



TCL ALT408DL Flip 2 Big Button Mobile Phone User Guide

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TCL

ALT408DL Flip 2 Big Button Mobile Phone
User Guide



ABOUT YOUR PHONE SPECIAL FEATURES
PLEASE RECYCLE Printed in the U.S.A.



DISCOVER



USE



ENJOY

ALT408DL



1. **LEFT SOFT KEY:** Press to select the options at the bottom left corner of the screen. The options change depending on the application/function in use. 7
2. **HEADSET CONNECTOR**
3. **CALL KEY:** Press to make or answer a call. Press for access to the most recent missed, received and dialed calls.
4. **FAVORITE CONTACTS**
5. **CHARGING PORT**
6. **CAMERA**
7. **QUICK DIAL BUTTON:** Press 3 times quickly to call an emergency contact. You will first need to create the contact and activate this function to use it.
8. **NAVIGATION KEY**
 - Press up/down/left/right on the edge of the circle to navigate options on the display, or move the cursor.
 - **OK CENTER KEY:** Press to select a highlighted item on the screen or to perform the function shown at the bottom center of the display.
9. **RIGHT SOFT KEY:** Press to select the options at the bottom right corner of the screen. Options change depending on the application/function in use.
10. **VOLUME KEY**
11. **END/POWER KEY**
 - **ON:** Press and hold until the screen lights up.
 - **OFF:** Press and hold to see options. Select Power off, and press the OK key.
 - **END:** Press to end a call.
 - **HOME SCREEN:** Press twice to return to the Home screen.
12. **BACK / DELETE KEY**

13. MESSAGES

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About Your Device

Learn how to access the unique numbers that identify your device. Keep these for future reference. For more information about your device: Go to your service provider's website > Help > Tutorials and User Manuals > Enter T408DL in the Search bar > click phone image > About Phone

ESSENTIAL INFORMATION

Your phone has several unique identifier numbers that you may need for activation and other functions. You can access these numbers as follows:

1. From the Home screen, press the OK Center key.
2. Using the navigation keys go to Settings. Press the OK Center key.
3. Using the DOWN Navigation key go to About phone. Press the OK Center key.
4. Using the DOWN Navigation key go to Status. Press the OK Center Key.
 - Serial Number: Scroll to IMEI and press the OK key.
 - SIM Number: Scroll to ICCID and press the OK key.

Your SIM number begins with 89. You can also find your SIM number on the red Activation card enclosed in the package or, on the SIM card.

Special Features

Learn about the special features that can make your device more personal and more fun to use.

GOOGLE ACCOUNT

You will need to create a Google (Gmail) account to access Google cloud and other phone features. Once your account is created, you will have 15GB of storage linked to your account. If you need more storage space, you can purchase it directly from Google.

YOUR PHONE

Quick Dial button

The Quick Dial button located on the front of the phone, just below the camera, allows you to call an emergency contact by simply pressing it three (3) times quickly. Once the call is initiated, the phone automatically switches to hands-free mode so that you do not have to hold it to your ear.

You must set up your emergency contact and activate this feature in Settings before you can use the Quick Dial button.

Screen

The Home screen displays the current time and date along with additional information in the Status bar at the top of the screen. This is always visible and is where you can find important information about the status of your device including:

- Voicemail notifications
- SIM status
- Connection strength bars
- Wi-Fi connection
- Battery charge level

The bottom of the Home screen is where you can access Notifications (left) and Shortcuts (right) by pressing the left/right soft keys located at the top of the keypad. Menu items are accessible by pressing the OK Center key from the Home screen. Once you leave the Home screen, the selection options will change.

Keypad



OK, Center Key

This is a multi-function key that lets you easily complete several functions.

- From the Home screen, press to access the Menu options
- Press to confirm an option on the screen



Navigation Keys

The edges of the OK Center key can be used to navigate through menus and options that are showing on the screen by simply pressing on the direction you wish to move in. This is a multifunction key that also lets you complete several other functions:

- Navigate up: Access the internet
- Navigate down: Recent apps
- Navigate left: Email
- Navigate right: Contacts



Call Key

You will be able to complete several functions related to phone calls from this key.

- Press to answer a call
- After you enter a phone number or a contact name, press to start the call
- From the Home screen, press to see your call log



End/Power Key

This is a multi-function key that lets you easily complete several functions.

- Press to turn the phone ON or OFF
- When you are on a call, press to end the call
- Press once to return to the previous screen, or to close a dialog box or the options menu

- Press twice to return to the Home screen
- Long press (press and hold) to restart or power off your phone

Volume Keys

The UP and DOWN volume keys let you adjust the volume for different phone functions.

