



## TCL 3 Smartphone User Guide

[Home](#) » [TCL](#) » TCL 3 Smartphone User Guide 

### Contents

- 1 [TCL 3 Smartphone](#)
- 2 [Keys and connectors](#)
- 3 [Getting started](#)
- 4 [Home screen](#)
- 5 [Phone call](#)
  - 5.1 [Making a call](#)
  - 5.2 [Answering a call](#)
- 6 [Contacts](#)
- 7 [Messaging](#)
- 8 [Gmail](#)
- 9 [Help](#)
  - 9.1 [To get help](#)
- 10 [Support](#)
- 11 [Documents / Resources](#)
  - 11.1 [References](#)
- 12 [Related Posts](#)

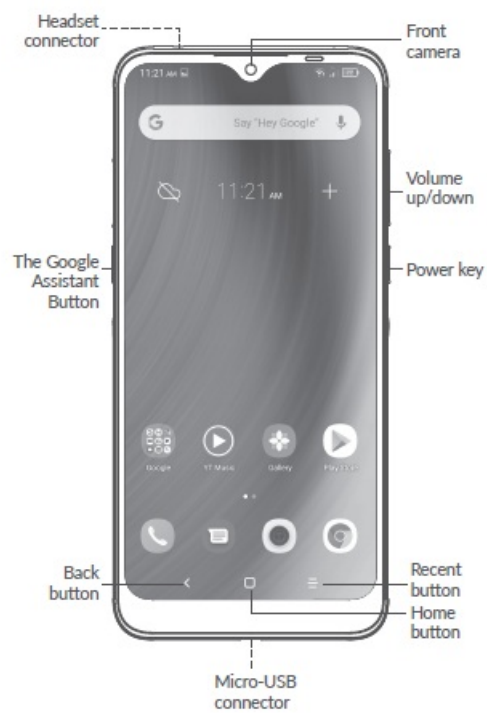
# TCL

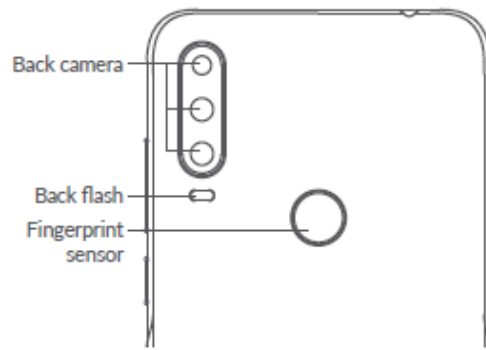
**TCL 3 Smartphone**



## Keys and connectors4

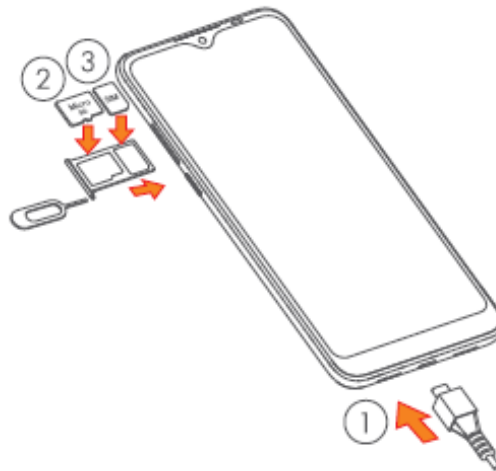
### Keys and connectors





## Getting started

1. Charge the battery
2. Insert or remove the microSD card.
3. Insert or remove the SIM card.



## Home screen

You can bring all of the items (applications, shortcuts, folders) that you use most frequently to your Home screen for quick access.

Touching the Home button always takes you back to the main Home screen.



1. Open Settings, to view the full list of settings.
2. Touch and drag down to open the Notification panel.

## Phone call

### Making a call

Enter the desired number from the keyboard and touch to make a call.

### Answering a call

When you receive a call, swipe to the right to answer or swipe to the left to reject.



1. Reject by SMS
2. Reject by Alarm
3. Answer the call
4. Reject the call

## Contacts

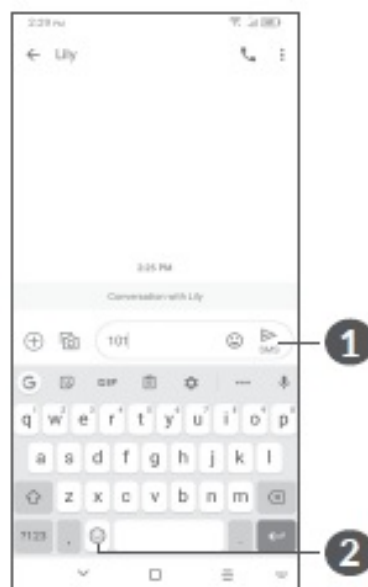
You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.



1. Search in Contacts
2. Open the Quick contact panel Long press to share or delete the selected contact
3. Add new contact

## Messaging

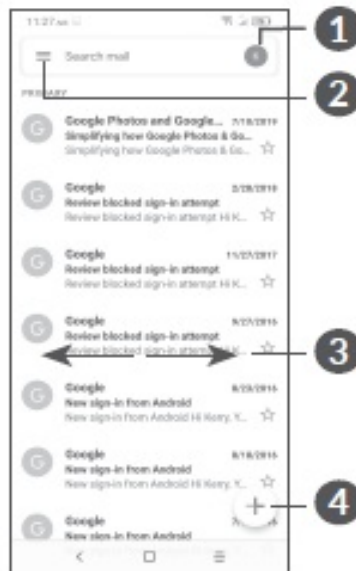
You can create, edit, and receive SMS and MMS. An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.



1. Send the text message
2. Insert emoticons

## Gmail

The first time you set up your phone, you can select to use an existing Gmail account or to create a new one.



1. Account information
2. See options and settings
3. Swipe right or left to archive the email
4. Create an email

## Help

### To get help

- **View user manual and FAQ**  
[www.alcatelmobile.com](http://www.alcatelmobile.com)
- **Update your phone's software**  
Go to Settings > System > System Update to check software updates.
- **Back up your personal data**  
Go to Settings > System > Backup > Back up to Google Drive and turn it on.
- **Reset your phone**  
Go to Settings > System > Reset > Factory data reset, and then touch to reset your Phone.


## Support

1. Enter from your Smartphone / Tablet to the application: Support Center.
2. Check our frequently asked questions or chat with us through <https://www.alcatelmobile.com> in the Support section.
3. Call the Call Center. Locate your number below:

- Argentina- 800-444-7361
- Australia- 1-800-218-730
- Canada- 855-844-6058
- Chile- 123-002-09025

- Colombia- 1-800-518-3882
- Ecuador- 800-000-635
- Mexico- 800-112-4682
- New Zealand- 080-045-1708
- Peru- 800-55-639
- Dominican Republic- 1-800-203-9552
- Uruguay- 401-907-52
- USA- 1-855-368-0829
- Venezuela- 800-136-2017

## Documents / Resources

	<p><a href="#">TCL 3 Smartphone</a> [pdf] User Guide H119, 2ACCJH119, 3 Smartphone, Smartphone</p>
---	--

## References

- [🔍 Home | Alcatel Mobile | Alcatel 1S | Alcatel 1X | Alcatel 3](#)
- [🔍 Alcatel Mobile | Smartphones, Tablets & Connected Devices : Alcatel Mobile](#)
- [🔍 Home | Alcatel Mobile | Alcatel 1S | Alcatel 1X | Alcatel 3](#)