt to modity this product in any way.

- Make sure that small pets, child do not] climb into the washbowl. To avoid this,please check into the washbowl before]using the appliance.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- Damage to the fabric can ensue if you] overfill. Refer to the manufacturer's recommendations of quantities.
- This appliance is not intended for use by persons (including children) with] reduced physical, sensory or mental] capabilities, or lack of experience and knowledge, unless they have been given] Supervision or instruction concerning use of the appliance by a person responsible, for their safety. Children should be supervised to ensure that they do notplay with the appliance.
- Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such] items to slip down between the tub and the Pulsator.
- Do not use your washing machine to wash articles with whale bones, material without hems or torn material.
- Always unplug the appliance and turn off the water supply after use, clean and maintenance.
- Under no circumstances should you attempt to repair the machine yourself.
- Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact you local Service Centre. Always insist on genuine spare part.
- The new hose sets supplied with the appliance are to be used and the old hose-sets should not be reused.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The unit is not designed for operation by children, or anyone with mental or physical disability or any such deficiency.

## Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre. After having installed the appliance check that it is not standing on the inlet and drain hose.
- The appliance is prohibited to be placed on a carpeted floor.
- Always be sure, that there is no water leakage from hoses and they're connected ions after the installation.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.

## Use

- This appliance is designed for domestic] use. It must not be used for purposes\ other than those for which it was designed.
- Only wash fabrics that are designed to\ be machine washed. Follow the] instructions on each garment label.
- Before washing, ensure that all pockets are empty and buttons and zip are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing.
- Do not overload the appliance. See the relevant section in the user manual.
- Underwired bras must NOT be machine washed.
- Garments that have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the] fluid is removed from the garment before placing it in the machine.

- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- Never use the washing machine if] the power supply cable, the control panel, the working surface, or the base are damaged so that the inside] of the washing machine is accessible.
- If the spin tub does not come to a] stop within 15 seconds after the lid is opened, please stop using it and contact the service person immediately for help.

**Child safety**

- This washing machine is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can dangerous to children-danger of suffocation! Keep them out of children's reach
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the washbowl.

## PRODUCT DESCRIPTION
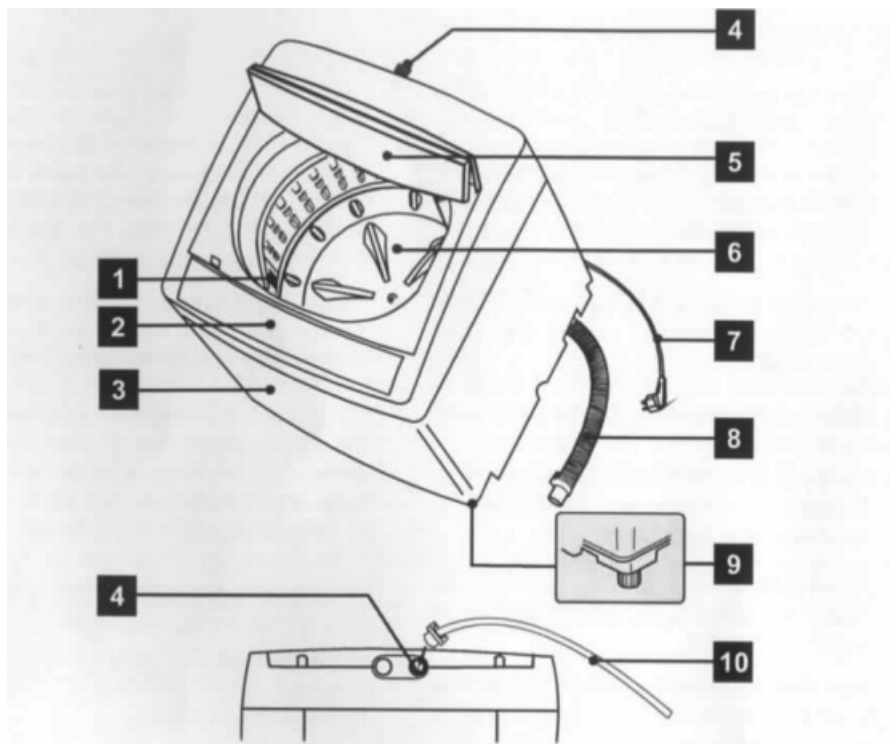


1. Lint Filter
2. Control Panel
3. Cabinet
4. Water Inlet Valve
5. Lid
6. Pulsator
7. Main cable with plug
8. Drain Hose
9. Level Adjustment Feet
10. Water Inlet Hose