- During a phone call, press to adjust the volume of the phone's earpiece or the headset volume
- When the phone rings, press to mute the ringtone
- While you listen to music, video, or are streaming, adjust the volume of the content
- With the phone closed or from the Home screen, adjust the volume of the ringtone and of notifications, you may have set

ACCESSIBILITY

Home screen > OK key > scroll to Settings > OK key > scroll down to Accessibility > OK key

Accessibility services are special features and enhancements that make using the device easier. The services available in Accessibility allow you to customize the device to improve the experience of people with physical, sensory, or cognitive disabilities. You can turn Accessibility features ON/OFF as needed.

Many of the services available in Accessibility will make using the phone more comfortable for other users also.

- **Readout:** Set the device to read the labels of interface elements and provide responses out loud.
- **Larger text:** Set the items on the screen to a larger size that is easy for you to see.
- **Color inversion:** Invert the colors on the screen to help you see the content better. Most backgrounds will appear in black with white text.
- **Color correction:** Adjust the color of the screen if you are color blind or have difficulty reading the display because of the screen color.
- **Captions:** Show captions to help the hearing impaired. You can select the text size and caption style.
- **Mono Audio:** Press to select mono or stereo sound for your phone.
- **Hearing Aid Compatibility (HAC):** Hearing aid mode can be used by people who are deaf, have poor hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service, which converts incoming speech to text for the person using the hearing aid and converts outgoing text from the hearing aid device to a spoken voice for the person on the other end of the conversation.
- **RTT:** Real-Time Text (RTT) is an alternative to external TTY devices. You can use RTT to communicate via text while you're on a voice call. You will need to be connected to LTE or have Wi-Fi calling turned ON.

BROWSER

Home screen > OK key > scroll to Browser > OK key

Your service plan includes data that you can use to connect to the mobile web with the browser. You can keep informed about the latest news, sports, weather, entertainment, and more directly from your phone.

Data usage begins when your phone connects to the web and ends when the data connection terminates. Total data charges will depend on the actual time it takes to access or view the website you are connecting to, and the actual size and time it takes to download or transmit the content or multimedia message.

IMPORTANT: After your phone is Active, it may take up to 1 hour to access the mobile web.

CALENDAR

Home screen > OK key > scroll to Tools > scroll to Calendar > OK key

You can keep track of events, meetings, appointments, and other reminders by using the calendar, so you can be sure not to miss or overlap any of them. You can sync your calendar to your email account, and your events will appear on all devices connected to those accounts.

You can set the calendar to show on your screen by the day, week, or month view so that you see all your entries

in the format you prefer. If you want, you can also set a reminder for any calendar entry, and a reminder icon will appear in the Status bar as a notification.

CAMERA

Home screen > OK key > scroll to Camera > OK key

Camera resolution: 2MP Video recording resolution: 480p @ 30fps

To take a picture, simply access the camera and tap the OK key once your subject shows in the screen. You can zoom in/out using the volume keys and then preview the image before you save it by pressing the left soft key.

The pictures and videos you take with the phone's camera are, by default, saved to your phone's Gallery. If you have an optional memory card (not included) installed, you can select to save pictures and videos to the memory card to help keep memory space on your device available.

This device can support up to a 32GB microSD card. Some memory cards may not be fully compatible.

Gallery

Home screen > OK key > scroll to Gallery > OK key

Launching the Gallery displays all the available visual images stored on your device. When you scroll to an image in the gallery with the navigation keys, select the Options menu in order to delete, share, edit, Set as wallpaper, Set as a contact photo, View full screen, and get the file information.

Settings Before you take a picture, you can select from several camera options.

- **Zoom:** Use the volume keys to zoom IN/OUT before you take the picture.
- **Mode:** Choose if you want to take pictures or videos.

CLOCK

Home screen > OK key > scroll to Tools > OK key > scroll to Clock

The built-in clock feature in your phone displays the time of day on the Home screen. In addition, the clock also has alarm, timer, stop-watch and World clock functions for your various needs.

- **Alarm:** Set the alarm time, the days it will repeat, the ringtone, and adjust the snooze time. You can also give the alarm a name to help you identify the activity it is for.
- **Timer:** Use the left/right navigation keys to set the hour, minute, and seconds of the timer based on your needs.
- **Stopwatch:** This feature lets you measure the length of an event in a continuous timeline or in sections labeled as laps.
- **World clock:** Select a location or time zone to add to the World clock.

CONTACTS

Home screen > OK key > scroll to Contacts > OK key

You can easily access the people you want to reach by creating a contact entry for them. Once you create a contact, you can add the ones you call most frequently to a favorites list or assign them to your speed dial list. You'll be able to share your contacts with others through text messages, email, or Bluetooth.

