

tapo H100 Smart IoT Hub with Chime Instructions

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tapo

tapo H100 Smart IoT Hub with Chime



Product Information

The Tapo app allows you to control your Tapo Devices and Tapo Shortcuts conveniently from your iOS devices. With the widget feature, you can easily access and manage your Tapo Devices and check their status from the Today View on your iPhone, iPad, or iPod touch. To use this feature, make sure you have updated your Tapo app to the latest version.

- Step 1: Set up Widgets in the Tapo app
 - Open the Tapo app and log in.
 - Go to the Me page and tap on Widgets.
 - Tap the edit icon and select the Tapo Shortcuts or Devices that you want to appear on the widget settings.
 - You can reorder the icons by pressing and holding them, then dragging them to the desired position.
 - Note: Tapo Device Status is currently only available for certain Tapo devices like sensors, which will be released soon.
- · Step 2: Display Widgets in the iOS device
 - Swipe right over the Home screen or Lock screen of your iPhone, iPad, or iPod touch to access the Today View.
 - Scroll to the bottom and tap Edit.
 - If your Apple device is running iOS 14 or above, slide the interface down to the low end and tap Customize. Skip this step if your device is below iOS 14.
 - Tap "+" to add Tapo Device Quick Control, Tapo Shortcuts, and Tapo Device Status widgets.
 - To reorder the widgets, touch and hold the next to the apps, then drag them in the desired order.
 - Tap Done to finish.
 - Now you can control your Tapo devices (on/off) and Tapo Shortcuts directly from the Today View on your iOS device.
 - If any of your devices are offline, you will be prompted with an error message, and you can check the Tapo app for more details.
 - To learn more about each function and configuration, please download the manual specific to your product from the Download Center.

Product Information

Two-Step Verification, also known as two-factor authentication or 2FA, is a security feature in the Tapo app that adds an extra layer of protection to your account. It requires a time-sensitive verification code when a new device attempts to sign in with your TP-Link account information, ensuring unauthorized access is prevented.

How to Set up Two-Step Verification

- Open the Tapo Application.
- Go to the "Me" page and tap the Account Icon in the top left corner.
- Select "Login Security" from the options.
- Toggle ON Two-Step Verification.

How Two-Step Verification Works for the Tapo App

- When enabling it for the first time, you will need to verify your account through your email.
- After enabling Two-Step Verification, any new device attempting to log in will need to verify using one of

the following methods:

- a. APP Verification (Default Method): Verify by App Notification. A verification code will be sent
 via a Tapo app notification to your Trusted Device(s). Enter the code on the new device to complete
 the verification.
- Note: Make sure you have enabled notification permissions on your phone to use this feature.
 - b. Email Verification (Alternative Method): Verify by Email. A verification code will be sent to the
 email registered to your TP-Link Account. Sign in to your email to view the code, then enter it on the
 new device to complete the verification.

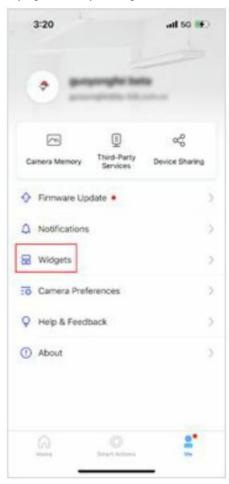
How to use

How to use Widgets to control your Tapo Devices and Tapo Shortcuts on iOS devices

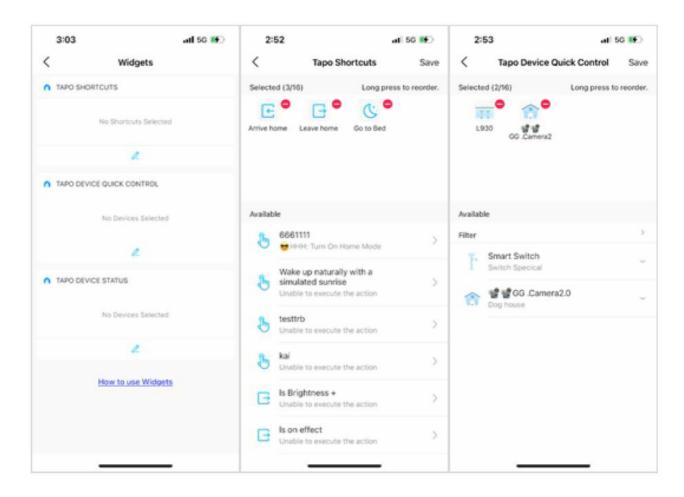
Note: Please update your Tapo app to the latest version first. With widgets, you can conveniently control your Tapo Devices/Shortcuts and check Tapo Device Status from the Today View on your iPhone, iPad or iPod touch. This guide will help you to set the widget feature of the Tapo app.

