Manuals+ — User Manuals Simplified.
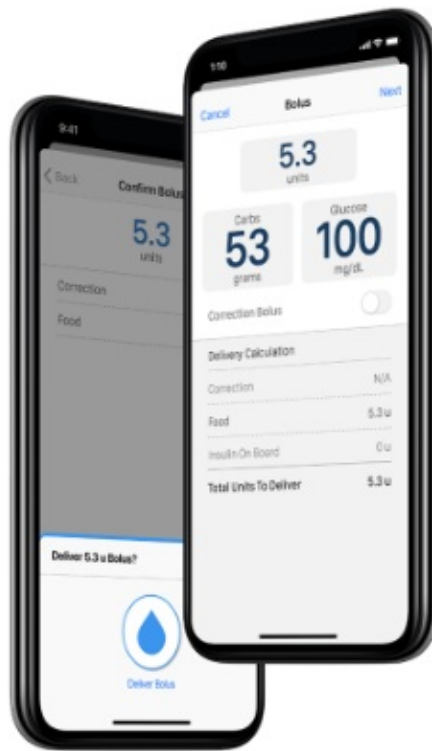
TANDEM t:connect Mobile App User Guide

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Diabetes Care

TANDEM t:connect Mobile App

Product Information

The t:connect web application is a tool designed to help manage diabetes. It allows users to view data from their insulin pump, generate reports, and share them with healthcare providers. The application provides colorful reports displaying blood glucose levels, insulin boluses, insulin on board (IOB), and more, making it easier for users to spot blood glucose trends and make informed decisions. The t:connect web application user guide provides comprehensive information on how to use the application. It can be accessed at **tconnect.tandemdiabetes.com/help**.

Product Usage Instructions

1. Install Software & Drivers:
    1. Visit **tconnect.tandemdiabetes.com**.
    2. Click on "GET STARTED" to download the t:connect uploader.
    3. Follow the online steps to install the uploader on your computer.
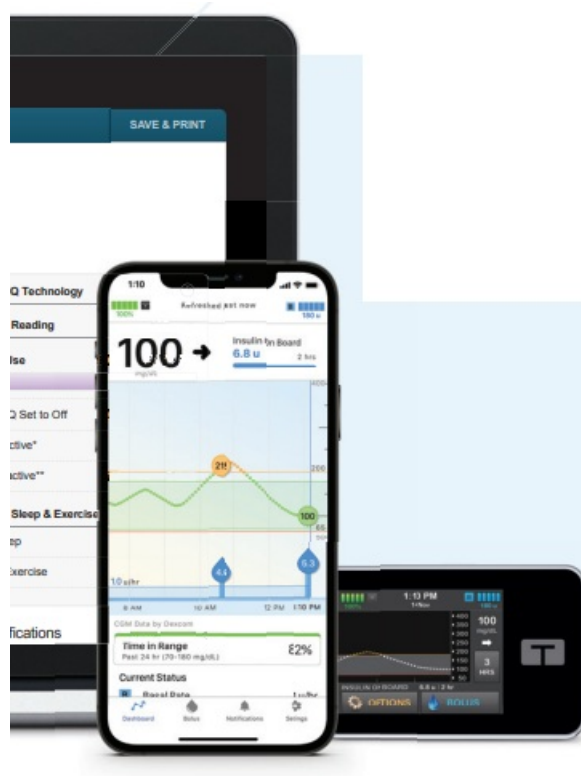2. Create an Account:
    1. Run the t:connect uploader software. Note: The software should automatically start after installation. If not, double click the program's icon on your desktop.
    2. Connect the t:slim X2 pump to your computer using the Tandem USB cable. Note: You do not need to disconnect your infusion set or stop insulin delivery.
    3. Start the upload process by clicking the "Start Upload" button on the t:connect uploader. The uploader will detect your pump and display its serial number on the computer screen.

If you need further assistance, visit **support.tandemdiabetes.com**.

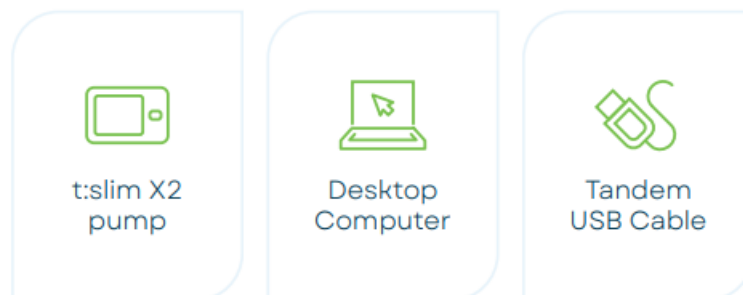Welcome to a positively diff erent way to actively manage your diabetes.
The t:connect web application allows you to easily view data from your insulin pump and generate reports that you can share with your healthcare providers, helping you uncover meaningful insights and trends. This guide provides the basic steps to help you get started. For more comprehensive information, please refer to the t:connect web application user guide available at **tconnect.tandemdiabetes.com/help**