In order to use the Quick Dial button in an emergency, you must set one contact as your Quick Dial emergency number. This can be done on the contacts list screen.

MUSIC

Your music

Home screen > OK key > scroll to Music > OK key

You can listen to music files stored in your phone. You can download music from your computer with a USB cable. Music files will use the memory space of your device.

NOTES

Home screen > OK key > scroll to Tools > OK key > scroll to Note > OK key

Taking notes with your device is a convenient way to stay organized. You can use the Note tool to create a daily to-do list, keep track of appointments, or even jot down ideas or items you want to follow up on. The Notes tool also makes it easy to share information with others. Select a note you want to share, scroll to Options, and tap on Share via Email, Bluetooth, or Messages options.

FILE MANAGER

Home screen > OK key > scroll to Tools > OK key > scroll to File Manager > OK key

File manager allows you to access and manage all the stored, transferred, and downloaded files on your phone and microSD card from one convenient location. This tool also allows you to create new folders, copy, cut, delete, rename, play, and share files so that you can easily locate and access your information.

SECURITY

Screen Lock

Home screen > OK key > scroll to Settings > scroll down to Phone settings > scroll down to Security > Screen lock
It is recommended that you secure your device by using a Screen lock and setting a numeric PIN. This added level of security helps prevent someone from accessing your device including your personal data, and email accounts.

SIM Card Lock

Home screen > OK key > scroll to Settings > scroll down to Phone settings > scroll down to Security > SIM card lock

Your SIM card includes information like your phone number and voice/data plans, which can be compromised if the SIM card is placed into another device. To help protect it, you can create a SIM card PIN that will lock access to the SIM.

SETTINGS

Home screen > OK key > scroll to Settings > OK key

The settings options in your phone allow you to customize your device to your liking. The settings can be changed at any time as your situation may require. Settings include:

- Network & Connectivity
- Personalization
- Privacy & Security
- Storage
- Device
- Account

TEXT MESSAGES

Home screen > press Messages key

The messaging feature is a great way to communicate with others through text messages (SMS) and multimedia messages (MMS). You will be able to share pictures, video clips, and contacts with other compatible phones and to email addresses also. You will also be able to add a subject line, an attachment, or save the text as a draft.

Type a message

To type a message, you will use the main keypad on the phone along with the navigation keys.

- For normal text (letters) input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, wait until the cursor shows again.
- For numbers 1,2,3... long-press the corresponding key to get the number you want.
- To insert a punctuation mark, a special character, or an emoji, press the * key and use the navigation keys to scroll to the symbol, then press the OK Center key.
- If you want to delete the already typed letters or symbols, press the BACK/DELETE key to delete them one by one.

VPN

Home screen > OK key > scroll to Settings > OK key > scroll down to Wireless & networks > OK key > VPN A virtual private network (VPN) is a network that is constructed using public wires, usually the Internet, to connect remote users or regional offices to a company's private, internal network.

Set Up and Manage a VPN

To connect to a VPN, you will need the connection information from your VPN administrator, and you must set a secured screen lock. Use the VPN settings menu to add, edit, or delete a VPN connection to your device.

Wi-Fi

Home screen > OK key > scroll to Settings > OK key > scroll down to Wireless & networks > OK key > scroll down to Wi-Fi

Wi-Fi is a term used for a wireless network technology that provides wireless high-speed internet and network connections without using the data allocated to your service plan. When Wi-Fi is turned ON, your device automatically scans for available networks and displays them so you can select one to connect to. You may be required to enter a password to connect.

When you select a public/unprotected network, you are automatically connected to that network. Connecting to a public Wi-Fi network can leave your personal data vulnerable, so it is important that you connect to known, secure networks and set up passwords as necessary.

HEALTH AND SAFETY INFORMATION

FCC ID#	2ACCJN059
SAR Head	0.86 W/Kg
SAR Body	1.29 W/Kg
HAC rating	M4/T4

Before You Start

WARNING! Cancer and Reproductive Harm www.P65Warnings.ca.gov

SAFETY AND USE

Please read before using your phone THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING.

Privacy restrictions

Some countries require full disclosure of recorded telephone conversations and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

Disclaimers

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Important health information and safety precautions When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages.

Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following

precautions.



WARNING: Cancer and Reproductive Harm – www.P65Warnings.ca.gov

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Another usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

Safety precautions for power supply unit Use the correct external power source A product should be operated only from the type of power source indicated on the electrical rating label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s). Travel charger: Input: 100-240V, 50/60Hz, 200mA

Output: 5V, 1A

Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C).