Step 1: Set up Widgets in the Tapo app

1. Log in to the Tapo app. Go to the "Me" page and tap "Widgets".



- 2. Tap the edit icon and select the Tapo Shortcuts or Devices you want to appear on the Widget settings. You can press and hold the icon and drag them to reorder.
 - Note: Tapo Device Status is available for certain Tapo devices, like sensors, which will be released soon.

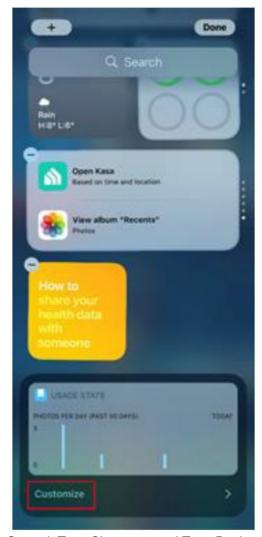


Step 2: Display Widgets in the iOS device

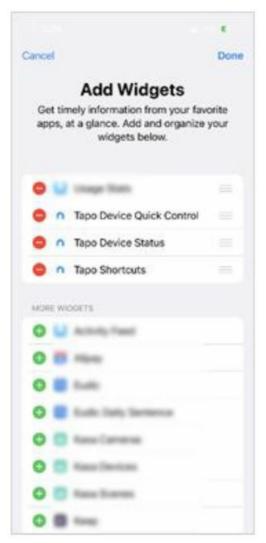
1. Swipe right over the Home screen or Lock screen of your iPhone, iPad or iPod touch. You can see your widgets in the Today View. Scroll to the bottom and tap "Edit".



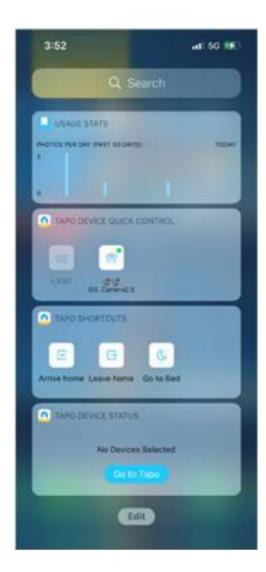
2. If your Apple device is iOS 14 or above, please slide the interface down to the low end, and tap "Customize". If your Apple device is below iOS 14, please skip this step.



3. Tap "+" to add Tapo Device Quick Control, Tapo Shortcuts, and Tapo Device Status widgets. To reorder your widgets, touch and hold the "≡" next to the apps and drag them in the order that you want. Tap "Done" to finish.



4. Done! Now you can control your Tapo devices (on/off) and Tapo Shortcuts from the Today View.



If your devices are offline, any operation will be prompted that something went wrong, and you can go to the Tapo app for details. To get to know more details of each function and configuration please go to Download Center to download the manual of your product.

Making Your Account

Making Your Account More Secure: Introducing Two-Step Verification (2FA) for the Tapo App

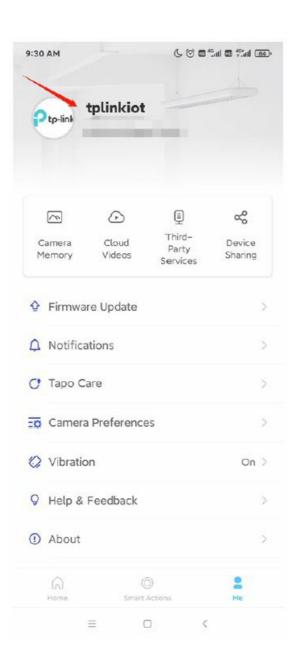
- User Application Requirement
- Updated 06-08-2022 01:42:15 AM 24399
- This Article Applies to:

