

TCHELICOM GO XLR MINI User Guide

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Quick Start Guide



GO XLR MINI

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Welcome

About this document

This Quick Start Guide will help you set up, connect and begin operating your GO XLR MINI.

GO XLR MINI App

The GO XLR app is REQUIRED to operate your GO XLR MINI. GO XLR app key features include:

- EQ, Compress and Gate your mic
- · Set up and define mixer controls
- · Change product lighting
- · Direct access to product manuals
- · Access to TC Helicon support

Minimum Hardware:	
PC-based Hardware	-Core 2 DUO CPU -Ethernet port -1 GB RAM
Recommended Operating Systems:	
Windows*	-Windows 7, 32-bit or 64-bit -Windows 8, 32-bit or 64 bit -Windows 10, 32-bit or 64-bit†

⁻Windows 7, 32-bit or 64-bit -Windows 8, 32-bit or 64 bit -Windows 10, 32-bit or 64-bit

Windows 10 operating system is recommended due to this system's audio re-mapping capabilities.

Driver, Application and Firmware Download

www.tc-helicon.com/Categories/c/Tchelicon/Downloads

Get help!

YouTube Tutorials – https://www.youtube.com/channel/UCLuCYhAAOD-wMQaXDNhvFbQ
Web Support – www.tc-helicon.com/brand/tchelicon/support

^{*} Windows is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries.

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Setup Steps

Quick Start Guide

- 1. Download and install the driver/application package. You may be asked to reboot during this process:
 - a. https://www.tc-helicon.com/Categories/c/ Tchelicon/Downloads
 - b. In the "Product" row, scroll down and click on "GO XLR MINI".
- 2. When the driver and app install has completed, close the application.
- 3. Connect GO XLR MINI via USB to your computer.
- 4. Wait for GO XLR MINI to power up (just a few seconds).
- 5. Re-open the GO XLR App.
- 6. The bottom corner of the GO XLR App window should say "GO XLR MINI connected via USB".
- 7. Open the Windows "Sound Settings" panel:
 - a. Under "Choose your output device", choose "System (TC-Helicon GO XLR MINI)".
 - b. Under "Choose your input device", choose "Chat Mic (TC-Helicon GO XLR MINI)".
 - c. These actions set your main Windows sound output to the "System" fader (slider) on GO XLR MINI and designate your XLR MIC INPUT or 3.5mm MIC input as your main mic input.
- 8. For any chat applications like Discord, Skype, TeamSpeak, In-game chat, etc.:
 - a. Pick "Chat Mic (TC-Helicon GoXLR Mini)" as your INPUT device.
 - b. Pick "Chat (TC-Helcion GoXLR Mini)" as your OUTPUT device.
 - c. These actions set your chat program's volume control to the "Chat" fader (slider) on GO XLR MINI.
- 9. For music, games or other applications:
 - a. On the Windows "Sound Settings" panel, click on "Other Sound Options" at the bottom.
 - b. Make sure your game, music player, etc. is playing audio. (You won't see your program listed if it's not currently making any sound).
 - c. Find the program you'd like to assign to a fader (slider) in the list.
 - d. Click the dropdown list to the right of the program name, and choose the slider you'd like that program to appear on. For example, you might pick "Music (TC-Helicon GoXLR Mini)" for Spotify.
- 10. In your broadcast program, choose "Broadcast Stream Mix (TC-Helicon GoXLR Mini)" as your ONLY incoming audio device:
 - a. In OBS, go to File Settings Audio:
 - i. Choose "Broadcast Stream Mix (TC-Helicon GoXLR Mini)" as your Mic/Auxiliary Audio Device.
 - ii. For ALL other devices, pick DISABLED.
 - b. In SLOBS, click on the cog wheel in the top right corner:
 - i. Click on Audio.
 - ii. Choose "Broadcast Stream Mix (TC-Helicon GoXLR Mini" as your Mic/Auxiliarly Device 1.
 - iii. For ALL other audio devices, pick DISABLED.
 - c. In XSplit choose Tools Settings Audio:
 - i. Under Microphone, choose "Broadcast Stream Mix (TC-Helicon GoXLR Mini)".

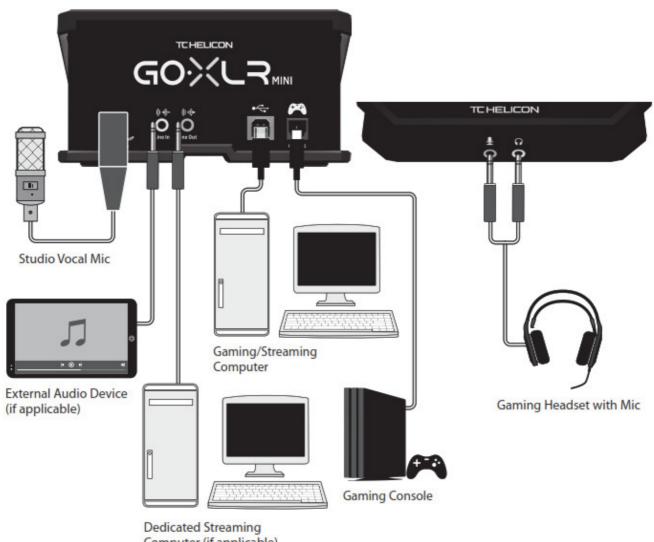
- ii. For Audio Preview and System Sound choose NONE.
- iii. You may get a warning popup. Click ok!
- 11. These steps should get you up and running. For all other features, we have a great series of YouTube videos, an active Discord community, full user manual and wonderful support team. Please use the links in the Get Help! Section to connect with us.