WARNING: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140°F (60°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



NOTE: This product should be operated only with the following designated Battery Pack(s).

Take extra precautions

- Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
- Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuits during operation.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program
- Do not use a battery that appears damaged, deformed, discolored or has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing the battery. Consult the doctor immediately if the battery is swallowed.
- Only use a battery with a charging system that has been qualified with the system per this standard, IEEEStd-1725-2011. The use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or another hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEEStd-1725-2011. The use of an unqualified battery may present a risk of fire, explosion, leakage, or another hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

If the battery leaks:

- Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
- Do not allow the leaking fluid to come in contact with the eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, windowsill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) may cause distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers,

TV and radio.

- Use only original manufacturer-approved accessories or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are

adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during the operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as resulting in non-compliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and battery life.

Electrical safety Accessories

Use only approved accessories.

- Do not connect with incompatible products or accessories.
- Take the necessary precautions not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

Connection to a car

- Seek professional advice when connecting a phone interface to the vehicle's electrical system.

Faulty and damaged products

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

General Precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture, or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, a maximum of 140°F (60°C).
- Please check local regulations for the disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

Avoid hot areas

- The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

Avoid wet areas

Never use the product in a wet location.

Avoid using your device after a dramatic change in temperature. When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on the power.

Avoid pushing objects into the product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

Air bags

Do not place a phone in the area over an air bag or in the airbag deployment area. Store the phone safely before driving your vehicle.

Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

Avoid unstable mounting

Do not place the product with an unstable base.

Use a product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

Adjust the volume

Turn down the volume before using headphones or other audio devices.

Cleaning

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They

could hurt themselves or others or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

Repetitive motion injuries

To minimize the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which must be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

Operating machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Loud noise

This phone is capable of producing loud noises which may damage your hearing.

Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.



Not all 911 emergency service providers are capable of receiving location information. Be prepared to report your precise location/address when calling 911. The device location cannot be identified in all circumstances.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of T408DL. To ensure continued reliable and safe operation of your device, use only the accessories listed below with your T408DL device. Operating temperature range: 32°F to 104°F (0°C to 40°C)

NOTE: This product is intended for use with a certified Class Limited Power Source, rated 4.35 Volts DC, maximum 1 Amp power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Electronic labeling path: Touch Settings > About phone > E-Label or press *#07#, you can find more information about labeling (1), such as FCC ID.

Important Note Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except

the transmitters built-in with the device.

US Information Concerning the Federal Communications Commission (“FCC”) Requirements for Hearing Aid Compatibility with Wireless Devices

When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated wireless device successfully. Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that the phone uses. However, other wireless technologies may be used in this phone that have not been tested for use with hearing aids. It is important to try the different features of your phone thoroughly and in different locations to determine if you hear any interfering noise when using this phone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this phone: M4/T4

How the ratings work

M-Ratings:

Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

T-Ratings:

Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

SAR Information

0.86 W/kg @ 1g (HEAD)

1.29 W/kg @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT’S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the TCL Mobile Limited. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6.

The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as

in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: 2ACCJN059. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as <http://www.ctia.org/>.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 15 mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

FCC RF Radiation Exposure Statement

- This transmitter has been demonstrated co-location compliance requirements with Bluetooth® and Wi-Fi This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

Telecommunications & Internet Association (TIA) safety information Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

RoHS compliance

This product is in compliance with Directive 2011/65/EU of the European Parliament and of the Council of 7 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Electronic Information

For more information on Electronic Recycling:

1. Visit TCL Electronic Recycling Program website at <https://www.tcl.com/ca/en/mobile/accessibility->


[compliance/electronic-recycling-program](#)

2. Call TCL USA Customer Support at 1-855-224-4228.

Battery Recycling (USA & Canada):

TCL partners with Call2Recycle® to offer a safe and convenient battery recycling program. For more information on our Battery Recycling Program, please visit the USA and Canada website at <https://www.tcl.com/ca/en/mobile/accessibility-compliance/battery-recycling>

Documents / Resources

	TCL ALT408DL Flip 2 Big Button Mobile Phone [pdf] User Guide ALT408DL, Flip 2 Big Button Mobile Phone, Button Mobile Phone, Flip 2, Mobile Phone, ALT408DL, Phone
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References

- [FC Disability Rights Office | Federal Communications Commission](#)
- [P65Warnings.ca.gov](#)
- [OET Laboratory Equipment Authorization Electronic Filing Site](#)
- [TCL TCL MOBILE ELECTRONIC RECYCLING PROGRAM | TCL Canada](#)