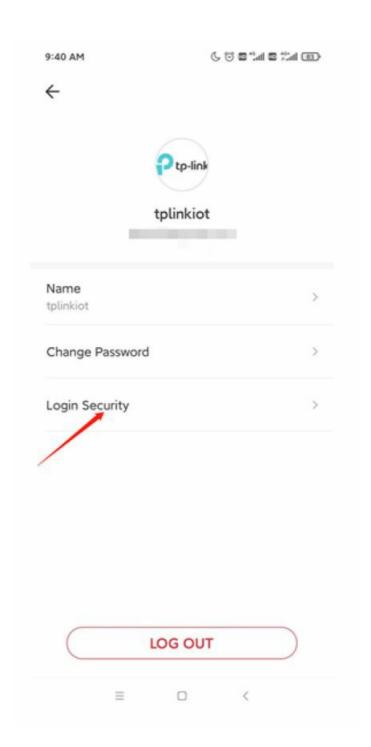
What is Two-Step Verification?

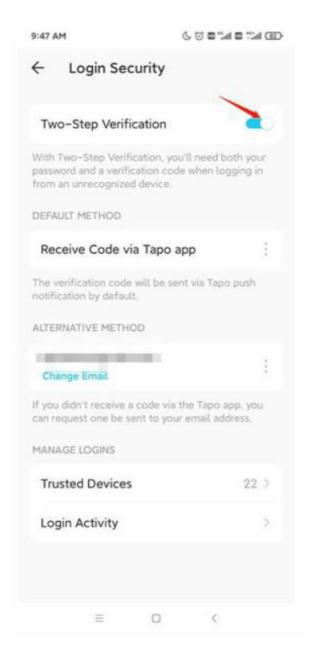
Two-Step Verification (also called two-factor authentication or '2FA') is a security feature on the Tapo APP that helps add an extra layer of security to your account. With Two-Step verification enabled, a new device that signs into the app with your TP-Link account information will be asked to enter a time-sensitive verification code to protect your account and prevent unauthorized access.

How to Set up Two-Step Verification?

You can enable this feature from the Tapo Application. From 'Me' page, tap the Account Icon in the top left > Login Security> Toggle ON Two-Step Verification .

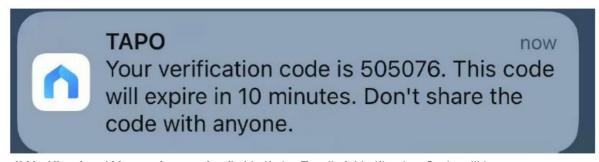






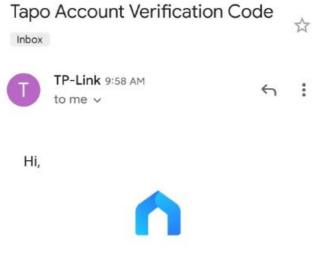
How does Two-Step Verification work for the Tapo APP?

- 1. When enabling two-step verification for the first time, it will require you to verify your account through your email.
- 2. After Two- Step Verification, new devices attempting to log in will have to verify using one of the methods specified below:
 - a. APP Verification (Default Method): Verify by App Notification. A Verification Code will be sent via a Tapo app notification to Trusted Device(s). Enter the code on the new device to verify the new device.
 - Note: Ensure that the Notification permission has been enabled on your phone to use this feature.



• b. Email Verification (Alternative method): Verify by Email. A Verification Code will be sent to your Email Registered to your TP-Link Account. Sign in your email to view the code. Enter this code on the

new device to verify the new device.



Your Tapo account verification code is:

484772

This code will expire in 10 minutes. Don't share the code with anyone.

If it wasn't you who request the code, someone may be trying to access your account. You can change your password to secure your account.