Two Simple Steps

1. Install Soft ware & Drivers
2. Create Account

What You Need

t:slim X2 pump

Desktop Computer

Tandem USB Cable

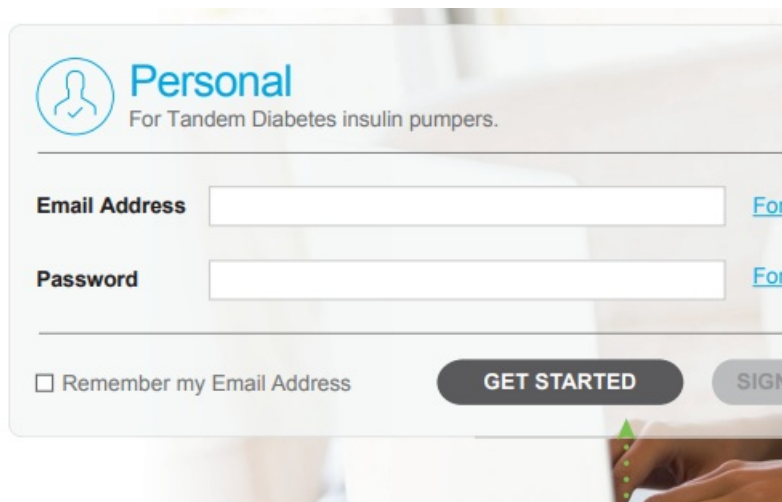**Suggested Items**

Compatible Smartphone

Glucose Meter

Visit **tandemdiabetes.com/tconnect** for a list of compatible browsers and operating systems.
Need help? We are here for you.
Visit **support.tandemdiabetes.com**

Install the Uploader

Welcome to t:connect

The t:connect™ Diabetes Management Application is a simple tool to help manage your diabetes. Colorful reports displaying blood glucose levels, insulin boluses, insulin on board (IOB), and more make it easy to help you spot blood glucose trends and make informed decisions.
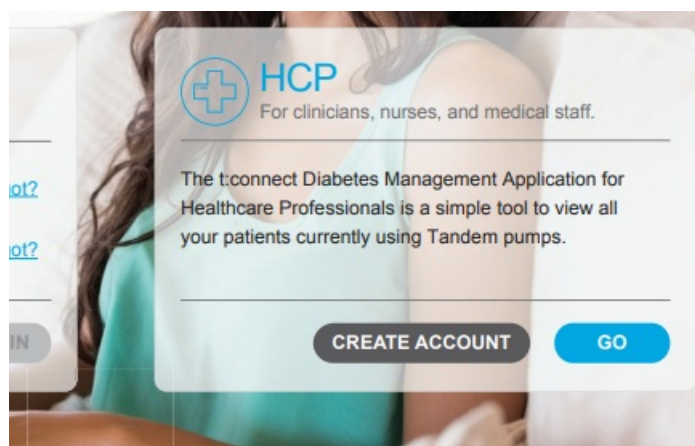

tconnect.tandemdiabetes.com

Note: The software download experience may vary depending on the operating system and web browser you are using.

Software and Drivers

Create an Account

1. **Run the t:connect uploader software**

   Note: The uploader software should automatically start after you complete the installation. If it does not

automatically start, double click the program's icon on your desktop.

2. **Connect the pump to your computer**

   Connect the micro-USB end of the Tandem USB cable to your insulin pump and the other end to a USB port on your computer.

   Note: You do not need to disconnect your infusion set or stop insulin delivery

3. **Start upload**

   The t:connect uploader will detect your pump and display its serial number on the computer screen. Click Start Upload button.

4. **Get started**

   The uploader will prompt you to create a new account. Click the Get Started button

5. **Select account type**

   Note: If you already have an account, just sign in with your username (email address) and password to add your new pump to your existing t:connect account.

6. Fill in the necessary details to create your t:connect account*

7. Defi ne how oft en your cartridge and infusion set should be changed*

Congratulations! You have created your account.
Note: Check your email inbox for a welcome message from Tandem Diabetes Care, and click the link to confirm your email address
* Interface may vary slightly based on your operating system.