**Auto Water Level**

- The optimized water level is automatically selected after the appliance detects the load size. This function is only available in the "Standard" program.

**Power Failure Recovery**

- This washing machine has the last status memory and whenever the power supply recovers, the machine will continue with the last status before the power supply was cut-off.

**Child Lock**

- To prevent disruption to your washing program as well as safety purposes, no response to any changes once "Child Lock is activated and operation will stop when the lid is opened.
- If the lid is opened for more than 10sec, water will be discharged automatically.

## CONTROL PANEL

Please use the washer functions according to the functions stuck on the computer label.
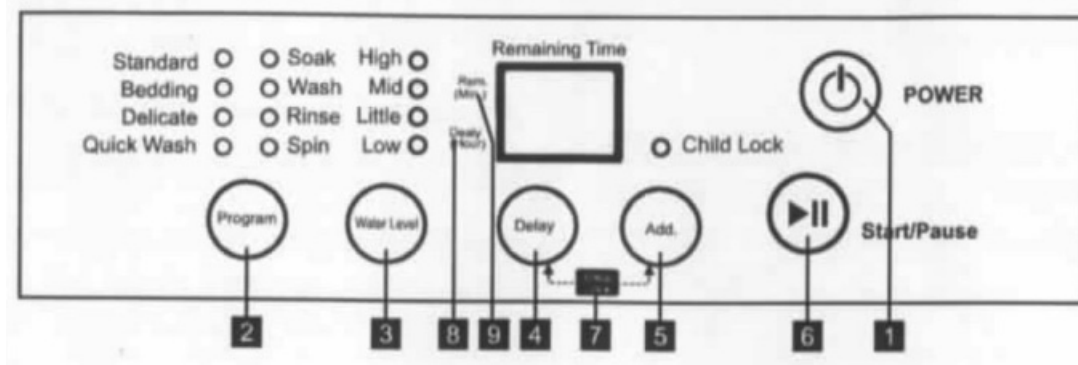


1. **Power On/Off:** After the machine is switched on and no selection is made within 5 minutes machine will automatically power off.
2. **Program:** This button is used for Program selection. Default is program Standard with the following program Sequence, StandardStandard+ SoakBedding Beddling+ Soak Delicate-Quick Wash-Wash–Rinse+Spin-spin.

- **Standard:** Original programmer, indicator lights on during washing, rinsing, and spinning.
- **Bedding:** for big, thick and dirty laundry.
- **Delicate:** for Silk clothes or undergarments.
- **Quick Wash:** For small quantity of laundry.
- **Soak:** soaking is an additional function of the program. When soaking, the digital screen will display JP, accompanied by the rotating of the pulsator. Soaking time is automatically set by the volume of water selected instead of manually
- **Wash:** The wash program.
- **Rinse** the rinsing program.
- **Spin:** Spin is needed when laundry is still wet after washing.