Q&As

- Q1. How to turn off Two-Step Authentication?
 - From 'Me' page, tap the Account Icon in the top left > Login Security> Then tap the Two-Step Verification
 ON/OFF toggle
 - Note: Set Two-Step Verification 'ON' is highly recommended to enhance security level to your account.
- Q2. Will Tapo APP ask a Trusted Device to go through Verification before logging in again?
 - No, a Trusted Device could skip the 2FA step when sign in your account without entering a verification code.
- Q3. How to remove a device from Trusted Devices? How to manage the Trusted Device?
 - From 'Me' page, tap the Account Icon in the top left > Login Security > Trusted Devices> then tap the "X'
 on the side of the device you would like to remove.
 - Not need a stato coone tom To to De Are list, that evice will be force logged ou,
- Q4. Why my device shows a different location in Login Activity?
 - Device location there is based on the IP address from Internet Service Provider and that may not align with the device real location, we do not use the GPS location of the device to determine location.

If using a cellular connection, the app may indicate that a new device has logged in from far away.

Troubleshooting

- 1. What should I do if I didn't get the 2-Step verification code in my email inbox?
 - 1. First, check your Spam or Junk folder.
 - 2. Next, ensure that you are using the correct email account. From the 'Me' page, hit the Account Icon in the top left.
 - 3. Add TP-Link email address 'no-reply@email.tp-link.com 'into Whitelisted email senders or Safe Senders as this FAQ
 - 4. Contact our Support using the Same Email Account that you are trying to enable two-factor authentication for and please provide the following information:
 - a. TP-Link ID/ Email account
 - b. Tapo APP version
 - c. Photos of Two-step verification Setup Under My Account > Login Security
 - d. The model of your Mobile Device & Android or IOS version.
- 2. What should I do if I did not receive a mobile notification with the code?
 - Enable Notification permission for Tapo APP on the phone. Device should be able to get notifications from Tapo app property.
 - Tap 'Resend" to resend verification code.
 - Ensure sure your phone is connected to the internet.
 - Ensure that your Tapo APP is up to date.
 - Tap 'Did not receive a code?' on the bottom > Receive Code via Email> tap Send Code
- 3. What if I receive a Verification code but my new device didn't try to sign in?
 - If you receive a verification code but you do not recognize the device that sent the request, there is a
 chance that your account password has been compromised but do not worry, the unrecognized user
 will be unable to login without the code provided by either your email or notification to another trusted
 device.
 - We recommend immediately changing your account password and changing any other services that may
 use the same password. You can mitigate the chances of this happening to you by following these
 principles:
 - Do not Reuse the same password across multiple platforms
 - do not Rouse team a sword aeros multir pattern capias, and Symbols
 - Use a password generator and manager

How to create

How to create Smart Action

(automation or a shortcut) of my Tapo devices

- · Tapo Others
- Updated 03-31-2023 02:23:07 AM 41522
- This Article Applies to:

What are Tapo Smart Actions?

• For Tapo devices, there are two kinds of Smart Actions—Shortcuts and Automation.

Shortcuts

• Shortcut lets you perform an action with a simple tap. For example, when you are ready for bed, you can turn off your Tapo devices and dim the lights with one action.

Automation

- Automation allows you to use Tapo smart devices or Time as a trigger to control other Tapo devices or run a shortcut/automation task.
- For example, you might want to turn the lights on a few minutes before you get home from work every weekday.
- You can set up a trigger (When something happens) and an action (Then execute the action) in an automation.

Trigger List

	Trigger (When)			
Trigger Manually		Shortcuts: With one tap		
T.	ingay Timo	At Sunrise	Offset ±5h59min	e.g. When it is 7 pm every Monday to Fri
111	igger Time	At Sunset	Offset ±5h59min	day

At Specific Time	00:00 ~ 23:59	
	Motion Detected	
	Person Detected	
	Baby Crying Detected	
	Area Intrusion Detected	
Smart Camera (Vary by models)	Line Crossing Detected	e.g. When your Tapo Cam d etects a motion

		Pet Detected	
		Camera Tampering Detected	
	Smart Wi-Fi Switch	Single Tap	
	Smart Hub	Ring	
		Single Tap	
Trigger Device		Double Tap	
	Smart Button	Rotate Clockwise	
		Rotate Anticlockwise	
	Motion Sensor	Motion Triggered	
		Open	
	Contact Sensor	Close	
		Keep open for more than 1 minute	
		Temperature above/below your set one	
	Temperature and Hu midity Sensor	Humidity above/below your set one	

Water Leak Sensor	Water Leak Detected	
Water Leak Serisor	Water Leak Solved	

Triggers may vary by product models and Tapo Care plans. More devices will be supported soon.