Now that you have a t:connect account, download the free t:connect mobile app!
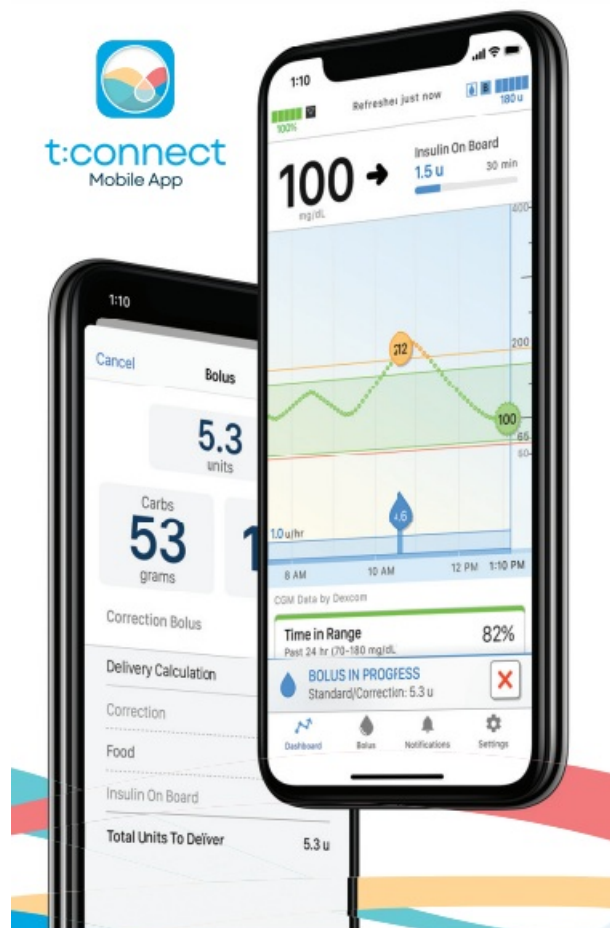
Give yourself the freedom to more easily manage your diabetes with the t:slim X2™ insulin pump and t:connect mobile app:

- Bolus from your smartphone without touching your pump†
- Use your phone as a secondary display for your insulin pump
- Wirelessly upload your t:slim X2 pump and therapy data.‡

Note: We recommend using the USB cable that came with your pump to download your pump data to your computer before using the t:connect mobile app. This will expedite wireless uploads. Visit support.tandemdiabetes.com to see a list of supported devices and frequently asked questions.

† Bolus delivery from the t:connect mobile app requires a compatible smartphone model and operating system, an app update, a remote software update on the customer's t:slim X2 insulin pump and additional training. Only available to customers who reside in the United States and who are in warranty at the time they update their pump. ‡ Uploads to the t:connect web application do not take place in real time and should not be relied upon by healthcare providers or caregivers for remote patient monitoring. Standard carrier data rates may apply. Smartphone sold separately.

Important Safety Information

RX ONLY. The t:slim X2 pump and Control-IQ™ technology are intended for single patient use. The t:slim X2 pump and Control-IQ technology are indicated for use with NovoLog or Humalog U-100 insulin. t:slim X2 insulin pump: The t:slim X2 insulin pump with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, toreceive, execute, and confi rm commands from these devices. The t:slim X2 pump is indicated for use in individuals six years of age and greater. Control-IQ technology: Control-IQ technology is intended for use with a compatible integrated continuous glucose monitor (iCGM, sold separately) and ACE pump to automatically increase, decrease,and suspend delivery of basal insulin based on iCGM readings and predicted glucose values. It can also deliver correction boluses when the glucose value is predicted to exceed a predefi ned threshold. Control-IQ technology is intended for the management of Type 1 diabetes mellitus in persons six years of age and greater.

WARNING: Control-IQ technology should not be used by anyone under the age of six years old. It should also not be used in patients who require less than 10 units of insulin per day or who weigh less than 55 pounds.

Control-IQ technology is not indicated for use in pregnant women, people on dialysis, or critically ill patients. Do not use Control-IQ technology if using hydroxyurea. Users of the t:slim X2 pump and Control-IQ technology must: use the insulin pump, CGM, and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain suffi cient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts, alarms, and reminders. The t:slim X2

pump, and the CGM transmitter and sensor must be removed before MRI, CT, or diathermy treatment. Visit tandemdiabetes.com/safetyinfo for additional important safety information. t:connect mobile app: The feature set available within the t:connect mobile app is dependent on the pump software version and the compatible smartphone's model and operating system (OS).

- The Display and Data Upload feature set provides a secondary display of pump and continuous glucose monitoring (CGM) information, including display of your pump alerts and alarms, and enables wireless uploading of pump and CGM data to the Tandem cloud through an internet or wireless data connection. Standard carrier data rates may apply.
- The Bolus Delivery plus Display and Data Upload feature set additionally allows users to request, stop, and cancel a bolus on the pump from the t:connect mobile app. At least one smartphone security setting must be enabled to utilize the Bolus Delivery feature of the t:connect mobile app.
- **WARNING**: Always rely on your pump to make therapy decisions when using a smartphone that is incompatible with the Bolus Delivery feature.

PRECAUTION

Always rely on your pump to make therapy decisions if using a smartphone that is incompatible, the smartphone is lost or damaged, or the smartphone loses Bluetooth® Connectivity with your pump. Important pump alerts and alarms are only received as app notifi cations when enabled and the app is either active or running in the background.

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tandemdiabetes.com

Documents / Resources

t:connect Web Application Getting Started Guide	**TANDEM t:connect Mobile App** [pdf] User Guide t connect Mobile App, t connect, Mobile App, App

References

- 🌐 **Min.in**
- 📑 **Diabetes Management | Insulin Pumps | Tandem Diabetes Care**
- 📑 **Important Safety Information - Tandem Insulin Pumps**

- [■] **t:connect Web Application | Tandem Diabetes Care**
- [T] **Tandem Diabetes Care, Inc | t:connect**
- [T] **Tandem Diabetes Care, Inc | t:connect**

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