1. **Water Level:** This button allows you manually select your required water level if the automatically selected level in the "Standard" program is not your preferred. You can also adjust the water level for "Delicate" and "Quick Wash which are preset.
2. **Delay:** This button allows you to Delay the start of the washing cycle from 1 hr up to 24 hr.
3. **Add:** This button is used for selecting additional options if you require them.
4. **Start/Pause:** This button is used to start or pause the washing cycle.
5. **Child Lock:** Press the "Delay" and "Add." buttons together during machine operation to turn on/off the Child Lock option. The Child Lock option is indicated by the LED light.
6. **Time remaining:** The time shown under this icon represents the remaining time required by the machine to finish the washing cycle.
7. **Delay time:** Time shown under this icon represents the remaining time before the machine starts the washing cycle. When choosing "Standard" "Bedding" "Delicate" "Quick Wash" or "Wash" program.
8. **Digital screen explanation:** Fuzzy control begins by displaying" on the screen. When the program is working remaining time "min" will be displayed. During the preset process, the preset time "hour" will be displayed. During the soaking process, "JP" will be displayed.

## USE

Follow the instructions in this section for the best washing results.

**Sort Your Washing Into Separate Wash Loads**



Each load of washing should contain clothing that needs the same washing conditions. For example, you should not wash delicate clothes with very dirty work clothes. Colour-fast and non-colorfast fabrics should be separated. Knowing the type of fabrics you have and how dirty they are will help when you make selections from the wash program options. Some fabrics are lint collectors and can pick up lint, dirt and colour from other fabrics which are lint producers. Some examples are listed below:

**Lint collectors**

- Corduroy
- Synthetics
- Permanent press fabrics

**Lint producers**

- Towels
- Nappies

- Chenille Candlewick

Make sure that you wash lint collectors separately from lint producers.

- Check your clothes to avoid damage
- Empty all pockets. Close all hooks and zippers to avoid snagging clothes.
- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.

**Pre-treatment sprays and stain removers**

- Pre-treatment sprays and stain remover can damage plastic components on your washing machine.
- If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your washing machine.

**Load the washing machine**
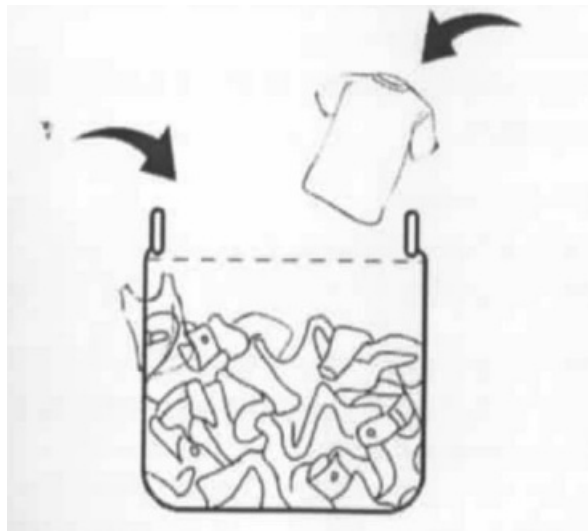


- When loading the clothes into your washing machine, there are four things to remember.
- Clothes must be loaded evenly in the tub.
- Clothes must not be wrapped around in] the tub.
- The washing machine must not be overloaded. Clothes must be able too to move around during washing.
- A mixed load of large and small items will wash cleaner than a load of all large items, for example, sheets. The rest of the load should be small items.

**Detergent**

- Don't use the wrong type of detergent,
- You must use a low sudsing detergent] designed for washing machines. Good quality, front load detergent will perform well in this machine. Don't use Soap-based products in your washing machine.
- Don't use too much detergent. This will give you too many suds causing low spin speeds, poor rinsing, and overloading of the motor during the spin stages of the wash program.

**Adding the detergent**

When using the washing machine for the first time, check that the dispenser is set for the type of detergent you will use. To do this, proceed as follows:

1. Pull out the dispenser drawer.
2. Put proper detergent into it.
3. Pull back the dispenser drawer.

**warning:** Please add the detergent according to the] product instruction. Please add the detergent properly if you have changed the detergent.