Action List

Action (Then)			
Run a Shortcut	You need to create a shortcuts first.		e.g. Then run "Arrive H ome" shortcut
Enable/Disable Automation	You need to create an automation first.		e.g. Then run "Turn on I ight" automation
	Smart Cam era	Enable Privacy Mode	
		Disable Privacy Mode	
		Enable/Disable Privacy Mo de	
Octobel Tarra Davissa	Smart Lighti ng	Turn On	
Control Tapo Devices		Turn Off	
		Turn On/Off	e.g. Then turn on if it's off and vice versa
		Set Lighting to custom stat e (Brightness/Color/Mode/ Effect)	e.g. Then turn on to Ch ristmas lighting effect

	"On" Duration	e.g. Then turn on to 20% and hen turn off after 2 minutes
	Increase Brightness	
	Decrease Brightness	
	Increase Color Temperature	
	Decrease Color Temperature	
	Random Color	
	Turn On	
Smart Plug/Pow	Turn Off	
er Strip/Switch	Turn On/Off	
	"On" Duration	e.g. Then turn on for 2 minut
	Turn On	
	Turn Off	
	Turn on to last "On" state	
Dimmer Switch	Turn on to custom brightness	
	"On" Duration	e.g. Then turn on for 2 minut
	Increase brightness	
	Decrease brightness	
	Become Silent	
Tapo Hub	Ring	

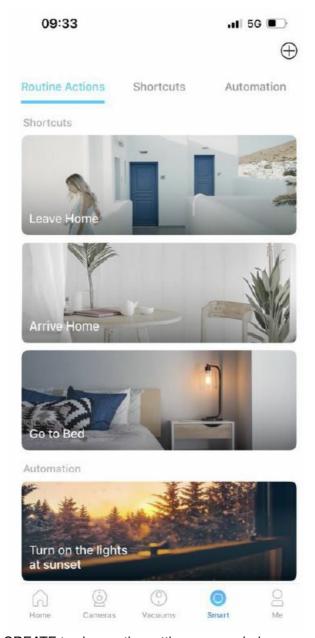
Triggers may vary by product models. More devices will be supported soon.