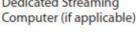
Troubleshooting

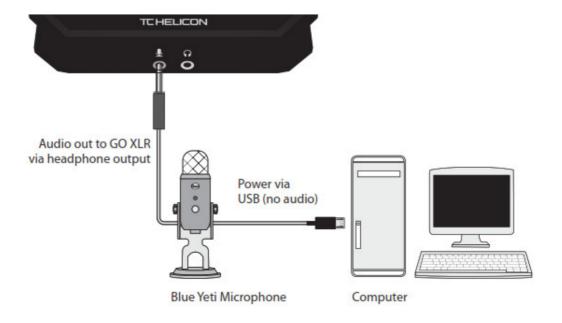
Problem	Possible Solution
Excessive hum and noise	 Check to make sure all outlets are properly grounded. Make sure audio cables are away from power adapters and power supplies If necessary, purchase a "ground loop isolater" device (available from Amaz on and other retailers).
I can't hear my mic	 Ensure that you've gone through the Mic Setup steps, including picking "Co ndenser (24 V)" if your mic requires "phantom power". Check to see that your mic mute button hasn't been activated. Connect EITHER an XLR OR a 3.5 mm mic. The XLR jack is utomatically di sabled when you connect a 3.5 mm mic.
The App won't connect to my d evice	 Close the GO XLR App by clicking on the "X" in the upper right corner. Select "Exit" from the "Close App" pop-up window. Unplug GO XLR MINI. Plug GO XLR MINI back in. Restart the GO XLR App.



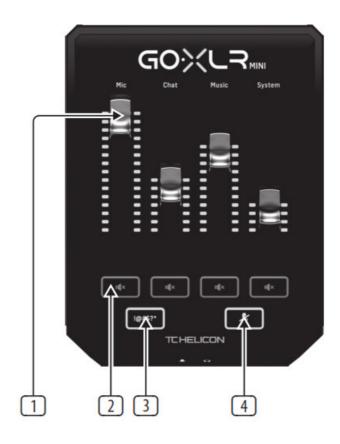
Connection Diagram

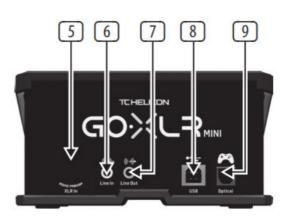


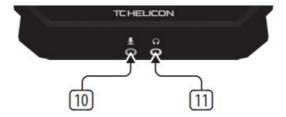




Controls







- 1. **CHANNEL FADERS** Control individual channel levels in your mix.
- 2. **CHANNEL MUTE** Switches off the matching channel in the mixer.
- 3. !@#\$* Button lets you instantly censor and "bleep out" your mic.
- 4. "COUGH" Mutes your microphone while the button is held.
- 5. **XLR MIC INPUT** For audio input from professional microphones. For condenser-style microphones that require "phantom power", go to the MIC tab in the GO XLR app and activate the "Condenser" setting under MIC TYPE.
- 6. **LINE IN** For audio input from devices such as phones, tablets, computers, etc. The LINE IN connection can also be used in a "2 PC" streaming setup to send chat alerts back into GO XLR MINI.

- 7. **LINE OUT** Contains an exact copy of your broadcast stream audio. This connection can be used to connect to a dedicated streaming computer or other devices like speakers.
- 8. **USB** Input for PC connection, firmware updates and remote control with GO XLR app.

NOTE: GO XLR MINI is designed for use with USB 2.0 ports. USB 3.0/3.1 ports can cause audio dropouts and disconnections.

- 9. **OPTICAL** Input for connection to SONY PlayStationor Microsoft Xbox consoles.
- 10. MIC Input for connection to headset microphones. Typically, this headset connection will be a pink connector. NOTE: If you intend to use the popular Blue Yeti* microphone, which has its own built-in headphone output, you should run that built-in headphone output into the GO XLR MINI's MIC input. For Blue Yeti mics powered via USB, plug the USB connector directly into your computer for power, but do not select the Blue Yeti as an audio source on the computer. Instead, the Blue Yeti's headphone output will be the audio source for mixing inside GO XLR MINI.
- 11. **PHONES** Output jack for your headphones. Typically, the headphone connector will be a green connector.

*Yeti is a registered trademark of Blue Microphones.

PlayStation is a registered trademark or trademark of Sony Interactive Entertainment Inc.

SONY is a registered trademark of Sony Corporation.

Xbox is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries.

Responsible Party Name: Music Tribe Commercial NV Inc.

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Phone Number: +1 702 800 8290

GO XLR MINI

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- 1. this device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

Important information:

Changes or modifications to the equipment not expressly approved by Music Tribe can void the user's authority to use the equipment.



Hereby, Music Tribe declares that this product is in compliance with Directive 2014/30/EU, Directive 2011/65/EU and Amendment 2015/863/EU, Directive 2012/19/EU, Regulation 519/2012 REACH SVHC and Directive 1907/2006/EC. Full text of EU DoC is available at https://community.musictribe.com/

EU Representative: Music Tribe Brands DK A/S

Address: Ib Spang Olsens Gade 17, DK - 8200 Aarhus N, Denmark

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Documents / Resources



TCHELICOM GO XLR MINI [pdf] User Guide TCHELICOM, GO XLR MINI, Online Broadcast Mixer

References

- TC Helicon | Service
- TC Helicon | Downloads
- Music Tribe
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