**Attention:** there are holes in the dispenser drawer, whose usage is letting detergent inflow into the wash bowl easier.
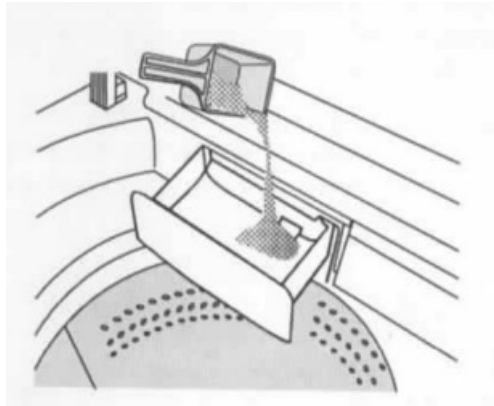


- When using liquid detergent, some may leak out of the dispenser into the wash load earlier than expected through small openings in the back of the dispenser.
- These openings are to help the flushing out of detergent.
- Close the drawer by pushing it back into the top panel of the washing machine when you have finished adding detergent.

## CARE AND CLEANING

**What To Do After You Have Finished Your Washing**

- After the washing course finishes washing, the water tap must be turned off. (If required, the water inlet hose can be removed.)
- After the use of the washing machine, please discharge the water within the barrel out quickly in order to keep it dry without residual water.
- Plug out the power socket for maintenance.
- Hang up the power line and drain hose.
- Wipe up the droplet and dirt in the washing machine barrel with a clean soft cloth.
- Leave lid open for a while. This allows time for moisture inside the washing machine to evaporate and for any odours to disperse.

**WARNING:** You must DISCONNECT the appliance from the electricity supply before you can carry out any cleaning for maintenance Work.

**Cleaning Your Washing Machine**

- To clean the inside and outside of your washing machine you should:
- Wipe the surface with a mild dishwashing detergent and warm water. Wipe dry with a soft cloth.

**WARNING:** Avoid the using of chemical medicine such as detergent and propellant, which will damage the surface.

**Cleaning Stains In The Washbowl**

- Stains and residue in the washbowl can be caused by
- Metal objects such as bobby pins dress making pins and nails. Salt.
- Body oils and grease from very dirty or
- Sweaty clothes being deposited around the top of the washbowl.
- Excessive foam during wash if incorrect or too much detergent is used.

**ATTENTION:** Check all pockets before loading clothes into your washing machine. Don't leave wet clothing (especially swimwear) in the bowl for too long before you wash it.

**How to clean the washbowl**

- Wipe with a cleaning product which suitable for stainless steel.
- Oily deposits can be removed by wiping surfaces with a mild dishwashing detergent and warm water.

Never use bleach cleaners or steel wool to clean the stainless steel washbowl.
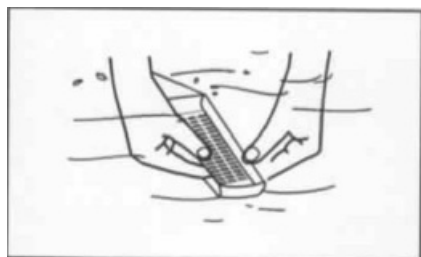
**Cleaning of Lint Filter**

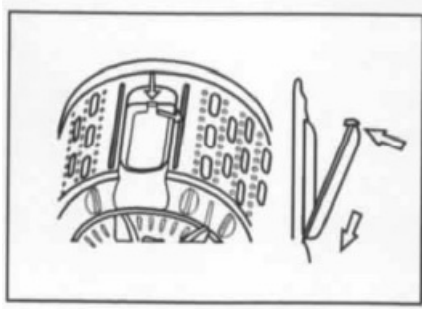Following is the concrete operation methods:

1. Press on the button and pull out the filter screen.
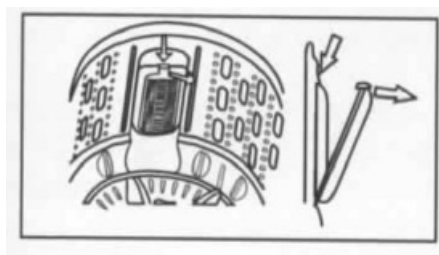


2. Clean the residence in the lint filter and side plate.



3. Push down the filter screen and insert it into the groove, ensure that it has been installed in place without looseness.