How to Create

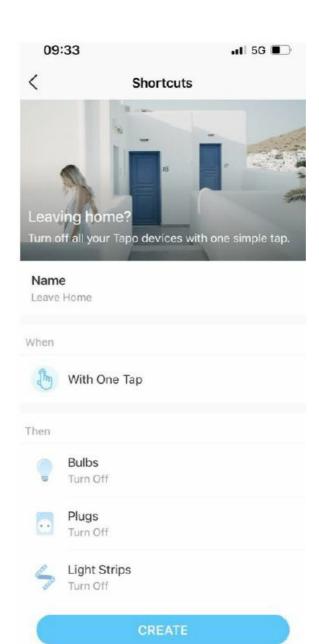
How to Create Smart Actions

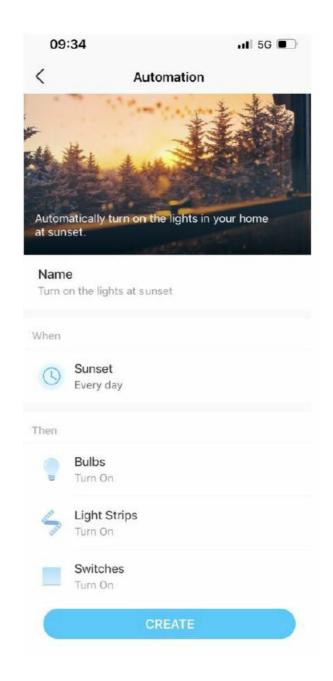
Option 1: Edit based on the template

1. Go to the Smart Actions page and you will see the Routine Actions (Shortcut or Automation).



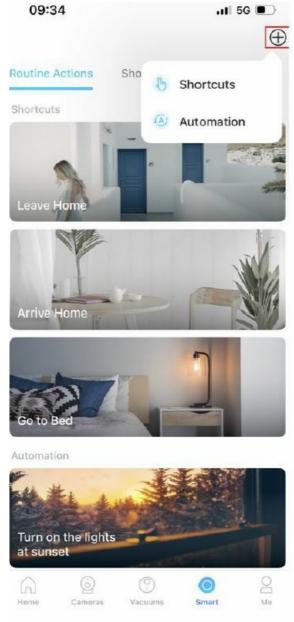
- 2. Tap on a featured action. Tap CREATE to change the settings as needed.
 - Note: Tapo cameras only support Enable/Disable Privacy Mode.





Option 2: Create your own actions

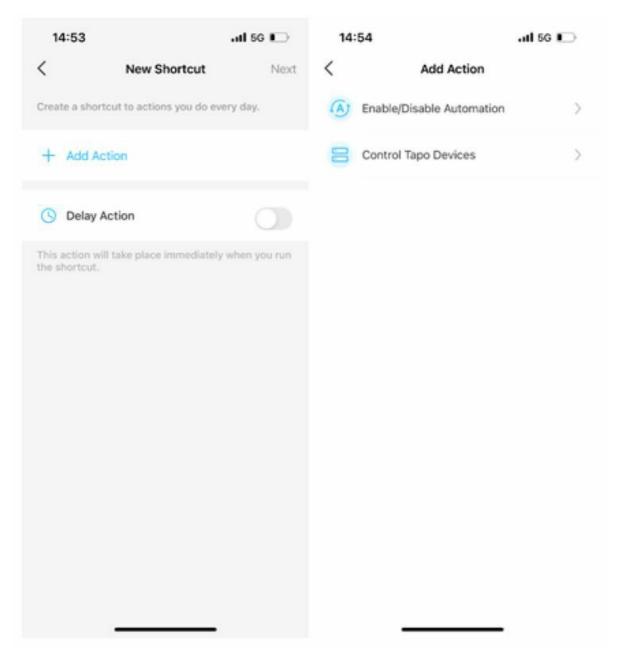
1. Go to the Smart Actions page and tap + on the top right to add a Shortcut or an Automation.



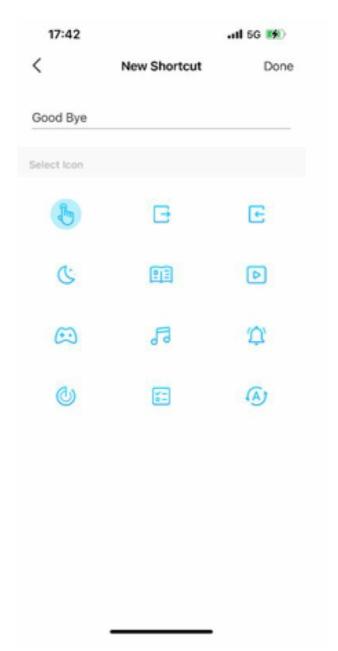
2. Customize triggers/actions for your smart action.

1. Shortcuts

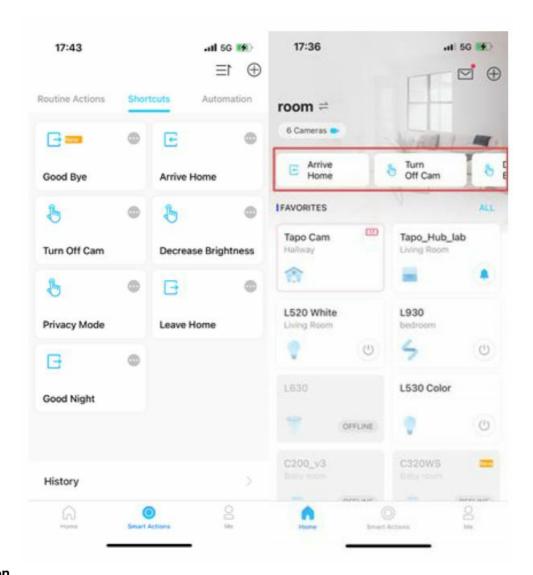
• a. Tap + to add actions.



• **b.** Name your shortcut and choose an icon for it. Tap Done to complete.

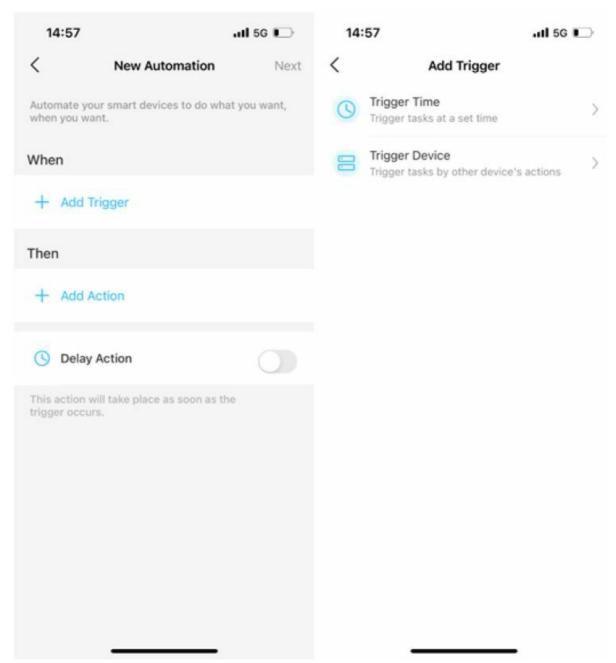


• c. You can run the shortcut with one tap on My Actions page or on the Home page.

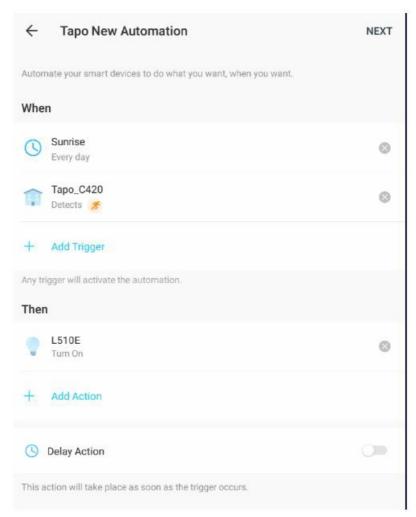


2. Automation

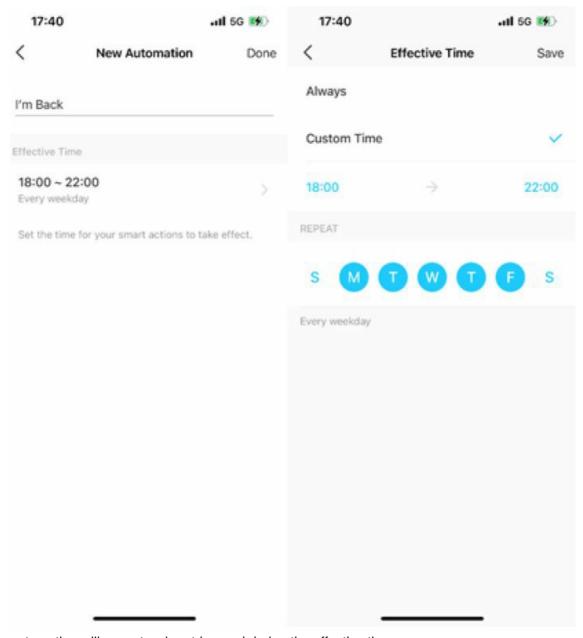
• a. Tap + to add triggers (When) and actions (Then).



• If there are 2 or more triggers added, any trigger will activate the automation.



3. Name your smart action and set the effective time when the automation will take effect.



4. Your automation will execute when triggered during the effective time.

Documents / Resources



References

• P WiFi Networking Equipment for Home & Business | TP-Link

- P Download Center | TP-Link
- P TP-Link Contact Technical Support
- P What should I do if I don't receive the email when I register cloud account or reset my password | TP-Link
- User Manual

Manuals+,