**Cleaning The Dispenser**

The dispenser needs to be cleaned regularly, preferably after each wash. Inspect the dispenser after each wash to see if there is] any residue of detergent. To do this proceed as follows:

- Pull the dispenser drawer forward until it stops.
- Lift the front of the drawer up and forward to remove it from the runners.
- Clean the dispenser drawer with hot water and a brush, eg. an old toothbrush.
- Dry the drawer.
- Before replacing the dispenser back in its recess, clean the inside of the recess with an old toothbrush.
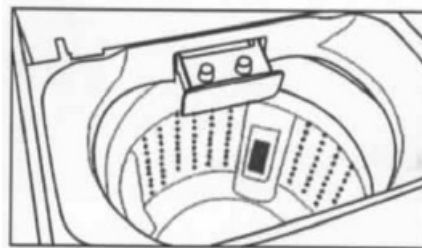


- Put the dispenser back into its runners and close the drawer

**Cleaning Water Inlet**

- The filter of the water inlet valve is not allowed to be disassembled when used the filter of the water inlet valve should be cleaned termly.

## HELPFUL HINTS IN DEALING WITH WASHING PROBLEMS

**Residues On Washed Items**

If you are experiencing residue on some, clothes, the following tips will help:

- Pre-mix the detergent thoroughly in warm water to improve the dissolving.
- Reduce detergent dosage to between a % and 2/3 of the manufacturer's standard recommendation to void over concentration. (the lower water usage requires lower detergent usage)
- Some residue may be re-deposited lint, so be careful to not have lint-producing items in a load which has darker clothes.

**ATTENTION**

- Some detergents have ingredients that do not fully dissolve and as a consequence, may leave white residue or

particles evident on the surface of darker clothes in the finished wash load.

- Similarly, some soils may not dissolve fully, resulting in residue evident on lighter-colored clothes.

**Stained Clothes**

- Treat all stains as soon as possible. The longer you leave a stain the harder it will be to remove. Try soakers and stain removers first.
- if you use pre-treatment sprays or stain removers, apply them to the clothes items in a well-ventilated area away from your washing machine.
- Use light strokes and don't rub the stain remover into the fabric.
- If you use chlorine bleach, follow the instructions on the bottle and dilute it before putting it on clothing.
- Test colored fabrics on an inside seam for colour fastness before using any stain remOvers or bleaches.
- Test synthetic fabric on an inside seam before using any chemicals or bleaches.

**NOTE:** Chemicals referred to for stain removal are available from your local supermarket, hardware store or chemist.

**WARNING**

- Pre-treatment sprays and stain removers can damage plastiC components on your washing machine.
- Do not use dry cleaning fluids or solvents near your washing machine. These fluids will damage your washing machine and may cause an explosion.

**TROUBLESHOOTING**

- When the washing machine displays the below content with a buzzer, it will automatically power off after 10 minutes.
- Identify the problem and if possible, rectify it before contacting local service.
- Do not dismantle and repair the machine without authorization.

| Program | Display | Possible causes | What to do |
|---|---|---|---|
| No filling of water | E1 | 1. Water tap is not turned on.<br>2. Inlet hose is blocked. | 1. Turn on the water tap.<br>2. Clean tap filter/water inlet filter and press Start/Pause to resume operation. |
| Abnormal water level signal | E2 | 1. Water inflows too much and exceeds max water level.<br>2. The water level is abnormal. | The program adjusts and recovers automatically. |
| Machine does not operate during delay or spin dry after washing | E3 | 1. Lid is opened when delay start is selected.<br>2. Lid is opened during spin cycle. | Close the lid. |
| Water can not be drained | E5 | 1. Drain hose is placed too high.<br>2. Drain hose is blocked /bent/squashed. | 1. Lower the drain hose and press Start/Pause.<br>2. Check drain hose for blockage or being bented/squashed and press Start/Pause to resume operation. |
| working Machine not | E7 | Lid is not closed with "Safety Lock" option selected. | Close the lid within 10 seconds and machine will recovers automatically.<br>Note: If the lid is not closed in 10 seconds, machine will drain water automatically. |
| Machine goes out of balance or vibrates excessively during spinning | E4 | 1. Uneven floor.<br>2. Adjustable feet is not adjusted<br>3. Clothes is not evenly adjusted. | 1. Adjust the machine legs to horizontal. Open the lid, and then close it, then the alarming will be cancelled.<br>2. Redistribute clothes evenly. |

Note: In "E4" after machine had self performed load adjustment twice and unsuccessfully.

## THE NORMAL NON-FAULT PROBLEMS

| PROBLEMS | POSSIBLE REASONS AND RELEVANT SOLUTION |
|---|---|
| Machine pauses during washing or rinsing. | Machine is detecting water level which is normal operation. |
| Water flowing in during washing or rinsing. | The machine detects water level lower than required and automatically top up water. |
| Machine pause after water is fully drained. | Spin cycle is delayed to ensure complete water drain which is normal operation. |
| Spinning of the drum is intermittent during the initial spin cycle. | The machine program is designed with initial intermittent spinning which is normal operation. |
| Machine adds water into the drum during spinning cycle. | The washing load is unevenly distributed and machine is redistributing the load. |
| The control panel feels warm. | This is normal as some electrial components generate heat. |
| The machines does not continue after power supply recovers from sudden supply cut-off. | There has been continuous power supply cut-off and machine goes into power off for protection purpose. |
| Machine does not respond when buttons are pressed. | Child Lock option is activated. Unlock Child Lock to resume normal operation of the control buttons. |
| Some detergent residue in the detergent drawer. | Check the water supply pressure. The suitable water supply pressure is 0.03-0.6MPa. |

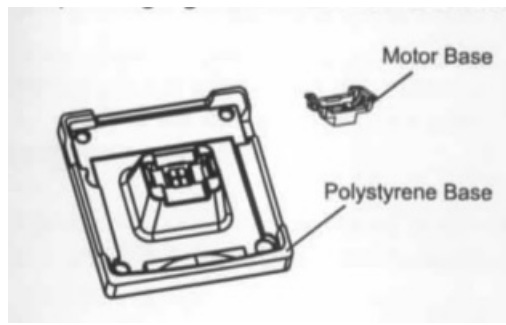## INSTALLATION INSTRUCTIONS

**Unpacking and bottom cover**

1. Take the machine out of the packaging base.
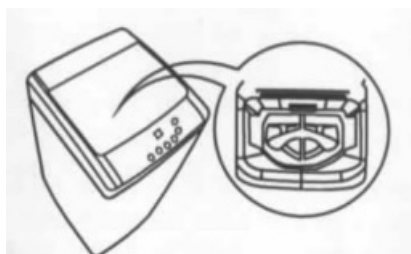


**IMPORTANT:** The top polystyrene must be removed in the last process, protecting the drum from hitting the cabinet when the machine is titled.

1. After lifting the machine out, all the packaging bases must be removed.

**Bottom cover insertion**

1. Lay down the machine on its backside, and insert the bottom cover into the slot until to the end, then fasten the screw.
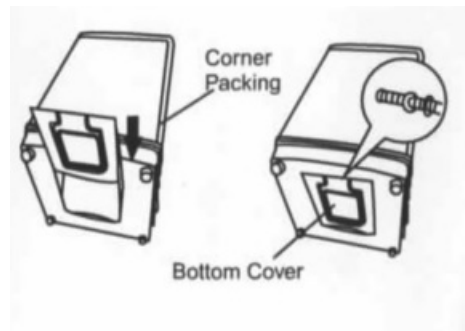


**IMPORTANT**

- Prevention damaged to the cabinet by placing two of the corner packing pieces supporting between back or front of the machine and floor.
- Top polystyrene must be removed after installation bottom cover. Lift up the machine and remove the top polystyrene.
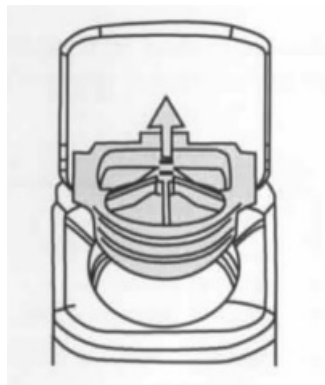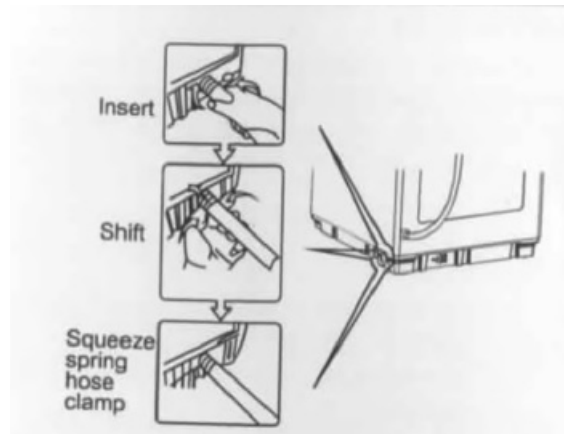


**Drain hose**

1. Holding the hose clamp and squeezing it, then put it into the drain hose inserting.

Hose clamp

Squeeze spring hose clamp
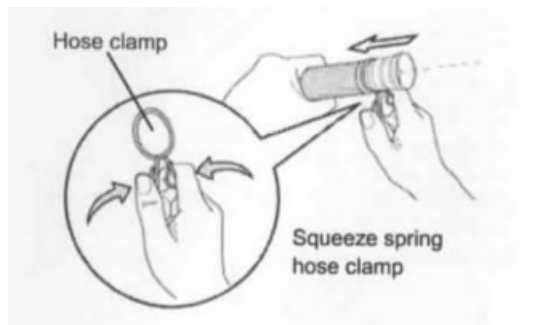
2. Insert the drain hose into the drainage holes at the bottom of the washing machine until it comes to end, then squeeze hose clamp again and shift it to the location as shown on picture to lock the drain hose.

## INSTALLATION INSTRUCTION



Insert

Shift

Squeeze spring hose clamp

1. Position the drain hose by adjusting the free length of the hose to suit your installation.

**IMPORTANT:** Do not put the hose tip into the water. To prevent siphon effect.



MAX 3000 mm.

MAX 100 mm.

Floor Drain
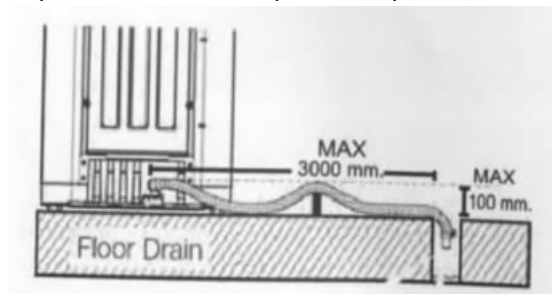
**Inlet hose**

**At the water tap faucet**

1. Align screw thread of connector w Screw thread of tap bore.
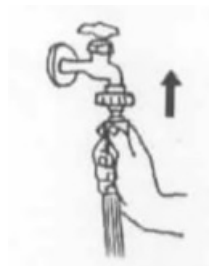


2. Switch the connector tightly to make the rubber tap press tightly on the tap bore until it is completely prevented from water leaking.

3.  With the joint at the other side of the intake hose to the joint of the washing machine.

**Notice:** Use your strength evenly while switching.do not twinkle the intake hose in case the hose end will break.
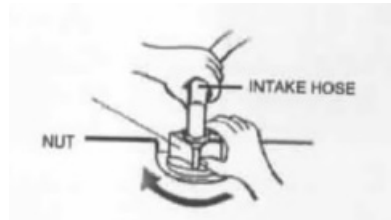


**At the washing machine**

1.  Fix the lock nut on the water inlet valve by even strength, Do not twist the water inlet hose to avoid breakage.



**Leveling of the machine**

**The machine should be placed even on the floor**

*   If the flooring is not even, adjust the adjustable feet of the washing machine until the entire machine is stable.
*   If washer can not be adjusted evenly because of the ground, user can use some articles like plates to make the machine even.
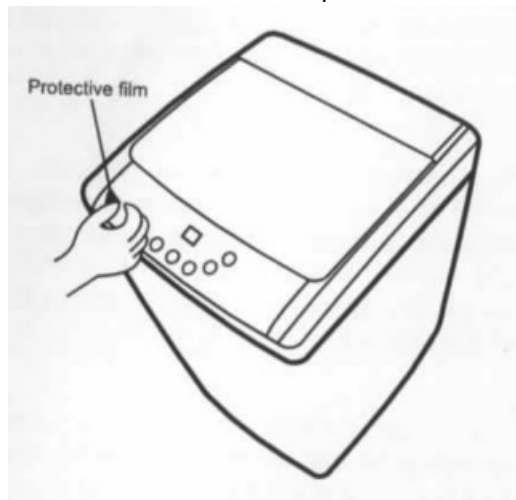


**IMPORTANT:** Adjustable feet are assembled on the left or right side depending on the different models.

The right/left Adjustable feet
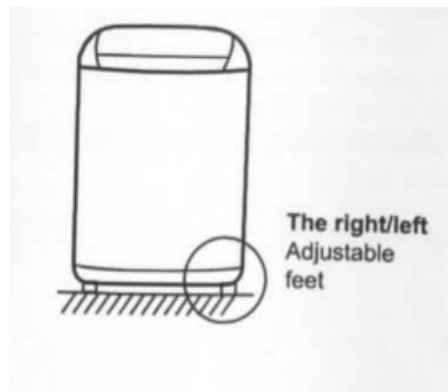
**Lid and machine clearance:** The machine must be at least 5 cm of free space clearance around itself.
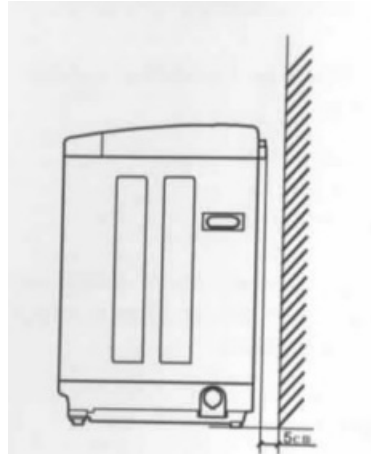


**Control panel protective film:** Protective film on the control panel can be removed by yourself.



Protective film

## ENVIRONMENT CONCERNS

### Packaging materials

The materials marked with the symbol are recyclable.

- >PE<=polyethylene
- >PS<=polystyrene
- >PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

**Old machine**

Use authorized disposal sites for your old appliance. Help to keep your country tidy!

**DISPOSAL**

The symbol. on the product or on its packaging indicates that this product may not be treated as household waste Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handing of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste] disposal service or the shop where you purchased the product.

**Ecological hints:** To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save] detergent, water and time.(the environment is protected too!)
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- areas for communal use in blocks of flats or in launderettes.
- Children being supervised not to play with the appliance.

| Model | F115TLW |
|---|---|
| Wash Capacity | 15.0kg |
| Spin-dry Capacity | 15.0kg |
| Voltage | 220-240V |
| Frequency | 50Hz |
| Wash Input | 580W |
| Spin-dry Input | 450W |
| Protection Level Against Moisture | IPX4      MADE IN CHINA |

**Documents / Resources**
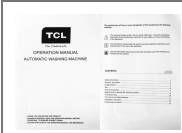
**TCL F115TLW Top Loading Washer with Large Capacity** [pdf] User Manual
F115TLW, Top Loading Washer with Large Capacity, F115TLW Top Loading Washer with Large Capacity